

Crown Commercial Service

Supply/Supply and Install Contract

THIS AGREEMENT is made the [REDACTED]

PARTIES:

- (1) **Food Standards Agency (FSA)** whose offices are located at Foss House, 1-2 Peasholme Green, York YO1 7PR and acting as part of the Crown (the "Purchaser"); and
- (2) **Arco Limited** which is a company incorporated in and in accordance with the laws of United Kingdom, Company No. 00133804 whose registered office address is at 1 Blackfriargate, Hull, East Yorkshire, England, HU1 1BH (the "Supplier").

BACKGROUND

- (A) The Minister for the Cabinet Office (the "**Cabinet Office**") as represented by Crown Commercial Service, a trading fund of the Cabinet Office, without separate legal personality (the "**Authority**"), established a framework for supply of building materials for the benefit of public sector bodies.
- (B) The Supplier was appointed to the framework and executed the framework agreement (with reference number RM6157 which is dated 27 July 2021 (the "**Framework Agreement**").
- (C) On the 14th January 2025 the Purchaser, acting as part of the Crown and in the Framework Agreement is identified as a "Contracting Authority" invited the Supplier along with other framework suppliers to tender for the Supplier's provision of Personal Protective Equipment (PPE) in accordance with the Call Off Procedure (as defined in the Framework Agreement).
- (D) On the 04th February 2025 the Supplier submitted a tender response and was subsequently selected by the Purchaser to supply Personal Protective Equipment to FSA Establishments.
- (E) The Supplier has agreed to supply the Products in accordance with the Contract and the Framework Agreement.

IT IS AGREED AS FOLLOWS:

- 1. The Purchaser will pay the Supplier the amount due in accordance with the Conditions.
- 2. The Supplier will supply and deliver and install (if applicable) the Products in accordance with the Conditions.

Executed under hand

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

PARTICULARS

Term:

5 years
Initial term 31st March 2025 to 31st March 2030
With an optional 2-year extension from 01st April 2030

Products:

Refer to Specification and Price List

Products to be installed:

None

Test certificates or product guarantees or warranties required:

None Required

Price:

[REDACTED]



[REDACTED]

Payment method:

Consolidated invoicing monthly in arrears paid within 30 days by the Buyer under a Purchase Order.

Invoice Address:

Via email to: [REDACTED]

Delivery Address:

All FSA Establishments

Delivery Date(s):

As per the Specification

Passes for access to Purchaser's Premises

None

Notice Details:

Purchaser:

Address: Foss House, 1-2 Peasholme Green, York YO1 7PR

[REDACTED]

[REDACTED]

[REDACTED]:

Senior Representatives

For the Purchaser:

[REDACTED]

[REDACTED]

[REDACTED]

Insurances:

Public Liability (if higher than required under the Framework Agreement):
£10,000,000 for each and every occurrence

Product Liability (if higher than required under the Framework Agreement):
£10,000,000 for each and every occurrence

Professional Indemnity (if higher than required under the Framework Agreement):
£1,000,000 for each and every occurrence

Governing Law and Dispute Resolution

Law: England & Wales

Dispute Resolution: If the Parties cannot resolve the Dispute via commercial negotiation, they can attempt to settle it by mediation using the Centre for Effective Dispute Resolution (CEDR) Model Mediation Procedure current at the time of the Dispute. If the Parties cannot agree on a mediator, the mediator will be nominated by CEDR.

Arbitration: The Supplier agrees that the Buyer has the exclusive right to refer any Dispute to be finally resolved by arbitration under the London Court of International Arbitration Rules current at the time of the Dispute. There will be only one arbitrator. The seat or legal place of the arbitration will be London and the proceedings will be in English.

Litigation: Courts of England & Wales

Special Conditions:

The Special Conditions are as detailed in the appended:

- Schedule of Amendments
- Annex 1: Specification (including Key Performance Indicators)
- Annex 2: Supplier Tender Response
- Annex 3: Price List

1. DEFINITIONS AND INTERPRETATION

1.1 In these Conditions, unless the context otherwise requires, the words or expressions that begin with capital letters shall have the precise meanings as set out below:

1.1.1 'Auditor' is:

- (a) the Purchaser's internal and external auditors;
- (b) the Purchaser's statutory or regulatory auditors;
- (c) the Comptroller and Auditor General, their staff and/or any appointed representatives of the National Audit Office;
- (d) HM Treasury or the Cabinet Office;
- (e) any party formally appointed by the Purchaser to carry out audit or similar review functions; and
- (f) successors or assigns of any of the above;

1.1.2 '**Authorised Representative**' means a person authorised by the Purchaser and stated in the Particulars or such other person as the Purchaser shall notify to the Supplier in writing to perform such role;

1.1.3 '**Commercially Sensitive Information**' means the information agreed between the Parties (if any) comprising the information of a commercially sensitive nature relating to the Supplier, the charges for the goods or services, its IPR or its business or which the Supplier has indicated to the Purchaser that, if disclosed by the Purchaser, would cause the Supplier significant commercial disadvantage or material financial loss.

1.1.4 '**Conditions**' means these terms and conditions as may be varied by the Special Conditions;

1.1.5 '**Confidential Information**' means the Purchaser's Confidential Information and/or the Supplier's Confidential Information;

1.1.6 '**Contracting Body**' means any Contracting Body as defined in Regulation 5(2) of the Public Contracts (Works, Service and Supply) (Amendment) Regulations 2000 other than the Purchaser;

1.1.7 '**Crown Body**' means any department, office or agency of the Crown;

1.1.8 '**Data Protection Legislation**' means (i) the GDPR, (ii) the Data Protection Act 2018 to the extent that it relates to processing of personal data and privacy; (iii) all applicable Law about the processing of personal data and privacy, which, pending a decision from the competent authorities of the EU on the adequacy of the UK data protection regime will include the requirements set out or referenced in Part Three, Title VII, Article 71(1) of the Withdrawal Agreement signed by the UK and the EU in December 2019;

1.1.9 '**DASVOIT**' means the Disclosure of Tax Avoidance Schemes: VAT and other indirect taxes contained in the Finance (No.2) Act 2017;

- 1.1.10 **'Delivery Address'** means the address for the delivery of the Products as identified in the Particulars or any other location notified by the Purchaser in writing;
- 1.1.11 **'Delivery Dates'** means the date(s) for completion of the delivery of the Products identified in the Particulars or any other dates notified by the Purchaser in writing;
- 1.1.12 **'DOTAS'** means the Disclosure of Tax avoidance Schemes rules which require a promoter of tax schemes to tell HM Revenue & Customs of any specified notable arrangements or proposals and to provide prescribed information on those arrangements or proposals within set time limits as contained in Part 7 of the Finance Act 2004 and in secondary legislation made under vires contained in Part 7 of the Finance Act 2004 and as extended to National Insurance Contributions by the National Insurance Contributions (Application of Part 7 of the Finance Act 2004) Regulations 2012, SI 2012/1868 made under s.132A Social Security Administration Act 1992;
- 1.1.13 **'Environmental Information Regulations'** means the Environmental Information Regulations 2004 and any guidance and/or codes of practice issued by the Information Commissioner in relation to such regulations;
- 1.1.14 **'FOIA'** means the Freedom of Information Act 2000 and any subordinate legislation made under this Act from time to time together with any guidance and/or codes of practice issued by the Information Commissioner in relation to such legislation;
- 1.1.15 **'General Anti-Abuse Rule'** means:
- (a) the legislation in Part 5 of the Finance Act 2013 (as amended) and
 - (b) any future legislation introduced into parliament to counteract tax advantages arising from abusive arrangements and to avoid national insurance contributions;
- 1.1.16 **'Halifax Abuse Principle'** means the principle explained in the CJEU Case C-255/02 Halifax and others;
- 1.1.17 **'Insolvent'** means in relation to the Supplier if:
- (a) a petition is presented, a notice is given, a resolution is passed, or an order is made, for or on connection with its winding up (being a company) other than for the sole purpose of a scheme for its solvent amalgamation with one or more other companies or its solvent reconstruction
 - (b) it commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise, composition or scheme of arrangement with its creditors or any class of its creditors other than (being a company) for the sole purpose of a scheme for a solvent amalgamation of that party with one or more other

companies or the solvent reconstruction of that party; or

- (c) any step (whether in or out of court) is taken, an application is made to court, or an order is made, for the appointment of an administrator, or if a notice of intention to appoint an administrator is given or if an administrator is appointed over it (being a company); or
- (d) the holder of a qualifying floating charge over its assets (being a company) has become entitled to appoint or has appointed, an administrative receiver; or
- (e) a receiver (including an administrative receiver) appointed over the whole or any part of its property, assets or undertaking; or
- (f) being an individual, it is the subject of a bankruptcy petition or order or enters into an individual voluntary arrangement, a deed of arrangement or any compromise, composition or scheme of arrangement with its creditors ; or
- (g) any distress, execution, sequestration or other such process is levied or applied for in respect of the whole or any part of its property, assets or undertakings; or
- (h) any event occurs, or proceeding is taken, in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in paragraphs (a) to (g) above;

1.1.18 **'Law'** means any and all requirements pursuant to any Act of Parliament, any instrument, rule or order made under any Act of Parliament, any subordinate legislation within the meaning of Section 21(i) of the Interpretation Act 1978, any enforceable community right within the meaning of Section 2 of the European Communities Act 1972, or directives or requirements of any regulatory body with which the Supplier is bound to comply, mandatory guidance or code of practice, judgment of a relevant court of law, or any regulation or byelaw of any local authority or of any statutory undertaker which has any jurisdiction with regard to the Project or Performance or the Products including without limitation any statutory provisions and any decision of a relevant authority or organisation thereunder which controls the right to develop the Site;

1.1.19 **'Material Breach'** means any substantial breach of the Contract by the Supplier where the Purchaser has served notice on the Supplier that it has four (4) weeks in which to rectify the breach and the Supplier fails to do so;

1.1.20 **'Occasion of Tax Non-Compliance'** means

- (a) where any tax return of the Supplier submitted to a Relevant Tax Authority on or after 1 October 2012 is found on or after 1 April 2013 to be incorrect as a result of
- (b) a Relevant Tax Authority successfully challenging the Supplier under the General Anti-Abuse Rule or the Halifax

Abuse Principle or under any tax rules or legislation that have an effect equivalent or similar to the General Anti-Abuse Rule or the Halifax Abuse Principle or

- (c) the failure of an avoidance scheme which the Supplier was involved in, and which was, or should have been, notified to a Relevant Tax Authority under DAVOIT, DOTAS or VADR or any equivalent or similar regime and
 - (d) where any tax return of the Supplier submitted to a Relevant Tax Authority on or after 1 October 2012 gives rise, on or after 1 April 2013, to a criminal conviction in any jurisdiction for tax related offences which is not spent at the date of the Contract or to a civil penalty for fraud or evasion;
- 1.1.21 **'Performance'** means the manufacture, ordering of goods and materials for the Products and supply, delivery, unloading and (if applicable) installation of the Products and provision of all supporting information and documents for the purposes of the Contract;
- 1.1.22 **'Personal Data'** has the meaning given to it in the Data Protection Legislation;
- 1.1.23 **'Price'** means all sums payable to the Supplier for Performance and the Products which shall be as stated in the Particulars;
- 1.1.24 **'Products'** means all goods, materials and products to be supplied, delivered and (if applicable) installed as identified in the Particulars (including any component, part of or raw materials used in such goods);
- 1.1.25 **'Prohibited Act'** is
- (a) to directly or indirectly offer, promise or give any person working for or engaged by the Purchaser or other Contracting Body or any other public body a financial or other advantage to induce that person to
 - (i) perform improperly a relevant function or activity or reward that person for improper performance of a relevant function or activity;
 - (ii) directly or indirectly request, agree to receive or accept any financial or other advantage as an inducement or a reward for improper performance of a relevant function or activity in connection with the Contract;
 - (iii) committing any offence under the Bribery Act 2010 (or any legislation repealed or revoked by such Act), under legislation or common law concerning fraudulent acts or defrauding, attempting to defraud

or conspiring to defraud the Purchaser; or

- (b) any activity, practice or conduct which would constitute one of the offences listed above if such activity, practice or conduct had been carried out in the UK;
- 1.1.26 **'Project'** means any construction works of which it is intended the Products will form a part or for which the Products will be used;
- 1.1.27 **'Purchaser Confidential Information'** means all Personal Data and any information, however it is conveyed, that relates to the business, affairs, developments, trade secrets, know-how, personnel, and contractors of the Purchaser, including all intellectual property rights, together with all information derived from any of the above, and any other information clearly designated as being confidential (whether or not it is marked "confidential") or which ought reasonably be considered to be confidential;
- 1.1.28 **'Purchaser's Premises'** are premises owned, occupied or leased by the Purchaser including any Site;
- 1.1.29 **'Relevant Requirements'** are all applicable Laws relating to bribery, corruption and fraud, including the Bribery Act 2010 and any guidance issued by the Secretary of State for Justice pursuant to section 9 of the Bribery Act 2010;
- 1.1.30 **'Relevant Tax Authority'** means HM Revenue & Customs, or, if applicable, a tax authority in the jurisdiction in which the *Supplier* is established;
- 1.1.31 **'Request for Information'** means a request for information or an apparent request under the Code of Practice on Access to government Information, FOIA or the Environmental Information Regulations;
- 1.1.32 **'Requisite Consents'** means any and all relevant permissions, consents, approvals, licences, certificates and permits in relation to the Site or the Products and which term includes but is not limited to any modification, variation or amendment to any relevant Requisite Consent;
- 1.1.33 **'Senior Representatives'** means the persons named in the Particulars or such other person as a party shall notify to the other party in writing;
- 1.1.34 **'Site'** means any site which is the location of the Project;
- 1.1.35 **'Special Conditions'** means special conditions (if any) that may amend, modify or supplement these Conditions and which may be referenced or included by the Purchaser in the Particulars;
- 1.1.36 **'Supplier's Confidential Information'** means any information, however it is conveyed, that relates to the business, affairs, developments, trade secrets, know-how, personnel and Subcontractors of the Supplier, including intellectual property rights, together with all information derived from the above, and any other information clearly designated as being confidential (whether or not it is marked as "confidential") or which ought reasonably to be

considered to be confidential, including the Commercially Sensitive Information;

1.1.37 **'Supplier's Persons'** means the Supplier's contractors, consultants, suppliers, servants, agents, partners, workers and employees engaged in connection with the Contract;

1.1.38 **'VADR'** means the VAT disclosure regime under Schedule 11A of the Value Added Tax Act 1994 (VATA 1994) (as amended by Schedule 1 of the Finance (No. 2) Act 2005);

1.1.39 **'Variation'** means a variation, modification, omission, addition or other alteration (including but not limited to the nature, scope, quantity, subject matter, delivery arrangements, installation requirements or timing of Delivery Dates, or where a Term applies, additional orders for Products placed during the Term) to the Performance or the Products; and

1.1.40 **'Working Day'** means any day other than a weekend or public holiday.

1.2 In these Conditions, unless the context otherwise requires:

1.2.1 words in the singular shall include the plural and in the plural shall include the singular;

1.2.2 clause headings are inserted for convenience only and shall not affect the construction of these Conditions;

1.2.3 a reference to one gender shall include a reference to the other genders;

1.2.4 a reference to a statute or statutory provision is a reference to it as amended, extended or re-enacted from time to time or it is in force as at the date of the Contract;

1.2.5 a reference to a statute or statutory provision shall include all subordinate legislation made from time to time and/or as at the date of the Contract under that statute or statutory provision;

1.2.6 a reference to a 'person' includes any individual, firm, partnership, company and any other legal entity;

1.2.7 a reference to a party or the parties is a reference to a party or the parties to the Contract and references to a party shall include its successors in title and permitted assigns;

1.2.8 a reference to writing or written includes email, but not fax;

1.2.9 references to clauses or Schedules are to the clauses or Schedules of the Contract;

1.2.10 any words following the terms including, include, includes, in particular, for example or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms and the use of the words 'other' or 'otherwise' shall not be construed as having a limiting effect.

2. BASIS OF THE CONTRACT

- 2.1 The Supplier agrees to supply the Products in accordance with the Conditions and the Framework Agreement. Any terms and conditions of the Supplier are superseded, are of no effect and do not form part of or apply to the Contract in any circumstances unless and to the extent incorporated as Special Conditions.
- 2.2 The terms and conditions of the Contract may only be amended or varied in writing and signed by the Authorised Representative. Any other purported variation shall be of no effect.
- 2.3 Notwithstanding the date the Purchaser and the Supplier enter into the Contract, any Performance by or on behalf of the Supplier prior to the date of the Contract in anticipation of the Purchaser entering into the Contract with the Supplier shall be treated as forming part of the Performance under the Contract and shall be subject to the terms of the Contract. Any monies already paid as at the date of the Contract by the Purchaser to the Supplier in connection with Performance shall be treated as payments on account of the Price.

3. GENERAL OBLIGATIONS AND WARRANTIES

- 3.1 The Supplier warrants to the Purchaser that the Products:
- 3.1.1 will be of sound and satisfactory quality and fit for all purposes for which the Products are commonly supplied and/or for any special purposes which are notified to the Supplier;
 - 3.1.2 will correspond with any specification provided to the Supplier by the Purchaser;
 - 3.1.3 will correspond with any sample provided by the Supplier;
 - 3.1.4 will be free from defects in design, material and workmanship;
 - 3.1.5 will comply with all and will not contravene any Requisite Consents or Law relating to the manufacture and sale of materials and goods, product safety, packaging, labelling and hazardous substances (including the appropriate British Standard and Codes of Practice or equivalent specification unless otherwise agreed);
 - 3.1.6 will comply with the general requirements of safety in terms of risk presented to the health and safety of persons.
- 3.2 The Supplier shall ensure that all product information relating to the Products provided by the Supplier and all product information provided to the Supplier by its suppliers and sub-contractors complies with the Code for Construction Product Information issued by the Construction Products Association.
- 3.3 So far as it is able, the Supplier will pass on to the Purchaser or procure for the Purchaser the benefits of any warranties or guarantees given by any third party supplier in relation to the Products.
- 3.4 Insofar as the Supplier is responsible for the design of the Products or any part thereof it warrants and undertakes to the Purchaser that it shall in carrying out such design exercise the reasonable skill and care to be expected of a properly qualified and competent designer experienced in producing goods of a similar size, scope and complexity as the Products.

- 3.5 If the Supplier is responsible for installation of the Products, the Supplier warrants that it will comply with its obligations under the Construction (Design and Management) Regulations 2015.
- 3.6 The Supplier warrants to the Purchaser that the Supplier has not used and will not use and has exercised and will continue to exercise the level of skill and care referred to in clause 3.4 to see that it has not specified and will not specify for use in the Products any substances and materials not in conformity with any relevant British Standards or Codes or Practice or which are generally known to the UK building industry at the time of specification or use to be deleterious to health and safety or to the durability of the Products in the particular circumstances in which they are used, or which are not used in accordance with the guidance contained in the publication "Good Practice in the Selection of Construction Materials" (2011, British Council of Offices).
- 3.7 The Supplier shall ensure that copies of any test certificates or product guarantees or warranties referred to in the Particulars (or otherwise required under any Law or by a regulatory body or as part of any Requisite Consents) are provided to the Purchaser upon delivery of the Products.
- 3.8 The Supplier shall ensure that all product information relating to the Products complies with the Code for Construction Product Information issued by the Construction Products Association.
- 3.9 The Supplier shall provide as built drawings, operating instructions, maintenance manuals, fabrication reports and the like are provided to the Purchaser upon delivery and/or installation (if applicable) of the Products.
- 3.10 The Supplier shall ensure that the Products will be safe and delivered in a safe manner and accompanied by comprehensive instructions as to the use, handling, installation, storage and safety of the Products including all information required for the Purchaser to comply with the Control of Substances Hazardous to Health Regulations 2002 as amended by the Control of Substances Hazardous to Health (Amendment) Regulations 2004.
- 3.11 The Supplier shall ensure that all duties and obligations under any Law which relate to the manufacture and/or use of the Products (including but not limited to any legal requirements imposed under the Factories Act 1961 or regulations made thereunder and the requirements of Section 6 of the Health and Safety at Work etc. Act 1974 as amended) are satisfied and keep the Purchaser indemnified against all penalties and liability of any kind for breach of any Law.
- 3.12 The Supplier shall use best endeavours to ensure that all spare and/or replacement parts, components and materials for the Products shall be available from the Supplier for twelve (12) years from date of delivery by the Supplier of the Products in question.

4. PRICES AND PAYMENT

- 4.1 In consideration of the satisfactory supply, delivery and installation (if applicable) of the Products, the Purchaser shall pay to the Supplier the Price in accordance with and subject to these Conditions. Subject to payments in respect of Variations pursuant to clause 5, the Price shall be:
- 4.1.1 Fixed, subject to any indexation adjustment in accordance with 1a service specification of the Framework Agreement;

- 4.1.2 exclusive of any applicable VAT (which shall be payable by the Purchaser subject to receipt of a VAT invoice); and
 - 4.1.3 inclusive of all charges for packaging, packing, shipping, carriage, insurance and delivery and unloading of the Products to the Delivery Address and any duties or levies other than VAT.
- 4.2 The rates and prices stated in the Particulars are deemed to be sufficient to cover all the Supplier's obligations in relation to the Products and Performance whether express or implied and without prejudice to the generality of the foregoing where the Products (or any part thereof) or Performance is to be performed otherwise than at the Supplier's premises then the Supplier shall be deemed to have satisfied itself as to all local conditions requirements or difficulties or any other factors which may in any way affect the Performance or the Products.
- 4.3 No increase in the Price may be made without the prior written consent of the Purchaser signed by the Authorised Representative.
- 4.4 The Supplier may submit an invoice to the Purchaser:
 - 4.4.1 after delivery of the Products (or where the Products are delivered in tranches, after delivery of each tranche); or
 - 4.4.2 where the Products are to be installed, after completion of the installation of the Products (or where the Products are delivered and installed in tranches, after installation of each tranche).
- 4.5 The Supplier shall provide a separate invoice for each individual delivery and installation (if applicable) to the Purchaser. The Supplier's invoice shall attach a copy of the receipted advice note as referred to in clause 11.7.
- 4.6 The Supplier's invoice shall set out:
 - 4.6.1 the contract date and/or number;
 - 4.6.2 a description including quantity of the Products;
 - 4.6.3 a breakdown of the amount invoiced clearly showing the amounts charged for Products supplied;
 - 4.6.4 the total value of the invoice indicating the materials and labour element separately where applicable; and
 - 4.6.5 Value Added Tax shown separately.
- 4.7 The Purchaser shall be entitled to deduct from the Price:
 - 4.7.1 the unit price for such proportion of the Products as may be defective and rejected by the Purchaser together with the costs of returning such Products to the Supplier;
 - 4.7.2 any amount which is disputed by the Purchaser, pending resolution of such dispute.
- 4.8 The final date for payment of each invoice shall be thirty days after the invoice is received by the Purchaser.
- 4.9 If the Purchaser fails to pay a sum due to the Supplier by the final date for

payment, simple interest shall be added to the unpaid sum from the final date for payment until the actual date of payment. This shall be calculated on a daily basis at the annual rate of three per cent (3%) above the Bank of England Base Rate. The Parties acknowledge that the liability of the Purchaser under this clause is a substantial remedy for the purposes of section 9(1) of the Late Payment of Commercial Debts (Interest) Act 1998.

- 4.10 The Supplier must facilitate payment by the Purchaser of the Price under the Contract under any method agreed with the Purchaser in the Particulars. The Supplier must facilitate a change of payment method during the term of the Contract. The Supplier shall not charge the Purchaser any fees for the use of any payment method or for a change of payment method during the term of the Contract.

5. CHANGES/VARIATIONS

- 5.1 The Purchaser may request Variations by way of an instruction to the Supplier in writing. If a Term applies the Purchaser may not requested Variations for additional orders for Products after expiry of the Term.
- 5.2 Variations shall be valued by agreement between the Purchaser and the Supplier or, if they fail to agree, in accordance with the rates and prices in the Particulars or (if no applicable rates and prices exist) such prices as shall be fair and reasonable in the circumstances.
- 5.3 The Supplier shall carry out any Variations required by the Purchaser.
- 5.4 In the event a Variation results in any works, services, goods, materials, plant or equipment being omitted from the Contract, the Price shall be reduced by an appropriate sum in accordance with clause 5.2. The Purchaser shall not be liable to the Supplier for any costs, losses, damages or expenses accrued, suffered or incurred by the Supplier arising from such omission save for the reasonable costs of materials, goods and manufacture incurred by the Supplier prior to the instruction of the omission.

6. ASSIGNMENT/SUB-CONTRACTING/THIRD PARTIES

- 6.1 The Supplier shall not sub-let all or any part of the Contract or assign or charge all or any part of the Contract or any rights or benefits under it without the Purchaser's prior written consent (such consent not to be unreasonably withheld or delayed).
- 6.2 The Supplier will remain responsible and liable for all the design, manufacture, supply, delivery, works, obligations and duties it sub-lets to a third party as if the Supplier had performed such design, manufacture, supply, delivery, works, obligations and duties itself. Any sub-letting of part or all of the Contract or any obligations or duties under it, whether or not the Purchaser has given its consent, shall not in any way relieve the Supplier from or reduce any of its obligations, duties and liabilities arising from or in connection with the Contract.
- 6.3 The Purchaser may assign the benefit of or any rights under the Contract to any department, office or agency of the Crown or to anybody (including any private sector body) which performs or carries on any functions and/or activities that previously had been performed and/or carried on by the Purchaser. No other assignment is permitted without the Supplier's prior written consent, such consent not to be unreasonably withheld or delayed.
- 6.4 The Supplier shall not be entitled to contend that any person to whom the

Contract is assigned in accordance with this clause is precluded from recovering under the Contract any loss incurred by such assignee resulting from any breach of the Contract (whenever happening), by reason that such person is an assignee and not a named party under the Contract or by reason that the Purchaser or any intermediate assignee or party escaped any loss by reason of the disposal of any interest in the Project or that the Purchaser or any intermediate beneficiary has not suffered any or as much loss as such assignee.

- 6.5 So far as it is able, the Supplier will procure for any other party notified by the Purchaser to the Supplier the benefits of any warranties or guarantees given by any third party supplier in relation to the Products.

7. PURCHASER'S DRAWINGS AND INFORMATION

- 7.1 No drawings, designs, specifications, know how or other information provided in connection with the Contract by the Purchaser or its servants or agents (including all features whether patented or patentable or not and whether separately or collectively shown) nor any other intellectual copyright matter so provided may be reproduced in whole or in part nor used for any purpose other than the execution of the Contract. All such drawings, designs and other matters are provided on loan only to the Supplier and the Supplier shall return them to the Purchaser following a request by the Purchaser.

8. INSPECTION AND TESTING

- 8.1 The Purchaser and its representatives shall at all reasonable times be granted access to any premises (including those of the Supplier's suppliers) and be allowed to inspect and test (or on the Purchaser's request, re-inspect or re-test) the Products at any time prior to acceptance of delivery.
- 8.2 The Supplier shall make available (at its own expense where the requirement for the inspection or testing was indicated in the Particulars) all tools, instruments, apparatus, facilities, services and materials necessary for carrying out tests on the Products as may be required by the Purchaser.
- 8.3 Where reasonably practicable not less than fourteen (14) days' notice shall be given to the Purchaser that the Products or any part thereof are ready for inspection and/or testing.
- 8.4 Neither inspection, testing nor acceptance of any of the Products nor any waiver of any rights in respect thereof by the Purchaser shall release the Supplier in any respect from any of its obligations under the Contract or otherwise including without limitation its responsibility for any defects subsequently found in materials and/or workmanship.
- 8.5 Where following testing or inspection any Products appear to be defective, faulty or not in accordance with the Contract the Purchaser shall have the right to reject such Products and the provisions of clause 9 shall apply.
- 8.6 The Supplier shall deliver to the Purchaser certificates of analysis, tests, inspection or origin and information relating to the components, parts or raw materials used in the manufacturing of the Products as may be required by the Purchaser or by Law not later than the delivery of the Products to which they relate.
- 8.7 The Supplier's obligations under the Contract shall not be affected by:

- 8.7.1 any power or duty of the Purchaser or any other third party who has a material interest in the Project to grant or withhold approval of or object to any matter in connection with the Project or to inspect any part of the Site or the Products; or
- 8.7.2 the grant or failure to grant such approval or the making of or failure to make such objection or any such inspection of or failure to inspect any part of the Site or the Products.

9. MAKING GOOD DEFECTS AND RIGHT OF REJECTION

- 9.1 If at any time prior to the date 12 months after the date of completion of delivery and unloading and (if applicable) installation in accordance with the provisions of the Contract (whichever is the later) the Purchaser or its representatives considers any of the Products or any installation (if applicable) of the Products to be defective in quality of material, workmanship or design and/or to be not in accordance with the Contract the Purchaser may reject any such Products or installation work. In the event of such rejection the Purchaser shall be entitled to require the Supplier at the Supplier's cost to replace any Products in their entirety or make good such Products and/or installation work by repair or replacement. Following such replacement or rectification the Purchaser shall be entitled to require the Supplier to re-submit to the Purchaser
- 9.2 If the Supplier fails to repair or replace any such Products and/or repair such installation work within a reasonable period of time, the Purchaser shall (without prejudice to any other rights it may have under the Contract) be entitled to procure substitute Products from a third party, or rectify any defects in the Products and/or installation work itself or engage a third party to carry out such rectification. The Supplier shall be responsible for any and all costs, losses, damages and expenses suffered or reasonably incurred by the Purchaser arising from or in consequence of the Supplier's failure to replace any Products or make good any Products and/or installation work.
- 9.3 Where the Purchaser rejects any Products it shall so notify the Supplier in writing and upon issuing such notification, property and risk in any such rejected Products shall revert to the Supplier and the Purchaser shall be entitled to a full refund of the Price relating to such rejected Products if the Purchaser has paid for such Products. If such Products have already been delivered, the Supplier shall make arrangements with the Purchaser for the collection of such Products at the Supplier's own expense.
- 9.4 The Purchaser's rights and remedies under these Conditions are in addition to the rights and remedies available to the Purchaser in respect of the statutory conditions relating to description, quality, fitness for purpose and correspondence with sample incorporated into the Contract.
- 9.5 The terms of the Contract shall apply to any repaired or replacement Products supplied by the Supplier.

10. COMPLETION, DELIVERY AND INSTALLATION

- 10.1 The Supplier shall complete, deliver to, unload at and (if applicable) install the Products at the Delivery Address by the Delivery Dates in accordance with these Conditions.
- 10.2 Where the Delivery Date of the Products is to be specified after entering into the

Contract, the Purchaser shall give the Supplier reasonable notice of the Delivery Date.

- 10.3 The Supplier shall report any delay or anticipated delay to delivery and/or installation (if applicable) and its cause to the Purchaser as soon as reasonably practicable and shall keep the Purchaser fully informed with dates of anticipated actual delivery and installation and shall use all reasonable endeavours to eliminate and/or reduce such delay or cause of delay.
- 10.4 The Supplier shall provide at its own expense such bar charts, suggested programmes and progress data as the Purchaser shall reasonably request from time to time.
- 10.5 Any of the Products (or any instalment or part of them) ready for delivery before the Purchaser requires delivery shall be stored by the Supplier at its own risk and expense.
- 10.6 Unless otherwise provided in the Contract the Supplier shall be responsible for despatch delivery (including packaging, loading and if so required unloading) to the Delivery Address.
- 10.7 The Products upon delivery shall be accompanied by an advice note showing the Contract number, date of delivery, the quantity, weight and full description of the Products delivered. The Supplier shall upon delivery obtain a receipt for the Products signed by an authorised signatory of the Purchaser
- 10.8 Once the Purchaser has had a reasonable opportunity to inspect the Products following delivery and installation (where applicable) and has not identified any defects or faults in the Products or installation (where applicable), the Authorised Representative shall sign the delivery note to confirm that delivery has been effected and accepted and installation completed (where applicable). Such acceptance shall however not be construed as confirmation by the Purchaser that the Products delivered are of the correct quality, quantity, specification, materials, design and/or workmanship or that installation is in accordance with the Contract and shall in no way diminish the liability of the Supplier under the Contract.
- 10.9 Where the Contract specifies that the Supplier is responsible for installing the Products, the Supplier shall be responsible for installation of the Products at the dates and times specified in the Contract and such installation or removal will be carried out and completed:
 - 10.9.1 in a good and workmanlike manner;
 - 10.9.2 in accordance with any relevant specification;
 - 10.9.3 using suitably qualified personnel;
 - 10.9.4 in accordance with accepted industry standards; and
 - 10.9.5 in accordance with Law, Requisite Consents and the Purchaser's reasonable on site rules, regulations and requirements from time to time in force.
- 10.10 Where the Contract specifies that the Supplier is responsible for installing the Products, the Supplier shall immediately and at its own cost make good any damage it may cause in the course of installing the Products. The Supplier shall

completely remove all rubbish, surplus materials and temporary equipment and clear the surrounding areas.

11. PACKING AND MARKING

11.1 Where the Products consist of more than one item of goods then each separate item must be tagged and indelibly marked with the Contract number, if appropriate. All items shall be carefully packed and protected to protect against damage in transit in such a way as to facilitate rational and economical off-loading. All costs of packing, tagging, marking etc are included in the Price and no packaging is returnable by the Purchaser unless otherwise agreed by the Purchaser in writing signed by the Authorised Representative or specified in the Particulars. The Supplier warrants that all packing, packaging and marking complies with all Law.

12. LIENS

12.1 The Supplier agrees to waive any right to exercise a lien upon the Products or upon any materials, component parts, work in progress and, relevant drawings and acknowledges that its sole remedy in the event of any breach by the Purchaser of its obligations under the Contract is to seek financial relief through the courts. As and when required by the Purchaser the Supplier shall give a certificate of waiver of lien, and of any other rights over the Products or to any injunctive or performance remedies to the Purchaser or to any third party nominated by the Purchaser.

13. SUSPENSION AND TERMINATION

13.1 The Purchaser may instruct the Supplier to suspend Performance at any time and for any reason on reasonable notice. Where Performance has been suspended pursuant to this clause the Purchaser may at any time require the Supplier in writing to resume Performance of its obligations under the Contract in whole or in part and set reasonable new Delivery Dates for delivery of the Products and the Supplier shall as soon as reasonably practicable so resume Performance.

13.2 The Purchaser may terminate the Supplier's engagement under the Contract for convenience at any time by giving to the Supplier not less than seven (7) days' prior written notice. On expiry of such notice period, the Supplier's engagement under the Contract will terminate automatically.

13.3 In the event of termination under clause 13.2, the Supplier shall be entitled to invoice the Purchaser (to the extent not already invoiced) for all Products delivered to Delivery Address and installation works (if applicable) carried out up to the date of termination and the reasonable costs of materials, goods and manufacture incurred by the Supplier prior to the notice of termination in relation to Products not yet delivered. The Purchaser shall not be liable to the Supplier for any losses, costs, damages, claims or expenses suffered or incurred by the Supplier arising from or in connection with such termination under clause 13.2 (and, without prejudice to the foregoing, the Purchaser shall not be liable to pay the Supplier any amounts in respect of loss of profit, loss of contract or loss of opportunity).

13.4 Without prejudice to the Purchaser's rights under clause 13.2, if any one or more of the following occurs then the Purchaser may give written notice to the Supplier to terminate the Supplier's engagement under the Contract and such termination

shall take effect from the date of receipt by the Supplier of such notice:

- 13.4.1 Material Breach by the Supplier; or
 - 13.4.2 a breach by the Supplier of the terms of any of clauses 17 or 18; or
 - 13.4.3 the Supplier fails to progress the Contract at a rate of progress sufficient to meet the Delivery Dates; or
 - 13.4.4 the Supplier refuses or fails to repair, replace or reinstate any defective Products or work; or
 - 13.4.5 the Supplier fails to comply with any Law or Requisite Consents; or
 - 13.4.6 the Supplier is Insolvent.
- 13.5 The Purchaser shall not be liable to the Supplier for any losses, costs, damages, claims or expenses suffered or incurred by the Supplier arising from or in connection with termination under clause 13.4 (and shall not be liable to pay any loss of profit, loss of contract, loss of opportunity). The Purchaser shall not be obliged to make any further payment to the Supplier once the Purchaser has given notice of termination under clause 13.4 until the Purchaser has received delivery of equivalent or replacement products to the Product from an alternative supplier or decided that it does not intend to order equivalent products from an alternative supplier. The Purchaser may deduct from any payment to the Supplier which is outstanding and/or to recover from the Supplier all additional costs and expenses which the Purchaser suffers or incurs in ordering and receiving delivery of equivalent or replacement products and any losses and/or damage arising from the termination.
- 13.6 In the event of any termination under clause 13.4, no forbearance whether by allowing an opportunity to rectify such default or breach or otherwise shall constitute a waiver of the Purchaser's rights to terminate. Termination of the Supplier's engagement under the Contract shall not affect the accrued rights and remedies available to either party as at the date of such termination.
- 13.7 If the Purchaser fails to pay any undisputed invoice by the within seven (7) days after the final date for payment, the Supplier may notify the Purchaser in writing. If the Purchaser does not pay the amount of the undisputed invoice by the date which is twenty one (21) days after the date of the Supplier's notice the Supplier may by further notice in writing terminate the Supplier's engagement under the Contract and such termination shall take effect from the date of receipt by the Purchaser.
- 13.8 In the event of termination under clause 13.7, the Supplier shall be entitled to invoice the Purchaser (to the extent not already invoiced) for all Products delivered to Delivery Address and installation works (if applicable) carried out up to the date of termination and the reasonable costs of materials, goods and manufacture incurred by the Supplier prior to the notice of termination in relation to Products not yet delivered plus profit thereon. Save as asset out in this clause 13.8 the Purchaser shall not be liable to the Supplier for any losses, costs, damages, claims or expenses suffered or incurred by the Supplier arising from or in connection with such termination under clause 13.7 (and, without prejudice to the foregoing, the Purchaser shall not be liable to pay the Supplier any amounts in respect of loss of profit, loss of contract or loss of opportunity).
- 13.9 In the event of termination pursuant to this clause 13, the Purchaser shall be

entitled to request delivery of, and enter the Supplier's premises or any place where the Products are situated in whole or in part and take possession of, the whole or any part of the Products for which payment has been made by the Purchaser and remove the same and title thereto (insofar as the same shall not already be vested in the Purchaser) shall forthwith vest in the Purchaser.

14. TITLE AND RISK

- 14.1 Title and ownership in the Products and/or goods, materials or equipment forming part of the Product shall pass from the Supplier to the Purchaser on the earlier of:
 - 14.2 14.1.1 payment by the Purchaser for the Products; and
 - 14.3 14.1.2 delivery of the Products.
- 14.4 The risk in the Products shall remain with the Supplier until completion of delivery and unloading and (if applicable) installation in accordance with the provisions of the Contract, whichever shall be later.
- 14.5 All Products and goods, materials or equipment forming part of the Products in which title has passed before delivery shall be:
 - 14.5.1 clearly marked by the Supplier as the Purchaser's property and shall be stored separately from the Supplier's property;
 - 14.5.2 properly packaged to withstand freight handling and periods of storage as necessary; and
 - 14.5.3 insured in joint names with the Purchaser for their full replacement cost with a reputable insurer carrying on business in the United Kingdom and approved by the Purchaser.

15. INDEMNITIES AND INSURANCES

- 15.1 The Supplier shall be liable for and indemnify the Purchaser against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of reputation and all interest, legal and other reasonable professional fees, costs and expenses) accrued, suffered or incurred by the Purchaser arising out of or in connection with:
 - 15.1.1 personal injury to or the death of any person arising out of or in the course of or caused by the Performance or supply of the Products, except to the extent that the same is due to any act or neglect of the Purchaser;
 - 15.1.2 any nuisance or interference with the rights of any third party (including rights of way, light, air or water) that are an avoidable consequence of the Performance or supply of the Products; and
 - 15.1.3 any loss, injury or damage to property (real or personal) arising out of or in connection with the Performance or supply of the Products and to the extent that the same is due to any negligence, breach of statutory duty, omission or default of the Supplier or the Supplier's Persons.
- 15.2 The Supplier shall maintain insurance cover against such liabilities as are referred to below and shall provide to the Purchaser on reasonable request valid

certificates of insurance in respect thereof or such other evidence of insurance as the Purchaser may reasonably require.

15.3 The Supplier shall have in force policies of insurance showing adequate cover with such insurers as the Purchaser may approve including:

15.3.1 insurance of the Products for their full replacement cost, such insurance to be maintained up until the point at which the Products have been delivered, unpacked, checked and accepted by and where the Products are being installed by the Supplier, such insurance shall also be maintained throughout the period of installation;

15.3.2 public liability insurance against all damage whether to persons or property belonging to the Purchaser or otherwise and whether occurring during the performance of the Supplier's obligations under the Contract or otherwise with a minimum cover as required under the Framework Agreement for each and every occurrence unless the Particulars specify a higher level of cover, such insurance to be maintained, up until the point at which the Products have been delivered, unpacked, checked and accepted by the Purchaser and where the Products are being installed by the Supplier, such insurance shall also be maintained throughout the period of installation;

15.3.3 product liability insurance with a minimum cover as required under the Framework Agreement for each and every occurrence unless the Particulars specify a higher level of cover, such insurance to be maintained for the period until twelve (12) years after the date on which the Products have been delivered, unpacked, checked and accepted by the Purchaser;

15.3.4 if the Supplier is responsible for design, professional indemnity insurance with a minimum cover as required under the Framework Agreement for each and every claim unless the Particulars specify a higher level of cover, such insurance to be maintained for the period until twelve (12) years after the date on which the Products have been delivered or (where applicable) installed.

15.4 The Supplier shall take out and maintain any other insurance which it is required to effect by law or statute and such other insurance which would be effected by a prudent supplier producing similar goods to the Products.

16. EQUALITY AND DIVERSITY

16.1 The Supplier shall perform its obligations under the Contract in accordance with:

16.1.1 all applicable equality Law (whether in relation to race, sex, gender reassignment, religion or belief, disability, sexual orientation, pregnancy, maternity, age or otherwise); and

16.1.2 any other requirements and instructions which the Purchaser reasonably imposes in connection with any equality obligations imposed on the Purchaser at any time under applicable equality Law;

16.2 The Supplier shall take all necessary steps, and inform the Purchaser of the steps taken, to prevent unlawful discrimination designated as such by any court or tribunal, or the Equality and Human Rights Commission or (any successor organisation).

17. BRIBERY ACT COMPLIANCE

- 17.1 The Supplier represents and warrants that neither it, nor to the best of its knowledge any of its people, have at any time prior to the date of the Contract:
- 17.2 17.1.1 committed a Prohibited Act or been formally notified that it is subject to an investigation or prosecution which relates to an alleged Prohibited Act or
- 17.3 17.1.2 been listed by any government department or agency as being debarred, suspended, proposed for suspension or debarment, or otherwise ineligible for participation in government procurement programmes or contracts on the grounds of a Prohibited Act.
- 17.4 During Performance the Supplier shall not:
- 17.5 17.2.2 commit a Prohibited Act and
- 17.6 17.2.3 do or suffer anything to be done which would cause the Purchaser or any of the Purchaser's employees, consultants, contractors, sub-contractors or agents to contravene any of the Relevant Requirements or otherwise incur any liability in relation to the Relevant Requirements.
- 17.7 In Performance the Supplier shall:
- 17.8 17.3.1 establish, maintain and enforce, and requires that its subcontractors establish, maintain and enforce, policies and procedures which are adequate to ensure compliance with the Relevant Requirements and prevent the occurrence of a Prohibited Act,
- 17.9 17.3.2 keeps appropriate records of its compliance with the Contract and make such records available to the Purchaser on request; and
- 17.10 17.3.3 provide and maintain and where appropriate enforce an anti-bribery policy (which shall be disclosed to the Purchaser on request) to prevent it and any Supplier's people or any person acting on the Supplier's behalf from committing a Prohibited Act.
- 17.11 17.4 The Supplier shall immediately notify the Purchaser in writing if it becomes aware of any breach of clause 17.1, or has reason to believe that it has or any of its people or subcontractors have
- 17.12 17.4.1 been subject to an investigation or prosecution which relates to an alleged Prohibited Act,
- 17.13 17.4.2 been listed by any government department or agency as being debarred, suspended, proposed for suspension or debarment, or otherwise ineligible for participation in government procurement programmes or contracts on the grounds of a Prohibited Act or
- 17.14 17.4.3 received a request or demand for any undue financial or other advantage of any kind in connection with the performance of the Contract or otherwise suspects that any person or party directly or indirectly connected with the Contract has committed or attempted to commit a Prohibited Act.
- 17.15 If the Supplier makes a notification to the Purchaser pursuant to clause 17.4, the Supplier shall respond promptly to the Purchaser's enquiries, co-operates with any investigation, and allow the Purchaser to audit any books, records and/or any other relevant documentation in accordance with the Contract.

- 17.16 If the Supplier breaches Clause 17.4.3, the Purchaser may by notice require the Supplier to remove from Performances any person whose acts or omissions have caused the Supplier's breach.

18. MODERN SLAVERY ACT

- 18.1 The Supplier shall comply and shall ensure that each of its employees, suppliers, sub-contractors, servants and agents shall comply with the Modern Slavery Act 2015.
- 18.2 The Purchaser may terminate the Supplier's engagement under the Contract with immediate effect by giving written notice to the Supplier if the Supplier commits a breach of this clause 18.
- 18.3 The Supplier shall permit the Purchaser and its third party representatives, on reasonable notice, but without notice in case of any reasonably suspected breach of the Supplier's breach of this clause 18, to have access to and take copies of the Supplier's records and any other information (or those of the Supplier's Persons) and to meet with the Supplier or Supplier's Persons to audit the Supplier's compliance with its obligations under this clause 18.

19. ADMITTANCE TO PURCHASER'S PREMISES

- 19.1 The Supplier shall submit to the Purchaser details of people who are to be employed by it and its sub-contractors and suppliers to deliver, unload and install the products. The details shall include a list of names and addresses, the capabilities in which they are employed, and other information required by the Purchaser.
- 19.2 The Purchaser may instruct the Supplier to take measures to prevent unauthorised persons being admitted to the Purchaser's Premises.
- 19.3 The employees of the Supplier and its sub-contractors and suppliers shall carry a Purchaser's pass and comply with all conduct requirements from the Purchaser whilst they are on the parts of the Purchaser's Premises identified in the Particulars.
- 19.4 The Supplier shall submit to the Purchaser for acceptance a list of the names of the people for whom passes are required. On acceptance, the Purchaser shall issue the passes to the Supplier. The Supplier shall return each pass to the Purchaser when the person no longer requires access to that part of the Purchaser's Premises or after the Purchaser has given notice that the person is not to be admitted to the Purchaser's Premises.
- 19.5 The Supplier shall not take photographs of the Purchaser's Premises or of work carried out in connection with the Products unless it has obtained the acceptance of the Purchaser.
- 19.6 The Supplier shall take the measures needed to prevent its and its sub-contractors' and supplier's employees servants and agents taking, publishing or otherwise circulating such photographs.

20. LEGISLATION AND OFFICIAL SECRETS

- 20.1 The Supplier shall comply with Law in Performance under the Contract.
- 20.2 The Official Secrets Acts 1911 to 1989, section 182 of the Finance Act 1989 and, where

appropriate, the provisions of section 11 of the Atomic Energy Act 1946 apply to the Contract. The Supplier shall notify its employees and its sub-contractors and suppliers of their duties under these Acts.

21. CONFLICTS OF INTEREST

- 21.1 The Supplier shall take appropriate steps to ensure that neither the Supplier nor any of its personnel are placed in a position where (in the reasonable opinion of the Purchaser) there is or may be an actual conflict, or a potential conflict, between the pecuniary or personal interests of the Supplier or its personnel and the duties owed to the Purchaser under the Contract.
- 21.2 The Supplier shall promptly notify and provide full particulars to the Purchaser if such conflict referred to in clause 21.1 arises or may reasonably be foreseen as arising.
- 21.3 The Purchaser may terminate Supplier's engagement under the Contract for Material Breach and/or to take such other steps the Purchaser deems necessary where, in the reasonable opinion of the Purchaser, there is or may be an actual conflict, or a potential conflict, between the pecuniary or personal interests of the Supplier and the duties owed to the Purchaser under the Contract.

22. PUBLICITY AND BRANDING

- 22.1 The Supplier shall not:
- 22.1.1 make any press announcements or publicise the Contract in any way; or
- 22.1.2 use the Purchaser's name or brand in any promotion or marketing or announcement of the Contract
- without approval of the Purchaser.
- 22.2. The Purchaser is entitled to publicise the Contract in accordance with any legal obligation upon the Purchaser, including any examination of the Contract by the National Audit Office pursuant to the National Audit Act 1983 or otherwise.

23. FREEDOM OF INFORMATION

- 23.1 The Supplier acknowledges that unless the Purchaser has notified the Supplier that the Purchaser is exempt from the provisions of the FOIA, the Purchaser is subject to the requirements of the Code of Practice on Government Information, the FOIA and the Environmental Information Regulations. The Supplier shall cooperate with and assist the Purchaser so as to enable the Purchaser to comply with its information disclosure obligations.
- 23.2 The Supplier shall:
- 23.2.1 transfer to the Purchaser all Requests for Information that it receives as soon as practicable and in any event within two Working Days of receiving a Request for Information,
- 23.2.2 provide the Purchaser with a copy of all information in its possession, or power in the form that the Purchaser requires within five Working Days (or such other period as the Purchaser may specify) of the Purchaser's request,
- 23.2.3 provide all necessary assistance as reasonably requested by the Purchaser to enable the Purchaser to respond to the Request for Information within the time for compliance set out in section 10 of the FOIA or regulation 5 of the

Environmental Information Regulations; and

- 23.2.4 procure that its sub-contractors and suppliers do likewise.
- 23.3 The Purchaser may determine in its absolute discretion whether any information is exempt from disclosure in accordance with the provisions of the Code of Practice on Government Information, FOIA or the Environmental Information Regulations.
- 23.4 The Supplier shall not respond directly to a Request for Information unless authorised to do so by the Purchaser.
- 23.5 The Supplier acknowledges that the Purchaser may, acting in accordance with Cabinet Office Freedom of Information Code of Practice, be obliged to disclose information without consulting or obtaining consent from the Supplier or despite the Supplier having expressed negative views when consulted.
- 23.6 The Supplier shall ensure that all information is retained for disclosure throughout the period for which the Supplier retains liability under the Contract and shall permit the Purchaser to inspect such records as and when reasonably requested from time to time.

24. CONFIDENTIALITY

- 24.1 Except to the extent set out in this clause or where disclosure is expressly permitted elsewhere in the Contract, each Party shall
- 24.1.1 treat the other Party's Confidential Information as confidential and safeguard it accordingly;
- 24.1.2 not disclose the other Party's Confidential Information to any other person without prior written consent;
- 24.1.3 immediately notify the other Party if it suspects unauthorised access, copying, use or disclosure of the Confidential Information; and
- 24.1.4 notify the Serious Fraud Office where the Party has reasonable grounds to believe that the other Party is involved in activity that may be a criminal offence under the Bribery Act 2010.
- 24.2 The clause above shall not apply to the extent that
- 24.2.1 such disclosure is a requirement of the Law placed upon the party making the disclosure, including any requirements for disclosure under the FOIA or the Environmental Information Regulations;
- 24.2.2 such information was in the possession of the party making the disclosure without obligation of confidentiality prior to its disclosure by the information owner;
- 24.2.3 such information was obtained from a third party without obligation of confidentiality;
- 24.2.4 such information was already in the public domain at the time of disclosure otherwise than by a breach of the Contract; or
- 24.2.5 it is independently developed without access to the other party's Confidential Information.
- 24.3 The Supplier may only disclose the Purchaser Confidential Information to the people who are directly involved in Performance and who need to know the information, and shall

ensure that such people are aware of and shall comply with these obligations as to confidentiality. The Supplier shall not, and shall procure that the Supplier's people do not, use any of the Purchaser Confidential Information received otherwise than for the purposes of the Contract.

- 24.4 The Supplier may only disclose the Purchaser Confidential Information to Supplier's people who need to know the information, and shall ensure that such people are aware of, acknowledge the importance of, and comply with these obligations as to confidentiality. In the event that any default, act or omission of any Supplier's people causes or contributes (or could cause or contribute) to the Supplier breaching its obligations as to confidentiality under or in connection with the Contract, the Supplier shall take such action as may be appropriate in the circumstances, including the use of disciplinary procedures in serious cases. To the fullest extent permitted by its own obligations of confidentiality to any Supplier's people, the Supplier shall provide such evidence to the Purchaser as the Purchaser may reasonably require (though not so as to risk compromising or prejudicing the case) to demonstrate that the Supplier is taking appropriate steps to comply with this clause, including copies of any written communications to and/or from Supplier's people, and any minutes of meetings and any other records which provide an audit trail of any discussions or exchanges with Supplier's people in connection with obligations as to confidentiality.
- 24.5 At the written request of the Purchaser, the Supplier shall procure that those members of the Supplier's people identified in the Purchaser's request signs a confidentiality undertaking prior to commencing any work in accordance with the Contract.
- 24.7 Nothing in the Contract shall prevent the Purchaser from disclosing the Supplier's Confidential Information
- 24.7.1 to any Crown Body or any other Contracting Bodies. All Crown Bodies or Contracting Bodies receiving such Confidential Information shall be entitled to further disclose the Supplier's Confidential Information to other Crown Bodies or other Contracting Bodies on the basis that the information is confidential and is not to be disclosed to a third party which is not part of any Crown Body or any Contracting Body,
- 24.7.2 to a professional adviser, contractor, consultant, supplier or other person engaged by the Purchaser or any Crown Body (including any benchmarking organisation) for any purpose connected with the Contract, or any person conducting an Office of Government Commerce Gateway Review,
- 24.7.3 for the purpose of the examination and certification of the Purchaser's accounts,
- 24.7.4 for any examination pursuant to Section 6(1) of the National Audit Act 1983 of the economy, efficiency and effectiveness with which the Purchaser has used its resources,
- 24.7.5 for the purpose of the exercise of its rights under the Contract or
- 24.7.6 to a proposed successor body of the Purchaser in connection with any assignment, novation or disposal of any of its rights, obligations or liabilities under the Contract,
- and for the purposes of the foregoing, disclosure of the Supplier's Confidential Information shall be on a confidential basis and subject to a confidentiality agreement or arrangement containing terms no less stringent than those placed on the Purchaser under this clause 24.7.

- 24.8 The Purchaser shall use all reasonable endeavours to ensure that any government department, Contracting Body, people, third party or subcontractor to whom the Supplier's Confidential Information is disclosed pursuant to the above clause is made aware of the Purchaser's obligations of confidentiality.
- 24.9 Nothing in this clause shall prevent either party from using any techniques, ideas or know-how gained during the performance of the Contract in the course of its normal business to the extent that this use does not result in a disclosure of the other party's Confidential Information or an infringement of intellectual property rights.
- 24.10 The Purchaser may disclose the Supplier's Confidential Information
- 24.10.1 to Parliament and Parliamentary Committees or if required by any Parliamentary reporting requirement,
 - 24.10.2 to the extent that the Purchaser (acting reasonably) deems disclosure necessary or appropriate in the course of carrying out its public functions.

25. TAX COMPLIANCE

- 25.1 The Supplier represents and warrants that at the date of the Contract, it has notified the Purchaser in writing of any Occasions of Tax Non-Compliance or any litigation that it is involved in that is in connection with any Occasions of Tax Non-Compliance.
- 25.2 If, at any point prior to the defects date, an Occasion of Tax Non-Compliance occurs, the Supplier shall
- 25.2.1 notify the Purchaser in writing of such fact within 5 days of its occurrence; and
 - 25.2.2 promptly provide to the Purchaser details of the steps which the Supplier is taking to address the Occasions of Tax Non-Compliance and to prevent the same from recurring, together with any mitigating factors that it considers relevant and such other information in relation to the Occasion of Tax Non-Compliance as the Purchaser may reasonably require.

26. FAIR PAYMENT

- 26.1 The Supplier shall include in the contract with each sub-contractor or supplier:
- 26.1.1 a period for payment of the amount due to the sub-contractor or supplier not greater than 5 days after the final date for payment in the Contract; and
 - 26.1.2 a provision requiring the sub-contractor or supplier to include in each sub-sub-contract the same requirement (except that the period for payment is to be not greater than 9 days after the final date for payment in the Contract).

27. RECORDS, DATA AND OPEN BOOK ACCESS

- 27.1 The Supplier shall keep and maintain for the period for which the Supplier retains liability under the Contract full and accurate records and accounts of the operation of the Contract including the goods and services provided under it, any subcontracts and the amounts paid by the Purchaser.
- 27.2 The Supplier shall:
- 27.2.1 keep the records and accounts referred to in clause 27.1 in accordance with Law
 - 27.2.2 afford any Auditor access to the records and accounts referred to in clause 27.1

at the Supplier's premises and/or provides records and accounts (including copies of the Supplier's published accounts) or copies of the same, as may be required by any Auditor from time to time during Performance and the liability period under the Contract in order that the Auditor may carry out an inspection to assess compliance by the Supplier and/or its sub-contractors and suppliers of any of the Supplier's obligations under the Contract including in order to:

27.2.2.1 verify the accuracy of any amounts payable by the Purchaser under the Contract (and proposed or actual variations to them in accordance with the Contract);

27.2.2.2 verify the costs of the Supplier (including the costs of all Subcontractors and any third party suppliers) in connection with Performance;

27.2.2.3 identify or investigate an actual or suspected Prohibited Act, impropriety or accounting mistakes or any breach or threatened breach of security and in these circumstances the Purchaser has no obligation to inform the Supplier of the purpose or objective of its investigations;

27.2.2.4 obtain such information as is necessary to fulfil the Purchaser's obligations to supply information for parliamentary, ministerial, judicial or administrative purposes including the supply of information to the Comptroller and Auditor General;

27.2.2.5 enable the National Audit Office to carry out an examination pursuant to Section 6(1) of the National Audit Act 1983 of the economy, efficiency and effectiveness with which the Purchaser has used its resources;

27.2.3 subject to the Supplier's rights in respect of Supplier's Confidential Information, the Supplier shall provide the Auditor on demand with all reasonable co-operation and assistance in respect of:

27.2.3.1 all reasonable information requested by the Purchaser within the scope of the audit;

27.2.3.2 reasonable access to sites controlled by the Supplier and to any Supplier's equipment used in Performance;

27.2.3.3 access to the Supplier's personnel.

27.3 The Parties shall bear their own respective costs and expenses incurred in respect of compliance with their obligations under this clause 27, unless the audit reveals a default by the Supplier in which case the Supplier shall reimburse the Purchaser for the Purchaser's reasonable costs incurred in relation to the audit.

27.4 This clause does not constitute a requirement or agreement for the purposes of section 6(3)(d) of the National Audit Act 1983 for the examination, certification or inspection of the accounts of the Supplier and the carrying out of an examination under Section 6(3)(d) of the National Audit Act 1983 in relation to the Supplier is not a function exercisable under the Contract.

28. DATA PROTECTION

28.1 The Purchaser and the Supplier shall comply with the provisions of Schedule 1.

29. WAIVER

- 29.1 Any agreement by the Purchaser to waive any obligation or liability of the Supplier will only be effective if in writing, refers to the Contract and this clause and is signed by the Authorised Representative. Failure to exercise, or any delay in exercising any right or remedy by the Purchaser provided under the Contract or by law shall not constitute a waiver by the Purchaser of that or any other right or remedy, nor shall it preclude or restrict any further exercise of that or any other right or remedy by the Purchaser.
- 29.2 Except as expressly set out in clause 29.1, no waiver, forbearance or release by the Purchaser or its employees, servants, suppliers or agents shall in any way derogate, limit or reduce the Supplier's duties and obligations in connection with the Contract.

30. FURTHER ASSURANCES

- 30.1 The Supplier agrees to execute and deliver such documents and instruments and take such further actions as the Purchaser may, from time to time, reasonably request in order to effectuate the purposes and to carry out the terms of the Contract.

31. SEVERANCE

- 31.1 If any term or condition of the Contract is for any reason held to be illegal, invalid, ineffective, inoperable or otherwise unenforceable by law it shall be severed and deemed to be deleted from the Contract and the validity and enforceability of the remainder of the Contract shall not be affected or impaired in any way and shall remain in full force and effect. If any provision of the Contract is so found to be invalid or unenforceable but would be valid or enforceable if some part of the provision were deleted or modified, the provision in question shall apply with such modification as may be necessary to make it valid.

32. NOTICES

- 32.1 Any notice to be given under or in connection with the Contract shall be sent to the relevant party's contact details as referred to in the Particulars or such other contact details as may be notified in writing by either party from time to time. Subject to clause 32.2, a notice is deemed to be received:
- 32.1.1 if delivered personally, on delivery, provided delivery is between 9.00am and 5.00pm on a Working Day (otherwise, delivery will occur at 9.00am on the next Working Day); and
 - 32.1.2 if sent by Royal Mail Signed For™ 1st Class or other prepaid, next Working Day service providing proof of delivery, at the time recorded by the delivery service, provided that delivery is between 9.00am and 5.00pm on a Working Day. Otherwise, delivery will occur at 9.00am on the same Working Day (if delivery before 9.00am) or on the next Working Day (if after 5.00pm); and
 - 32.1.3 if sent by email, at 9.00am on the first Working Day after sending.
- 32.2 In the case of a notice given pursuant to this clause 32 where this occurs:
- 32.2.1 after five (5) p.m. on a Working Day; and/or

32.2.2 on a day which is not a Working Day

32.3 then the date of service shall be deemed to be the next Working Day

33. LIMITATION PERIOD

33.1 Notwithstanding the manner in which the Contract has been entered into, the statutory contractual limitation period in respect of the Supplier's obligations and liabilities under the Contract shall extend to the expiration of twelve (12) years after the date of completion of Performance and delivery of all Products to the Purchaser under the Contract. For the avoidance of doubt, the provisions of the Limitation Act 1980 (and any subsequent amendment or re-enactment) relating to claims in contract are excluded and do not apply to claims, actions or proceedings by the Purchaser against the Supplier.

34. DISPUTE RESOLUTION

34.1 If any dispute arises out of or in connection with the Contract it may be referred by either party to the Senior Representatives who will attempt to resolve it.

34.2 Either of the parties may elect (but will not be obliged) to refer a dispute which arises out of or in connection with the Contract to mediation.

35. GOVERNING LAW AND JURISDICTION

35.1 The Contract shall be governed and construed in accordance with the law of England & Wales unless otherwise stated in the Particulars.

35.2 If stated in the Particulars, differences or disputes of whatever nature arising under the Contract shall be referred to and finally resolved by arbitration.

35.3 Unless otherwise stated in the Particulars the English and Welsh courts shall have exclusive jurisdiction (except for the purposes of enforcement of an English or Welsh court judgment or order in another jurisdiction) with regard to all matters arising from it.

SCHEDULE 1 DATA PROTECTION

The following definitions shall apply to this Schedule 1

Agreement: the Contract;

Processor Personnel: means all directors, officers, employees, agents, consultants and contractors of the Processor and/or of any Sub-Processor engaged in the performance of its obligations under this Agreement

36. GDPR CLAUSE DEFINITIONS:

- 36.1 Data Protection Legislation : (i) the GDPR, (ii) the DPA 2018 to the extent that it relates to processing of personal data and privacy; (iii) all applicable Law about the processing of personal data and privacy which, pending a decision from the competent authorities of the EU on the adequacy of the UK data protection regime will include the requirements set out or referenced in Part Three, Title VII, Article 71(1) of the Withdrawal Agreement signed by the UK and the EU in December 2019;
- 36.2 Data Protection Impact Assessment: an assessment by the Controller of the impact of the envisaged processing on the protection of Personal Data.
- 36.3 Controller, Processor, Data Subject, Personal Data, Personal Data Breach, Data Protection Officer take the meaning given in the Data Protection Legislation.
- 36.4 Data Loss Event: any event that results, or may result, in unauthorised access to Personal Data held by the Processor under this Agreement, and/or actual or potential loss and/or destruction of Personal Data in breach of this Agreement, including any Personal Data Breach.
- 36.5 Data Subject Request: a request made by, or on behalf of, a Data Subject in accordance with rights granted pursuant to the Data Protection Legislation to access their Personal Data.
- 36.6 DPA 2018: Data Protection Act 2018
- 36.7 GDPR: the General Data Protection Regulation (Regulation (EU) 2016/679) as it forms part of the law of England and Wales, Scotland and Northern Ireland by virtue of section 3 of the European Union (Withdrawal) Act 2018 and as amended by the Data Protection, Privacy and Electronic Communications (Amendments etc) (EU Exit) Regulations 2019
- 36.8 Joint Controllers: where two or more Controllers jointly determine the purposes and means of processing
- 36.9 Protective Measures : appropriate technical and organisational measures which may include: pseudonymisation and/or encryption of Personal Data, ensuring confidentiality, integrity, availability and resilience of systems and services, ensuring that availability of and access to Personal Data can be restored in a timely manner after an incident, and regularly assessing and evaluating the effectiveness of the such measures adopted by it including those outlined in Schedule 2 (Security Provision).
- 36.10 Sub-processor: any third party appointed to process Personal Data on behalf of that

Processor related to this Agreement

37. DATA PROTECTION

- 37.1 The Parties acknowledge that for the purposes of the Data Protection Legislation, the *Purchaser* is the Controller and the *Supplier* is the Processor unless otherwise specified in Annex A - Part 2.
- 37.2 The only processing that the Processor is authorised to do is listed in Annex A - Part 2 by the Controller and may not be determined by the Processor.
- 37.3 The Processor shall notify the Controller immediately if it considers that any of the Controller's instructions infringe the Data Protection Legislation.
- 37.4 The Processor shall provide all reasonable assistance to the Controller in the preparation of any Data Protection Impact Assessment prior to commencing any processing. Such assistance may, at the discretion of the Controller, include:
- 37.5 a systematic description of the envisaged processing operations and the purpose of the processing;
- 37.6 an assessment of the necessity and proportionality of the processing operations in relation to Providing the Goods and Services;
- 37.7 an assessment of the risks to the rights and freedoms of Data Subjects; and
- 37.8 the measures envisaged to address the risks, including safeguards, security measures and mechanisms to ensure the protection of Personal Data.
- 37.9 The Processor shall, in relation to any Personal Data processed in connection with its obligations under this Agreement:
- 37.10 process that Personal Data only in accordance with Annex A - Part 2 unless the Processor is required to do otherwise by Law. If it is so required the Processor shall promptly notify the Controller before processing the Personal Data unless prohibited by Law;
- 37.11 ensure that it has in place Protective Measures, are appropriate to protect against a Data Loss Event, which the Controller may reasonably reject (but failure to reject shall not amount to approval by the Controller of the adequacy of the Protective Measures), having taken account of the:
- (i) nature of the data to be protected;
 - (ii) harm that might result from a Data Loss Event;
 - (iii) state of technological development; and
 - (iv) cost of implementing any measures;
- 37.12 ensure that :
- (v) the Processor Personnel do not process Personal Data except in accordance with this Agreement (and in particular Schedule 13);
 - (vi) it takes all reasonable steps to ensure the reliability and integrity of any Processor Personnel who have access to the Personal Data and ensure that

they:

- (A) are aware of and comply with the Processor's duties under this clause;
- (B) are subject to appropriate confidentiality undertakings with the Processor or any Sub-processor;
- (C) are informed of the confidential nature of the Personal Data and do not publish, disclose or divulge any of the Personal Data to any third Party unless directed in writing to do so by the Controller or as otherwise permitted by this Agreement; and
- (D) have undergone adequate training in the use, care, protection and handling of Personal Data; and

- 37.13 not transfer Personal Data outside of the UK unless the prior written consent of the Controller has been obtained and the following conditions are fulfilled:
- (i) the Controller or the Processor has provided appropriate safeguards in relation to the transfer (in accordance with the Data Protection Legislation) as determined by the Controller;
 - (ii) the Data Subject has enforceable rights and effective legal remedies;
 - (iii) the Processor complies with its obligations under the Data Protection Legislation by providing an adequate level of protection to any Personal Data that is transferred (or, if it is not so bound, uses its best endeavours to assist the Controller in meeting its obligations); and
 - (iv) the Processor complies with any reasonable instructions notified to it in advance by the Controller with respect to the processing of the Personal Data;
- 37.14 at the written direction of the Controller, delete or return Personal Data (and any copies of it) to the Controller on termination of the Agreement unless the Processor is required by Law to retain the Personal Data.
- 37.15 Subject to clause 2.6, the Processor shall notify the Controller immediately if it:
- 37.16 receives a Data Subject Request (or purported Data Subject Request);
- 37.17 receives a request to rectify, block or erase any Personal Data;
- 37.18 receives any other request, complaint or communication relating to either Party's obligations under the Data Protection Legislation;
- 37.19 receives any communication from the Information Commissioner or any other regulatory authority in connection with Personal Data processed under this Agreement;
- 37.20 receives a request from any third Party for disclosure of Personal Data where compliance with such request is required or purported to be required by Law; or
- 37.21 becomes aware of a Data Loss Event.
- 37.22 The Processor's obligation to notify under clause 2.5 shall include the provision of further information to the Controller in phases, as details become available.

- 37.23 Taking into account the nature of the processing, the Processor shall provide the Controller with full assistance in relation to either Party's obligations under Data Protection Legislation and any complaint, communication or request made under clause 2.5 (and insofar as possible within the timescales reasonably required by the Controller) including by promptly providing:
- 37.24 the Controller with full details and copies of the complaint, communication or request;
- 37.25 such assistance as is reasonably requested by the Controller to enable the Controller to comply with a Data Subject Request within the relevant timescales set out in the Data Protection Legislation;
- 37.26 the Controller, at its request, with any Personal Data it holds in relation to a Data Subject;
- 37.27 assistance as requested by the Controller following any Data Loss Event;
- 37.28 assistance as requested by the Controller with respect to any request from the Information Commissioner's Office, or any consultation by the Controller with the Information Commissioner's Office.
- 37.29 The Processor shall maintain complete and accurate records and information to demonstrate its compliance with this clause. This requirement does not apply where the Processor employs fewer than 250 staff, unless:
- 37.30 the Controller determines that the processing is not occasional;
- 37.31 the Controller determines the processing includes special categories of data as referred to in Article 9(1) of the GDPR or Personal Data relating to criminal convictions and offences referred to in Article 10 of the GDPR; or
- 37.32 the Controller determines that the processing is likely to result in a risk to the rights and freedoms of Data Subjects.
- 37.33 The Processor shall allow for audits of its Data Processing activity by the Controller or the Controller's designated auditor.
- 37.34 Each Party shall designate its own data protection officer if required by the Data Protection Legislation .
- 37.35 Before allowing any Sub-processor to process any Personal Data related to this Agreement, the Processor must:
- 37.36 notify the Controller in writing of the intended Sub-processor and processing;
- 37.37 obtain the written consent of the Controller;
- 37.38 enter into a written agreement with the Sub-processor which give effect to the terms set out in this clause [X] such that they apply to the Sub-processor; and
- 37.39 provide the Controller with such information regarding the Sub-processor as the Controller may reasonably require.
- 37.40 The Processor shall remain fully liable for all acts or omissions of any of its Sub-processors.

- 37.41 The Controller may, at any time on not less than 30 Working Days' notice, revise this clause by replacing it with any applicable controller to processor standard clauses or similar terms forming part of an applicable certification scheme (which shall apply when incorporated by attachment to this Agreement).
- 37.42 The Parties agree to take account of any guidance issued by the Information Commissioner's Office. The Controller may on not less than 30 Working Days' notice to the Processor amend this agreement to ensure that it complies with any guidance issued by the Information Commissioner's Office.
- 37.43 Where the Parties include two or more Joint Controllers as identified in Schedule 13 in accordance with GDPR Article 26, those Parties shall enter into a Joint Controller Agreement based on the terms outlined in Schedule 13 in replacement of Clauses 1.1-1.14 for the Personal Data under Joint Control.

**Annex A - Part 2: Schedule of Processing, Personal Data and Data Subjects Schedule
Processing, Personal Data and Data Subjects**

This Schedule shall be completed by the Controller, who may take account of the view of the Processors, however the final decision as to the content of this Schedule shall be with the Controller at its absolute discretion.

1. The contact details of the Controller's Data Protection Officer are [REDACTED]
2. The contact details of the Processor's Data Protection Officer are: [REDACTED]
3. The Processor shall comply with any further written instructions with respect to processing by the Controller.
4. Any such further instructions shall be incorporated into this Schedule.

Description	Details
Identity of the Controller and Processor	The Parties acknowledge that for the purposes of the Data Protection Legislation, the Purchaser is the Controller and the Supplier is the Processor in accordance with Clause 1.1.
Subject matter of the processing	The procurement and delivery of PPE items required by the FSA for the delivery of official controls in FSA approved establishments in England and Wales.
Duration of the processing	31/03/2025 to 28/03/2032
Nature and purposes of the processing	The nature and purpose of the processing is the collection, storage and processing of data involved in the procurement and delivery of PPE items for the FSA.
Type of Personal Data being Processed	FSA staff names, email addresses, phone numbers, clothing sizes FBO premises addresses, approval numbers and operating hours

Categories of Data Subject	Staff and suppliers
Plan for return and destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data	It will be held for any legally permitted period after which it will be destroyed

SCHEDULE OF AMENDMENTS TO CONTRACT

DEFINITIONS AND INTERPRETATION

'**Change of Control**' is a change of control within the meaning of Section 450 of the Corporation Tax Act 2010;

11.3 (8) Data Controller has the meaning given to it in the Data Protection Legislation.

'**Intellectual Property Rights**' or '**IPRs**' means

- copyright, rights related to or affording protection similar to copyright, rights in databases, patents and rights in inventions, semi-conductor topography rights, trade marks, rights in internet domain names and website addresses and other rights in trade names, designs, Know-How, trade secrets and other rights in Confidential Information,
- applications for registration, and the right to apply for registration, for any of the rights listed in the first bullet point that are capable of being registered in any country or jurisdiction,
- all other rights having equivalent or similar effect in any country or jurisdiction and
- all or any goodwill relating or attached thereto.

Personal Data has the meaning given to it in the Data Protection Legislation.

Purchaser Data is the data, text, drawings, diagrams, images or sounds (together with any database made up of any of these) which are embodied in any electronic, magnetic, optical or tangible media, and

- which are supplied to the Supplier by or on behalf of the Purchaser,
- which the Supplier is required to generate, process, store or transmit pursuant to this contract or
- which are any Personal Data for which the Purchaser is the Data Controller to the extent that such Personal Data is held or processed by the Supplier.

Security Policy means the *Purchaser's* security policy attached as Appendix 1 to Contract Schedule 2 (Security Provisions) as may be updated from time to time.

SECURITY REQUIREMENTS

28A The Supplier complies with, and shall procure the compliance of the Supplier's employees, sub-contractors and suppliers, with the Security Policy and the Security Management Plan produced by the Supplier and the Supplier shall ensure that the Security Management Plan fully complies with the Security Policy and Contract Schedule A.

INTELLECTUAL PROPERTY RIGHTS

28B.1 In this clause 28B '**documents**' means all designs, drawings, specifications, software, electronic data, photographs, plans, surveys, reports, and all other documents and/or information prepared by or on behalf of the supplier in relation to this contract.

- 28B.2 The Intellectual Property Rights in all Documents prepared by or on behalf of the Supplier in relation to this Contract and the work executed from them remain the property of the Supplier. The Supplier hereby grants to the Purchaser an irrevocable, royalty free, non-exclusive licence to use and reproduce the Documents for any and all purposes connected with the installation, use, maintenance, alteration or modification of the Products and the construction, alteration, maintenance and demolition of the Project. Such licence entitles the Purchaser to grant sub-licences to third parties in the same terms as this licence provided always that the Supplier shall not be liable to any licensee for any use of the Documents or the Intellectual Property Rights in the Documents for purposes other than those for which the same were originally prepared by or on behalf of the Supplier.
- 28B.3 The Purchaser may assign novate or otherwise transfer its rights and obligations under the licence granted pursuant to clause 28B.2 to a Crown Body or to anybody (including any private sector body) which performs or carries on any functions and/or activities that previously had been performed and/or carried on by the Purchaser.
- 28B.4 In the event that the Supplier does not own the copyright or any Intellectual Property Rights in any Document the Supplier shall use all reasonable endeavours to procure the right to grant such rights to the Purchaser to use any such copyright or Intellectual Property Rights from any third party owner of the copyright or Intellectual Property Rights. In the event that the Supplier is unable to procure the right to grant to the Purchaser in accordance with the foregoing the Supplier shall procure that the third party grants a direct licence to the Purchaser on industry acceptable terms.
- 28B.5 The Supplier waives any moral right to be identified as author of the Documents in accordance with section 77, Copyright Designs and Patents Acts 1988 and any right not to have the Documents subjected to derogatory treatment in accordance with section 8 of that Act as against the Purchaser or any licensee or assignee of the Purchaser.
- 28B.6 In the event that any act unauthorised by the Purchaser infringes a moral right of the Supplier in relation to the Documents the Supplier undertakes, if the Purchaser so requests and at the Purchaser's expense, to institute proceedings for infringement of the moral rights.
- 28B.7 The Supplier warrants to the Purchaser that it has not granted and shall not (unless authorised by the Purchaser) grant any rights to any third party to use or otherwise exploit the Documents.
- 28B.8 The Supplier shall supply copies of the Documents to the Purchaser and to the Purchaser's other contractors and consultants for no additional fee to the extent necessary to enable them to discharge their respective functions in relation to this Contract or related goods or services.
- 28B.9 After the termination or conclusion of the Supplier's employment hereunder, the Supplier shall supply the Purchaser with copies and/or computer discs of such of the Documents as the Purchaser may from time-to-time request and the Purchaser shall pay the Supplier's reasonable costs for producing such copies or discs.

28B.10 In Performance the Supplier shall not infringe any Intellectual Property Rights of any third party. The Supplier shall indemnify the Purchaser against claims, proceedings, compensation and costs arising from an infringement or alleged infringement of the Intellectual Property Rights of any third party.



SMALL AND MEDIUM SIZED ENTERPRISES (SMES)

- 28E.1 The Supplier is required to take all reasonable steps to engage SMEs as sub-contractors and to seek to ensure that no less than 10% of sub-contractors are SMEs or that a similar proportion of the Defined Cost is undertaken by SMEs.
- 28E.2 The Supplier is required to report to the Purchaser in its regular contract management monthly reporting cycle the numbers of SMEs engaged as sub-contractors and the value of the Defined Cost that has been undertaken by SMEs.
- 28E.3 Where available, the Supplier is required to tender its sub-contracts using the same online electronic portal as was provided by the Purchaser for the purposes of tendering this Contract.
- 28E.4 The Supplier is to ensure that the terms and conditions used to engage sub-contractors are no less favourable than those of this contract. The Supplier shall provide copies of the proposed terms of engagement for its sub-contractors for approval by the Purchaser and the Purchaser may withhold its approval if the sub-contract documents proposed by the Supplier are unduly disadvantageous to the sub-contractor.

APPRENTICESHIPS

- 28F.1 The Supplier shall take all reasonable steps to employ apprentices, and reports to the Purchaser the numbers of apprentices employed and the wider skills training provided, during Performance.
- 28F.2 The Supplier shall take all reasonable steps to ensure that no less than a percentage of its people (agreed between the Parties) are on formal apprenticeship programmes or that a similar proportion of hours worked in Performance (which may include support staff and sub-contractors) are provided by people on formal apprenticeship programmes.
- 28F.3 The Supplier shall make available to its people and sub-contractors working on the contract, information about the Government's Apprenticeship programme and wider skills opportunities.
- 28F.4 The Supplier shall provide any further skills training opportunities that are appropriate for its people engaged in Performance.

28F.5 The Supplier shall provide a report detailing the following measures in its regular contract management monthly reporting cycle and is prepared to discuss apprenticeships at its regular meetings with the Purchaser

28F.5.1 the number of people during the reporting period employed on the Contract, including support staff and sub-contractors,

28F.5.2 the number of apprentices and number of new starts on apprenticeships directly initiated through this contract,

28F.5.3 the percentage of all people taking part in an apprenticeship programme,

28F.5.4 if applicable, an explanation from the Supplier as to why it is not managing to meet the specified percentage target,

28F.5.5 actions being taken to improve the take up of apprenticeships and

28F.5.6 other training/skills development being undertaken by people in relation to this Contract, including:

- (a) work experience placements for 14 to 16 year olds,
- (b) work experience /work trial placements for other ages,
- (c) student sandwich/gap year placements,
- (d) graduate placements,
- (e) vocational training,
- (f) basic skills training and
- (g) on site training provision/ facilities.

CHANGE OF CONTROL

28G.1 The Supplier shall notify the Purchaser immediately in writing and as soon as the Supplier is aware (or ought reasonably to be aware) that it is anticipating, undergoing, undergoes or has undergone a Change of Control and provided such notification does not contravene any Law. The Supplier shall ensure that any notification sets out full details of the Change of Control including the circumstances suggesting and/or explaining the Change of Control.

28G.2 The Purchaser may terminate the Supplier's engagement under the Contract (which shall take effect as termination for the Supplier being Insolvent) within six months from

28G.2.1 being notified in writing that a Change of Control is anticipated or is in contemplation or has occurred; or

28G.2.2 where no notification has been made, the date that the Purchaser becomes aware that a Change of Control is anticipated or is in contemplation or has occurred, but shall not be permitted to terminate where an approval was granted prior to the Change of Control.

FINANCIAL STANDING

28H.1 The Purchaser may terminate the Supplier's engagement under the Contract (which shall take effect as termination for the Supplier being Insolvent) where in the reasonable opinion of the Purchaser there is a material detrimental change in the financial standing and/or the credit rating of the Supplier which:

28H.1.1 adversely impacts on the Supplier's ability to perform its obligations under this Contract; or

28H.1.2 could reasonably be expected to have an adverse impact on the Supplier's ability to perform its obligations under this Contract.

FINANCIAL DISTRESS

28I The Supplier shall comply with the provisions of Schedule 1 (Financial Distress) in relation to the assessment of the financial standing of the Supplier and the consequences of a change to that financial standing.

CYBER ESSENTIALS

28J The Purchaser and the Supplier shall comply with the provisions of Schedule 3.

SCHEDULE 1 FINANCIAL DISTRESS

1. Definitions

1.1. In this Schedule the following definitions apply:

"Credit Rating Threshold" means the minimum credit rating level for the Supplier as set out in Annex 1

"Financial Distress Event" means the occurrence or one or more of the events listed in this Schedule

"Financial Distress Supply Continuity Plan" means a plan setting out how the Supplier will ensure the continued performance in accordance with this contract in the event that a Financial Distress Event occurs;

"Rating Agency" means the rating agency means Dun & Bradstreet.

2. Credit rating and duty to notify

2.1. The Supplier warrants and represents to the Purchaser for the benefit of the Purchaser that as at the Contract Date the long-term credit ratings issued for the Supplier by the Rating Agency.

2.2. The Supplier shall promptly notify (or procures that its auditors promptly notify) the Purchaser if there is any significant downgrade in the credit rating issued by any Rating Agency for the Supplier (and in any event within seven days from the occurrence of the downgrade).

2.3. If there is any downgrade credit rating issued by any Rating Agency for the Supplier, the Supplier shall ensure that the Supplier's auditors thereafter provide the Purchaser within 14 days of a written request by the Purchaser with written calculations of the quick ratio for the Supplier at such date as may be requested by the Purchaser. For these purposes the "quick ratio" on any date means:

Where

A. is the value at the relevant date of all cash in hand and at the bank of the Supplier

B. is the value of all marketable securities held by the Supplier determined using closing prices on the working day preceding the relevant date

C. is the value at the relevant date of all account receivables of the Supplier and

D. is the value at the relevant date of the current liabilities of the Supplier.

2.4. The Supplier shall:

- regularly monitor the credit ratings of the Supplier with the Rating Agencies and
- promptly notify (or shall procure that its auditors promptly notify) the Purchaser following the occurrence of a Financial Distress Event or any fact, circumstance or matter which could cause a Financial Distress Event and in any event, shall ensure that such notification is made within 14 days of the date on which the Supplier first becomes aware of the Financial Distress Event or the fact, circumstance or matter which could cause a Financial Distress Event.

2.5. For the purposes of determining whether a Financial Distress Event has occurred pursuant to the provisions of paragraph, the credit rating of the Supplier shall be deemed to have dropped below the applicable Credit Rating Threshold if any of the Rating Agencies have rated the Supplier at or below the applicable Credit Rating Threshold.

3. Consequences of a financial distress event

3.1. In the event of:

3.1.1. the credit rating of the Supplier dropping below the applicable Credit Rating Threshold;

3.1.2. the Supplier issuing a profits warning to a stock exchange or making any other public announcement about a material deterioration in its financial position or prospects;

3.1.3. there being a public investigation into improper financial accounting and reporting, suspected fraud or any other impropriety of the Supplier;

3.1.4. the Supplier committing a material breach of covenant to its lenders;

3.1.5. a sub-contractor or supplier notifying the Purchaser that the Supplier has not satisfied any sums properly due for a material specified invoice or sequences of invoices that are not subject to a genuine dispute;

3.1.6. any of the following:

- commencement of any litigation against the Supplier with respect to financial indebtedness or obligations under this Contract;
- non-payment by the Supplier of any financial indebtedness; any financial indebtedness of the Supplier becoming due as a result of an event of default
- the cancellation or suspension of any financial indebtedness in respect of the Supplier in each case which the Purchaser reasonably believes (or would be likely reasonably to believe) could directly impact on the continued performance of the Supplier in accordance with this Contract

then, immediately upon notification of the Financial Distress Event (or if the Purchaser becomes aware of the Financial Distress Event without notification and brings the event to the attention of the Supplier), the Supplier shall have the obligations and the Purchaser shall have the rights and remedies as set out in paragraphs 3.2 – 3.6.

3.2. The Supplier shall:

3.2.1 at the request of the Purchaser meet the Purchaser as soon as reasonably practicable (and in any event within three Business Days of the initial notification (or awareness) of the Financial Distress Event or such other period as the Purchaser may permit and notify to the Supplier in writing) to review the effect of the Financial Distress Event on its continued performance in accordance with this Contract and

3.2.2. where the Purchaser reasonably believes (taking into account any discussions and representations under paragraph 3.2.1) that the Financial Distress Event could impact on the Supplier's continued performance in accordance with this Contract:

- submit to the Purchaser for approval, a draft Financial Distress Supply Continuity Plan as

soon as reasonably practicable (and in any event, within 14 days from the initial notification (or awareness) of the Financial Distress Event or such other period as the Purchaser may permit and notify to the Supplier in writing)

- provide such financial information relating to the Supplier as the Purchaser may reasonably require.

3.3. The Purchaser shall not withhold approval of a draft Financial Distress Supply Continuity Plan unreasonably. If the Purchaser does not approve the draft Financial Distress Supply Continuity Plan, the Purchaser shall inform the Supplier of the reasons and the Supplier shall take those reasons into account in the preparation of a further draft Financial Distress Supply Continuity Plan, which the Supplier shall resubmit to the Purchaser within seven days of the rejection of the first or subsequent (as the case may be) drafts. This process is repeated until the Financial Distress Supply Continuity Plan is approved by the Purchaser or referred to the dispute resolution procedure.

3.4. If the *Purchaser* considers that the draft Financial Distress Supply Continuity Plan is insufficiently detailed to be properly evaluated, will take too long to complete or will not remedy the relevant Financial Distress Event, the Purchaser may either agree a further time period for the development and agreement of the Financial Distress Supply Continuity Plan or escalate any issues with the draft Financial Distress Supply Continuity Plan using the dispute resolution procedure.

3.5. Following approval of the Financial Distress Supply Continuity Plan by the Purchaser the Supplier shall:

- review on a regular basis (which shall not be less than monthly) the Financial Distress Supply Continuity Plan and assesses whether it remains adequate and up to date to ensure the continued performance in accordance with this Contract;
- where the Financial Distress Supply Continuity Plan is not adequate or up to date in, submit an updated Financial Distress Supply Continuity Plan to the Purchaser for approval, and the provisions of shall apply to the review and approval process for the updated Financial Distress Supply Continuity Plan; and
- comply with the Financial Distress Supply Continuity Plan (including any updated Financial Distress Supply Continuity Plan).

3.6. Where the Supplier reasonably believes that the relevant Financial Distress Event (or the circumstance or matter which has caused or otherwise led to it) no longer exists, the Supplier notifies the Purchaser and subject to the agreement of the Purchaser, the Supplier shall be relieved of its obligations under paragraph 3.

4. Termination rights

4.1. The Purchaser may terminate Supplier's engagement under the Contract (which shall take effect as termination for the Supplier being Insolvent) if

- the Supplier fails to notify the Purchaser of a Financial Distress Event in accordance with paragraph 2.2;
- the Purchaser fails to agree a Financial Distress Supply Continuity Plan (or any updated Financial Distress Supply Continuity Plan) in accordance with paragraph 3 and/or
- the Supplier fails to comply with the terms of the Financial Distress Supply Continuity Plan (or any updated Financial Distress Supply Continuity Plan) in accordance with paragraph 3.

5. Primacy of credit ratings

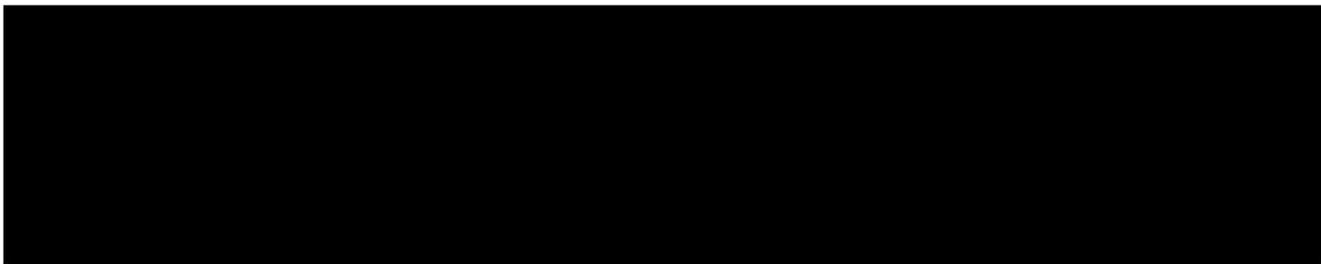
5.1. Without prejudice to the Supplier's obligations and the Purchaser's rights and remedies under paragraph 3, if, following the occurrence of a Financial Distress Event pursuant to paragraph 2 to the Rating Agencies review and report subsequently that the credit ratings do not drop below the relevant Credit Rating Threshold, then:

- the Supplier is relieved automatically of its obligations under paragraph 3 and
- the Purchaser is not entitled to require the Supplier to provide financial information in accordance with paragraph 2.3.

ANNEX 1: CREDIT RATINGS & CREDIT RATING THRESHOLDS

Supplier Credit current rating (long term)

[D&B Risk Assessment](#)



SCHEDULE 2 SECURITY PROVISIONS

1.1 Definitions

For the purposes of this schedule the following terms shall have the meanings given below:

"Affiliates"	in relation to a body corporate, any other entity which directly or indirectly Controls, is Controlled by, or is under direct or indirect common Control with, that body corporate from time to time;
"Breach of Security"	in accordance with the Security Requirements and the Security Policy, the occurrence of: (a) any unauthorised access to or use of the goods or services the Purchaser Premises, the Sites, the Supplier System and/or any ICT, information or data (including the Confidential Information and the Purchaser Data) used by the Purchaser and/or the Supplier in connection with this contract; and/or (b) the loss and/or unauthorised disclosure of any information or data (including the Confidential Information and the Purchaser Data), including any copies of such information or data, used by the Purchaser and/or the Supplier in connection with this Contract.
"Clearance"	means national security clearance and employment checks undertaken by and/or obtained from the Defence Vetting Agency;
"Supplier Equipment"	the hardware, computer and telecoms devices and equipment supplied by the Supplier or its sub-contractors (but not hired, leased or loaned from the Purchaser) for the purposes of Performance;
"Supplier Software"	software which is proprietary to the Supplier, including software which is or will be used by the Supplier for the purposes of Performance;
"Supplier System"	the information and communications technology system used by the Supplier in Performance including the Software, the Supplier Equipment and related cabling (but excluding the Purchaser System);
"Control"	means that a person possesses, directly or indirectly, the power to direct or cause the direction of the management and policies of the other person (whether through the ownership of voting shares, by contract or otherwise) and "Controls" and "Controlled" shall be interpreted accordingly;

"Default"	any breach of the obligations of the relevant party (including but not limited to fundamental breach or breach of a fundamental term) or any other default, act, omission, negligence or statement of the relevant party, its employees, servants, agents or sub-contractors in connection with or in relation to the subject-matter of this contract and in respect of which such party is liable to the other;
"Dispute Resolution Procedure"	the dispute resolution procedure set out in this contract (if any) or as agreed between the parties;
"Purchaser Premises"	means premises owned, controlled or occupied by the Purchaser or its Affiliates which are made available for use by the Supplier or its sub-contractors for Performance on the terms set out in this Contract or any separate agreement or licence;
"Purchaser System"	the Purchaser's computing environment (consisting of hardware, software and/or telecommunications networks or equipment) used by the Purchaser or the Supplier in connection with this contract which is owned by or licensed to the Purchaser by a third party and which interfaces with the Supplier System or which is necessary for the Purchaser to receive the Products;
"Environmental Information Regulations"	the Environmental Information Regulations 2004 together with any guidance and/or codes of practice issues by the Information Commissioner or relevant Government Department in relation to such regulations;
"FOIA"	the Freedom of Information Act 2000 and any subordinate legislation made under this Act from time to time together with any guidance and/or codes of practice issued by the Information Commissioner or relevant Government Department in relation to such legislation;
"Good Industry Practice"	the exercise of that degree of skill, care, prudence, efficiency, foresight and timeliness as would be expected from a leading company within the relevant industry or business sector;
"ICT"	information and communications technology;
"ICT Environment"	the Purchaser System and the Supplier System;
"Impact Assessment"	an assessment of a Compensation Event;
"Information"	has the meaning given under section 84 of the Freedom of Information Act 2000;
"Information Assets Register"	the register of information assets to be created and maintained by the Supplier throughout Performance as described in the Contract (if any) or as otherwise agreed between the parties;

"ISMS"	the Information Security Management System as defined by ISO/IEC 27001. The scope of the ISMS will be as agreed by the parties and will directly reflect the scope of the goods or services;
"Know-How"	all ideas, concepts, schemes, information, knowledge, techniques, methodology, and anything else in the nature of know how relating to the goods or services but excluding know how already in the Supplier's or the Purchaser's possession before this Contract;
"List x"	means, in relation to a sub-contractor, one who has been placed on List x in accordance with Ministry of Defence guidelines and procedures, due to that sub-contractor undertaking work on its premises marked as CONFIDENTIAL or above;
"Malicious Software"	any software program or code intended to destroy, interfere with, corrupt, or cause undesired effects on program files, data or other information, executable code or application software macros, whether or not its operation is immediate or delayed, and whether the malicious software is introduced wilfully, negligently or without knowledge of its existence;
"Process"	has the meaning given to it under the Data Protection Legislation but, for the purposes of this contract, it shall include both manual and automatic processing;
"Protectively Marked"	shall have the meaning as set out in the Security Policy Framework.
"Regulatory Bodies"	those government departments and regulatory, statutory and other entities, committees and bodies which, whether under statute, rules, regulations, codes of practice or otherwise, are entitled to regulate, investigate, or influence the matters dealt with in this contract or any other affairs of the <i>Purchaser</i> and "Regulatory Body" shall be construed accordingly;
"Request for Information"	a request for information or an apparent request under the Code of Practice on Access to Government Information, FOIA or the Environmental Information Regulations;
"SECURITY MANAGEMENT PLAN"	the Supplier's security plan prepared pursuant to paragraph 1.5.3 of schedule 2 (Security Management Plan) an outline of which is set out in Appendix 1 of schedule 2 (Security Management Plan);
"Security Policy Framework"	means the Cabinet Office Security Policy Framework (available from the Cabinet Office Security Policy Division);
"Security Requirements"	means the requirements in the Contract relating to security of Performance (if any) or such other requirements as the Purchaser may notify to the Supplier from time to time

"Security Tests"	shall have the meaning set out in Appendix 2 (Security Management Plan) [Guidance: define "Security Tests" in Security Management Plan]
"Software"	Specially Written Software, Supplier Software and Third Party Software;
"Specially Written Software"	any software created by the Supplier (or by a third party on behalf of the Supplier) specifically for the purposes of this contract;
"Staff Vetting Procedures"	the Purchaser's procedures and departmental policies for the vetting of personnel whose role will involve the handling of information of a sensitive or confidential nature or the handling of information which is subject to any relevant security measures, including, but not limited to, the provisions of the Official Secrets Act 1911 to 1989;
"Statement of Applicability"	shall have the meaning set out in ISO/IEC 27001 and as agreed by the parties during the procurement phase;
"Standards"	the British or international standards, Purchaser's internal policies and procedures, Government codes of practice and guidance together with any other specified policies or procedures referred to in this contract (if any) or as otherwise agreed by the parties;
"Third Party Software"	software which is proprietary to any third party other than an Affiliate of the <i>Supplier</i> which is or will be used by the <i>Supplier</i> for the purposes of Performance.

1.2 Introduction

1.2.1 This schedule covers:

- 1.2.1.1 principles of protective security to be applied in Performance;
- 1.2.1.2 wider aspects of security relating to Performance;
- 1.2.1.3 the development, implementation, operation, maintenance and continual improvement of an ISMS;
- 1.2.1.4 the creation and maintenance of the Security Management Plan;
- 1.2.1.5 audit and testing of ISMS compliance with the Security Requirements;

- 1.2.1.6 conformance to ISO/IEC 27001 (Information Security Requirements Specification) and ISO/IEC27002 (Information Security Code of Practice) and;
- 1.2.1.7 obligations in the event of actual, potential or attempted breaches of security.

1.3 Principles of Security

- 1.3.1 The Supplier acknowledges that the Purchaser places great emphasis on the confidentiality, integrity and availability of information and consequently on the security provided by the ISMS.
- 1.3.2 The Supplier shall be responsible for the effective performance of the ISMS and shall at all times provide a level of security which:
 - 1.3.2.1 is in accordance with Good Industry Practice, the law of the contract and this contract;
 - 1.3.2.2 complies with the Security Policy;
 - 1.3.2.3 complies with at least the minimum set of security measures and standards as determined by the Security Policy Framework (Tiers 1-4) available from the Cabinet Office Security Policy Division (COSPD);
 - 1.3.2.4 meets any specific security threats to the ISMS; and
 - 1.3.2.5 complies with ISO/IEC27001 and ISO/IEC27002 in accordance with paragraph 1.3.2 of this schedule;
 - 1.3.2.6 complies with the Security Requirements; and
 - 1.3.2.7 complies with the Purchaser's ICT standards.
- 1.3.3 The references to standards, guidance and policies set out in paragraph 1.3.2.2 shall be deemed to be references to such items as developed and updated and to any successor to or replacement for such standards, guidance and policies, from time to time.
- 1.3.4 In the event of any inconsistency in the provisions of the above standards, guidance and policies, the Supplier shall give an early warning to the Purchaser of such inconsistency immediately upon becoming aware of the same, and the Purchaser shall, as soon as practicable, advise the Supplier which provision the Supplier shall be required to comply with.

1.4 ISMS and Security Management Plan

1.4.1 Introduction:

- (i) The Supplier shall develop, implement, operate, maintain and continuously improve and maintain an ISMS which will, without prejudice to paragraph 1.3.2, be accepted, by the Supply manager, tested in accordance with the provisions relating to testing as set out in the contract (if any) or as otherwise agreed between the Parties, periodically updated and audited in accordance with ISO/IEC 27001.

1.4.1.1 The Supplier shall develop and maintain a Security Management Plan in accordance with this Schedule to apply during Providing the Goods and Services.

1.4.1.2 The Supplier shall comply with its obligations set out in the Security Management Plan.

1.4.1.3 Both the ISMS and the Security Management Plan shall, unless otherwise specified by the Purchaser, aim to protect all aspects of the Products and all processes associated with Performance including the construction, use, alterations or destruction of the Products, the Supplier System and any ICT, information and data (including the Purchaser Confidential Information and the Purchaser Data) to the extent used by the Purchaser or the Supplier in connection with this Contract.

1.4.2 Development of the Security Management Plan:

1.4.2.1 Within 20 Business Days after the date of the Contract and in accordance with paragraph 1.4.4 (Amendment and Revision), the Supplier will prepare and deliver to the Purchaser for acceptance a fully complete and up to date Security Management Plan which will be based on the draft Security Management Plan set out in Appendix 2 of this Part 2 of this Contract Schedule 2.

1.4.2.2 If the Security Management Plan, or any subsequent revision to it in accordance with paragraph 1.4.4 (Amendment and Revision), is accepted by the Purchaser it will be adopted immediately and will replace the previous version of the Security Management Plan at Appendix 2 of this Part 2 of this Contract Schedule 2. If the Security Management Plan is not accepted by the Purchaser the Supplier shall amend it within 10 Business Days or such

other period as the parties may agree in writing of a notice of non- acceptance from the Purchaser and re-submit to the Purchaser for accepted. The parties will use all reasonable endeavours to ensure that the acceptance process takes as little time as possible and in any event no longer than 15 Business Days (or such other period as the parties may agree in writing) from the date of its first submission to the Purchaser. If the Purchaser does not accept the Security Management Plan following its re-submission, the matter will be resolved in accordance with the Dispute Resolution Procedure. No acceptance to be given by the Purchaser pursuant to this paragraph 1.4.2.2 of this schedule may be unreasonably withheld or delayed. However any failure to accept the Security Management Plan on the grounds that it does not comply with the requirements set out in paragraph 1.4.3.4 shall be deemed to be reasonable.

1.4.3 Content of the Security Management Plan:

- 1.4.3.1 The Security Management Plan will set out the security measures to be implemented and maintained by the Supplier in relation to all aspects of the Products and all processes associated with Performance and shall at all times comply with and specify security measures and procedures which are sufficient to ensure that the Products comply with the provisions of this schedule (including the principles set out in paragraph 1.3);
- 1.4.3.2 The Security Management Plan (including the draft version) should also set out the plans for transiting all security arrangements and responsibilities from those in place at the date of the Contract to those incorporated in the Supplier's ISMS at the date notified by the Purchaser to the Supplier for the Supplier to meet the full obligations of the Security Requirements.
- 1.4.3.3 The Security Management Plan will be structured in accordance with ISO/IEC27001 and ISO/IEC27002, cross-referencing if necessary to other schedules of this contract which cover specific areas included within that standard.
- 1.4.3.4 The Security Management Plan shall be written in plain English in language which is readily comprehensible to the staff of the Supplier and the Purchaser engaged in Performance and shall only reference documents which are in the possession of the Purchaser or whose location is otherwise specified in this schedule.

1.4.4 Amendment and Revision of the ISMS and Security Management Plan:

- 1.4.4.1 The ISMS and Security Management Plan will be fully reviewed and updated by the Supplier annually or from time to time to reflect:

- (a) emerging changes in Good Industry Practice;
- (b) any change or proposed change to the Supplier System, the Products and/or associated processes;
- (c) any new perceived or changed security threats; and
- (d) any reasonable request by the Purchaser.

1.4.4.2 The Supplier will provide the Purchaser with the results of such reviews as soon as reasonably practicable after their completion and amend the ISMS and Security Management Plan at no additional cost to the Purchaser. The results of the review should include, without limitation:

- (a) suggested improvements to the effectiveness of the ISMS;
- (b) updates to the risk assessments;
- (c) proposed modifications to the procedures and controls that effect information security to respond to events that may impact on the ISMS; and
- (d) suggested improvements in measuring the effectiveness of controls.

1.4.4.3 On receipt of the results of such reviews, the Purchaser will accept any amendments or revisions to the ISMS or Security Management Plan in accordance with the process set out at paragraph 1.4.2.2.

1.4.4.4 The Supplier shall provide early warning of any change or amendment which the Supplier proposes to make to the ISMS or Security Management Plan (as a result of a Purchaser's request or change to the Products or otherwise) and this shall not be implemented until accepted in writing by the Purchaser.

1.4.5 Testing

1.4.5.1 The Supplier shall conduct Security Tests of the ISMS on an annual basis or as otherwise agreed by the parties. The date, timing, content and conduct of such Security Tests shall be agreed in advance with the Purchaser.

- 1.4.5.2 The Purchaser shall be entitled to witness the conduct of the Security Tests. The Supplier shall provide the Purchaser with the results of such tests (in a form accepted by the Purchaser in advance) as soon as practicable after completion of each Security Test.
- 1.4.5.3 Without prejudice to any other right of audit or access granted to the *Purchaser* pursuant to this contract, the Purchaser and/or its authorised representatives shall be entitled, at any time and without giving notice to the Supplier, to carry out such tests (including penetration tests) as it may deem necessary in relation to the ISMS and the Supplier's compliance with the ISMS and the Security Management Plan. The Purchaser may notify the Supplier of the results of such tests after completion of each such test. Security Tests shall be designed and implemented so as to minimise the impact on the Performance. If such tests adversely affect the Supplier's ability to carry out Performance, the Supplier shall be granted relief against any resultant under-performance for the period of the tests.
- 1.4.5.4 Where any Security Test carried out pursuant to paragraphs 1.4.5.2 or 1.4.5.3 above reveals any actual or potential Breach of Security, the Supplier shall promptly notify the Purchaser of any changes to the ISMS and to the Security Management Plan (and the implementation thereof) which the Supplier proposes to make in order to correct such failure or weakness. Subject to the Purchaser's acceptance in accordance with paragraph (i), the Supplier shall implement such changes to the ISMS and the Security Management Plan in accordance with the timetable agreed with the Purchaser or, otherwise, as soon as reasonably possible. Where the change to the ISMS or Security Management Plan is made to address a non-compliance with the Security Policy or Security Requirements, the Supplier shall not be entitled to any payment in respect of the cost of such change to the ISMS or Security Management Plan.

1.5 Compliance with ISO/IEC 27001

- 1.5.1 Unless otherwise agreed by the parties, the Supplier shall obtain independent certification of the ISMS to ISO/IEC 27001 within 12 months of the date of the Contract and shall maintain such certification until the expiry of 12 months from the date of completion of delivery and unloading and (if applicable) or the date of termination of the Supplier's engagement under the Contract (whichever is the later).
- 1.5.2 In the event that paragraph 1.5.1 above applies, if certain parts of the ISMS do not conform to Good Industry Practice, or controls as described in ISO/IEC 27002 are not consistent with the Security Policy, and, as a result, the Supplier reasonably believes that it is not compliant with ISO/IEC 27001, the Supplier shall promptly notify the Purchaser of this and the

Purchaser in its absolute discretion may waive the requirement for certification in respect of the relevant parts.

- 1.5.3 The Purchaser shall be entitled to carry out such regular security audits as may be required and in accordance with Good Industry Practice, in order to ensure that the ISMS maintains compliance with the principles and practices of ISO 27001.
- 1.5.4 If, on the basis of evidence provided by such audits, it is the Purchaser's reasonable opinion that compliance with the principles and practices of ISO/IEC 27001 is not being achieved by the Supplier, then the Purchaser shall notify the Supplier of the same and give the Supplier a reasonable time (having regard to the extent and criticality of any non-compliance and any other relevant circumstances) to become compliant with the principles and practices of ISO/IEC 27001. If the Supplier does not become compliant within the required time then the Purchaser has the right to obtain an independent audit against these standards in whole or in part.
- 1.5.5 If, as a result of any such independent audit as described in paragraph 1.5.4 the Supplier is found to be non-compliant with the principles and practices of ISO/IEC 27001 then the Supplier shall, at its own expense, undertake those actions required in order to achieve the necessary compliance and shall reimburse in full the costs incurred by the Purchaser in obtaining such audit.

1.6 Breach of Security

- 1.6.1 Either party shall give an early warning to the other in accordance with the agreed security incident management process as defined by the ISMS upon becoming aware of any Breach of Security or any potential or attempted Breach of Security.
- 1.6.2 Without prejudice to the security incident management process, upon becoming aware of any of the circumstances referred to in paragraph 1.6.1, the Supplier shall:
 - 1.6.2.1 immediately take all reasonable steps necessary to:
 - (a) remedy such breach or protect the integrity of the ISMS against any such potential or attempted breach or threat; and
 - (b) prevent an equivalent breach in the future.

such steps shall include any action or changes reasonably required by the Purchaser; and

- 1.6.2.2 as soon as reasonably practicable provide to the Purchaser full details (using such reporting mechanism as defined by the ISMS) of the Breach of Security or the potential or attempted Breach of Security.

APPENDIX 1 – SECURITY POLICY

[Guidance Note: Append Security Policy]

APPENDIX 2 – Security Management Plan

[Guidance Note: Append Security Management Plan]

SCHEDULE 3 CYBER ESSENTIALS

1. DEFINITIONS

1.1 In this Schedule, the following words shall have the following meanings:

"Cyber Essentials Scheme"	the Cyber Essentials Scheme developed by the Government which provides a clear statement of the basic controls all organisations should implement to mitigate the risk from common internet based threats (as may be amended from time to time). Details of the Cyber Essentials Scheme can be found here: https://www.ncsc.gov.uk/cyberessentials/overview ;
"Cyber Essentials Basic Certificate"	the certificate awarded on the basis of self-assessment, verified by an independent certification body, under the Cyber Essentials Scheme and is the basic level of assurance;
"Cyber Essentials Certificate"	Cyber Essentials Basic Certificate, the Cyber Essentials Plus Certificate or the Cyber Essential Scheme certificate equivalent to be provided by the Supplier as set out in the Framework Data Sheet;
"Cyber Essential Scheme Data"	sensitive and personal information and other relevant information as referred to in the Cyber Essentials Scheme; and
"Cyber Essentials Plus Certificate"	the certification awarded on the basis of external testing by an independent certification body of the Supplier's cyber security approach under the Cyber Essentials Scheme and is a more advanced level of assurance.

2. CYBER ESSENTIALS OBLIGATIONS

2.1 Where Performance requires that the Supplier provide a Cyber Essentials Certificate prior to the execution of the service the Supplier shall provide a valid Cyber Essentials Certificate, then on or prior to the commencement of the service the Supplier delivers to the Purchaser evidence of the same. Where the Supplier fails to comply with this paragraph it shall be prohibited from commencing Performance under any contract until such time as the Supplier has evidenced to the Purchaser its compliance with this paragraph 2.1.

2.2 Where the Supplier continues to Process Cyber Essentials Scheme Data during Performance the Supplier shall deliver to the Purchaser evidence of renewal of the Cyber Essentials Certificate on each anniversary of the first applicable certificate obtained by the Supplier under paragraph 2.1.

2.3 Where the Supplier is due to Process Cyber Essentials Scheme Data after the commencement of Performance but before completion of Performance the Supplier delivers to the Purchaser evidence of:

2.3.1 a valid and current Cyber Essentials Certificate before the *Supplier* Processes any such Cyber Essentials Scheme Data; and

2.3.2 renewal of the valid Cyber Essentials Certificate on each anniversary of the first Cyber Essentials Scheme certificate obtained by the Supplier under paragraph 2.1.

2.4 In the event that the Supplier fails to comply with paragraphs 2.2 or 2.3 (as applicable), the Purchaser reserves the right to terminate the Supplier's engagement under this Contract for material default.

2.5 The Supplier shall ensure that all sub-contracts with sub-contractors who Process Cyber Essentials Data contain provisions no less onerous on the sub-contractors than those imposed on the Supplier under this Contract in respect of the Cyber Essentials Scheme under paragraph 2.1 of this Schedule

2.6 This Schedule shall survive termination or expiry of this contract.

ANNEX 1: SPECIFICATION (INCLUDING KEY PERFORMANCE INDICATORS)

Specification Reference
C330037
Specification Title
PPE Provision in approved establishments in England and Wales
Contract Duration
5 years with a single possible extension up to a maximum of 2 years

This specification, which forms part of the Invitation to Tender (ITT), comprises of three individual sections: -

A. THE REQUIREMENT

B. PROCUREMENT TIMETABLE: An estimated timetable for the procurement of the proposed requirement

C. TENDER REQUIREMENTS AND EVALUATION CRITERIA: Provides guidance to applicants on the information that should be included within tenders and on the evaluation criteria and weightings used by appraisers when assessing and scoring tenders

Tenders for FSA funded projects must be submitted through the FSA E-sourcing and contract management system, Atamis. Failure to do so may result in the tender response not being processed by the system or the response being automatically disqualified during the evaluation stage of the tender process.

1. GENERAL INTRODUCTION

- 1.1. The Food Standards Agency is a non-ministerial government department governed by a Board appointed to act in the public interest, with the task of protecting consumers in relation to food. It is a UK-wide body with offices in London, Cardiff, Belfast and York and is committed to openness, transparency and equality of treatment to all suppliers.
- 1.2. The FSA's main objective is to ensure food is safe and to protect the public from risks that may arise in connection with the consumption of food (including risks that are associated with the way food is produced or supplied). This contract will support this objective by ensuring staff have suitable PPE to enable them to undertake the delivery of official controls.

2. THE REQUIREMENT

The Food Standards Agency is seeking a contract for the provision of PPE to approved establishments in England and Wales.

2.1. Provision of equipment:

- 2.1.1. Equipment to be supplied is specified in PPE Product List which has been supplied as part of the tender pack (Annex A).
- 2.1.2. For the purposes of this specification, working days are defined as Monday to Friday inclusive.
- 2.1.3. Stocked items are required to be kept in stock at all times and never on back order.
- 2.1.4. Stocked items ordered on Day 1 are to be delivered on Day 3 to sites across England and Wales regardless of quantity.
- 2.1.5. Stocked items which require an FSA logo being added will not be subject to the Day 1 for Day 3 delivery requirement and are to be delivered within 10 working days. Logo images are enclosed in this document at Annex 1.
- 2.1.6. Non-stocked items (i.e. lockers) are to be delivered within 10 working days.
- 2.1.7. From time to time, we may have a requirement for PPE which is not defined on the product list i.e. a specialist or bespoke item. We will discuss the requirement with the successful bidder and expect a lead time of up to 10 working days from the order date to delivery.
- 2.1.8. Prices provided are to include free delivery to numerous sites in England and Wales with no minimum order values or weight limits. Price quoted is an all-inclusive price.
- 2.1.9. Pricing is to be fixed for the contract term including potential extensions. The contract will include an allowance for RPI which can be applied at the published rate on an annual basis.
- 2.1.10. Named brand items to be provided where specified in the Product List (Annex A), and supplier own brand products are to meet/exceed the technical specification provided for the specified item.

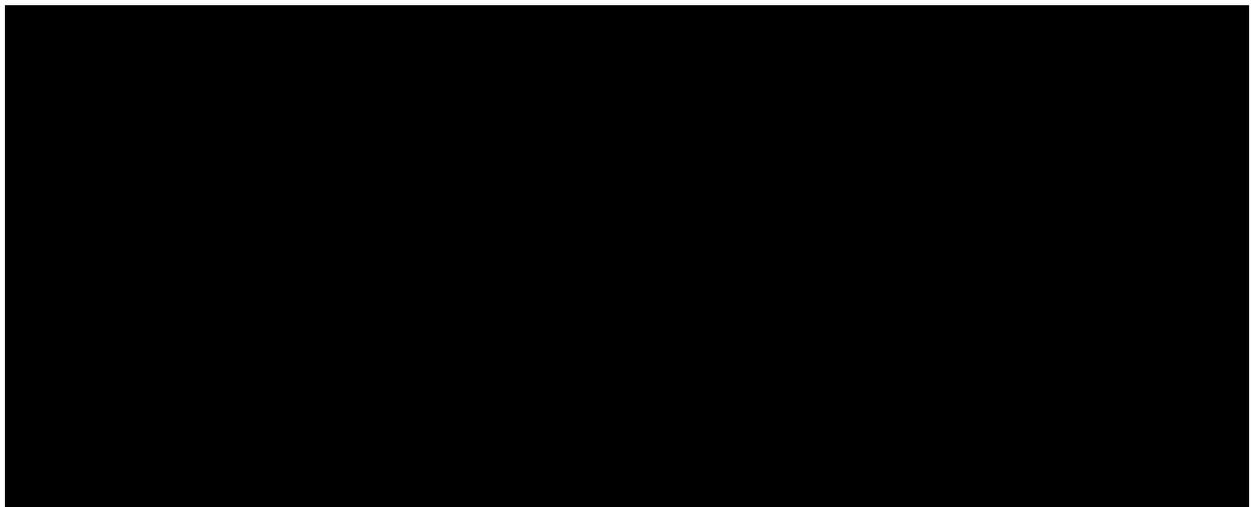
- 2.1.11. Ordering is to be via an online system which must be in place prior to the contract start date. The supplier is required to maintain and update the system at an agreed frequency.
- 2.1.12. Orders will be placed via an online system with 3 parent accounts and up to 50 child accounts that are linked to one purchase order and consolidated monthly invoicing. Each individual account will have a designated delivery address.
- 2.1.13. A back-order report must be produced by the supplier monthly within the 10th day of the following month showing any items which are on back order and any impacts this may have on supply.
- 2.1.14. If an order is reported as missing or undelivered, the supplier must provide proof of delivery within 24 hours of being notified of the issue. If this is not provided, the items will be classed as undelivered, and the supplier must re-supply the items free of charge within 3 working days.
- 2.1.15. Free returns on goods supplied incorrectly and/or faulty.
- 2.1.16. The supplier must have a robust contingency plan in place to secure supply of items to mitigate against potential disruption in the supply chain.
- 2.1.17. If supplier is made aware that a line (stocked or not stocked items) is discontinued, the supplier must notify FSA immediately, identify alternative items and provide adequate time for FSA to test alternative items.
- 2.1.18. The supplier will cooperate with FSA to trial alternative products as required under this contract.
- 2.1.19. The FSA reserves the right to not accept products that are provided if they are deemed unsuitable either by FSA Health and Safety standards or if the products do not meet user requirements. The supplier will work with FSA to source suitable alternatives.
- 2.1.20. The supplier will work with FSA to source environmentally sustainable products and identify more sustainable disposal routes, where possible.
- 2.1.21. Consolidated invoices are to be provided monthly within 10 days of the month end. The amount charged will need to match the orders placed at the agreed price.
- 2.1.22. The supplier will ensure the accuracy of invoices before sending them for payment. Inaccuracies will cause delays in payment.
- 2.1.23. The supplier is to provide a nominated key account manager and a deputy, who will be responsible for the delivery of the service and will be the contact points for the FSA.
- 2.1.24. The supplier will provide invoices to FSAPayments@food.gov.uk for processing with a copy to be sent to CSU@food.gov.uk monthly in arrears. It is the supplier's responsibility to ensure that the invoices are accurate when submitted.
- 2.1.25. Any complaints or issues raised by FSA are to be formally acknowledged within 24 hours of receipt, including details of how the issues will be resolved. Please note that some issues may (with agreement) take a longer

time to resolve, and those of a more urgent nature (impacting on FSA service delivery) may need a quicker resolution time (e.g. staff do not have required PPE to enable them to work).

2.1.26. The supplier is to provide the following management information on a monthly in arrears basis to SLA.Contracts@food.gov.uk :

- 2.1.26.1. Month of Report
- 2.1.26.2. Account Number
- 2.1.26.3. Account Name
- 2.1.26.4. Delivery Address
- 2.1.26.5. Date of Order
- 2.1.26.6. Order Number
- 2.1.26.7. Delivery date
- 2.1.26.8. Days taken for delivery
- 2.1.26.9. Product Description
- 2.1.26.10. Unit Quantity
- 2.1.26.11. Quantity Ordered
- 2.1.26.12. Cost per item
- 2.1.26.13. Total cost
- 2.1.26.14. Number of items on back order

2.2. Performance Management



Service Credit Regime

Performance will be measured monthly. In the event the supplier is awarded a red rating in 2 consecutive months, the supplier will raise a credit for 2% of the total invoice values for those months.

2.3. Transitional arrangements

The successful bidder must work with the current supplier(s) to ensure a smooth transition to the new contract.

B. PROCUREMENT TIMETABLE

Table 1 details an **estimated** timetable for the tender. Tenderers should be aware that the Agency needs to acquire the evidence outlined in this ITT in a timely manner.

TABLE 1. ESTIMATED PROJECT TIMETABLE	
EXPECTED DATE	INVITATION TO (ITT) TENDER
14/01/2024	Invitation to Tender (ITT) issued by the Agency
14/01/2025 to 23/01/2025	Bidder Clarification Question Period
27/01/2025	FSA Responses to Clarification Questions
04/02/2025 12noon	Closing date for submission of ITT responses***
05/02/2025 to 11/02/2025	Evaluation of ITT responses
13/02/2025	FSA Moderation Meeting
14/02/2025	Post Evaluation Clarification Responses (if required)
17/02/2025	FSA Post Clarification Moderation Meeting (if required)
WC 17/02/2025	Tenderers notified of outcome
By 28/02/2025	Contract awarded and signed
31/03/2025	Contract start date

*** Submissions must be uploaded onto Atamis before the closing date and time.

Further Information

For any technical queries, points of clarification regarding this specification, queries regarding the use of Atamis or the procurement procedures please submit through the Atamis messaging platform.

Closing Date

Tenders should be submitted on Atamis **by the date specified on Atamis.**

Tenders received after this time will not be considered or evaluated. Please allow sufficient time to upload your tender and all supporting evidence before the closing date.

Notification of Submission of Tender

On successfully submitting your tender you should see a popup box appear on the screen indicating that your tender has been successfully submitted. In addition, you will receive an automatic email from Atamis with a reference code.

C. EVALUATION OF TENDERS

The tenderers application consists of the:

- Technical envelope (60% of overall value), in which applicants should detail their ability to deliver the required services as per the specification, and
- Commercial envelope (40% of overall value), in which applicants should outline all costs included in delivering the services detailed in the specification, and
- Any other relevant supporting information

39. Tenders will be evaluated by fsa internal appraisers and external experts using a numerical system. The table below shows the weightings that have been allocated to each section of the application form and these will be used by the appraisers:

TABLE 2. EVALUATION CRITERIA FOR SELECTION OF SUCCESSFUL TENDERER		
CRITERIA	PERCENTAGE WEIGHTINGS	WORD COUNT
TECHNICAL CRITERIA – 60% overall Value	Made up of	
1. Delivery of the Required Services Please detail your approach to delivery of the full specification, including but not limited to: <ul style="list-style-type: none"> • Stocking of stocked items • Provision of stocked items within the required lead time • A multi-account online ordering system • Account management including escalation • Delivery of items including reliability and contingency • Approach to missing/undelivered items 	25%	3,000
2. Supplier Continuity Please detail your approach to maintaining the full supply chain in the event of a disruption. Including but not limited to: <ul style="list-style-type: none"> • Evidenced contingency planning • Testing of new/alternative items • Risk and mitigation strategy • Project management and communication with FSA 	10%	2,000
3. Quality Assurance Please detail your approach to Quality Assurance for delivery of the full specification,	10%	2,000

<p>including but not limited to:</p> <ul style="list-style-type: none"> • Quality Assurance Systems • Quality Standards • Audit and Assurance • Customer Satisfaction <p>Please attach any relevant certificates with your tender response.</p>		
<p>4. Social Value</p> <p>In line with Government policies, we are using the Social Value Model to assess your contribution towards sustainability goals. Social-Value-Model-Edn-1.1-3-Dec-20.pdf</p> <p>For this tender, we have selected Model Award Criteria (MAC) 3:</p> <p>MAC 4.1 Deliver additional environmental benefits in the performance of the contract including working towards net zero greenhouse gas emissions.</p> <p>Describe the commitment your organisation will make to ensure that opportunities under the contract deliver the Policy Outcome and Award Criteria.</p> <p>The FSA is interested in the product sustainability, waste reduction and recycling and effective use of resources such as energy and reduction of carbon emissions. A social value KPI will be agreed with the successful supplier based on their response.</p> <p>Please include:</p> <ul style="list-style-type: none"> • your 'Method Statement', stating how you will achieve this and how your commitment meets the Award Criteria, and • a timed project plan and process, including how you will implement your commitment and by when. Also, how you will monitor, measure and report on your commitments/the impact of your proposals. You should include but not be limited to: <ul style="list-style-type: none"> ○ timed action plan ○ use of metrics ○ tools/processes used to gather data ○ reporting ○ feedback and improvement ○ transparency 	<p>10%</p>	<p>2,000</p>

<ul style="list-style-type: none"> • how you will influence staff, suppliers, customers and communities through the delivery of the contract to support the Policy Outcome, e.g. engagement, co-design/creation, training and education, partnering/collaborating, volunteering. 		
5. Reporting Please detail your approach to meeting the reporting requirements for delivery of the full specification, including but not limited to: <ul style="list-style-type: none"> • Management Information • Key Performance Indicators (KPIs) • Back-order reports 	5%	1,600
FINANCIAL CRITERIA – 40% overall value	40%	

The Quality Envelope

The Quality Envelope constitutes 5 questions for evaluation. Guidance on how to complete this section is provided within the Tender Application Form (Document 3).

A numerical appraisal scoring system will be used to assess the information given in the Quality Envelope of the tender. Appraisers will allocate a score of 0, 30, 60, 80 or 100 to the Quality Envelope, depending on the quality and relevance of evidence provided. The scores will then be subjected to the weightings given in Table 2.

All quality criteria will be evaluated as follows:

SCORE	DESCRIPTION FOR SCORE OF EACH CRITERIA
100	The response fully meets all of the requirements of the Specification and evidences a robust proposal. The response is comprehensive and unambiguous, demonstrating a thorough understanding of the requirements and provides details of how the requirements will be met in full.
80	The response meets the majority of the requirements of the Specification; however, the proposal requires further detail and evidence to demonstrate a full understanding and ability to deliver the requirements in full.
60	The response meets the basic requirements of the Specification; however, the proposal requires further detail and evidence to demonstrate a full understanding and ability to deliver the requirements in full.
30	The response demonstrates a limited understanding and ability to deliver the requirements of the Specification and requires significantly more evidence to demonstrate an ability to deliver the requirements.
0	The response does not meet any of the requirements or no response has been provided. An unacceptable and/or non-compliant response with serious reservations, demonstrating no understanding of the requirement.

If the bidder does not reach a **minimum score of 30** in any single question within the Quality Envelope, that bidder will be automatically eliminated from the process.

On completion of the full evaluation (Quality Envelope + Commercial Envelope), the FSA reserves the right to eliminate any bidder scoring **60% or less** of the total score (100%).

Word count limits are applicable to each question response in the Quality Envelope. All bids will be compliance checked against the word count from the beginning of the document, and any wording after the allocated word count will be not considered during the evaluation. It is vital you consider the word count limit when submitting your bid.

The Commercial Envelope

The Commercial Envelope contains 1 requirement – completion of the Financial Response (Document 4). Guidance on how to complete the document is provided within the actual application form.

A numerical appraisal scoring system will be used to assess the information given in the commercial envelope of the tender. Appraisers will assess the commercial envelope, according to the following formula:

$$\text{Score} = (\text{Lowest tender price}/\text{supplier tender prices for the bid}) \times \% \text{ weighting}$$

Requirement for the Commercial Envelope

Please complete Document 4 – PPE Financial Response.

The main focus of this document is to understand the bidder's financial proposal for a 12-month period based upon historic volumes, however there is also the opportunity in this document for suppliers to propose alternative products if they are unable to source the specified product.

Costs are required to be fixed for the contract duration and the extension period and should be quoted excluding VAT for the purpose of comparison of tenders. The Agency's financial year runs from 1 April to 31 March. All costings should be recorded in line with this timescale.

Evaluation of the Commercial Envelope

Financial criteria will be evaluated as follows:

All bids will be assessed against the lowest tendered price and score proportionately depending on the increased price within each bid against the lowest bid.

Annex 1 – Logos

The digital files will be shared with the successful bidder.

Helmets



This should be approximately 3cmx3cm and placed upon the front centre of the helmet.

Polo Shirts and Jackets

This should be approximately 6cmx6cm and placed upon the left breast of garments.

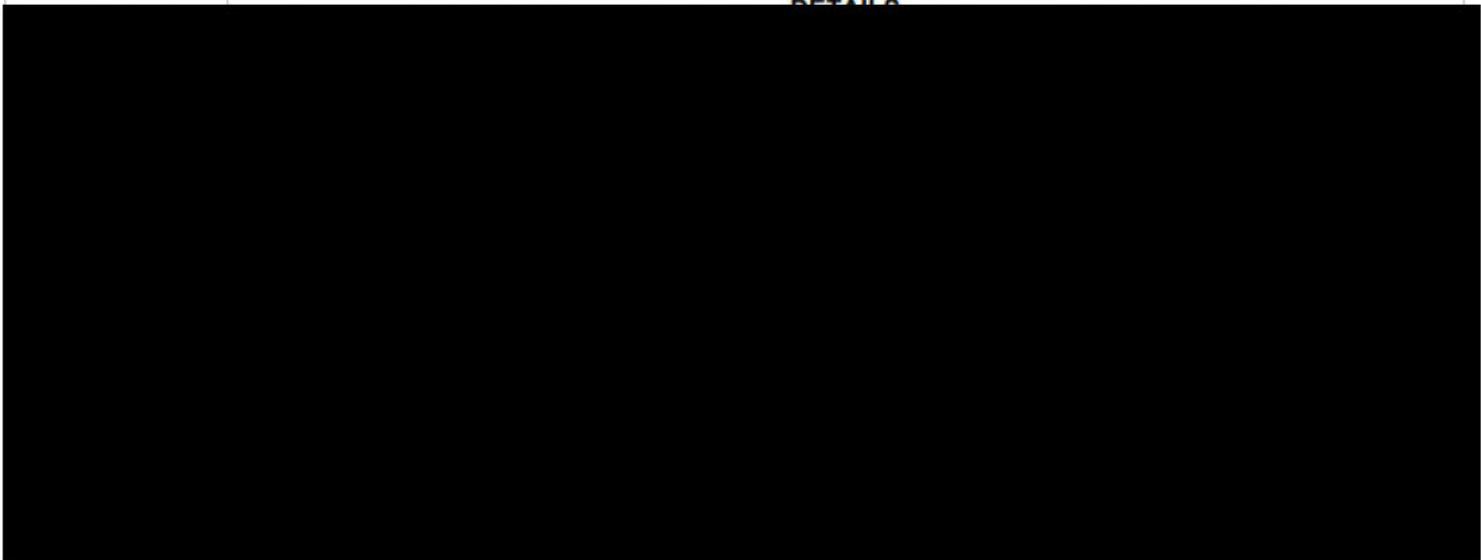


ANNEX 2: SUPPLIER TENDER RESPONSE

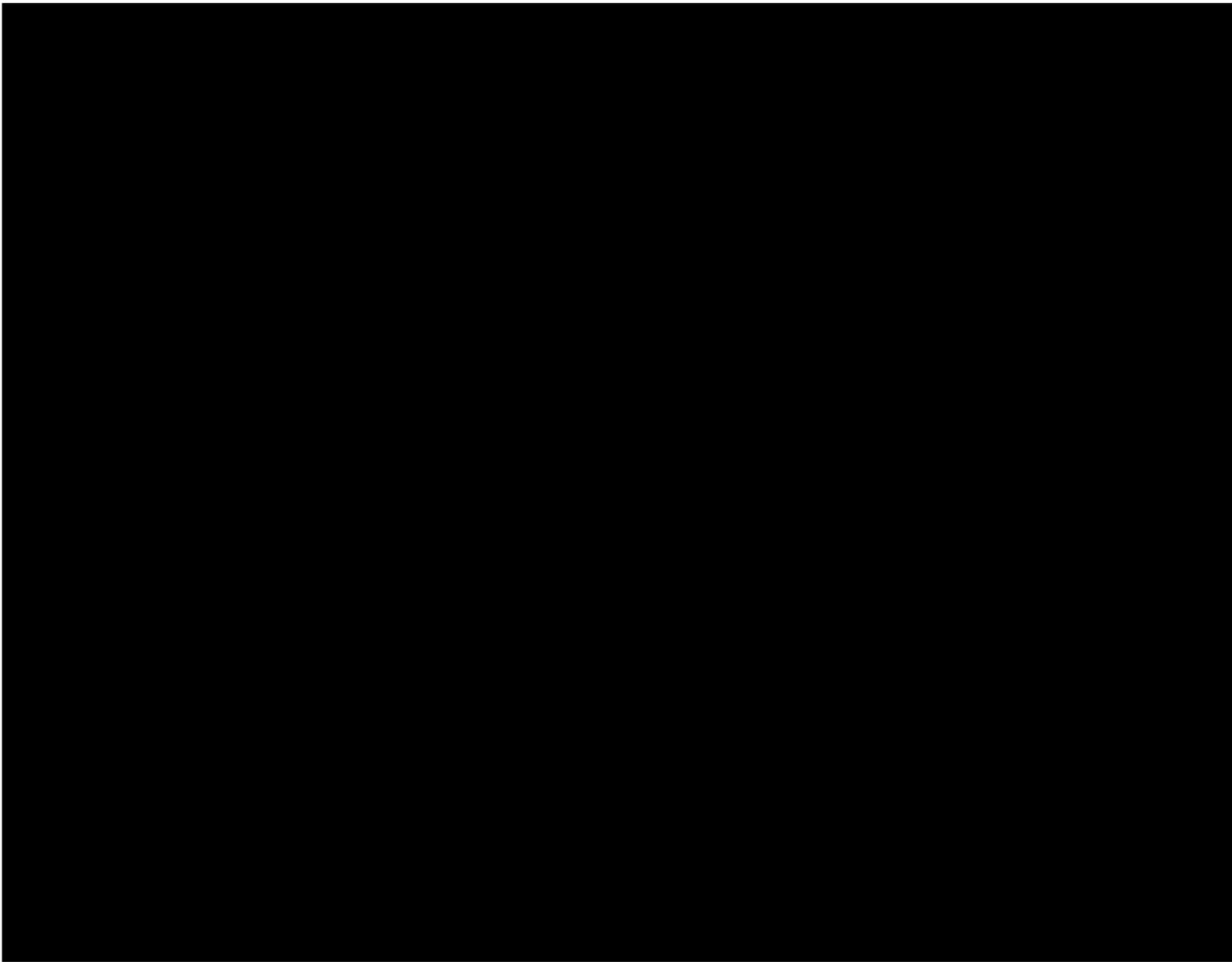
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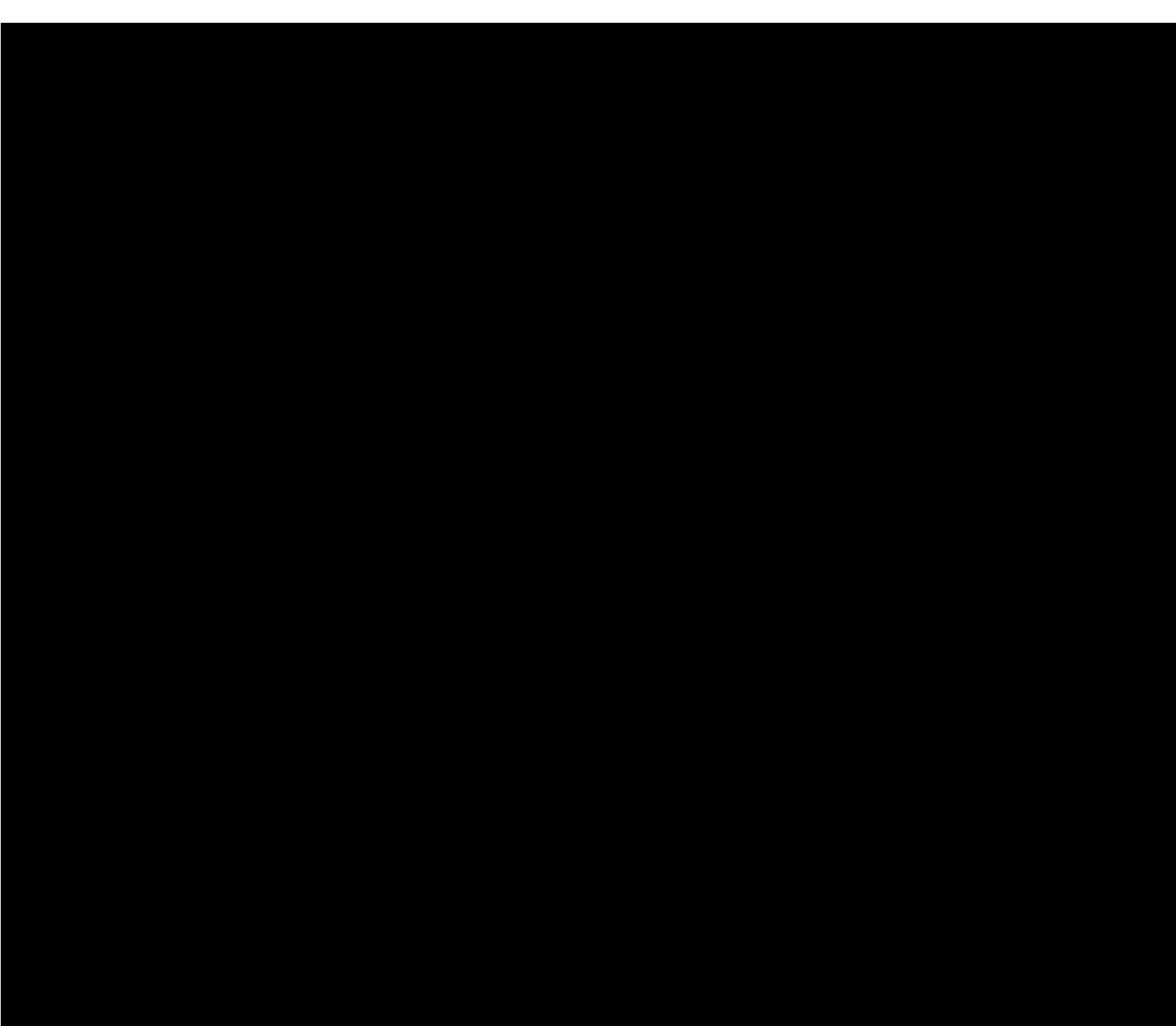
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TENDER	C330037 – PROVISION OF PPE		
PROPOSED START	31 ST MARCH 2025	PROPOSED END	5 years + 2 years optional
PAST PERFORMANCE			
Experience and Contract Examples			
<p>Please provide details of up to three contracts undertaken by your (and where a Consortium, any member's) organisation from either or both the public or private sector which are relevant to the Authority's requirements.</p> <ul style="list-style-type: none"> • Customer Organisation Name • Customer Contact Name, Phone Number and Email • Contract Start date, Completion Date and Contract Value • Brief Description of Contract (150 words max) including evidence as to your technical capability in this market <p>(The customer contact should be prepared to speak to the purchasing organisation to confirm the accuracy of the information provided below if we wish to contact them).</p>			
IF YOU CANNOT PROVIDE AT LEAST 1 EXAMPLE, PLEASE BRIEFLY EXPLAIN WHY (100 WORDS MAX).			

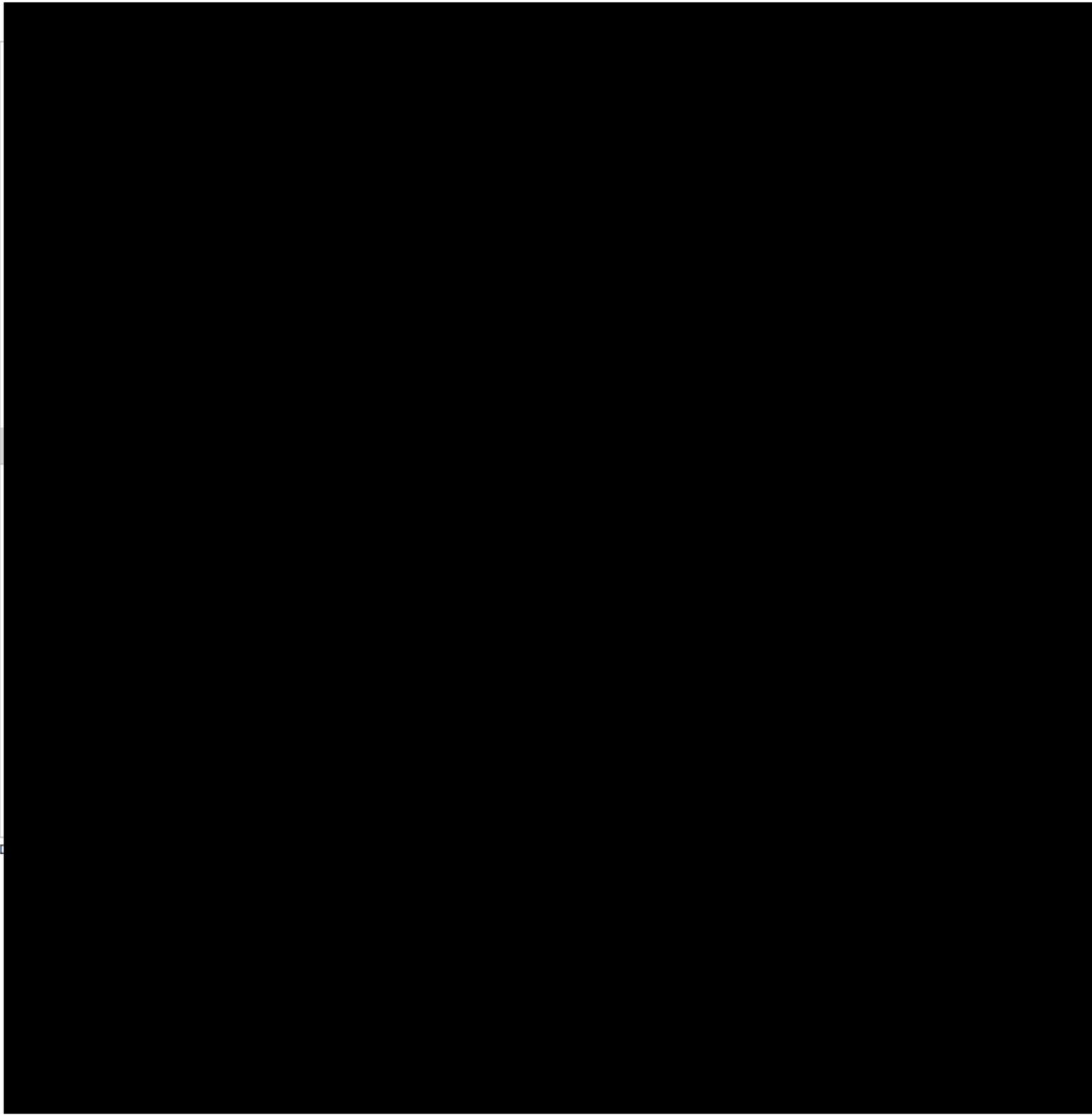


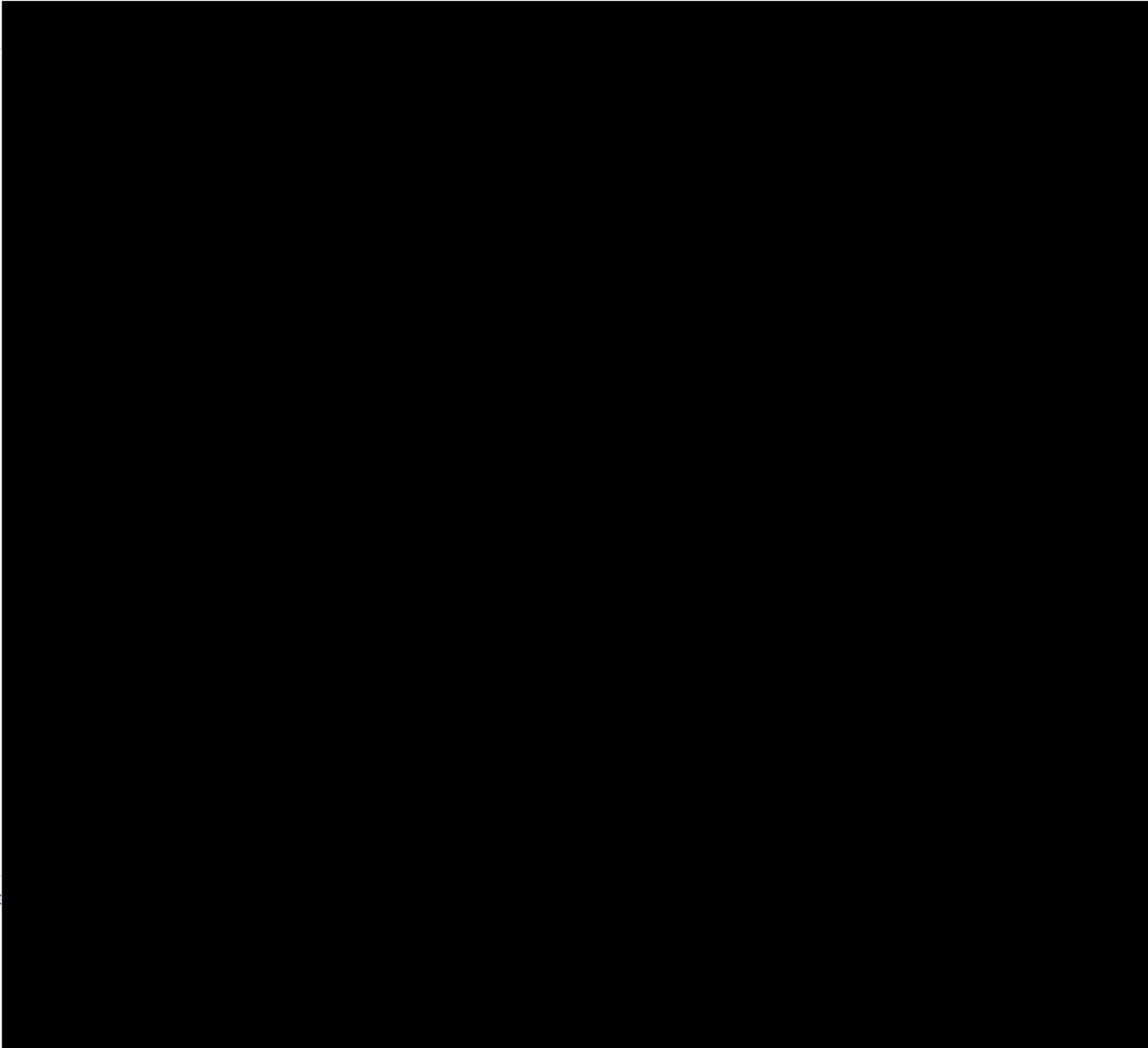






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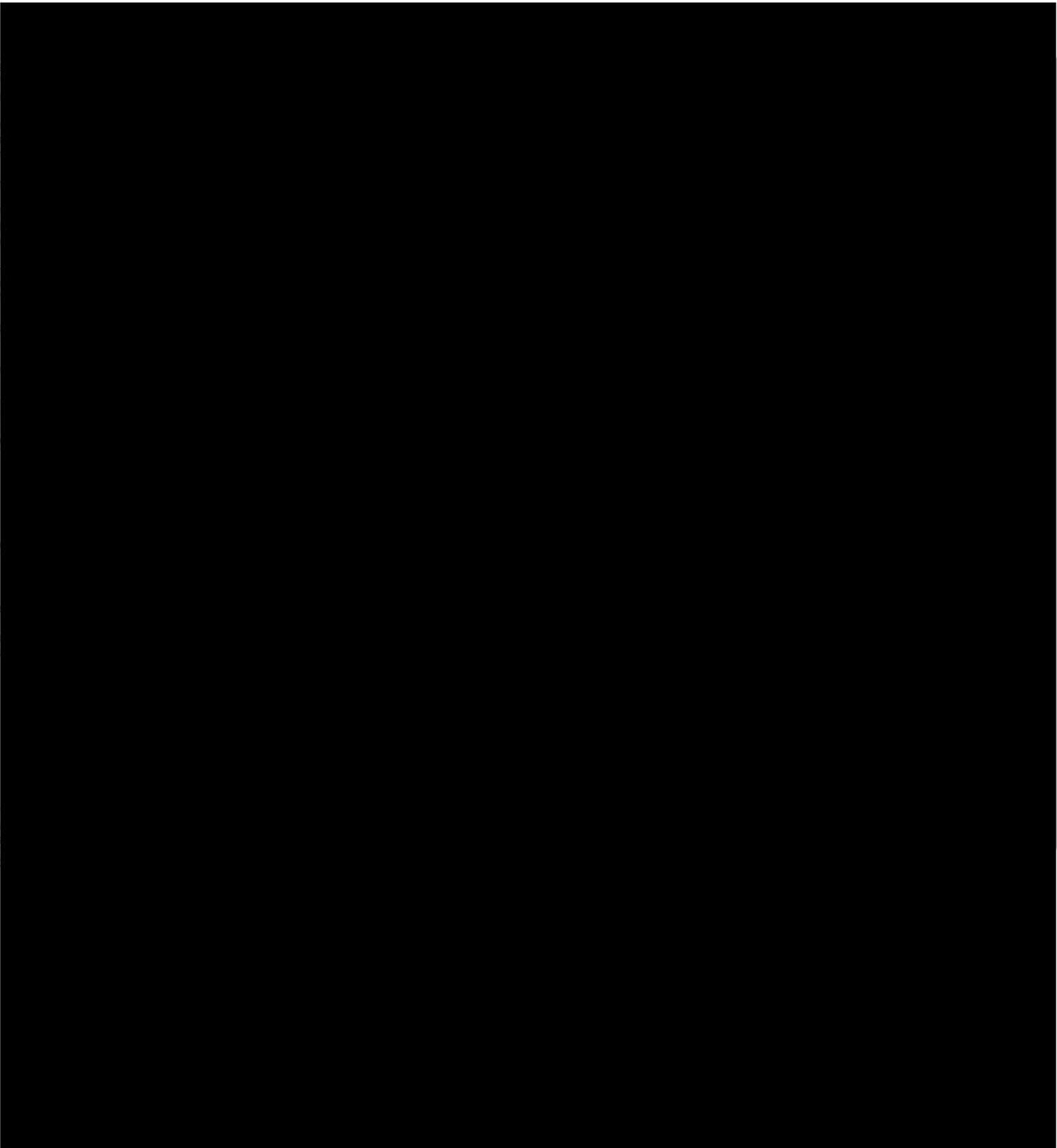
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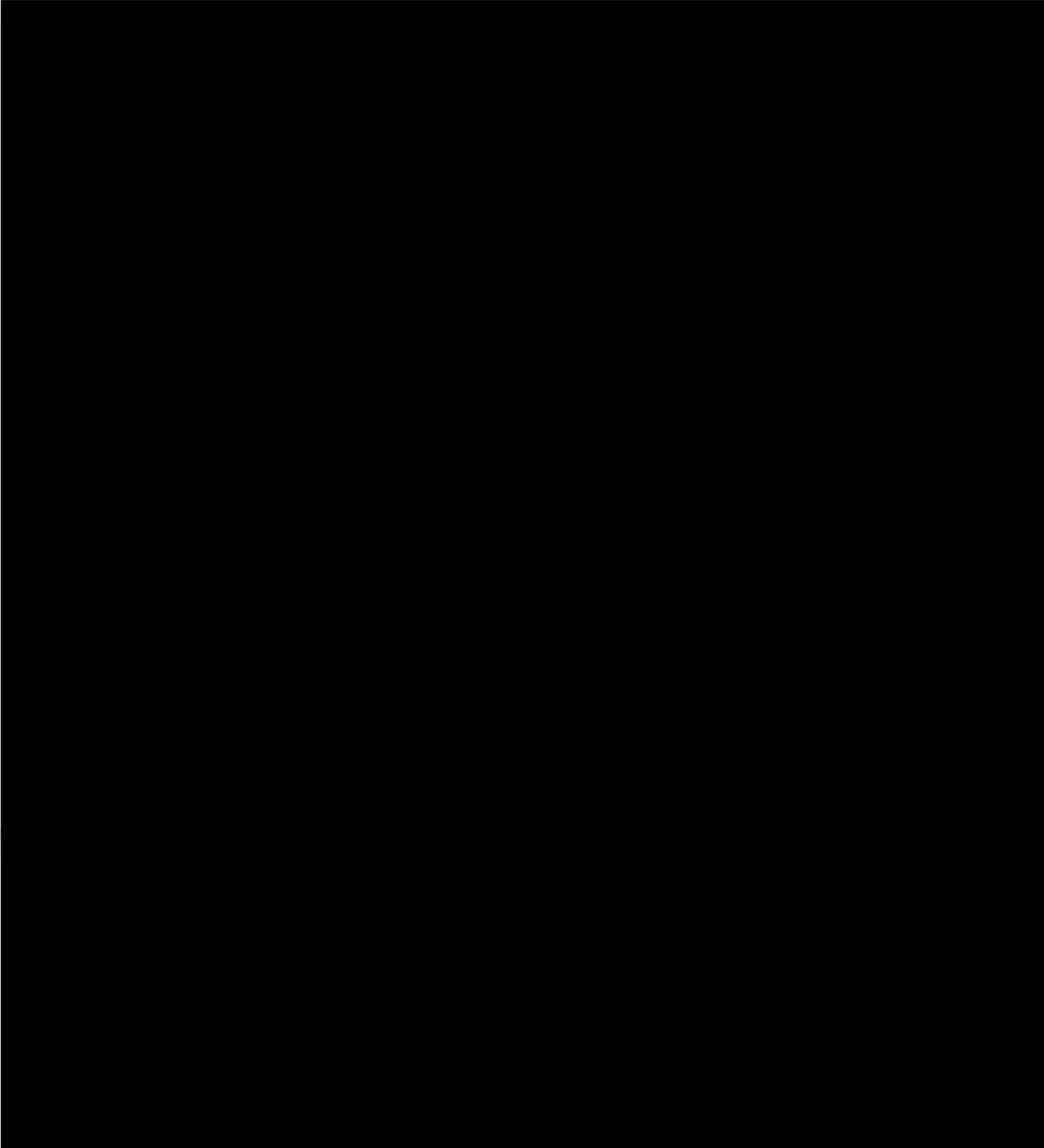
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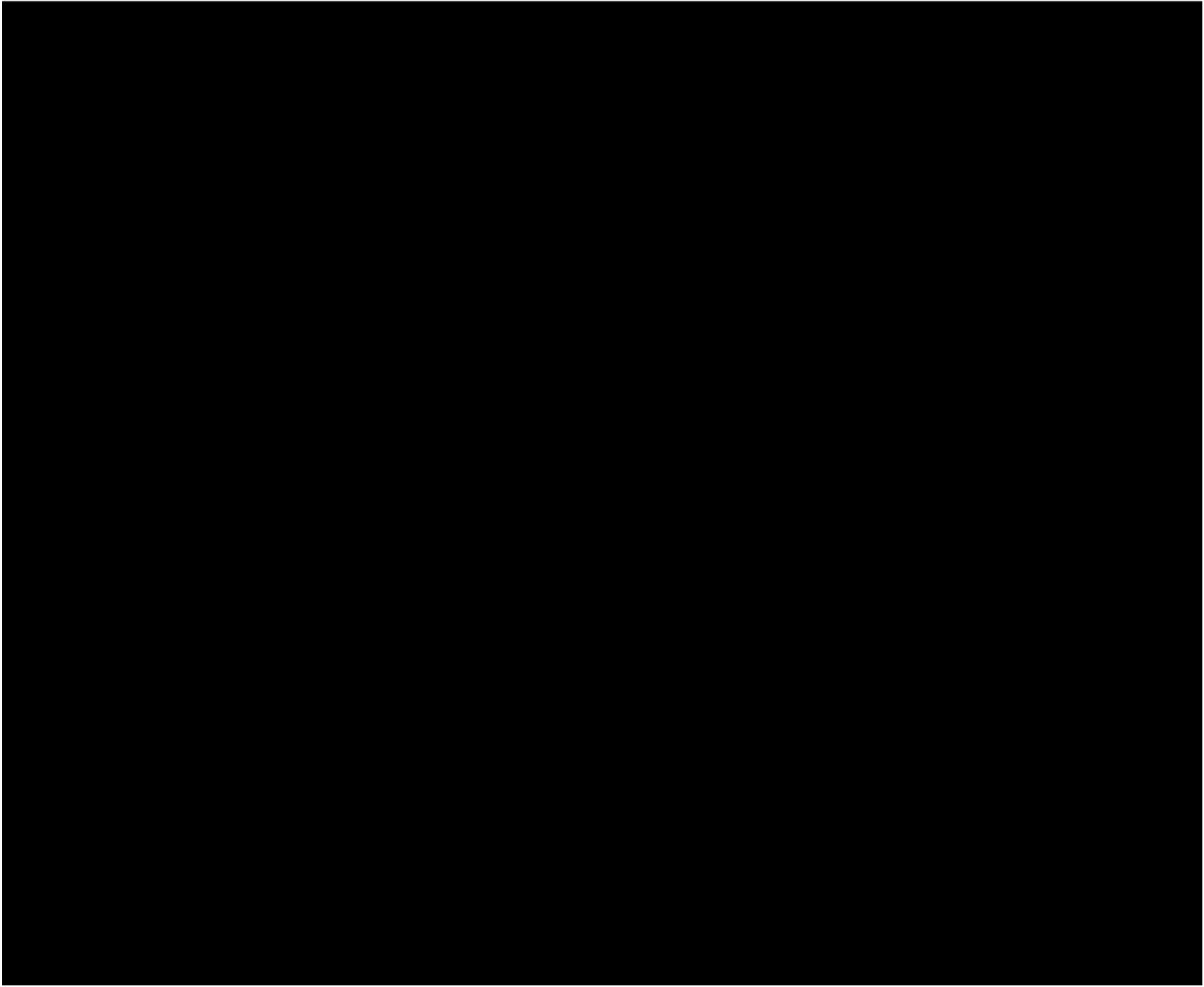
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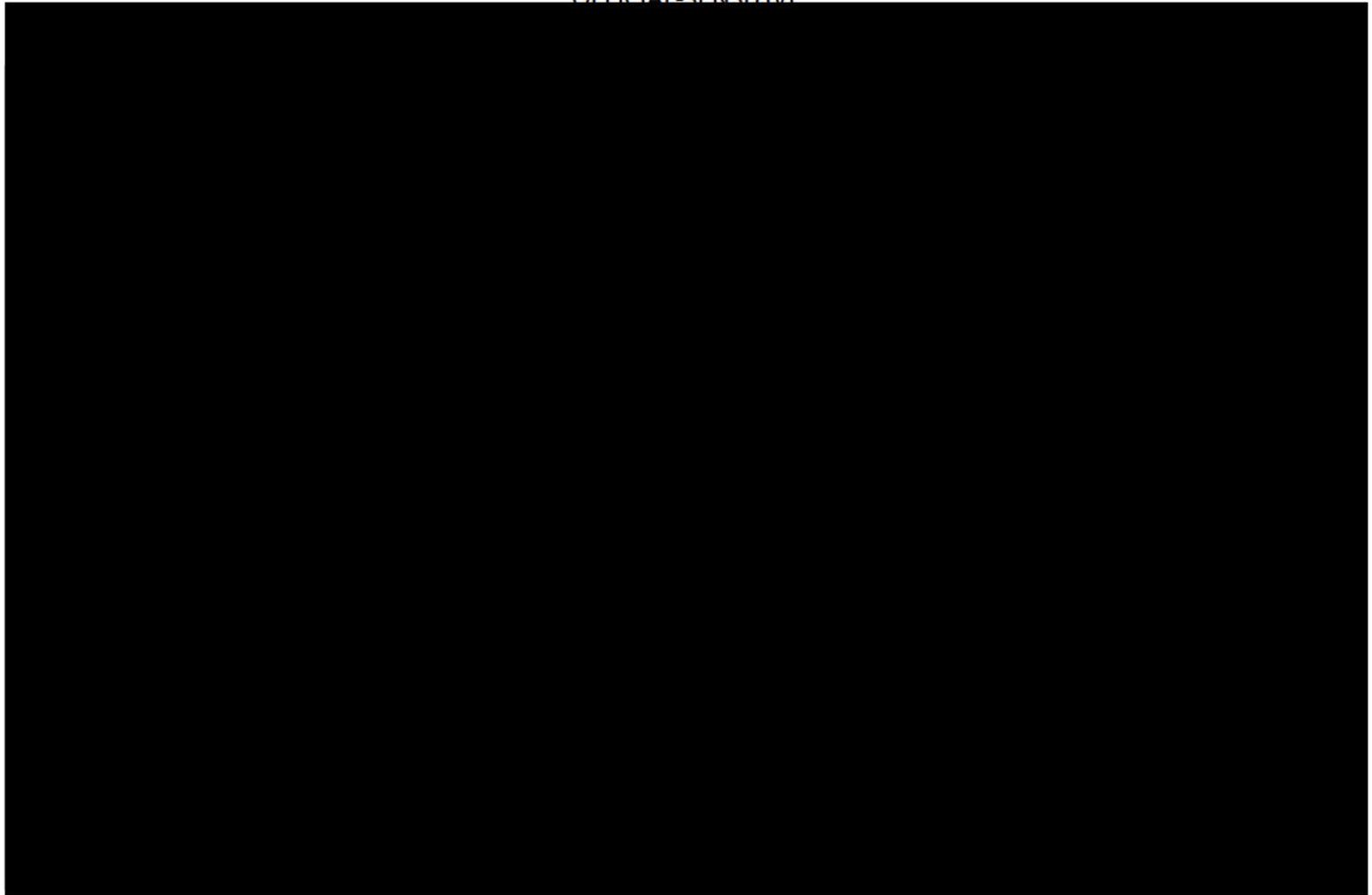
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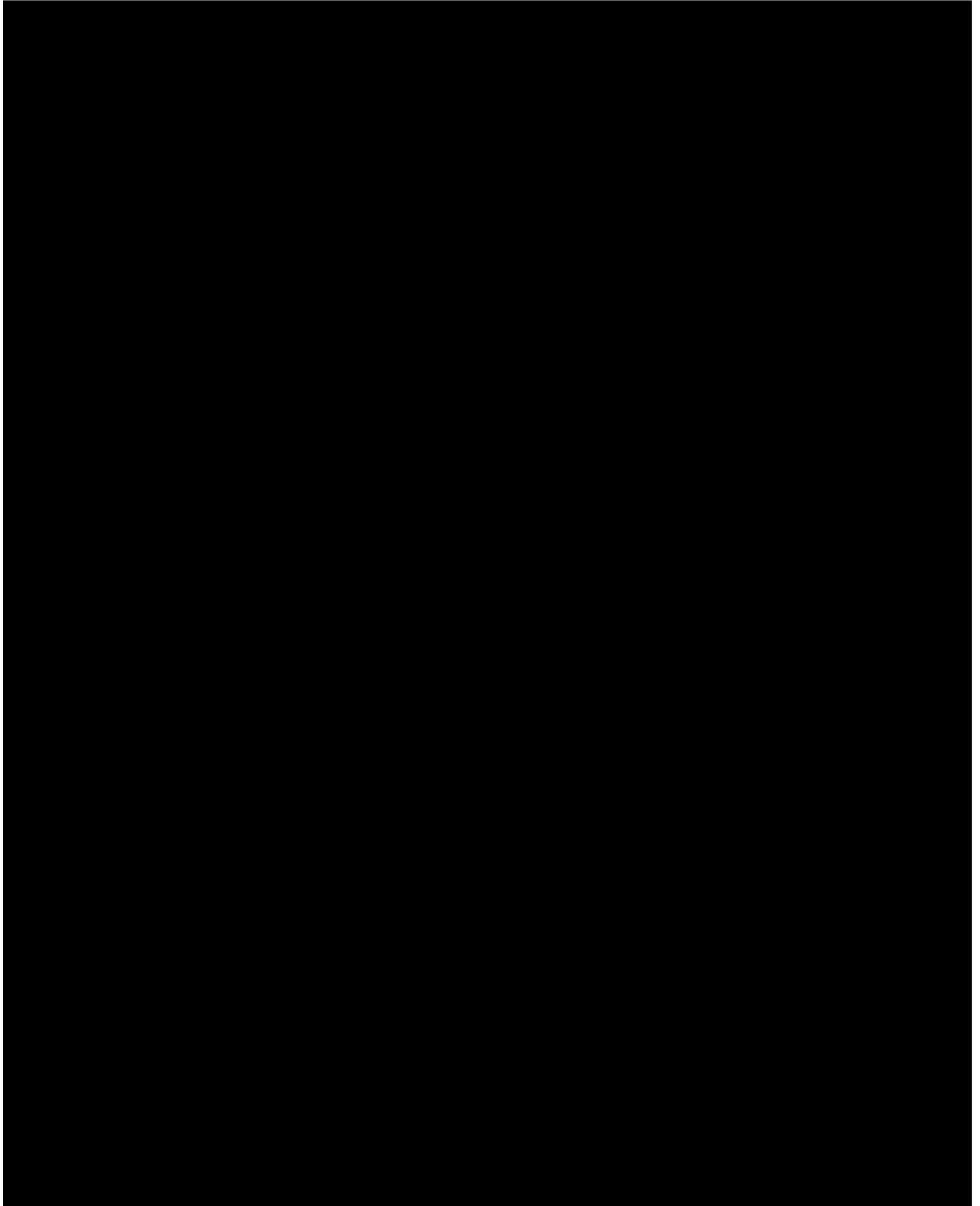


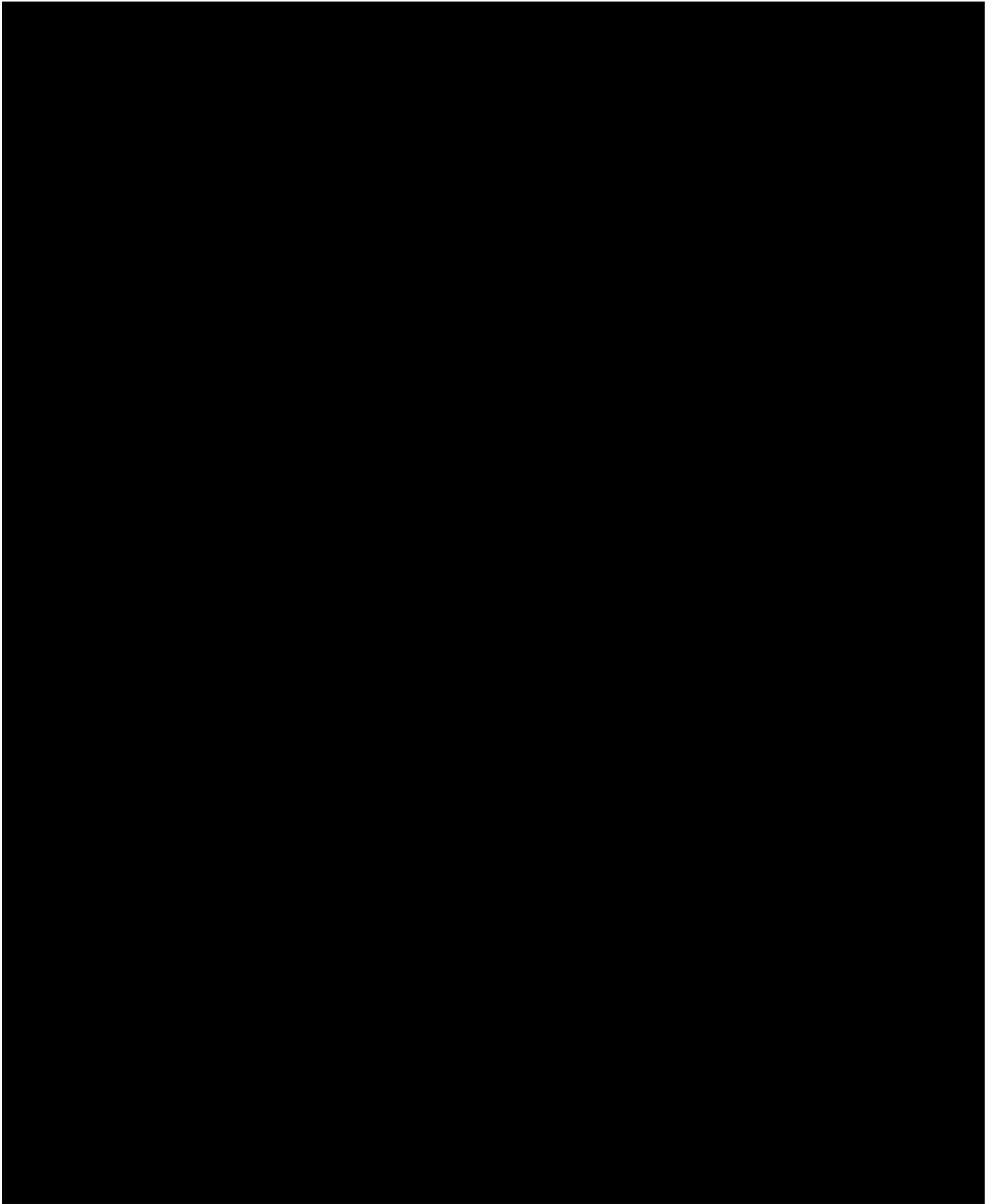
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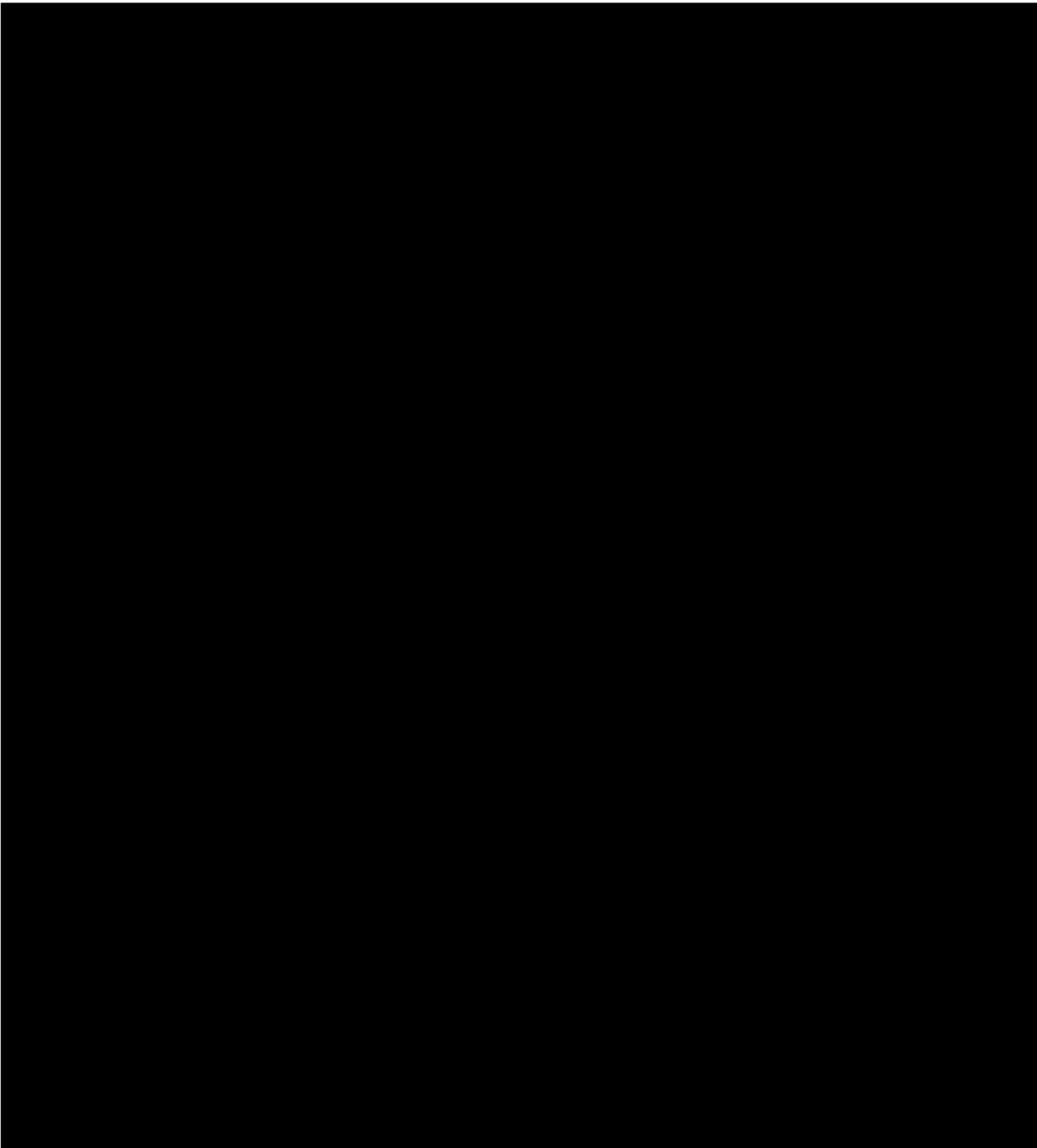




ANNEX 3: PRICE LIST







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