

Invitation to Quote (ITQ) on behalf of Department for Business, Energy and Industrial Strategy

Subject UK SBS Online Investigation Resilience

Sourcing reference number CS18080

Section 6 – Evaluation questionnaire

Bidders should note that the evaluation questionnaire is located within the **e-sourcing questionnaire**.

Guidance on completion of the questionnaire is available at http://www.uksbs.co.uk/services/procure/Pages/supplier.aspx

PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENCIALLY

COMMERCIAL QUESTIONNAIRE

SEL1.1	Please state the full legal name and address and contact details of the	
	organisation tendering (or organisation acting as lead contact where a	
	consortium bid is being submitted).	
Bidder	The information should be based on the details of the organisation bidding	
guidance	(or organisation acting as lead contact where a consortium bid is being	
	submitted).	
	This is the legal entity with whom we will Contract if successful.	
Scoring	For information only	
criteria		
Bidder	Table	
response	Bidders full legal name	
	Address line 1	
	Address line 2	
	Address line 3	
	Address line 4	
	Town / City	
	Country	
	Post code (or equivalent)	
	Bidder contact	
	Telephone No.	
	Email	

SEL1.2	In the last three years, has any finding of unlawful discrimination been made against your organisation by an Employment Tribunal, an Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? And/or; In the last three years, has your organisation had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds of alleged unlawful discrimination?
Bidder guidance	The Bidder shall answer Yes or No Yes – Fail
galaarioo	No – Pass
	*If you have answered "yes" please provide, as an attachment to this question, a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent

Scoring Criteria Bidder	unlawful discrimination from reoccurring. You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action has been taken to prevent similar unlawful discrimination reoccurring. Mandatory Pass / Fail Yes / No
response	Yes / No
SEL3.11	If you are Commercial organisation with a minimum financial turnover of £36M, please confirm that you are compliant with Section 54 of the Modern Slavery Act 2015.
Bidder guidance	The Bidder shall choose from the following options; A. WA – our turnover is less than £36M
	B. Yes – information attached
	C. No (with justification) – we are not compliant but will be prior to commencement of a contract
	D. No – we are not and will not be compliant at the time of award of the contract
Scoring Criteria	Mandatory Pass/ Fail
Bidder response	Selection
SEL3.12	Cyber Essentials is mandatory for central government contracts advertised after 1 October 2014 which involve handling personal information and providing certain ICT products and services. It is mandatory for bidders to demonstrate that they meet the technical requirements prescribed by Cyber Essentials for those contracts featuring any of the characteristics set out below in bidders' guidance. Cyber Essentials is for all organisations, of all sizes, and in all sectors. This is not limited to companies in the private sector, but is also applicable to universities, charities, and public-sector organisations. Further details are available at: https://www.cyberstreetwise.com/cyberessentials/
Bidder guidance	Any of the following characteristics will necessitate the mandatory requirement for bidders to have an up to date Cyber Essentials Certificate:
	 i) Where personal information of citizens, such as home addresses, bank details, or payment information is handled by a supplier. ii) Where personal information of Government employees, Ministers and Special Advisors such as payroll, travel booking, or expenses

	information is handled by a supplier. iii) Where ICT systems and services are supplied which are designed to store, or process, data at the OFFICIAL level of the Government Protective Marking scheme.
	Bidders can answer
	Yes – the Cyber Essential Certificate is currently in place
	No – the Cyber Essential Certificate is not in place and we have no intention of having it in place for commencement of the contract
	Intend – the Cyber Essential Certificate is not in place and we intend to have it in place for commencement of the contract.
	A response of 'Yes' or 'Intend' will result in a pass and a response of 'No' will result in a fail against this question.
Scoring criteria	Mandatory Pass / Fail
Bidder response	Drop down menu – Yes/No/Intend

CEL 2.42	Compared Data Protection Demulations (CDDD)
SEL3.13	General Data Protection Regulations (GDPR)
	The GDPR is mandatory requirement for all contracts or agreements both in the contracting authority and the private sectors that involves the transfer and processing of personal data which came into force on the 25th May 2018.
	It is mandatory for bidders to demonstrate that they will be able to meet the technical requirements and obligations prescribed by the GDPR. All contracts or agreements that are awarded by the Contracting Authority (the data controller) shall contain terms and conditions that oblige the successful bidder and any bidder supply chain (data processor) to comply with the GDPR and indemnify the Contracting Authority (data controller).
	Further information and guidance relating to the GDPR is available from the Information Commissioners Office (ICO) at:
	https://ico.org.uk/
Bidder	Bidders can answer
guidance	Yes – We will are able to demonstrate compliance as is required by the GDPR now
	No – We will not be compliant prior to any award and we have no intention of being compliant
	Intend – We are not compliant with the GDPR but we confirm that we

will be compliant prior to commencement of the contract. A response of 'Yes' or 'Intend' will result in a pass and a respon 'No' will result in a fail against this question.	
Scoring criteria	Mandatory Pass / Fail
Bidder response	Drop down menu – Yes/No/Intend

FOI1.1	FREEDOM OF INFORMATION ACT 2000 (FOI) AND / OR ENVIRONM ENTAL INFORMATION REGULATIONS 2004 (EIR) Information provided in the course of the procurement process may be disclosed under Freedom of Information Act 2000 or Environmental Information Regulations 2004 if requested under an FOI request or EIR request. Please note that some of the information provided may be protected under the FOI Act exemptions and EIR Exceptions. More information on applying the exemptions or exceptions can be found under the Information Commissioners Office (ICO) website http://ico.org.uk Please confirm you have been informed that information provided under this Bid may be disclosed under the FOI Act 2000 and Environmental Information Regulations 2004 and agree to it being published irrespective of submitting a successful or unsuccessful Bid.
Bidder guidance	The Bidder shall answer Yes or No Yes – Pass
	No – Fail
Scoring criteria	Mandatory Pass / Fail
Bidder response	Yes / No

FOI1.2	FREEDOM OF INFORMATION ACT 2000 (FOI) AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 (EIR) EXEMPTIONS Please complete this section only if you have agreed for your information to be disclosed under the FOI Act or EIR in Question FOI1.1. If you have not agreed to your information to be disclosed under the FOI Act or EIR in Question FOI1.1 please complete a field 'N/A' (Not applicable) If you have agreed for your information to be disclosed under the FOI Act or EIR in Question FOI1.1 please tell us what exemptions or exceptions may apply to your information and why? If you are not relying on any exemptions or exceptions please complete each field 'N/A' (Not applicable)
Bidder guidance	The Bidder shall provide details of their proposed exemptions/exception in the table below. The Bidder (irrespective of submitting a successful or unsuccessful Bid) shall note that if the Contracting Authority believes that the suggested Exemptions or Exceptions have not been applied properly as per the Act or Regulation, the Contracting Authority will disclose the requested information

	unless another exemption or exception can be applied by the Contracting Authority. Be aware that by completing FOI1.1 and answering 'Yes' you have agreed for UK SBS to disclose the provided information under the Freedom of Information Act 2000 or Environmental Information Regulation 2004, therefore you will not be approached for consent.	
Scoring criteria	For information only	
Bidder response	Confidential Information	Justification for exemption/exception under FOI Act
	Commercially sensitive information	Justification for exemption/exception under FOI Act

AW1.1 FORM OF BID

I declare that to the best of my knowledge the answers submitted in this ITQ are correct. I understand that the information will be used in the process to assess my organisation's suitability to be invited to bid for the Contracting Authority's requirement and I am signing on behalf of my organisation. I understand that the Contracting Authority may reject this ITQ if there is a failure to answer all relevant questions fully or if I provide false/misleading information.

I understand that the Government's transparency agenda requires that sourcing documents, including ITQ templates such as this, are published on a designated, publicly searchable web site, and, that the same applies to other sourcing documents issued by the Contracting Authority, including the ITQ, and any contract entered into by the Contracting Authority or its customers with its preferred supplier once the procurement is complete.

By submitting a response to this ITQ I agree that our participation may be made public.

I understand that the answers given in this response will not be published on the web site (but may fall to be disclosed under Freedom of Information Act 2000 or Environmental Information Regulations 2004).

By submitting a response to this ITQ I agree and accept the justification for the Contracting Authority's evaluation criteria. By submitting a response to this ITQ I agreed and accept that the Contracting Authority reserves the right to change without notice the procedure for awarding the Contract, to reject any or all bids for the Contract, to stop the process and not award the Contract (in whole or in part) at any time without any liability on its part.

By submitting a response to this ITQ I agree and accept that nothing in this process is intended to form any express or implied contractual relationship between the Parties unless and until a Contract is awarded. The Contracting Authority is not liable for any costs resulting from cancellation of this process nor any costs incurred by Bidders taking part in this procurement process.

I understand that where sourcing documents issued by the

	Contracting Authority or contracts with its suppliers fall to be disclosed the Contracting Authority will redact them as it thinks necessary, having regard (inter alia) to the exemptions/exceptions in the FOIA or EIR.
Bidder guidance	The Bidder shall answer Yes or No Yes – Pass No – Fail
Scoring criteria	Mandatory Pass / Fail
Bidder response	Yes / No

AW1.3	CERTIFICATE OF BONA FIDE BID
	The essence of procurement is that the customer shall receive bona fide competitive
	Bids, from all those Bidding. In recognition of this principle, we certify that this is a
	bona fide bid, intended to be competitive and that we have not fixed or adjusted the
	amount of bid by or under or in accordance with any agreement with any other
	person. We also certify that we have not done and we undertake that we will not do at any time
	before the hour and date specified for the return of this bid any of the following:
	(a) Communicate to a person other than the person calling for these
	bids the amount or approximate amount of the proposed bid, except
	where the disclosure, in confidence, of the approximate amount of
	the bid was necessary to obtain insurance premium quotations for
	the preparation of the bid;
	(b) Enter into any agreement or arrangement with any other person that
	he shall refrain from bidding or as to the amount of any bid to be
	submitted;
	(c) Offer to pay or agree to pay or give any sum of money or valuable
	consideration directly or indirectly to any person for doing or having
	done or causing or have caused to be done in relation to any other
	bid or proposed bid for the said supply/service any act or thing of the sort described above.
	In this certificate, the word "person" includes any persons and any body or
	association, corporate or unincorporated, and any "agreement or arrangement"
	includes any such transaction, formal or informal, and whether legally binding or not.
	We acknowledge that the Contracting Authority will be entitled to cancel the contract
	and to recover from us the amount of any loss resulting from such cancellation if we
	or our representatives (whether with our without our knowledge) shall have practiced
	collusion in Bidding for this contract or any other contract with the Contracting
	Authority or shall employ any corrupt or illegal practices either in the obtaining or
	execution of this contract or any other contract with the Contracting Authority.
	We agree that the Contracting Authority may disclose the Bidders
	information/documentation (submitted to the Contracting Authority during this
	Procurement) more widely within Government for the purpose of ensuring effective
	cross-Government procurement processes, including value for money and related
	purposes.
Bidder	The Bidder shall answer Yes or No
guidance	Yes – Pass
	No – Fail
Scoring	Mandatory Pass / Fail
criteria	,
Bidder	Yes / No
	153/ INU
response	

AW3.1	In the event of a Bidder successfully providing the most
	advantageous offer to the Contracting Authority against a
	procurement requirement, the Bidder is expected to provide an
	answer to the attached questions as a validation check prior to the

	award of any Contract. If the Bidder fails to meet the Contracting Authority's expectations we reserve the right to not award the Contract to the relevant Bidder and either award to the Bidder with the second most advantageous response or run a new procurement.
Bidder guidance	The Bidder is not required to complete the validation check at this stage but will be required to respond to the questions in the event of providing the most advantageous offer to the Contracting Authority's against a procurement requirement. Yes – Pass No – Fail
Scoring criteria	Mandatory Pass / Fail
Bidder response	Yes I have understood that I need to complete the validation check in the event of providing the most advantageous offer to the Contracting Authority against a procurement requirement.

AW4.1	Please confirm your acceptance of the attached Contract Terms.
Bidder guidance	The Bidder shall answer Yes , No with justification or No Yes – Pass No with justification – Pass. See question AW4.2 for details of what amounts to a valid justification. No – Fail
Scoring criteria	Mandatory Pass / Fail
Bidder response	Drop down menu - Yes, No with justification, No

AW4.2	Where a Bidder has answered question AW4.1 with 'no with justification' they must detail the justification and the proposed change to the clause.
Bidder guidance	A justification for not accepting a specific clause or series of clauses from the attached Contract Terms is that the Bidder would be in breach of legal requirements or statutory regulations by complying with that clause or series of clauses (i.e. for the avoidance of doubt, being unable to comply with a clause or series of clauses because of an internal policy reason will not be considered to be a justification for a legal requirement or statutory regulation). Where the Bidder has answered question AW4.1 as "no with justification", the Bidder shall provide a Contract mark-up utilising track changes detailing the relevant clause, the proposed changes to the clause and the justification for the changes. In this case, the Bidder shall score a pass if (but only if) the Contracting Authority considers both the following requirements are satisfied: • the reasons stated as justifying the Bidder's statement that it cannot accept the Contract Terms due to legal requirements or statutory regulations are valid; and • the changes submitted do not create significant risk for the Contracting Authority and are reasonably necessary and proportionate to ensure the Bidder complies with the legal

	requirements and statutory regulations. Where a Bidder has answered Question AW4.1 with 'Yes' or 'No' it must answer 'not applicable' to achieve a Pass to question AW4.2 (noting that an answer of 'No' to question AW4.1 has already resulted in a fail). In the event of a Bidder answering Yes or No to Question AW4.1 and then providing a proposed mark up, rejection of a clause or a justification for a change then the response will be a Fail.
Scoring criteria	Mandatory Pass / Fail
Bidder response	Drop down menu 'N/A' 'I have answered AW4.1 'No with justification' and attach modifications / requested / justification'.

PRICE QUESTIONNAIRE

AW5.2	Bidders are required to complete the Excel Pricing Schedule attached in the Bidder Response section.		
	All prices sha	all be exclusive of VAT.	
		earing elsewhere in the Bid but not m dule shall be presumed waived.	entioned in this
Bidder guidance	The scoring m	confirm they have completed the Pricing ethodology for this question shall be: ice for a response which meets the pas	
		shall be scored on a pro rata basis in ore is then subject to a multiplier to reice criterion.	
	Where the sco be multiplied b	ring criterion is worth 50% then the 0-10 y 50	0 score achieved will
	equate to 40	if a supplier scores 80 from the available $\%$ by using the following calculation: $0 (80/100 \times 50 = 40)$	
		ore possible is 0 even if the price subthan the lowest price.	omitted is more than
	100. All other	ice for a response which meets the past bids shall be scored on a pro rata bather lowest score possible is 0.	
	For example, a	assuming the lowest bid is £100,000.	
	Bid Price	Differential to the lowest price which meets the mandatory pass criteria	Score
	£100,000	0	100
	£120,000	20%	80
	£140,000	40%	60
	£150,000	50%	50
	£175,000	75%	25
	£200,000	100%	0
_	£300,000	200%	0
Scoring criteria	Maximum Marl	ks 25%	
Bidder	Yes		
response			

AW5.5	The Contracting Authority is committed to delivering payments to suppliers within the timescales stated within our Contract terms and intend to embrace e-invoicing
	intend to embrace e-invoicing.

	There are a number of options for suppliers to choose from outlined in the attached FAQ. Please confirm your acceptance of e-payment. iSupplier Fact Sheet ISupplier
Bidder guidance	The Bidder shall answer Yes or No Yes – we will utilise an e-invoicing option - Pass No – we will not utilise an e-invoicing option - Fail
Scoring criteria	Mandatory Pass / Fail
Bidder response	Yes / No

AW5.6	Please confirm if you are successfully awarded this contract your implementation team will work with the Contracting Authority to ensure that e-invoicing is established within 28 days of Contract award by the Contracting Authority.
Bidder guidance	The Bidder shall answer Yes or No
	Yes - Pass
	No – Fail
Scoring	Mandatory Pass / Fail
criteria	
Bidder	Yes / No
response	

QUALITY QUESTIONNAIRE

AW6.1	Please confirm your compliance to the requirements of Section 4 Specification
Bidder	The Bidder shall answer Yes or No
guidance	Yes – Pass
	No – Fail
Scoring	Mandatory Pass / Fail
criteria	
Bidder	Yes / No
response	

AW6.2	Variable Bids
Bidder guidance	The Contracting Authority shall not accept variable bids as part of this Procurement. The criteria in regards to variable bids for this Procurement is outlined below.
	The Bidder shall answer Yes or No
	Yes - We have provided a variable bid only – Fail No - We have chosen to only offer a main bid and have not chosen to provide an alternative bid submission – Pass
Scoring criteria	Mandatory Pass / Fail
Bidder response	Yes / No

PROJ1.1	Methodology
PROJ1.1	Methodology
	Please clearly explain your proposed methodology and approach to achieving the objectives and delivering the outputs highlighted in the specification.
Bidder guidance	Bidders are required to clearly explain and give reasoning for their proposed methodology and approach to achieving the objectives and delivering the outputs highlighted in Section 6 "Requirement" of the specification.
	As a minimum we require your response to contain the following information:
	Please explain how you plan to obtain practical advice and guidance on online investigations and the capture of digital evidence from experts.
	Please advise how you plan to ensure you have capacity to capturing websites and secure digital evidence pertaining to any digital investigations delivered over a two-year period.
	 Please advise how you plan to ensure you have capacity for the technical examination of seized digital evidence, that can be easily presented in Court as required.
	Please advise how you plan to ensure you have capacity to be available for the period of the contract.
	An attachment is allowed for this question Please attach your answer as a pdf document limited to two sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring	Scoring will be based on 0-100 scoring methodology
criteria	Maximum Marks 15%

Bidder	[Selection] I confirm I have uploaded my response as a pdf document.
response	

PROJ1.2	Project Team and Capability to Deliver
	Please demonstrate your knowledge of the skills that are essential to the successful delivery of this project. Please provide your methodology as to how you will maintain your ability to deliver these through the lifetime of the project.
Bidder	Bidders are asked to demonstrate their knowledge of the skills and
guidance	expertise that are essential to the successful delivery of this project. Within your response please provide a methodology as to how you will maintain your ability to deliver these through the lifetime of the project.
	As a minimum we require your response to contain the following information: • Please identify the key roles within the team, and what skills and expertise they would bring to this project • Cover for staff absence • Dissemination of information / amendments • Procedures and practises
	External Support needed Please provide details of any support that would be needed and from whom, in order to undertake and complete this project.
	An attachment is allowed for this question
	Please attach your answer as a pdf document limited to two sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring criteria	Scoring will be based on 0-100 scoring methodology
	Maximum Marks 15%
Bidder response	[Selection] I confirm I have uploaded my response as a pdf document.

PROJ1.3	Project Plan and Timescales
	Please outline your proposed project plan and timescales, ensuring the key deadlines outlined in the specification are met.
Bidder guidance	Bidders are asked to provide their proposed project plan and timescales, ensuring that the key deadlines outlined in the specification are met.

	As a minimum your response should cover;
	 A detailed timetable for carrying out the work based on the proposed approach and method Highlight key milestones and deadlines, including suggested meetings and progress reports. Key dates of the Contract Key dates for client decisions and approvals
	An attachment is allowed for this question
	This question is limited to 2 sides of A4. Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring criteria	Scoring shall be based on 0-100 scoring methodology.
	Maximum Marks 10%
Bidder response	[Selection] I confirm I have uploaded my response as a pdf document.

PROJ1.4	Understanding of the product safety environment Please demonstrate that you have a clear and thorough understanding of the requirements within the product safety environment detailing outputs within specification.
Bidder guidance	Bidders are asked to demonstrate that they have a clear and thorough understanding of the requirements within the product safety environment detailing outputs within specification. An attachment is allowed for this question. Please attach your answer as a pdf document limited to two sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring criteria	Scoring shall be based on 0-100 scoring methodology. Maximum Marks 20%
Bidder response	[Selection] I confirm I have uploaded my response as a pdf document.

PROJ1.5	Understanding of the enforcement training environment
	Please demonstrate that you have a clear and thorough understanding of the requirements within the enforcement training environment detailing outputs within specification.
Bidder	Bidders are asked to demonstrate that they have a clear and thorough
guidance	understanding of the requirements within the enforcement training
	environment detailing outputs within specification.
	An attachment is allowed for this question.
	Please attach your answer as a pdf document limited to two sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring criteria	Scoring shall be based on 0-100 scoring methodology.
	Maximum Marks 15%
Bidder response	[Selection] I confirm I have uploaded my response as a pdf document.

PROJ1.6	Association of Chief Police Officers (ACPO) Good Practice Guide (2012) Please confirm that all practitioners working on this project are appropriately trained and follow the Association of Chief Police Officers (ACPO) Good Practice Guide (2012).
Bidder guidance	Bidders are requested to confirm that all practitioners working on site are trained and competent in recovering and reproducing seized digital evidence, so that it can be presented as evidence in Court. Practitioners should follow the Association of Chief Police Officers (ACPO) Good Practice Guide on how to identify, preserve and recover electronic evidence (2012). The Bidder shall answer Yes or No Yes – Pass No – Fail
Scoring criteria	Mandatory Pass / Fail
Bidder response	Yes / No