

Senior Intervenors Framework - ORDER FORM

Framework Details

Title: Learning Disability and Autism (LDA) Programme: Senior Intevenors Framework

Reference: C107752

Framework Duration: 2 years
Framework End Date: 21/08/2024

Call-off Contract Details

This Call-off Contract is between the following parties and in accordance with the Terms and Conditions of the Framework Agreement.

Period of the Call-off Contract	Effective Date	02/11/2022	Expiry Date	21/08/2024
---------------------------------	----------------	------------	----------------	------------

Lot Awarded: 2 – Children and Young Persons Work package ref/s: WP2

Unless otherwise agreed by both parties, this Call-off Contract will remain in force until the expiry date agreed above or unless otherwise amended as between the Parties.

Supplier Call-off Contract Signature panel

	The "Supplier"
Name of Supplier	Monkmead Consulting Ltd
Name of Supplier Authorised Signatory	Terry Parkin
Job Title	Director

Customer SLA Signature nanel

The "Customer"		
Name of Customer	NHS England	
Name of Authorised Signatory	Peter Ridley	
Job Title	Deputy CFO	
Contact Details email	Peter.ridley@nhs.net	
Contact Details phone		
Address of Customer	Quarry House	
	Quarry Hill	
	Leeds	
	LS2 7UE	



This service level agreement shall remain in force regardless of any change of organisational structure to the above named authority and shall be applicable to any successor organisations as agreed by both parties. PLEASE RETURN THE FINAL SIGNED COPY OF THIS DOCUMENT TO: alex.mcloughlin@nhs.net

Table of Contents

- 1. Agreement Overview
- 2. Stakeholders
- 3. Service Requirements
 - A. Services Provided
 - B. Price/Rates
 - C. Management Information
 - D. Invoicing

1. Agreement Overview

This Agreement represents a Call-off Contract between Monkmead Consulting Ltd and NHS England for the provision of Senior Intervenor Services.

The Framework terms and conditions (including the specification of service) will apply in all instances, unless specifically agreed otherwise by both parties within this document.

2. Stakeholders

The primary stakeholders from the Supplier and the Customer will be responsible for the day-to-day management of the Agreement and the delivery of the service. If different from the Authorised Signatory details listed on page 1 of this Agreement, please provide the names of the **primary stakeholders** associated with this SLA.

Senior Intervenor Supplier Contact: Terry Parkin

Senior Intervenor Customer Contact: Hannah Mann

3. Service Requirements

A. Services Provided

Please detail the service(s) that will be provided by the Supplier to the Customer

LOT 2 Children and Young People Work Package 2

The key objective for this work package is to offer expert support, influence and challenge to senior service leaders involved in the care of an autistic young person from the East of England who has been in a medium secure hospital for an extended period of time, with a view to ensuring barriers are overcome for the planning and management of the move out of hospital, to include advising on the possible next steps or interventions to support the unblocking of identified barriers delaying the discharge of the young person. The focus of the work will be:

- identifying barriers for discharge planning
- Understanding the needs and wishes of the young person and their family
- reviewing options and facilitating thinking as to solutions to those barriers
- making recommendations for actions to address blockages
- drawing on wider expertise to enhance the discussions for supporting the young person's move to a home in the community
- providing constructive challenge to ensure barriers are overcome for planning and managing the move out of hospital
- Work with the local authority to understand commissioning discussions and timescales against those processes
- To work with the network to understand any safeguarding considerations that may need to be part of the planning process

The young person presents with behaviours of concern directed at themself that have presented difficulties in planning next steps to leave hospital. There have been regular escalations in the system but there remains no coherent plan to support the discharge of the young person.

C. Management Information (MI)

Suppliers should provide Management Information as required on a case-by-case basis. Customers should detail any additional management information required and the frequency of provision here.

Monthly progress updates on cases

D. Invoicing

Please detail any specific invoicing requirements here

Monthly in arrears subject to validation of invoice