

**FRAMEWORK AGREEMENT
NO: QC0106**

**ROUTE AGREEMENT
NO: QC83703**

ROUTE: 23/N23

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 23/N23 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Westbourne Park (X)
Great Western Road
Maida Vale
London
W9 3NW

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 23/N23: Westbourne Park – Aldwych

Date of Service Change: 22 July 2023.

Reason for Change: New Contract.

STREETS TRAVERSED

Towards Aldwych: Elkstone Road, Golborne Road, Kensal Road, Ladbroke Grove, Canal Way, Ladbroke Grove, Elgin Crescent, Colville Terrace, Colville Road, Westbourne Grove, Bishop's Bridge Road, Eastbourne Terrace, Praed Street, Edgware Road, Marble Arch, Park Lane, Hyde Park Corner, Piccadilly, Piccadilly Circus, Haymarket, Cockspur Street, Trafalgar Square (south Side), Strand, Aldwych

Towards Westbourne Park: Aldwych, Lancaster Place, Strand, Charing Cross, Trafalgar Square (south Side), Cockspur Street, Pall Mall, Waterloo Place, Regent Street St.james, Regent Street, Piccadilly, Duke of Wellington Place, Grosvenor Place, Hyde Park Corner, Park Lane, Cumberland Gate, Marble Arch, Edgware Road, Sussex Gardens, Norfolk Place, Praed Street, Eastbourne Terrace, Bishop's Bridge Road, Westbourne Grove, Kensington Park Road, Elgin Crescent, Ladbroke Grove, Canal Way, Ladbroke Grove, Kensal Road, Golborne Road, Elkstone Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in This contractual document may be used.

Westbourne Park Bus Garage

Private stand in Tower Transit's Westbourne Park Bus Garage.

Buses proceed from Elkstone Road, Great Western Road, Westbourne Park Garage to stand, departing via Westbourne Park Garage, Great Western Road to Elkstone Road.

Set down in Elkstone Road, at stop AP (35141 - Westbourne Park Bus Garage) and pick up in Elkstone Road, at stop L (35140 - Great Western Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Westbourne Park.

Ladbroke Grove, Sainsburys (from Aldwych)

Private stand for three buses in layby on east side of Canal Way, commencing at a point opposite the covered walkway entrance to Sainsbury's supermarket.

Buses proceed from Ladbroke Grove, Canal Way to stand, departing to Canal Way.

Set down in Ladbroke Grove, at Stop R (11547 - Kensal House) and pick up in Canal Way, at Stop U (37615 - Ladbroke Grove Sainsbury's).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Ladbroke Grove, Sainsbury's.

OTHER INFORMATION: Toilet facilities available in Sainsburys (Mon-Sat - 24 hours; Sun - 1000-1600).

Westbourne Grove, Portobello Road (from Aldwych)

Buses proceed from Kensington Park Road departing to Elgin Crescent.

Set down in Kensington Park Road, at Stop PP (11533 - Portobello and Golborne Market) and pick up in Elgin Crescent, at Stop PJ (BP1108 - Portobello Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Notting Hill, Westbourne Grove.

Paddington, Bishop's Bridge Road (from Aldwych)

Buses proceed from Bishop's Bridge Road, Porchester Road, Lord Hills Bridge, Harrow Road, Lord Hills Bridge, Porchester Road departing to Bishop's Bridge Road. Set down in Bishop's Bridge Road, at Stop RQ (34145 - Gloucester Terrace) and pick up in Bishop's Bridge Road, at Stop L (16972 - Porchester Terrace North).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Paddington.

Paddington, Eastbourne Terrace (from Aldwych)

Buses proceed from Eastbourne Terrace, Cleveland Terrace, Westbourne Terrace, Bishop's Bridge Road, Eastbourne Terrace departing to Praed Street.

Set down in Eastbourne Terrace, at Stop D (29396 - Paddington Stn / Eastbourne Terrace) and pick up in Praed Street, at Stop H (14020 - Paddington Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Paddington.

Paddington Station (from Westbourne Park Station)

Buses proceed from Bishop's Bridge Road, Eastbourne Terrace, Praed Street, London Street, Sussex Gardens departing to Norfolk Place.

Set down in Bishop's Bridge Road, at Stop M (35232 - Bishops Bridge Road / Westbourne Terrace) and pick up in Norfolk Place, at Stop G (33284 - St Mary's Hospital).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Paddington.

Marble Arch, Tyburn Way

Public stand for three buses on west side of Tyburn Way, commencing 1 metre south of lamp standard No 20512 and extending 33 metres south.

From Westbourne Park Station

Buses proceed from Edgware Road, Marble Arch, Park Lane, Cumberland Gate, Tyburn Way to stand, departing via Tyburn Way, Marble Arch, Park Lane, Cumberland Gate, Marble Arch to Edgware Road.

Set down in Edgware Road, at Stop H (621 - Marble Arch Station / Edgware Road) and pick up in Edgware Road, at Stop E (14 - Marble Arch / Edgware Road).

From Aldwych

Buses proceed from Park Lane, Cumberland Gate, Tyburn Way to stand, departing via Tyburn Way, Marble Arch to Park Lane.

Set down in Park Lane, at Stop W (29629 - Marble Arch) and pick up in Park Lane, at Stop R (29907 - Marble Arch Station / Park Lane).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Marble Arch.

Hyde Park Corner, Achilles Way (from Westbourne Park Station)

Public stand for two buses on the south side (offside) of Achilles Way, commencing 18 metres west of the southbound carriageway of Park Lane and extending 20 metres west.

Buses proceed from Park Lane, Achilles Way to stand, departing via Achilles Way to Park Lane.

Set down in Park Lane, at stop B (29997 - London Hilton Hotel) and pick up in Park Lane, at stop Y (29622 - London Hilton Hotel).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Park Lane, Hilton Hotel.

Hyde Park Corner, Piccadilly (from Aldwych)

Buses proceed from Piccadilly, Duke of Wellington Place, Grosvenor Place, Hyde Park Corner, Park Lane departing to Achilles Way.

Set down in Piccadilly, at stop E (988 - Green Park / Constitution Hill) and pick up in , at stop C (HPCRAW S - Hyde Park Corner, Achilles Way).

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hyde Park Corner.

Piccadilly Circus Charles II Street

From Westbourne Park Station

Buses proceed from Haymarket, Cockspur Street, Pall Mall, Waterloo Place, Regent Street St.james departing to Regent Street.

Set down in Haymarket, at stop R (29867 - Haymarket / Jermyn Street) and pick up in Regent Street, at stop Z (17683 - Regent Street / St James's).

From Aldwych

Buses proceed from Regent Street, Piccadilly Circus departing to Haymarket.

Set down in Regent Street, at stop Z (17683 - Regent Street / St James's) and pick up in Haymarket, at stop R (29867 - Haymarket / Jermyn Street).

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Piccadilly Circus.

Trafalgar Square, Northumberland Avenue, South Sid (from Westbourne Park Station)

Buses proceed from Cockspur Street, Trafalgar Square (south Side), Charing Cross, Whitehall, Whitehall Place, Northumberland Avenue, departing via Northumberland Avenue, Charing Cross, Trafalgar Square (south Side) to Cockspur Street. Set down in Cockspur Street, at stop B (BP3509 - Trafalgar Square) and pick up in Cockspur Street, at stop T (BP3507 - Trafalgar Square).

OPERATING RESTRICTIONS: Unscheduled curtailments only.

BLIND DISPLAY: Trafalgar Square.

Aldwych, East Arm

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych, Strand, Melbourne Place, Aldwych to stand, departing to Aldwych.

Set down in Aldwych, at stop E (20983 - Aldwych / Drury Lane) and pick up in Aldwych, at stop H (BP6515 - Aldwych / Bush House).

OPERATING RESTRICTIONS: No more than 2 buses on Route 23 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Aldwych.

OTHER INFORMATION: Toilet facilities available (24 hours)

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

<u>Route 23</u>	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Monday to Thursday	23-63828-LO-MTh-1	24/07/23	A	14	14	14	10	1,404.48	199	279,491.52
Fridays	23-63828-LO-Fr-1	28/07/23	A	14	14	14	10	1,404.48	51	71,628.48
Saturdays & Good Friday	23-63828-LO-Sa-1	22/07/23	A	N/A	14	N/A	12	1,404.48	56	78,650.88
Sundays & Public Holidays*	23-63828-LO-Su-1	23/07/23	A	N/A	14	N/A	10	1,404.48	58	81,459.84
								Total daily	364	511,230.72

Route N23

	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights
Sun pm / Mon am #	N23-63828- LO-SuNt-1	24/07/23	A	4	146.30	54	7,900.20
Mon – Thurs pm / Tues – Fri am	N23-63828- LO-MThNt-1	25/07/23	A	4	146.30	205	29,991.50
Fri pm / Sat am	N23-63828- LO-FrNt-1	22/07/23	A	4	146.30	52	7,607.60
Sat pm / Sun am	N23-63828- LO-SaNt-1	23/07/23	A	4	146.30	52	7,607.60
					Total nightly	363	53,106.90

Total Scheduled In Service Mileage (daily + nightly)	564,337.62
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* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|--------------|
| 1. Early Termination Date
(clause 27.9) | 23 July 2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 23/N23.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by:

-

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	Route 23 - High Frequency Route Route N23 – Low Frequency Route
Initial Minimum Performance Standard (16 September 2023 to 21 June 2024))	Route 23: EWT = 1.12 Minutes Route N23: 90.4% "On Time"
Minimum Performance Standard	Route 23: EWT = 1.10 Minutes Route N23: 90.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
WBPKEP	Great Western Road	AWCHEA	Aldwych / Bush House
LADBSY	Ladbroke Grove Sainsbury's	TFSQCC	Charing Cross Station
LADBSN	Ladbroke Grove Station	PCIRPC	Piccadilly Circus
WBGRCR	Chepstow Road / Westbourne Grove	PKLAHT	London Hilton Hotel
PADDPR	Paddington Station	MARBER	Marble Arch / Edgware Road
DEPTDB	Deptford Bridge Station	PADDPR	Paddington Station
MARBER	Marble Arch Station / Edgware Road	WBGRCR	Chepstow Road
PKLAHT	London Hilton Hotel	LADBSN	Ladbroke Grove Station
PCIRPC	Piccadilly Circus	LADBSY	Ladbroke Grove Sainsbury's

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Optare Intergral
Body Manufacturer and Type	Optare Metrodecker EV
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 wheelchair space
Maximum Standing Capacity	28
Maximum Length	10,500mm
Maximum Width	2,500mm
Number of Doors	Two
Year of Manufacture	2020
Engine Type (Including Euro Rating)	Zero Emission

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 22 July 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|-------------------------|
| 1. | Contract Price | £6,168,997.00 per annum |
| | Route 23 component | £5,699,501.00 per annum |
| | Route N23 component | 469,496.00 per annum |
| 2. | Period Contract Payment | £474,538.23 |
| 3. | Scheduled In Service Mileage | 564,337.62 miles p.a |
| | Route 23 component | 511,230.72 miles p.a. |
| | Route N23 component | 53,106.90 miles p.a. |
| 4. | Deduction Figure | £10.93 per mile |
| 5. | Date of Tender | 28 February 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 16 September 2023 (Payment Period 7, Quarter 3) to 21 June 2024 (Payment Period 3, Quarter 1). | |