**701577861**

**THE PROVISION OF ADS IBM ILOG RENEWAL**

**(DInfoCom/0195)**

**Statement of Requirement**

CONTENTS

[1. PurPOSE 2](#_Toc57717521)

[2. BACKGROUND TO THE CONTRACTING aUTHORITY 2](#_Toc57717522)

[3. Background to requirement/OVERVIEW of requirement 2](#_Toc57717523)

[4. definitions 2](#_Toc57717524)

[5. scope of requirement 2](#_Toc57717525)

[6. The requirement 2](#_Toc57717526)

[7. SUPPORT AND MAINTENANCE 3](#_Toc57717527)

[8. INSTALLATION, CONFIGURATION, COMMISSIONING AND TESTING: 3](#_Toc57717528)

[9. key milestones 3](#_Toc57717529)

[10. authority’s responsibilities 3](#_Toc57717530)

[11. reporting 3](#_Toc57717531)

[12. volumes 3](#_Toc57717532)

[13. continuous improvement 3](#_Toc57717533)

[14. Sustainability 3](#_Toc57717534)

[15. quality 3](#_Toc57717535)

[16. STAFF AND CUSTOMER SERVICE 4](#_Toc57717536)

[17. service levels and performance 4](#_Toc57717537)

[18. Security requirements 4](#_Toc57717538)

[19. intellectual property rights (ipr) 4](#_Toc57717539)

[20. additional information 4](#_Toc57717540)

[21. Location 4](#_Toc57717541)

#

# PurPOSE

## The purpose of this procurement is to renew various expiring licences.

## The MoD may be referred to as “the Authority” hereafter.

# BACKGROUND TO THE CONTRACTING aUTHORITY

## Army Headquarters is responsible for overseeing all non-MODNET ICS procurements for the Army.

# Background to requirement/OVERVIEW of requirement

## Army Digital Services (ADS) develops applications on behalf of Army and wider Defence. In order to ensure consistent quality of delivered applications it is necessary to robustly test the applications in a consistent manner.

## The current IBM iLog licences will expire on 30 Nov 2021. The buyer requires renewal of these licences from 01 Dec 2021 until 30 Nov 2022.

# definitions

|  |  |
| --- | --- |
| **Expression or Acronym** | **Definition** |
| ADS | Army Digital Services |
| SOR | Statement of Requirement |

# scope of requirement

## License renewal for existing products.

# The requirement

## Only the below products are to be quoted for. No alternative products will be accepted for this requirement.

## Support must be supplied by the manufacturer direct, intermediary suppliers will not be accepted. Potential Providers must confirm their adherence to this within Appendix 1 to Annex B (Mandatory Supplier Response Matrix).

## Suppliers are asked to provide pricing for the following products:

|  |  |  |
| --- | --- | --- |
| **Product. No** | **Description** | **Quantity** |
| D0NYYLL | IBM ILOG CPLEX User Based Limited Use Edition Floating User Single Session Initial Fixed Term License + SW Subscription & Support 12 Months - Deployment Edition - 5725-A06Program Name: IBM ILOG CPLEX Optimizer Deployment Limited Use Edition, Program No: 5725-A06Program Name: IBM ILOG CPLEX User Based Limited Use Edition, Program No: 5725-A06 | 50 |

|  |
| --- |
| **Additional Information** |
| Application Name | TAFMIS |
| Application Description | Training Management Information System |
| Scope of Use | ILOG CP is used as the basis for the Course Scheduler application within the TAFMIS suite of applications. It is also used to validate course designs produced by the Course Templates application within TAFMIS |
| IT Environment | The applications are hosted by the MoD and only accessed by MoD UADs |
| Licensee Location | Army Headquarters, Andover  |
| Business Structure | The application is used throughout the MoD estate especially within the Training Schools |
| Additional Application Details | Access to the application is granted through User Roles and needing to be connected to the MoD network |

# SUPPORT AND MAINTENANCE

## Potential Providers are requested to provide a PDF quotation, outlining a detailed breakdown of the required software, support and maintenance renewal as part of their tender submission.

# INSTALLATION, CONFIGURATION, COMMISSIONING AND TESTING:

## Not applicable.

# key milestones

## The Potential Provider should note the following project milestones that the Authority will measure the quality of delivery against:

|  |  |  |
| --- | --- | --- |
| **Milestone** | **Description** | **Timeframe** |
| 1 | Successful renewal of the IBM iLog licences | Within seven (7) working days of Contract Award |

#

# authority’s responsibilities

## Not applicable.

# reporting

## Not applicable.

# volumes

## Volumes are as described in Section 6.

# continuous improvement

## The Supplier will be expected to continually improve the way in which the required Services are to be delivered throughout the Contract duration.

## Changes to the way in which the Services are to be delivered must be brought to the Authority’s attention and agreed prior to any changes being implemented.

# Sustainability

## Not applicable.

# quality

## Not applicable.

# STAFF AND CUSTOMER SERVICE

## The Authority requires the Potential Provider to provide a sufficient level of resource throughout the duration of the Contract in order to consistently deliver a quality service to all Parties.

## Potential Provider’s staff assigned to the Contract shall have the relevant qualifications and experience to deliver the Contract.

## The Potential Provider shall ensure that staff understand the Authority’s vision and objectives and will provide excellent customer service to the Authority throughout the duration of the Contract.

# service levels and performance

## The Authority will measure the quality of the Supplier’s delivery by:

|  |  |  |  |
| --- | --- | --- | --- |
| **KPI/SLA** | **Service Area** | **KPI/SLA description** | **Target** |
| 1 | Delivery timescales | Delivery Timescales; Successful renewal of the of the IBM iLog licences within seven (7) working days of Contract Award;  | 100% |
| 2 | Support and Maintenance  | The Army HQ Application Service Manager will engage with the Potential Provider if any concerns are raised regarding support and maintenance statements as per section 6. | 100% |

# Security requirements

## Supplier staff on visits to ADS will be subject to Marlborough Lines Security Standards and Security Operating Procedures.

# intellectual property rights (ipr)

## Not applicable.

# additional information

## Not applicable.

# Location

## All items are to be delivered to:

## ADS Asset Manager, IDL 405, Ramillies Building, Army Headquarters, Marlborough Lines, Andover, Hampshire SP11 8HJ