

To:

[Redacted Address]

Quote Number: [Redacted]
Quote Expires On: 30 November 2021

Payment terms are net 30 days of invoice.

Dear [Redacted]

As per the terms of your Support and Maintenance agreement (SMA), please find below your SMA renewal statement for the next renewal period.

Your contract (Level 2) will be valid for 36 x months (from **15 August 2021 to 14 August 2024**) and will cover the following licenses:

[Redacted License List]

[Redacted]		[Redacted]
[Redacted]	[Redacted]	[Redacted]
	[Redacted]	[Redacted]
	[Redacted]	[Redacted]
	[Redacted]	[Redacted]
[Redacted]		[Redacted]
[Redacted]		[Redacted]
[Redacted]		[Redacted]

We will issue the renewal invoice on **15 July 2021**, in compliance with the **30 days** payment terms of your contract.

[Redacted Signature Block]

To ensure you continue to receive support and maintenance from the start of your renewal period, could you please send a signed copy of this renewal statement, together with a purchase order if required by your company for payment of invoices, to contractrenewals@SDL.com marked for my attention in the subject line by **15 July**.

This will make sure there is enough time for us to send you the invoice and receive payment by the start of your next renewal period.

As a reminder, below is a brief summary of the benefits you are currently receiving:

Product	Quantity	Price Each	Subtotal
Total Product Cost:			£0.00
SDL Language Solutions Support		Price	Subtotal
Level 2 Server - Support and Maintenance Agreement		£44083.98	£44083.98
Total Cost:(ex. VAT)			£44083.98
Total VAT:			£8816.80
GRAND TOTAL:			£52900.78

You can place an order from this quote using any of the following methods:

- Sign in to your account area - see [REDACTED] in the Quotes section

Please do not hesitate to contact me if you have any queries. If you are interested in our other products or require training, let me know and I will be happy to help or forward your request to the relevant team.

Best regards | Sinceres salutations | Atentamente | Cordiali saluti | Melhores cumprimentos.

[REDACTED]

It's been an exciting few months since RWS acquired SDL. Please note our service levels with you will stay the same and we will continue to provide you with excellent service. There are no legal entity changes, so there will be no changes to contracts, NDAs etc.

THE PROVISIONS OF THIS QUOTATION AND ANY RELATED AGREEMENT INCLUDING ANY CLICK THROUGH TERMS EMBEDDED IN THE SOFTWARE PROVIDED BY SDL SHALL CONTROL AND HAVE PRECEDENCE OVER THE TERMS OF ANY PURCHASE ORDER FROM CUSTOMER WITH RESPECT TO PRODUCT AND SERVICES. [REDACTED]

[REDACTED]

Notwithstanding the foregoing, in the event of any inconsistency between the provisions of this quotation and any related agreement, the terms of the attached Schedule 1 shall control and have precedence.

[REDACTED]

For customer use:

Authorisation

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]