

Nuclear Restoration Services - Workplaces Services 2027 Prior Information Notice (PIN)

1. Purpose of this PIN

Nuclear Restoration Services (NRS) is seeking to obtain market feedback on the proposed procurement strategy for Workplace Services. This PIN sets out the scope, proposed Critical Success Factors (CSFs), potential timelines, proposed Key Performance Indicators (KPIs), and commercial strategy for the procurement.

NRS wishes to test the market in order to obtain feedback and buy in as the procurement goes through internal governance. This will give NRS the opportunity to possibly improve and manage the Workplace Services procurement more efficiently before going to market in the form of formal competition.

Organisations are invited to submit responses via NRS's Atamis system ([Welcome \(force.com\)](#)) to the 'Lines of Enquiry' set out in Appendix A.

- Please submit responses via the Atamis portal messaging function ref Atamis **C17250**.
- Please ensure responses are submitted no later than **28 May 2024** "Response Deadline"

NRS will review responses to this PIN and consider incorporation of any amendments to the Workplace Services sourcing strategy. However, this will be entirely at NRS's discretion.

NRS is committed to open, fair, and transparent procurement processes and, following completion of this PIN, NRS intends to conduct a regulated process through the placement of a Contract Notice on the Find a Tender Service and in accordance with Public Contracts Regulations 2015.

2. Introduction to NRS Ltd

NRS is responsible for the safe and secure clean-up of 12 civil nuclear sites and operation of one hydro-electric plant. NRS are the legal entity responsible for the following sites, which are owned by the Nuclear Decommissioning Authority (NDA):

Berkeley, Bradwell, Chapelcross, Dungeness A, Harwell, Hinkley Point A, Hunterston A, Maentwrog (Hydro), Oldbury, Sizewell A, Trawsfynydd, Winfrith, Wylfa

NRS have responsibility for the management and decommissioning of Dounreay Site, which currently has in place its own supply chain arrangements for the provision of elements of the planned Workplace Services scope and the sites participation in this proposed contract is optional.

In 2027 there is the potential that the Vulcan site, adjacent to the Dounreay site, will become part of the NRS decommissioning portfolio. If this happens, it will be optional for the Vulcan site to participate in the proposed contract.

NRS also has responsibility for decommissioning EDF AGR sites following cessation of generation, those sites that transfer to NRS controls include the sites listed below, together with their planned transfer dates:

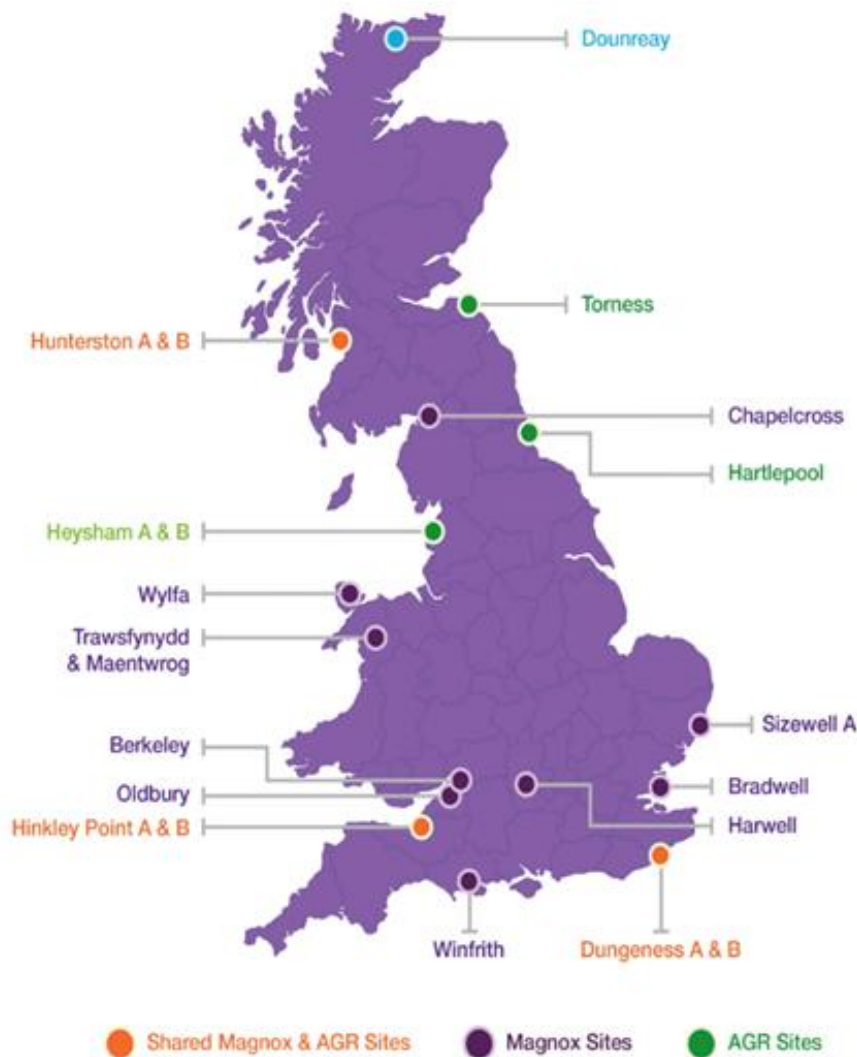
Hunterston B	- August 2026
Hinkley Point B	- February 2027
Dungeness B	- February 2028
Heysham 1	- Early 2029
Hartlepool	- Mid 2030

This procurement will not include the transferring EDF Sites.

Figure 1 illustrates the locations of NRS sites.

The strategic purpose for NRS is to create a clean and safe environment for future generations, in support of the NDA's mission of delivering safe, sustainable, and publicly acceptable solutions to the challenge of nuclear clean-up and waste management.

Figure 1 – Locations of NRS Sites



3. Background & Current Arrangements

The existing NRS Facilities Management contract has an optional completion date of March 2027, with an average annual spend between £23 to 29m, offering services Identified within Appendix C – NRS Workplace Services Scope Elements.

4. Workplace Services Procurement

Due the current Facilities Management contract optionally completing in March 2027, there is a continual need for NRS to have access to a Workplace services supply chain through a new

agreement(s) to replace the existing contract. The service will support operations, asset care, maintenance, and minor projects across all NRS sites.

Workplace Services are required to support NRS strategic and enterprise objectives. The scope includes a range of Hard and Soft FM services. Services also include the provision of Asset and infrastructure care works and projects.

5. Sourcing and Lotting Approach

Strategy development for this procurement is in an early stage regarding considerations of options on sourcing and lotting approaches.

Considered Sourcing Approaches

Sourcing solutions that are under consideration include the following:

- Use of Find a Tender Service Procurement (Open Process)
- Use of Find a Tender Service Procurement (Restricted Process)
- Further Competition under Crown Commercial Services Framework
- Further Competition under other applicable Public Sector Framework (YPO / ESPO / NHS SBS)

Bidding and Lotting Approach

In the development of our strategy, NRS may consider either splitting the bidding and contract into lots based on geographic coverage or as a single nationwide lot covering all sites.

If the contract is to be split into lots thane it is intended that the highest scoring supplier for each Lot will be awarded that corresponding lot, in the event that the highest scoring supplier is the same for more than one lot then NRS will award the highest value Lot to the highest scoring supplier and the next highest value Lot to the second placed supplier, etc.

5. Scope and Specification

The current scope requirements are being developed, reviewed and assured, with the final approved version being made available within the tender documentation. In order to give potential bidders an overview of the services that will be required, a high-level scope can be found within Appendix C.

6. Critical Success Factors (CSFs)

The Critical Success Factors are in development and will for the 'Golden Thread' through our strategy, commercial approach, tender and contract for Workplace Services outline CSFs will possibly include:

CSFs	Key considerations
CSF 1: Appropriate standard of Quality & Safety via use of SQEP resource	<ul style="list-style-type: none"> • Recognising that the personnel delivering FM Services work within a multitude of conventional and radiological site areas with a multiple Health & Safety risks present. This CSF requires Workplace Services to be delivered whilst maintaining high standards of Quality and Safety.
CSF 2: Statutory Compliance	<ul style="list-style-type: none"> • Maintenance of statutory systems and maintenance schedule compliance requirements completed to plan.

CSFs	Key considerations
CSF 3: Planning and service delivery Improvements	<ul style="list-style-type: none"> • Greater clarity on scope and timescales across the NRS sites would enable the Workplace Service providers to plan and allocate resources appropriately.
CSF 4: Social Value & Sustainability	<ul style="list-style-type: none"> • Increasing levels of social investment specifically within disadvantaged local economies. Accounting for the themes from PPM 06/20. • Increased levels of sustainability in the provision of the services. • Carbon reduction through implementation of technological and simplistic approaches to reduce energy consumption and other approaches to drive towards a carbon neutral status.
CSF 5: Greater efficiency, flexibility and adaptability in the provision of the scope	<ul style="list-style-type: none"> • Use of flexible multiskilled resources. • Capable and adaptable supporting supply chain.
CSF 6: Focused Collaborative Delivery	<ul style="list-style-type: none"> • Aligned contract and delivery culture between NRS and Supplier(s), utilising relationship management techniques focussing specifically on: <ul style="list-style-type: none"> ○ Improved innovations and efficiencies to develop cost saving opportunities. ○ Socio Economic and Sustainability delivery.

7. Contracting Terms

NRS anticipate (subject to ongoing commercial optioneering) utilising the NEC4 template for Facilities Management or bespoke terms that are within agreed UK Gov frameworks, with appropriate amendments to meet NRS site licence condition requirements. It should be noted that although the proposal is that the Workplace Services supplier provides services for the vast majority of the NRS Site operations the framework provider will not be the exclusive supplier for all elements of the scope at the sites.

8. Commercial Model & Key Performance Indicators

The commercial model will seek to improve, promote and reward performance, whilst embedding a culture of improvement and focus upon the Critical Success Factors.

This will be achieved through framework level KPIs that put fee at risk and the promoted use of two target cost models with different liability thresholds dependent upon Scope Information maturity. Additionally, profit can be earned through NEC4 X20 (Key Performance Indicators) that can increase the gain share.

A standard Option E reimbursable pricing model for smaller, less complex, and emergent ad hoc jobs where the Scope Information is immature will also be available.

9. Timescales*

The procurement proposes to follow the two-staged Restricted Procedure, which is Stage 1 - Selection, followed by Stage 2 - Award. Both stages are subject to internal assurance and governance approval. Internal governance and assurance for Stage 1 is currently on going within NRS and the NDA.

High Level Activity	Estimated Start Date	Estimated End Date
Market Engagement PIN Issued	Apr-24	May-24
Full Approval to Commence Procurement	Jun-24	Oct-24
Issue Invitation to Tender (ITT)	Oct-24	Dec-24
ITT Evaluation	Dec-24	Jan-25
Governance & Assurance	Feb-25	Jul-25
Full Approval of Final Business Case	Jul-25	Jul-25
Notification to Successful Bidder	Aug 25	Aug-25
Standstill Period – 2 weeks	Aug 25	Aug-25
Contract Award	Sep-25	Sep-25

Appendix A – Lines of Enquiry

Please respond to the following questions in no more than 4 pages of A4.

1. Overall are you clear about NRS's objectives and strategy for Workplace Services?
2. Are you clear on the procurement timescales and do you believe that they are achievable?
3. Do you believe that the services should be delivered under a single Lot covering all sites? Or Lotted on a regional basis.
4. If you prefer to lot on the basis of regions, taking account of the locations of NRS sites what would be your favoured approach, (how would you split the geographical lots and which sites would fit within them)?
5. Do you have an alternative lotting suggestion, if so what would be your proposed lotting approach? If you have a different lotting approach what do you believe the benefits of this approach will be both to the supply chain and NRS?
6. Can you confirm that you are capable of delivering the service requirements listed within Appendix C?
7. Is the proposed commercial model attractive to the market?
8. In consideration of the proposed approach to manage performance under the frameworks, please can you advise a level of your fee or contract revenue that you are willing to put at risk / reward against the measurement of Key Performance Indicators?
9. Is there any information you believe we have missed that you require? .
10. Based on the information provided do you believe you will bid for this opportunity?

Appendix B – Further Information

This PIN has been prepared by or on behalf of NRS for the sole purpose of enabling suppliers to submit comments and provide feedback in the context of early market engagement. No guarantee can be given, however, and no representation is made, as to the accuracy of information contained within this PIN.

NRS, do not accept any liability, which might result from any inaccuracy of or omission of information in this PIN. Information presented in this PIN may be subject to change and remains under consideration by NRS.

Nothing referenced herein may be taken as firm or binding. It is each supplier's responsibility to obtain for itself, and at its own expense all information which it deems necessary or desirable for the preparation of its response.

All suppliers are solely responsible for their costs and expenses incurred in connection with the preparation and submission of their response to this PIN. Under no circumstances will NRS, or any of NRS Ltd's professional advisors be liable for any costs or expenses borne by the supplier or any of its supply chain members or advisors in this PIN or any subsequent procurement

Whilst NRS is keen to hear from interested parties, suppliers should note that they will be required as part of any formal submission to any subsequent tender to certify that they have not canvassed or solicited any officer or employee of NRS in connection with the proposed procurement and that no person employed by them or acting on their behalf will have done any such act.

Information you provide may be used to support further discussions and / or strategy development of the Workplace Services procurement. NRS reserves the right not to proceed with the Workplace Services procurement.

Appendix C – Workplace Services High Level Scope

Please refer to the document titled: ***Appendix C - Framework Scope.pdf***



Appendix C - NRS
Workplace Services S