



Highways England Company Limited

Concrete Roads Framework - LEW

Scope

Quality Table

Annex 10

CONTENTS AMENDMENT SHEET

Amend. No.	Revision No.	Amendments	Initials	Date
0	0	Tender Issue	SOS	04/08/2020

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1 QUALITY TABLE

Failure	Quality Management Points [review and set level of those in square brackets as appropriate for the contract]	Period of effect
Failure to appoint a quality manager or to replace the quality manager when instructed by the <i>Client</i>	25	Until audit confirms that failure corrected
Failure to have a complete Quality Plan in place and operating	15	Until audit confirms that Quality Plan complete and operating
A Quality Plan does not comply with the requirements of the contract	10 per failure	Until audit confirms that Quality Plan complies
Failure to identify a Non-Conformity and raise a Non-Conformity report	5 per Non-Conformity	6 months
Failure to raise a corrective action report and to correct a Non-Conformity in the time and manner set out in the corrective action report (<i>see note 1 below</i>)	10 per failure	Until failure corrected
Failure to correct Quality Plan in the time and manner set out in a corrective action report (<i>see note 1 below</i>)	10 per failure	Until failure corrected
Failure to implement recommendations in audit report (<i>see note 1 below</i>)	5 per recommendation	Until audit confirms that recommendation implemented
Failure to carry out internal audit	10 per audit	Until audit carried out
Carrying out work without release of hold point	10 per item	6 months
Failure to make records available for inspection by the <i>Client</i>	10 per failure	Until the records are made available
Failure to allow access for <i>Client</i> audits (excluding audits of the Health and Safety Maturity Matrix (HSMM))	10 per failure	Until access is allowed
Failure to have a complete HSMM Action Plan in place and operating as required by the contract	25 per failure	Until audit confirms that HSMM Action Plan complete and operating

Failure	Quality Management Points [review and set level of those in square brackets as appropriate for the contract]	Period of effect
Failure to update HSMM Action Plan as required	10 per failure	Until audit confirms that HSMM Action Plan updated
Failure to take an action detailed in the HSMM Action Plan (see note 1 below)	10 per failure	Until failure corrected
Failure by <i>Contractor</i> to accrue Quality Management Points that should have been accrued	The number of Points that should have been accrued	The period applicable to the failure that should have accrued Points
	plus an additional number of Points equivalent to the Points that should have been accrued	6 months from the date when the additional Points were accrued
<i>Note 1: For these failures additional Points are accrued at each audit until an audit confirms that rectification/correction/implementation/action has taken place.</i>		