



Crown
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**Technology Products 2 Agreement RM3733
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

Customer details

Customer organisation name

Her Majesty's Passport Office (HMPO) part of The Home Office (HO)

Billing address

All electronic invoices should be sent directly to the accounts payables team at:

Redacted

Customer representative name

Redacted

Customer representative contact details

Redacted

Supplier details

Supplier name

XMA LTD

Supplier address

Redacted

Supplier representative name

Redacted

Supplier representative contact details

Redacted

Order reference number

Redacted

Section B Overview of the requirement

Framework Lot under which this Order is being placed



- | | |
|---|-------------------------------------|
| 1. HARDWARE | <input type="checkbox"/> |
| 2. SOFTWARE | <input type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS | <input checked="" type="checkbox"/> |
| 4. INFORMATION ASSURED PRODUCTS | <input type="checkbox"/> |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/> |

Customer project reference
Redacted

Call Off Commencement Date
19/12/2018

Call Off Contract Period (Term)

Sixty (60) Months commencing on the 19th December 2018 and expiring on the 18th December 2023 with no option to extend beyond this term.

Specific Standards or compliance requirements

The specification for this requirement is outlined within the Appendix B – Statement of Requirements. The Customer's populated Schedule 5 in line with GDPR can be found under Annex A - Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects. By signing this Contract the Supplier has accepted the Customer's completed Annex A.



Section C
Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

Goods and/or Services

The Authority requires Two (2) Separate One (1) year Hitachi Vantara Standard Support packages for the following lots of hardware. The Authority requires potential providers to deliver, install and configure the above hardware.

Key Milestones

XMA should note the following project milestones that the Authority will measure the quality of delivery against:

Milestone	Description	Timeframe
1	Confirmation of support	No less than one (1) week prior to delivery goods.
2	Delivery of goods, Installation and Configuration	By end of February 2019

SERVICE LEVELS AND PERFORMANCE

The Authority will measure the quality of the XMA's delivery by:

KPI/SLA	Service Area	KPI/SLA description	Target
1	Delivery of goods	All items of hardware and software to be delivered in accordance with the delivery schedule outlined in section 7.1	100%
2	Service Delivery	Access to support twenty four (24) hour, seven (7) days a week, three hundred and sixty five (365) days a year (Excluding bank holidays)	98%

The Requirement

Item No.	Product Code	SAN Storage Description	Qty.
1		HUS 150 Storage Array	2
2		HUS 150 Controllers	4
3	10119339-1	Hitachi HUS 600GB SAS 10K RPM HDD	290
4		3TB SAS 7.2K RPM Hard Disk Drives LFF	104
5		1.6TB Flash Module Drives	14
6		Storage Expansion Trays LFF, 2U, 12 Bay	10



7		Storage Expansion Trays SFF, 2U, 24 Bay	14
8		Storage Expansion Tray (FLASH)	2
9		PDU OE 24Xc13 1 Phase 230V, 32S 2P+E	4
10		NC522SFP with 4 (total) Multi-Mode/Short-Wave Optical 10GB SFP	4
11		8GB Cache Module	8
12		8GBPS FC Interface Adapter	8

Twelve Month Term Commencing 1st March 2019 – 28th February 2020. There is an option to extend this term for an additional year. The Authority reserves the right not to utilise this extension option.

Item No.	Serial No.	Brocades Support Description	Qty.
13	ALJ1903JOLP	Brocade 320 with 16 active ports	1
14	ALI1909JOOS	Brocade 320 with 16 active ports	1
15	ALI1909JOOT	Brocade 320 with 16 active ports	1
16	ALI12539F0VL	Brocade 320 with 16 active ports	1

Twelve Month Term Commencing 1st February 2019 – 31st January 2020. There is an option to extend this term for an additional year. The Authority reserves the right not to utilise this extension option.

The Authority requires the following Hardware;

Item No.	SAN Storage Description	Qty.
1	Hitachi Virtual Storage Platform – G700 Array – 1PiB (VSP G700)	1
2	Hitachi Virtual Storage Platform – G700 1PB NL 5Yrs	1
3	X10TB 7.2k NL –SAS HDD (9x R6 14d+2 & 4 spares) = 1,121 TiB (1.09PiB)	148
4	4U 60 Drive dense disk trays	3
5	16GB FC Ports with 16GB SFPs	16
6	Power Cords	TBC
7	Rack Rails	TBC
8	5m LC/LC data cables	16
9	SVOS-RF Foundation Suite	1



The Authority requires a five year Hitachi Vantara Support Package for the above hardware only. This package will commence upon contract award. There will be no option to extend this package.

Warranty Period, if applicable

Not Applicable

Location/Site(s) for Delivery

Redacted

Dates for Delivery of the Goods and/or the Services

Within four (4) weeks of Contract Award.

Software

Supplier Software

As per Section C – Goods & Services

Third Party Software

As per Section C – Goods & Services

SVOS-RF Foundation Suite

Maintenance Agreement

As per Section C – Goods & Services

Support will be required for existing base operating software M and base operating security software

Additional Clauses (see Annex 3 of Framework Schedule 4) Tick as required

Alternative Clauses

Scots Law Or

Northern Ireland Law

Non-Crown Bodies

Additional Clauses

Tick one box below as applicable

A: Termed Delivery – Goods

B: Complex Delivery – Solutions (includes Termed Delivery – Goods)

NB Both of the above options require an

Optional Clauses

Tick any applicable boxes below

C: Due Diligence

D: Call Off Guarantee

E: NHS Coding Requirements



Non-FOIA Public Bodies	<input type="checkbox"/>	Implementation Plan which should be appended to this Order Form	F: Continuous Improvement & Benchmarking	<input checked="" type="checkbox"/>
			G: Customer Premises	<input type="checkbox"/>
			H: Customer Property	<input type="checkbox"/>
			I: MOD Additional Clauses	<input type="checkbox"/>

Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)
Redacted

Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)

£268,599.90 (Excluding VAT)

Is a Financed Purchase Agreement being used?

Tick as required

If so, append to Call Off Schedule 2 as Annex A

[Click here to enter text.](#)

Section D Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

Commercially Sensitive information

Any information that the Supplier considers sensitive for the duration of an awarded Call Off Contract
Redacted

Total contract value

£268,599.90 (Excluding VAT)



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Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

SIGNATURES

For and on behalf of the Supplier

Name	Redacted
Job role/title	Redacted
Signature	Redacted
Date	Redacted

For and on behalf of the Customer

Name	Redacted
Job role/title	Redacted
Signature	Redacted
Date	Redacted



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Annex A: Call Off Schedule Five (5)

Redacted