**Framework Schedule 6 (Order Form Template and Call-Off Schedules)**

**Order Form**

CALL-OFF REFERENCE: 715626450 VOSA

THE BUYER: Redacted under FOI Act 2000

BUYER ADDRESS Redacted under FOI Act 2000

THE SUPPLIER: Redacted under FOI Act 2000

SUPPLIER ADDRESS:Redacted under FOI Act 2000

REGISTRATION NUMBER:Redacted under FOI Act 2000

DUNS NUMBER: Redacted under FOI Act 2000

SID4GOV ID:Redacted under FOI Act 2000

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated Redacted under FOI Act 2000

It’s issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service 2.

CALL-OFF LOT(S):

Lot 3 Software

CALL-OFF INCORPORATED TERMS

This is a Redacted under FOI Act 2000 Contract.

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
* Joint Schedules for RM6098
	+ Joint Schedule 1 (Definitions)
	+ Joint Schedule 2 (Variation Form)
	+ Joint Schedule 3 (Insurance Requirements)
	+ Joint Schedule 4 (Commercially Sensitive Information)
	+ Joint Schedule 10 (Rectification Plan)
	+ Joint Schedule 11 (Processing Data)
* Call-Off Schedules for RM6098
	+ Call-Off Schedule 3 (Continuous Improvement)
	+ Call-Off Schedule 5 (Pricing Details)
	+ Call-Off Schedule 6 (ICT Services)
	+ Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
	+ Call-Off Schedule 9 (Security)
	+ Call-Off Schedule 10 (Exit Management)
	+ Call-Off Schedule 12 (Clustering)
	+ Call-Off Schedule 14 (Service Levels)
	+ Call-Off Schedule 15 (Call-Off Contract Management)
	+ Call-Off Schedule 16 (Benchmarking)
	+ Call-Off Schedule 17 (MOD Terms)
	+ Call-Off Schedule 20 (Call-Off Specification)
1. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
2. Joint Schedule 5 (Corporate Social Responsibility) RM6098
3. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.
4. Annexes B, C, & D to Call-Off Schedule 6 (ICT Services).

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

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CALL-OFF START DATE: **1st September 2025**

CALL-OFF EXPIRY DATE: **31st August 2028**

CALL-OFF INITIAL PERIOD: 3 Years.

CALL-OFF DELIVERABLES

Commercial Off The Shelf Software and Associated Services as detailed on each individual VOSA Order Form.

LOCATION FOR DELIVERY

As detailed on each VOSA Order Form.

DATES FOR DELIVERY

As detailed on each VOSA Order Form.

TESTING OF DELIVERABLES

None.

WARRANTY PERIOD

Redacted under FOI Act 2000

MAXIMUM LIABILITY

The limitation(s) of liability for this Call-Off Contract is stated in Clauses 11.1 and 11.2 of the Core Terms.

CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details).

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None.

PAYMENT METHOD

Via MOD Contract Purchasing and Finance (CP&F).

BUYER’S INVOICE ADDRESS:

Redacted under FOI Act 2000

BUYER’S AUTHORISED REPRESENTATIVE

Redacted under FOI Act 2000

BUYER’S ENVIRONMENTAL POLICY

Not Applicable

BUYER’S SECURITY POLICY

As per Call-off Schedule 17 (MOD terms)

SUPPLIER’S AUTHORISED REPRESENTATIVE

Redacted under FOI Act 2000

SUPPLIER’S CONTRACT MANAGER

Redacted under FOI Act 2000

PROGRESS REPORT FREQUENCY

Where applicable, Quarterly on the first Working Day of each quarter.

PROGRESS MEETING FREQUENCY

Where applicable, and in accordance with Call-Off Schedule 15 (Call-Off Contract Management)

Initial Kick-off meeting to be held within one (1) week of contract start date.

KEY STAFF

As above

KEY SUBCONTRACTOR(S)

Not Applicable.

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in their response to Attachment 4 – Technical and Cost Tender Questionnaire, Question 4 – Social Value.

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| --- | --- |
| **For and on behalf of the Supplier:** | **For and on behalf of the Buyer:** |
| Signature: |  | Signature: |  |
| Name: | Redacted under FOI Act 2000 | Name: | Redacted under FOI Act 2000 |
| Role: | Redacted under FOI Act 2000 | Role: | Redacted under FOI Act 2000 |
| Date: |  | Date: |  |