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Schedule 2.3 - ESMCP Mobile Services Agreement Standards

Version 1.0

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CHANGE HISTORY

Version No.	Effective Date of agreement / CAN	Version / Details of Changes included in Update	Author(s)
1.0	01/12/2024	Execution version	ESMCP

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1 General

- 1.1 Throughout the term of this Agreement, the Parties shall monitor and notify each other of any new or emergent standards which could affect the Supplier's provision, or the Authority's receipt, of the Services. Any changes to the Standards, including the adoption of any such new or emergent standard, shall be agreed in accordance with the Change Control Procedure.
- 1.2 Where a new or emergent standard is to be developed or used by the Supplier, the Supplier shall be responsible for ensuring that the potential impact on the Supplier's provision, or the Authority's receipt, of the Services is explained to the Authority as part of the relevant Impact Assessment (in the applicable timeframe in accordance with Paragraph 8 of Schedule 8.2 (Change Control Procedure), prior to the implementation of the new or emergent standard.
- 1.3 Where Standards referenced conflict with each other or with Good Industry Practice, then the later Standard or best practice shall be adopted by the Supplier. Any such alteration to any Standard(s) shall be agreed in accordance with the Change Control Procedure.
- 1.4 The Supplier shall ensure that the Supplier Solution shall be integrated using Standards Based Interfaces in accordance with this Schedule 2.3.
- 1.5 As stated in the Architecture Design Documentation, the Supplier shall support 3GPP Release 16 or later in accordance with Paragraph 6.9(c) of this Schedule 2.3.

2 Technology and Digital Services Practices

- 2.1 The Supplier shall (when designing, implementing and delivering the Services) adopt the applicable elements of HM Government's Technology Code of Practice as documented at <https://www.gov.uk/service-manual/technology/code-of-practice.html>.

3 Open Standards and Standards Hub

- 3.1 The Supplier shall comply to the full extent within its control with UK Government's Open Standards principles as documented at <https://www.gov.uk/government/publications/open-standards-principles> as they relate to the specification of standards for software interoperability, data and document formats in the IT Environment.
- 3.2 Without prejudice to the generality of Paragraph 1.2, the Supplier shall, when implementing or updating a technical component or part of the Software or Supplier Solution where there is a requirement under this Agreement or opportunity to use a new or emergent standard, with the prior written approval of the Authority such approval not be unreasonably withheld or delayed, submit a Suggested Challenge compliant with the UK Government's Open Standards Principles (using the process detailed on Standards Hub and documented at <http://standards.data.gov.uk/>). Each Suggested Challenge submitted by the Supplier shall detail, subject to the security and confidentiality provisions in this Agreement, an illustration of such requirement or opportunity within the IT Environment, Supplier Solution and Government's IT infrastructure and the suggested open standard.
- 3.3 The Supplier shall ensure that all documentation published on behalf of the Authority pursuant to this Agreement is provided in a non-proprietary format (such as PDF or OpenDocument Format (ISO 26300 or equivalent)) as well as any native file format documentation in

accordance with the obligation under Paragraph 3.1 to comply with the UK Government's Open Standards Principles, unless the Authority otherwise agrees in writing.

4 Technology Architecture and Design Standards

- 4.1 The Supplier shall produce a full and detailed technical Architecture Design Document that describes the Supplier Solution detailing the relevant design services as described in Schedule 2.1 (Services Description).
- 4.2 The Supplier shall use the following notations within its Architecture Design Document:
 - (a) notations consisting of logical functions and the interface points between those functions. Logical functions represent operations on information elements and associated state changes. Interface points carry information between the logical functions to affect the required system capabilities and features;
 - (b) BPMN 2.0 Standard (to be applied for modelling business processes ([BPMN Specification - Business Process Model and Notation](#)));
 - (c) UML 2.5 Standard (to be applied for modelling use cases and design models ([About the Unified Modeling Language Specification Version 2.5.1 \(omg.org\)](#)))
 - (d) the other standards and documents referenced in this Schedule 2.3; and
 - (e) others by agreement with the Authority.
- 4.3 The Supplier shall use architecture descriptions in the Architecture Design Document that are considered Good Industry Practice and are provided in a non-proprietary format in line with the Open Standards section.
- 4.4 The Supplier shall ensure consistency between the Target System Architecture and Supplier's Architecture Design Documentation by either preserving the interface naming conventions from the Target System Architecture or by using interface names defined in the 3GPP documents.

5 Accessible Digital Standards

- 5.1 The Supplier shall comply with (or with equivalents to):
- (a) the World Wide Web Consortium (W3C) Web Accessibility Initiative (WAI) Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level AA;
 - (b) ISO/IEC 13066-1: 2011 Information Technology - Interoperability with assistive technology (AT) - Part 1: Requirements and recommendations for interoperability; and
 - (c) the Government's published "Digital by Default Service Standard" as documented at: <https://www.gov.uk/service-manual/digital-by-default>.
- 5.2 The Supplier shall work with the Authority to agree any Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level AAA requirements that are essential in the context of ESN and implement them prior to the first Operational Service Commencement Date or earlier as agreed with the Authority.

6 Telecommunication Standards

- 6.1 For all aspects of the Supplier Solution that provide or support voice and data communication services the Supplier shall use open global standards and specifications.
- 6.2 The Supplier Solution shall use the standards and specifications developed by the following standards development organisations:
- (a) 3rd Generation Partnership Project (3GPP)
 - (b) Groupe Speciale Mobile Association (GSMA)
 - (c) International Telecommunication Union (ITU)
 - (d) IPv6 Forum
 - (e) IMS Forum
 - (f) Small Cell Forum
 - (g) Joint-Operators Technical Specification Forum (JOTS)
 - (h) JOTS Neutral Host In-Building (NHIB)
 - (i) The JOTS Rail Specification
 - (j) Internet Engineering Task Force (IETF)
 - (k) Open Mobile Alliance (OMA); and
 - (l) others by agreement with the Authority
- 6.3 The Supplier shall ensure that the audio and video compression and transmission of voice and data services are provided using global Open Standards, which shall include but are not

limited to those codecs produced by the Moving Picture Experts Group (MPEG) and 3GPP (e.g. AMR Speech Codec) and:

- (a) International Telecommunication Union (ITU); and
- (b) supported standards for voice and data communication services, and audio and video compression and transmission, including:
 - (i) Mission Critical Push-to-Talk (MCPTT) services:
 1. 3GPP TS 26.179 Mission Critical Push To Talk (MCPTT); Codecs and media handling including but not limited to AMR-WB and EVS;
 2. 3GPP TS 26.171 Speech codec speech processing functions; Adaptive Multi-Rate - Wideband (AMR-WB) speech codec; General description; and
 - (ii) Mission Critical Video (MCVideo) streaming services utilise the following standard:
 1. Advanced Video Coding specified in Moving Picture Experts Group (MPEG) Part 10, (i.e., MPEG-4 AVC, H.264); and
 2. 3GPP TS 26.281 Mission Critical Video (MCVideo); Codecs and media handling; and
- (c) others by agreement with the Authority.

6.4 The Supplier Solution shall support 3GPP Mission Critical Services (MCS) and telephone standards including:

- (a) Mission-critical common services:
 - (i) 3GPP TS 23.280 Common functional architecture to support mission critical services; Stage 2
 - (ii) 3GPP TS 23.289 Mission Critical services over 5G System; Stage 2.
- (b) Mission Critical Push-to-Talk (MCPTT) services:
 - (i) 3GPP TS 23.379 Functional architecture and information flows to support Mission Critical Push To Talk (MCPTT); Stage 2; and
 - (ii) 3GPP TS 22.179 Mission Critical Push to Talk (MCPTT); Stage 1.
- (c) MCX and Telephony signalling and messaging services:
 - (i) 3GPP TS 22.173 IP Multimedia Core Network Subsystem (IMS) Multimedia Telephony Service and supplementary services; Stage 1;
 - (ii) 3GPP TS 24.173 IMS Multimedia telephony communication service and supplementary services; Stage 3;

- (iii) 3GPP TS 24.228 Signalling flows for the IP multimedia call control based on Session Initiation Protocol (SIP) and Session Description Protocol (SDP); Stage 3;
- (iv) 3GPP TS 24.229 IP multimedia call control protocol based on Session Initiation Protocol (SIP) and Session Description Protocol (SDP); Stage 3;
- (v) 3GPP TS 23.228 IP Multimedia Subsystem (IMS); Stage 2; and
- (vi) 3GPP TR 24.980 Minimum requirements for support of MCPTT service over the Gm reference point
- (vii) 3GPP TS 23.204 Support of Short Message Service (SMS) over generic 3GPP Internet Protocol (IP) access; Stage 2
- (viii) GSMA, "IMS Profile for Voice and SMS," GSMA PRD IR.92 v10.0
- (d) Mission Critical Video (MCVideo) streaming services utilise the following standards:
 - (i) 3GPP TS.23.281 Functional architecture and information flows to support Mission Critical Video (MCVideo); Stage 2
- (e) Mission Critical Data (MCData) services shall be updated to support following 3GPP standards:
 - (i) 3GPP TS 23.282 Functional architecture and information flows to support Mission Critical Data (MCData); Stage 2
- (f) Mission Critical security services:
 - (i) 3GPP TS.33.180 Security of the Mission Critical Service;
 - (ii) 3GPP TS.33.203 3G security; Access security for IP-based services; and
 - (iii) RFC 8446 - The Transport Layer Security (TLS) Protocol Version 1.3.

6.5 The Supplier Solution shall support 3GPP Radio Access Network (RAN) standards including:

- (a) 3GPP TS 36.401, Evolved Universal Terrestrial Radio Access Network (E-UTRAN); Architecture description;
- (b) 3GPP TS 36.104, Evolved Universal Terrestrial Radio Access (E-UTRA); Base Station (BS) radio transmission and reception;
- (c) 3GPP TS 36.106, Evolved Universal Terrestrial Radio Access (E-UTRA); FDD repeater radio;
- (d) 3GPP TS 25.104 Base Station (BS) radio transmission and reception (FDD);
- (e) 3GPP TS 25.101 User Equipment (UE) radio transmission and reception (FDD);
- (f) 3GPP TS 36.101, Evolved Universal Terrestrial Radio Access (E-UTRA); User Equipment (UE) radio transmission and reception;

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- (g) 3GPP TS 38.401: "NG-RAN Architecture description";
- (h) 3GPP TS 38.300: "NR; NR and NG-RAN Overall Description";
- (i) 3GPP TS 38.101- 1,2,3,4, NR; User Equipment (UE) radio transmission and reception;
- (j) 3GPP TS 38.104, NR; Base Station (BS) radio transmission and reception;
- (k) 3GPP TS 38.106, 5G; NR repeater radio transmission and reception transmission and reception;
- (l) 3GPP TS 38.331: "NR; Radio Resource Control (RRC); Protocol Specification";
- (m) 3GPP TS 38.413: "NG-RAN; NG Application Protocol (NGAP)";
- (n) 3GPP TS 38.304: "NR; User Equipment (UE) procedures in idle mode";
- (o) 3GPP TS 38.306: "NR; User Equipment -UE) radio access capabilities";
- (p) 3GPP TS 38.423: "NG-RAN; Xn Application Protocol (XnAP)";
- (q) 3GPP TS 38.415: "PDU Session User Plane Protocol";
- (r) 3GPP TS 38.410: "NG-RAN; NG general aspects and principles";
- (s) 3GPP TS 38.321: "NR; Medium Access Control (MAC) protocol specification";
- (t) 3GPP TS 38.470: "NG-RAN; F1 general aspects and principles"; and
- (u) 3GPP TS 36.413: E-UTRAN; S1 Application Protocol (S1AP).

6.6 The Supplier Solution shall comply with the following architecture specifications:

- (a) 3GPP TS 23.401 4G System architecture; and
- (b) 3GPP TS 23.002 overall Network Architecture; and
- (c) 3GPP TS 23.203 Policy and charging control architecture.

6.7 Where applicable, the Supplier Solution shall comply with:

- (a) 3GPP TS 23.303 Proximity-based Services (ProSe) architecture; and
- (b) 3GPP TS 23.304 Proximity based Services (ProSe) in the 5G System (5GS); and
- (c) 3GPP TS 23.468 Group Communication System Enablers for LTE (GCSE_LTE) architecture; and
- (d) 3GPP TS 23.237 Service Continuity procedures; and
- (e) 3GPP TS 23.246 Multimedia Broadcast/Multicast Service (MBMS); Architecture and functional description; and

- (f) 3GPP TS 23.247 Architectural enhancements for 5G multicast-broadcast services.

6.8 The Supplier Solution shall comply with 3GPP 5G System Architecture and other required capabilities as defined in:

- a) 3GPP TS 23.501 System architecture for the 5G System (5GS); and
- b) 3GPP TS 23.502 Procedures for the 5G System (5GS); and
- c) 3GPP TS 23.503 Policy and charging control framework for the 5G System (5GS); Stage 2

6.9 The Supplier Solution shall comply with the following specifications:

- (a) GSMA SGP.22-2.4 – RSP (Remote SIM Provisioning) Technical Specification; and
- (b) GSM Association, “RSP Architecture,” SGP.21; and
- (c) 3GPP TS 23.003 Numbering, addressing and identification, Release 16 or later.

6.10 The Supplier Solution shall comply with the following security specifications:

- (a) ISO/IEC 27000-series Information security management system (ISMS) Standards (i.e., the ISO/IEC 27xxx Standards); and
- (b) 3GPP TS 33.203, “3G security; Access security for IP-based services; and
- (c) National Cyber Security Centre's (NCSC), CESG Good Practice Guide No. 13 - Protective Monitoring for HMG ICT Systems, October 2012“Good Practice Guide 13 or any replacement or successor standard.

6.11 Data shall be provided in ESRI ASCII raster format compliant with the following standard (or replacement to be agreed from time to time with the Authority):
<https://desktop.arcgis.com/en/arcmap/latest/manage-data/raster-and-images/esri-ascii-raster-format.htm>. OSGB national grid coordinates shall be used with an origin point of (0,0). The resolution of the data shall be 100mx100m. Each pixel shall be populated by the predicted signal level in dBm to the nearest 1 db.

7 Telecommunications Equipment Standards

7.1 The Supplier shall ensure that all radio equipment and telecommunications terminal equipment provided as part of the Supplier Solution complies with the R&TTE (Radio equipment and telecommunications terminal equipment) Directive (1999/5/EC), or any subsequent replacement.

7.2 The Supplier shall follow the International Commission on Non-Ionizing Radiation Protection (ICNIRP) guidelines relating to the limitation of RF exposure.

7.3 The Supplier shall provide information on the IP (Ingress Protection) ratings (as defined in EN 60529 or any equivalent) of all electrical enclosures. The IP ratings shall be appropriate to the environment and use of the equipment and shall be agreed with the Authority. Any

subsequent changes to the Supplier Solution that affect the IP ratings shall first be agreed in writing with the Authority in accordance with the Change Control Procedure.

The Supplier shall ensure that all radio equipment and telecommunications equipment provided adheres to [Radio Equipment Regulations 2017: Great Britain - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/publications/radio-equipment-regulations-2017).

8 Installation Standards

- 8.1 For all aspects of the Supplier Solution, the Supplier shall reference relevant industry and HM Government standards and best practice guidelines in regards to the installation of equipment and services.

9 Electrical Safety Standards

- 9.1 The Supplier shall ensure that all Electrical Standards and approved codes of practice are adopted. It is the responsibility of the Supplier to select and apply all applicable Standards based on the Supplier Equipment and Services being provided including without limitation the Electrical Standards referenced at www.hse.gov.uk/electricity/standards.htm.
- 9.2 For all aspects of the Services, the Supplier shall comply with relevant industry and HM Government standards and best practice guidelines in regards to electrical safety.
- 9.3 The Supplier shall perform electrical safety checks in relation to all equipment and Goods used or supplied in the performance of the Service under this Agreement in accordance with applicable health and safety regulations and Good Industry Practice.

10 Service Management Software and Standards

- 10.1 Subject to Paragraphs 1 to 3 (inclusive), the Supplier shall reference relevant industry and HM Government standards and best practice guidelines in the management of the Services, including the following and/or their equivalents:
- (a) ITIL v4 2019 or later versions;
 - (b) ISO/IEC 20000-1 2018 "Information technology – Service management – Part 1";
 - (c) ISO/IEC 20000-2 2019 "Information technology – Service management – Part 2";
 - (d) ISO 10007:2017 "Quality management systems – Guidelines for configuration management";
 - (e) ISO/IEC 25010:2011 "Systems and software Quality Requirements and Evaluation (SQuaRE) -- System and software quality models";
 - (f) ISO 22313:2020 "Security and resilience. Business continuity management systems. Guidance on the use of ISO 22301" and, ISO/IEC 27031:2011 and ISO 22301:2019; and
 - (g) ISO/IEC 24762:2008 in the provision of "IT Service Continuity Strategy" or "Disaster Recovery" plans.

- 10.2 For the purposes of management of the Services and delivery performance the Supplier shall make use of Software that complies with Good Industry Practice including availability, change, incident, knowledge, problem, release & deployment, request fulfilment, service asset and configuration, service catalogue, service level and service portfolio management. If such Software has been assessed under the ITIL Software Scheme as being compliant to "Bronze Level", then this shall be deemed compliant with Good Industry Practice.
- 10.3 Where Authority Data and/or Telecommunications Data is stored, processed or transmitted, and under the management and/or control of the Supplier, the Supplier shall achieve and maintain ISO/IEC 27001 certification of compliance for those services, systems, processes and procedures throughout the term of this Agreement and shall ensure compliance with their obligations under Schedule 2.4 (Security Management Plan).

11 Environmental Standards

- 11.1 The Supplier shall comply with the sustainability requirements set out in Annex 1 to this Schedule 2.3.
- 11.2 The Supplier shall comply with relevant obligations under the Waste Electrical and Electronic Equipment Regulations 2006 in compliance with Directive 2002/96/EC and subsequent replacements (including those in compliance with Directive 2012/19/EU).
- 11.3 The Supplier shall (when designing, procuring, implementing and delivering the Services) comply with Article 6 and Annex III of the Energy Efficiency Directive 2012/27/EU and subsequent replacements.
- 11.4 The Supplier shall comply with the EU Code of Conduct on Data Centres' Energy Efficiency ("EU Code of Conduct"). The Supplier shall ensure that any data centre used in delivering the Services are registered as a Participant under the EU Code of Conduct.
- 11.5 The Supplier shall comply with the Authority and HM Government's objectives to reduce waste and meet the aims of the Greening Government: IT Strategy contained in the document "Greening Government: ICT Strategy issue (March 2011)" at [Greening government ICT strategy - GOV.UK \(www.gov.uk\)](http://www.gov.uk/government/uploads/system/uploads/attachment_data/file/101221/Greening-government-ICT-strategy-2011.pdf).

12 Environmental Standards for Equipment

- 12.1 The Supplier shall ensure compliance of all equipment to all relevant industry and HM Government standards and Good Industry Practice as regards to environmental regulations and standards.
- 12.2 The Supplier shall comply with The Batteries and Accumulators and Waste Batteries and Accumulators Directive (2006/66/EC) or any subsequent replacement.
- 12.3 The Supplier shall comply with the Eco-design for Energy-related Products Regulations 2010 (SI 2010 No. 2617) or any subsequent replacement, to improve the environmental performance of products throughout the Term.
- 12.4 The Supplier shall ensure compliance to The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (RoHS) Directive (2011/65/EU) or subsequent replacements.

13 Hardware Safety Standards

- 13.1 The Supplier shall comply with those BS or other standards relevant to the provision of the Services, including (but not limited to) the following or their equivalents:
- (a) any new hardware required for the delivery of the Services (including printers), shall conform to BS EN IEC 62368-1:2020+A11:2020 or subsequent replacements. In considering where to site any such hardware, the Supplier shall consider the future working user environment and shall position the hardware sympathetically, wherever possible;
 - (b) any new audio, video and similar electronic apparatus required for the delivery of the Services, shall conform to the following standard: BS EN IEC 62368-1:2020+A11:2020 or any subsequent replacements;
 - (c) any new laser printers or scanners using lasers, required for the delivery of the Services, shall conform to either of the following safety Standards: BS EN 60825-1:2014 or any subsequent replacements; and
 - (d) any new apparatus for connection to any telecommunication network, and required for the delivery of the Services, shall conform to the following safety Standard: BS EN 62949:2017 or any subsequent replacements.
- 13.2 Where required to do so as part of the Services, the Supplier shall perform electrical safety checks in relation to all equipment supplied under this Agreement in accordance with the relevant health and safety regulations

14 Project and Programme Management

- 14.1 Subject to Paragraphs 1 to 3 (inclusive), the Supplier shall implement HM Government standards and best practice guidelines in the management of projects and programmes, specifically:
- (a) PRINCE2™, any subsequent replacements and/or equivalents as agreed by the Authority such as AGILE to support the delivery of projects;
 - (b) Managing Successful Programmes (MSP®) framework guidelines, or any subsequent replacements, shall be used to support the delivery of programmes;
 - (c) The Supplier shall be certified to ISO 9001:2015 Quality Management standard, or equivalent. This requirement does not flow down to subsequent suppliers.

- 14.2 The Authority acknowledges the benefits of collaborative working. Suppliers shall be cognisant and have expertise in the principles of collaborative business relationships standard ISO44001:2017 (or equivalent) in the supply of the Services.
- 14.3 The Authority recognises the benefits of ISO44001:2017 and managing relationships through a relationship management plan of which the Supplier will need to demonstrate knowledge of the same standards.

15 Financial Reporting

- 15.1 The Supplier, and all its Sub-contractors, shall ensure adherence to all International Financial Reporting Standards (IFRS).

16 Compatibility with GS1

- 16.1 The Supplier, and all its Sub-contractors, shall ensure that the Services, including without limitation the supply and procurement of any Goods are categorised and compatible with GS1 and the Supplier shall at the request of the Authority provide comprehensive product information relating to each category of Goods which shall be placed by the Supplier into a GS1 certified data pool. Once product information relating to the Services including without limitation the supply of Goods is placed by the Supplier into a GS1 certified data pool, the Supplier shall, during the Term, keep such information updated with any changes to the product data relating to the Services including without limitation the supply of Goods.

ANNEX 1: SUSTAINABILITY

1 DEFINITIONS

1.1 In this Annex, the following definitions shall apply:

- “Waste Hierarchy”** means prioritisation of waste management in the following order of preference as set out in the Waste (England and Wales) Regulation 2011:
- (a) Prevention;
 - (a) Preparing for re-use;
 - (b) Recycling;
 - (c) Other Recovery; and
 - (d) Disposal.

2 PUBLIC SECTOR EQUALITY DUTY

- 2.1 In addition to legal obligations, where the Supplier is providing a Service to which the Public Sector Equality duty applies, the Supplier shall support the Authority in fulfilling its Public Sector Equality duty under S149 of the Equality Act 2010.
- 2.2 In delivering the Service, the Supplier will comply with the Authority’s equality, diversity and inclusion requirements, to be provided to the Supplier by the Authority.

3 ENVIRONMENTAL REQUIREMENTS

- 3.1 The Supplier warrants that BT Group has obtained relevant Environment Management System (EMS) certified to ISO 14001 or an equivalent certification from a UKAS accredited body and shall comply with and maintain certification requirements throughout the Term.
- 3.2 In performing its obligations under the Agreement the Supplier shall, where applicable to the Contract, to the reasonable satisfaction of the Authority:
- (a) demonstrate low carbon resource efficiency, including minimising the use of resources and responding promptly to the Authority’s reasonable questions;
 - (b) prioritise waste management in accordance with the Waste Hierarchy as set out in Law;
 - (c) use a licensed waste carrier authorised site for treatment or disposal and that the disposal or treatment of waste compliance with the law;
 - (d) evidence of recycling, recovery and disposal; and
 - (e) reduce and minimise carbon emissions by taking into account factors including, but not limited to, the locations from which materials are sourced, the transport of materials, the locations from which the work force are recruited and emissions from offices and on-site equipment.
- 3.3 In performing its obligations under the Agreement, the Supplier shall, to the reasonable satisfaction of the Authority (where the anticipated Charges in any Contract Year are above £5 million per annum (excluding VAT), where related to and proportionate to the Agreement in

accordance with PPN 06/21), publish and maintain a credible Carbon Reduction Plan in accordance with PPN 06/21.

- 3.4 The Parties agree that where the Supplier is a member of the Guarantor's Group, the Supplier may provide, or procure the delivery of, a Carbon Reduction Plan produced and developed by the Guarantor in order to meet the Supplier's obligations under Paragraph 3.3 of this Annex 1.
- 3.5 The Supplier shall be obliged to upload data and documents to the Virtual Library (in accordance with their obligations under Schedule 8.4 (Reports and Records Provision)) in order to demonstrate the Supplier's and the Guarantor's compliance with and maintenance of the Carbon Reduction Plan.
- 3.6 The Supplier shall comply with reasonable requests by the Authority for information evidencing compliance with this Annex 1 within 14 days of such request.