

SCHEDULE 15

CHARGES AND INVOICING

Schedule 15 (*Charges and Invoicing*)

1 DEFINITIONS

1.1 In this Schedule, the following definitions shall apply:

“European Standard”	in relation to an electronic invoice means the European standard and any of the syntaxes published in Commission Implementing Decision (EU) 2017/1870.
“Fixed Price”	a price that is fixed subject to any Indexation in accordance with this Schedule;
“Indexation” and “Index”	the adjustment of an amount or sum in accordance with Paragraph 5 of Part C;
“Rate Card”	the Supplier’s rate card set out in Annex 3;
“Reimbursable Expenses”	reasonable out of pocket travel and subsistence (for example, hotel and food) expenses, properly and necessarily incurred in the performance of the Services, calculated at the rates and in accordance with the Authority's expenses policy current from time to time, but not including: (a) travel expenses incurred as a result of Supplier Personnel travelling to and from their usual place of work, or to and from the premises at which the Services are principally to be performed, unless the Authority otherwise agrees in advance in writing; and (b) subsistence expenses incurred by Supplier Personnel whilst performing the Services at their usual place of work, or to and from the premises at which the Services are principally to be performed;
“Supporting Documentation”	sufficient information in writing to enable the Authority reasonably to assess whether the Charges, Reimbursable Expenses and other sums due from the Authority detailed in the information are properly payable, including copies of any applicable Milestone Achievement Certificates or receipts;

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“Time and Materials”	a charging basis relating to time spent performing the relevant work as described in Paragraph 3 of Part A;
“Verification Period”	in relation to an Allowable Assumption, the period from (and including) the Effective Date to (and including) the date at which the relevant Allowable Assumption expires, as set out against the relevant Allowable Assumption in column 10 in the table in Annex 5;
“VOP Index”	
“Work Day”	7.5 Work Hours, whether or not such hours are worked consecutively and whether or not they are worked on the same day; and
“Work Hours”	the hours spent by the Supplier Personnel properly working on the Services including time spent travelling (other than to and from the Supplier's offices, or to and from the Sites) but excluding lunch breaks.

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PART A: PRICING

1 MILESTONE PAYMENTS

- 1.1 Milestone Payments shall be calculated on the basis of the prices specified in Annex 1.
- 1.2 Milestone Payments set out in Annex 1 shall be subject to Indexation solely following the third anniversary of the Effective Date as provided in Paragraph 5 of Part C.

2 SERVICE CHARGES

- 2.1 Service Charges shall be calculated on the basis of the rates and prices specified in Annex 2.
- 2.2 Service Charges set out in Annex 2 shall be subject to Indexation solely following the third anniversary of the Effective Date as provided in Paragraph 5 of Part C.

3 TIME AND MATERIALS CHARGES

- 3.1 Charges shall only be calculated by reference to a Time and Materials pricing mechanism where expressly agreed in writing by the Parties through the Change Control Procedure.
- 3.2 Where a Charge is to be calculated by reference to a Time and Materials pricing mechanism:
 - (a) the day rates set out in the Rate Card shall be used to calculate the relevant Charges, provided that the Supplier (or its Sub-contractor) shall:
 - (i) not be entitled to include any uplift for risks or contingencies within its Rate Card;
 - (ii) only be entitled to be paid Charges that have been properly and reasonably incurred, taking into account the Supplier's obligation to deliver the Services in a proportionate and efficient manner; and
 - (b) the Supplier shall keep records of hours properly worked by Supplier Personnel (in the form of timesheets) and expenses incurred and submit a summary of the relevant records with each invoice. If the Authority requests copies of such records, the Supplier shall make them available to the Authority within ten (10) Working Days of the Authority's request.
- 3.3 The Supplier shall be entitled to Index the rates set out in the Rate Card with effect from the third anniversary of the Effective Date as provided in Paragraph 5 of Part C.

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4 SERVICE CATALOGUE CHARGES

- 4.1 The Charges set out in Annex 4 shall apply where the Authority orders the relevant item from the Service Catalogue.
- 4.2 The Supplier shall be entitled to Index the Service Catalogue Charges set out in Annex 4 with effect from the third anniversary of the Effective Date as provided in Paragraph 5 of Part C.

5 REIMBURSABLE EXPENSES

- 5.1 Where:
- (a) Services are to be charged using the Time and Materials pricing mechanism; and
 - (b) the Authority so agrees in writing,
- the Supplier shall be entitled to be reimbursed by the Authority for Reimbursable Expenses (in addition to being paid the relevant Charges), provided that such Reimbursable Expenses are supported by Supporting Documentation.
- 5.2 The Authority shall provide a copy of its current expenses policy to the Supplier upon request.
- 5.3 Except as expressly set out in Paragraph 5.1, the Charges shall include all costs and expenses relating to the Deliverables, the Services and/or the Supplier's performance of its obligations under this Contract and no further amounts shall be payable by the Authority to the Supplier in respect of such performance, including in respect of matters such as:
- (a) any incidental expenses that the Supplier incurs, including travel, subsistence and lodging, document and report reproduction, shipping, desktop and office equipment costs required by the Supplier Personnel, including network or data interchange costs or other telecommunications charges; or
 - (b) any amount for any services provided or costs incurred by the Supplier prior to the Effective Date.

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PART B: CHARGING MECHANISMS

1 MILESTONE PAYMENTS

- 1.1 On the Achievement of a Milestone the Supplier shall be entitled to invoice the Authority for the Milestone Payment associated with that Milestone in accordance with this Part B.
- 1.2 Each invoice relating to a Milestone Payment shall be supported by a Milestone Achievement Certificate.

2 SERVICE CHARGES

- 2.1 The Service Charges shall be payable as provided in Annex 2. Where a “*Service Charge Trigger Event*” is provided against the relevant Service Charge in Annex 2, such Service Charge shall be payable on the occurrence of such “*Service Charge Trigger Event*”.
- 2.2 Service Charges shall be invoiced by the Supplier for each Service Period in arrears in accordance with the requirements of Part D.
- 2.3 The Service Charge for the relevant Service Period shall be pro-rated based on the proportion which the number of calendar days in the month for which the Service is provided bears to the total number of days in that month if the relevant Service:
 - (a) commences on a day other than the first day of a month; and/or
 - (b) ends on a day other than the last day of a month.
- 2.4 Any Service Credits that accrue during a Service Period shall be deducted from the Service Charges payable for the next following Service Period. An invoice for a Service Charge shall not be payable by the Authority unless all adjustments (including Service Credits) relating to the Service Charges for the immediately preceding Service Period have been agreed.

3 SERVICE CATALOGUE SERVICES

- 3.1 If the Authority purchases any of the Service Catalogue Services, then the Supplier shall be entitled to invoice the Authority for the Charges set out in Annex 4 as applicable to those Services.

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PART C: ADJUSTMENTS TO THE CHARGES AND RISK REGISTER

1 DELAY TO IMPLEMENTATION

- 1.1 Where implementation of the DEEAMS solution is delayed against the Implementation Plan other than as a result of an Authority Cause, and such delay results in more than a 10% difference in the volume of software licences procured by the Supplier as against the volume which the Authority is able to utilise for End Users in respect of DEEAMS as implemented, then the Authority shall be entitled to request that any elements of the Charges relating to support and maintenance in respect of such excess number of licences are not payable until such time as the implementation of DEEAMS progresses such that the relevant End Users can utilise DEEAMS.
- 1.2 The calculation of any applicable reduction in Charges resulting from a Delay shall be performed through the Change Control Procedure.

2 PAYMENTS FOR DELAYS DUE TO AUTHORITY CAUSE

- 2.1 If the Supplier is entitled in accordance with Clause 30.1(iii)(D) (*Authority Cause*) to compensation for failure to Achieve a Milestone by its Milestone Date, then, subject always to Clause 24 (*Limitations on Liability*), such compensation shall be determined in accordance with the following principles:
- (a) the compensation shall reimburse the Supplier for additional costs incurred by the Supplier that the Supplier:
 - (i) can demonstrate it has incurred solely and directly as a result of the Authority Cause; and
 - (ii) is, has been, or will be unable to mitigate, having complied with its obligations under Clause 30.1 (*Authority Cause*); and
 - (b) the compensation shall not operate so as to put the Supplier in a better position than it would have been in but for the occurrence of the Authority Cause.
- 2.2 The Supplier shall provide the Authority with any information the Authority may require in order to assess the validity of the Supplier's claim to compensation.

3 SERVICE CREDITS

- 3.1 Service Credits shall be calculated by reference to the number of Service Points accrued in any one Service Period pursuant to the provisions of Schedule 3 (*Performance Management*).
- 3.2 For each Service Period:
- (a) the Service Points accrued shall be converted to a percentage deduction from the Service Charges for the relevant Service Period on the basis of one point equating to a [REDACTED] deduction in the Service Charges; and

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- (b) the total Service Credits applicable for the Service Period shall be calculated in accordance with the following formula:

- 3.3 The liability of the Supplier in respect of Service Credits shall be subject to the Service Credit Cap provided that, for the avoidance of doubt, the operation of the Service Credit Cap shall not affect the continued accrual of Service Points in excess of such financial limit in accordance with the provisions of Schedule 3 (*Performance Management*).
- 3.4 Service Credits are a reduction of the Service Charges payable in respect of the relevant Services to reflect the reduced value of the Services actually received and are stated exclusive of VAT.
- 3.5 Service Credits shall be shown as a deduction from the amount due from the Authority to the Supplier in the invoice for the Service Period immediately succeeding the Service Period to which they relate.
- 3.6 No Service Credits shall be payable in respect of the first three (3) Service Periods following the first Operational Services Commencement Date.

4 CHANGES TO CHARGES

- 4.1 Any Changes to the Charges shall be developed and agreed by the Parties in accordance with Schedule 22 (*Change Control Procedure*) and utilising the Rate Card.
- 4.2 The Authority may request that any Impact Assessment presents Charges without Indexation for the purposes of comparison.

5 INDEXATION

- 5.1 Any amounts or sums in this Contract which are expressed to be “subject to Indexation” shall be adjusted in accordance with the provisions of this Paragraph 5 to reflect the effects of inflation.

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- 5.2 Where Indexation applies, the relevant adjustment shall be calculated on the relevant anniversary of the Effective Date in respect of which Indexation applies (each such date an “**adjustment date**”) in accordance with the following formula:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

- 5.3 Except as set out in this Paragraph 5, neither the Charges nor any other costs, expenses, fees or charges shall be adjusted to take account of any inflation, change to exchange rate, change to interest rate or any other factor or element which might otherwise increase the cost to the Supplier or Sub-contractors of the performance of their obligations.
- 5.4 In the event that any material changes are made to the VOP Index (e.g. a revised statistical base date) during the Term and before final adjustment of the Charges, then the re-basing methodology outlined by the Office for National Statistics (ONS, the series providers) to match the original VOP Index to the new series shall be applied.
- 5.5 In the event the VOP Index ceases to be published (e.g. because of a change in the Standard Industrial Classification) the Authority and the Supplier shall agree an appropriate replacement index or indices, which shall cover to the maximum extent possible the same economic activities as the original VOP Index. The methodology outlined by the Office for National Statistics used for rebasing indices (as in paragraph 5.4 above) shall then be applied.
- 5.6 Notwithstanding the above, any extant VOP Index shall continue to be used as long as it is available and subject to ONS revisions policy. Payments calculated using the extant VOP Index during its currency shall not be amended retrospectively as a result of any change to the index or indices.

6 ALLOWABLE ASSUMPTIONS

- 6.1 The Supplier shall determine whether each Allowable Assumption is accurate within its Verification Period.

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- 6.2 During each Verification Period, the Authority shall provide the Supplier with reasonable assistance and access to information within its possession or reasonable control and which the Authority deems is relevant to the Allowable Assumption being verified.
- 6.3 Within ten (10) Working Days of the end of each Verification Period, the Supplier shall provide the Authority with a written report setting out the results of the Supplier's verification activity for the relevant Allowable Assumption, including whether the Allowable Assumption is accurate or whether the Implementation Plan and/or the Charges require adjustment.
- 6.4 Each Allowable Assumption shall be deemed accurate unless adjusting for the relevant Allowable Assumption has an impact on the Charges which would require adjustment under the Change Control Procedure in which case Paragraph 6.5 shall apply.
- 6.5 Where the Parties agree that an Allowable Assumption is not accurate and the associated Charges require adjusting:
- (a) the Supplier shall take all reasonable steps to mitigate the impact of the Allowable Assumption;
 - (b) the Supplier may (subject to Paragraph 6.5(c)) propose a Change to take account of the impact of the adjustment of the Allowable Assumption and such Change Request shall be considered in accordance with the Change Control Procedure; and
 - (c) where the Supplier proposes a Change to the Charges under Paragraph 6.5(b), the Change Request shall reflect the requirements of the table in Annex 5.

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PART D: INVOICING AND PAYMENT TERMS

1 SUPPLIER INVOICES

- 1.1 The Authority shall accept for processing any electronic invoice that complies with the European Standard, provided that it is valid and undisputed. Supplier invoices must be submitted via the Authority's currently supported Contracting, Purchasing and Finance ("**CP&F**") gateway.
- 1.2 If the Supplier proposes to submit for payment an invoice that does not comply with the European standard the Supplier shall:
- (a) comply with the requirements of the Authority's e-invoicing system;
 - (b) prepare and provide to the Authority for approval of the format a template invoice within ten (10) Working Days of the Effective Date which shall include, as a minimum, the details set out in Paragraph 1.3 together with such other information as the Authority may reasonably require to assess whether the Charges that will be detailed therein are properly payable; and
 - (c) make such amendments as may be reasonably required by the Authority if the template invoice outlined in 1.2(b) is not approved by the Authority.
- 1.3 The Supplier shall ensure that each invoice is submitted in the correct format for the Authority's e-invoicing system through the CP&F gateway, and where required by the Authority contains the following information:
- (a) the date of the invoice;
 - (b) a unique invoice number;
 - (c) the Service Period or other period(s) to which the relevant Charge(s) relate;
 - (d) the correct reference for this Contract;
 - (e) the reference number of the purchase order to which it relates (if any);
 - (f) the dates between which the Services subject of each of the Charges detailed on the invoice were performed;
 - (g) a description of the Services;
 - (h) the pricing mechanism used to calculate the Charges (such as Fixed Price, Time and Materials);
 - (i) any payments due in respect of Achievement of a Milestone, including the Milestone Achievement Certificate number for each relevant Milestone;

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- (j) the total Charges gross and net of any applicable deductions and, separately, the amount of any Reimbursable Expenses properly chargeable to the Authority under the terms of this Contract, and, separately, any VAT or other sales tax payable in respect of each of the same;
 - (k) details of any Service Credits or similar deductions that shall apply to the Charges detailed on the invoice;
 - (l) reference to any reports required by the Authority in respect of the Services to which the Charges detailed on the invoice relate (or in the case of reports issued by the Supplier for validation by the Authority, then to any such reports as are validated by the Authority in respect of the Services);
 - (m) a contact name and telephone number of a responsible person in the Supplier's finance department in the event of administrative queries;
 - (n) the banking details for payment to the Supplier via electronic transfer of funds (i.e. name and address of bank, sort code, account name and number); and
 - (o) where the Services have been structured into separate Service lines, the information at (a) to (n) of this Paragraph 1.3 shall be broken down in each invoice per Service line.
- 1.4 The Supplier shall invoice the Authority in respect of Services in accordance with the requirements of Part B. The Supplier shall first submit to the Authority a draft invoice setting out the Charges payable. The Parties shall endeavour to agree the draft invoice within 5 Working Days of its receipt by the Authority, following which the Supplier shall be entitled to submit its invoice.
- 1.5 Each invoice shall at all times be accompanied by Supporting Documentation. Any assessment by the Authority as to what constitutes Supporting Documentation shall not be conclusive and the Supplier undertakes to provide to the Authority any other documentation reasonably required by the Authority from time to time to substantiate an invoice.
- 1.6 Prior to submitting an invoice the Supplier will be required to register their details on the Authority's CP&F electronic procurement tool via the currently supported CP&F gateway. The Supplier shall submit all invoices and Supporting Documentation through the Authority's electronic system via the CP&F gateway with a copy (again including any Supporting Documentation) to such other person and at such place as the Authority may notify to the Supplier from time to time.
- 1.7 All Supplier invoices shall be expressed in sterling or such other currency as shall be permitted by the Authority in writing.



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- 1.8 The Authority shall regard an invoice as valid only if it complies with the provisions of this Part D. Where any invoice does not conform to the Authority's requirements set out in this Part D, the Authority shall promptly return the disputed invoice to the Supplier and the Supplier shall promptly issue a replacement invoice which shall comply with such requirements.
- 1.9 The approval for payment of a valid and undisputed claim for payment by the Authority shall not be construed as acceptance by the Authority of the performance of the Supplier's obligations, nor as a waiver of its rights and remedies under this Contract.

2 PAYMENT TERMS

- 2.1 Subject to the relevant provisions of this Schedule, the Authority shall make payment to the Supplier within thirty (30) days of verifying that the invoice is valid and undisputed.
- 2.2 Unless the Parties agree otherwise in writing, all Supplier invoices shall be paid in sterling by electronic transfer of funds to the bank account that the Supplier has specified on its invoice.

ANNEX 1: MILESTONE PAYMENTS

1 IMPLEMENTATION MILESTONE PAYMENTS

DSD is an abbreviation of Delivery Start Date and is defined as 03/11/2025.

Charges are subject to Indexation solely where payable after the third anniversary of the Effective Date.

Milestone Payment Number	Milestone Payment Name	Milestone Payment Description	Milestone Payment Delivery Date	Milestone Payment Cost	Milestone Payment Acceptance Criteria

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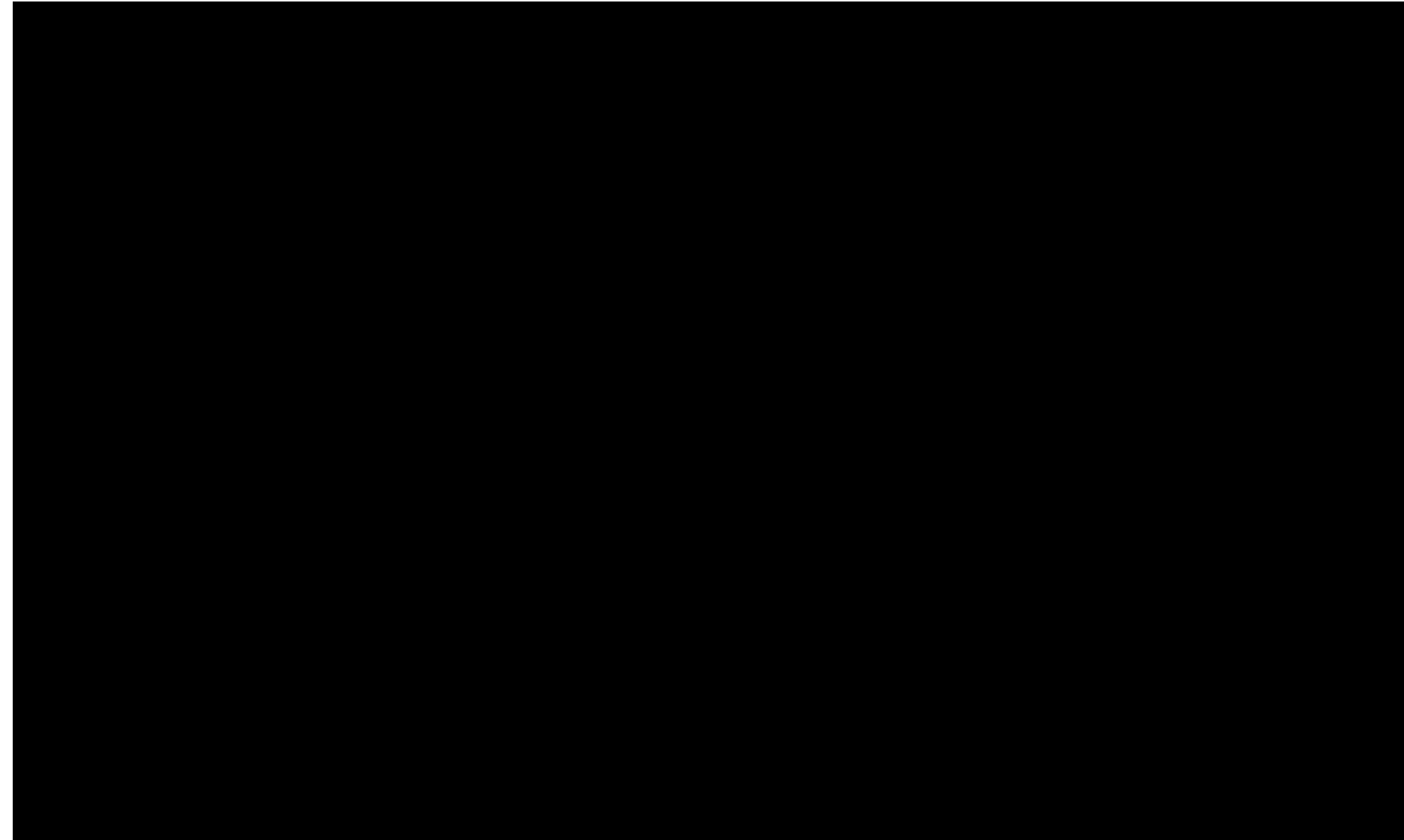
Milestone Payment Number	Milestone Payment Name	Milestone Payment Description	Milestone Payment Delivery Date	Milestone Payment Cost	Milestone Payment Acceptance Criteria

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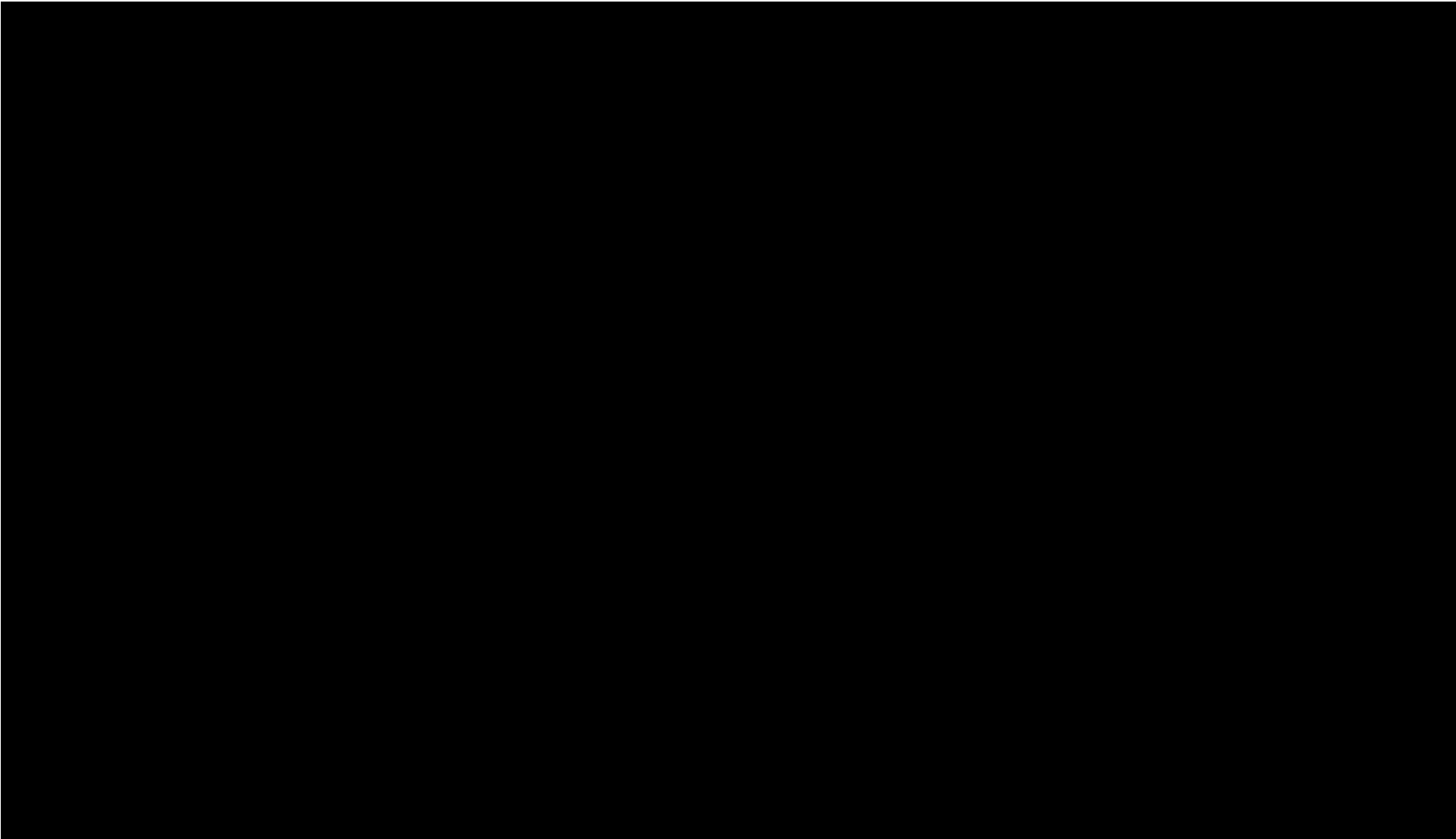
Milestone Payment Number	Milestone Payment Name	Milestone Payment Description	Milestone Payment Delivery Date	Milestone Payment Cost	Milestone Payment Acceptance Criteria

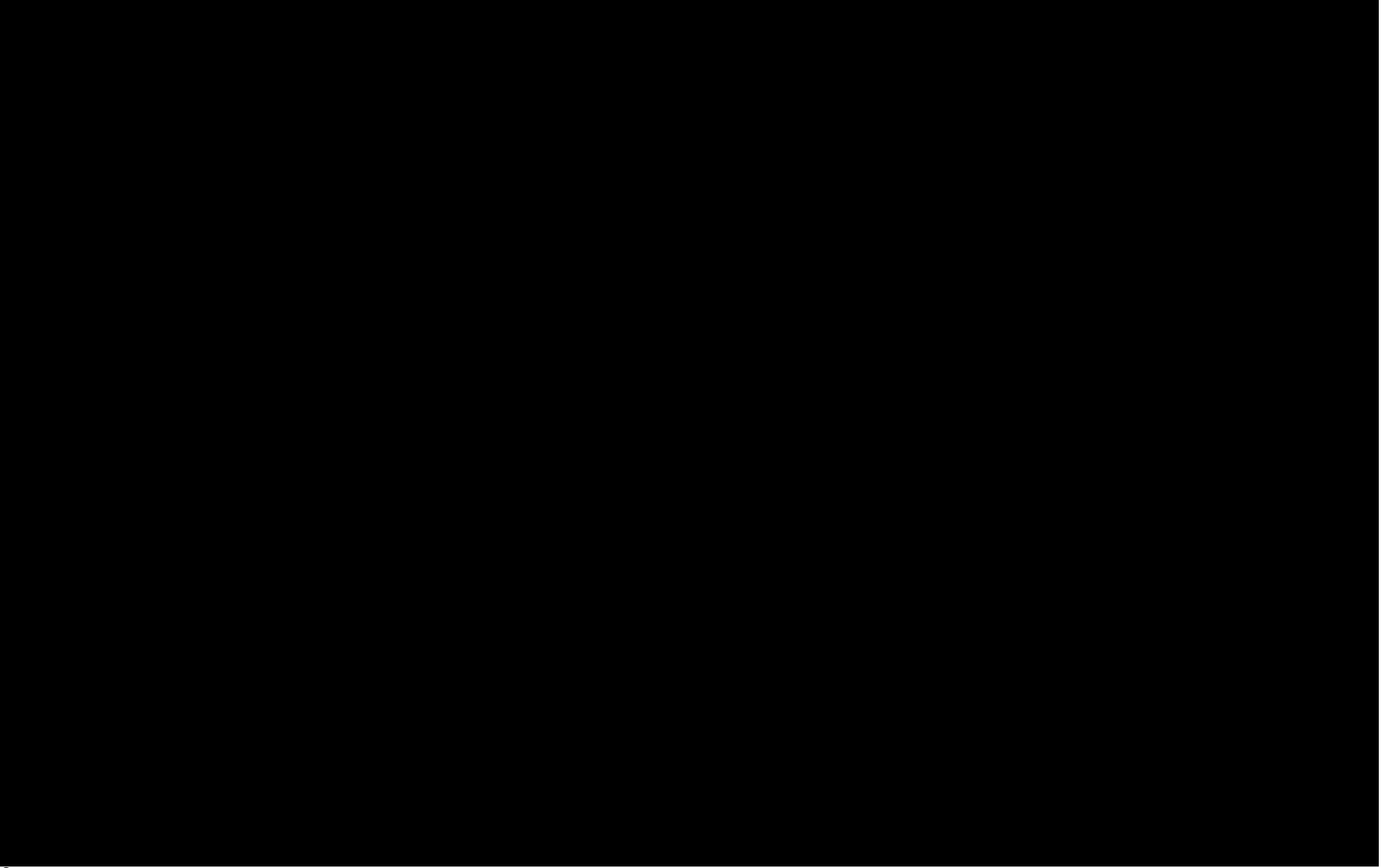


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Milestone Payment Number	Milestone Payment Name	Milestone Payment Description	Milestone Payment Delivery Date	Milestone Payment Cost	Milestone Payment Acceptance Criteria

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Milestone Payment Number	Milestone Payment Name	Milestone Payment Description	Milestone Payment Delivery Date	Milestone Payment Cost	Milestone Payment Acceptance Criteria

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Milestone Payment Number	Milestone Payment Name	Milestone Payment Description	Milestone Payment Delivery Date	Milestone Payment Cost	Milestone Payment Acceptance Criteria

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2 EXIT MILESTONE PAYMENT

The following payment shall be due on Achievement of the Exit Milestone (as defined in Schedule 25 (*Exit Management*)) by the Authority:

[REDACTED]

Other costs associated with the Exit Services shall be charged in accordance with paragraph 2 of Annex 2.

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ANNEX 2: SERVICE CHARGE PAYMENTS

1 MONTHLY PRICES

The Charges during the Initial Term shall comprise:

- (a) The Service Charges set out in Table 1 below;
- (b) The Supplier COTS Software licensing charges set out in Table 2 below [REDACTED]; and
- (c) The licence and maintenance Charges set out in Tables 3A, 3B and 3C below.

The Authority may elect, by service of one or more notices pursuant to clause 4.1(b)(ii) of the Contract, to extend the Services during the Extension Period:

- (a) in their entirety for a period of up to 24 months from the end of the Initial Term ("**Whole Service Extension**"); or
- (b) solely insofar as the Services relate to the provision of software licensing and maintenance for a period of up to 5 years less the duration of any Whole Service Extension from the end of the Initial Term or the end of any Whole Service Extension where applicable ("**Software Only Extension**").

If the Authority elects to proceed with a Whole Service Extension, then the following costs will apply to such Whole Service Extension (insofar as applicable to the duration of the relevant Whole Service Extension):

- (a) the Service Charges set out in Table 4 below;
- (b) the Supplier COTS Software licensing charges [REDACTED]; and
- (c) the licence and maintenance Charges set out in Table 5 below.

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If the Authority elects to proceed with a Software Only Extension for any part of the 5 years following the Initial Term, then the following costs will apply to such Software Only Extension (insofar as applicable to the duration of the relevant Software Only Extension):

(a) the Supplier COTS Software licensing charges [REDACTED]; and

(b) the licence and maintenance Charges set out in Table 5 below.

No Indexation shall apply to any of the Charges in the first three years following the Effective Date.

References in Tables 1 and 4 in this Annex 2 to “In-service Support Month” refer to support provision to the DEEAMS service following Achievement of the Milestones by the Milestone Dates provided in Schedule 13 (*Implementation Plan*). In the event of any delay to Achievement of such Milestones, the Parties will agree through the Change Control Procedure the impact on the Charges, including the timing of payments due by reference to In-service Support Months, as a result of such delay.

References in Tables 3A and 3C in this Annex 2 to a Month are to the months from the Effective Date (i.e. Month 1 is the first month following the Effective Date). References in Table 5 in this Annex 2 to a Month are to the month following the expiry of the Initial Term (i.e. Month 1 is the first month following the expiry of the Initial Term).

Table 1: Services Charges

Charge	Charge (£)	Service Charge Trigger Event
[REDACTED]		

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Charge	Charge (£)	Service Charge Trigger Event

Charge	Charge (£)	Service Charge Trigger Event
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[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

Table 3A – Solution License Maintenance

The following license maintenance software is charged as per the table below:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

	Cost (ex. VAT in £)
[REDACTED]	
[REDACTED]	

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	Cost (ex. VAT in £)

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	Cost (ex. VAT in £)

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	Cost (ex. VAT in £)

Total of all payments

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Table 3B - Solution License Maintenance (Recurring) Costs

The solution license maintenance and support charges shall apply:

I	[REDACTED]
I	[REDACTED]
I	[REDACTED]

Table 3C - Solution License Maintenance (Recurring) Costs

The following solution license maintenance and support charges are as per the table below:

■	
■	
■	
■	
■	
■	
■	
■	

	Cost (ex. VAT in £)

	Cost (ex. VAT in £)

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	Cost (ex. VAT in £)

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	Cost (ex. VAT in £)

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	Cost (ex. VAT in £)

Total of solution license maintenance recurring costs is

Table 4 - Support the Service in Option Years

Month	Charge Amount (Fixed Price ex. VAT in £)	Trigger Event

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Month	Charge Amount (Fixed Price ex. VAT in £)	Trigger Event

In the event that the Authority wishes to extend the Contract on a Whole Service Extension basis during the Extension Period beyond the two optional years set out above then the parties will agree In-Service Support charges for such additional periods as requested by the Authority at the time of such extension.

Table 5 - Solution License Maintenance (Recurring) Costs for Option Years

	Cost (ex. VAT in £)

	Cost (ex. VAT in £)

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	Cost (ex. VAT in £)

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	Cost (ex. VAT in £)

The total solution license maintenance recurring costs in the five Option Years is

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2 EXIT CHARGES

The Exit Services Charge shall be a capped fee of:

_____.

The Authority shall pay Charges monthly in arrears for time spent during the preceding month by the Supplier on the provision of the Exit Services (other than time spent in respect of delivery of the Exit Milestone as defined in Schedule 25 (*Exit Management*)).

The payment due shall be the proportion of the Exit Services Charge reflecting the time spent as a proportion of the following total time which the Authority has requested is allocated to such Exit Services:

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Role	SFIA	Days	Rates (2030)	Service Cost (ex. VAT in £)

Where the time spent by the Supplier in the provision of such Exit Services by any of the roles above exceeds the number of days stated, the Supplier shall not be entitled to charge for such additional resource unless the use of and charges for such additional resource have been agreed by the Authority through the Change Control Procedure.

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ANNEX 3 RATE CARD

	2025	2026	2027	2028	2029	2030
SFIA1						
SFIA2						
SFIA3						
SFIA4						
SFIA5						
SFIA6						
SFIA7						

ANNEX 4 SERVICE CATALOGUE CHARGES

TABLE 1: AUTHORITY DEFINED SERVICE CATALOGUE SERVICES

Service Name	Service Description	Service Cost (ex. VAT in £)

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Service Name	Service Description	Service Cost (ex. VAT in £)

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Service Name	Service Description	Service Cost (ex. VAT in £)
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Service Name	Service Description	Service Cost (ex. VAT in £)

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Service Name	Service Description	Service Cost (ex. VAT in £)
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Service Name	Service Description	Service Cost (ex. VAT in £)
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SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022

Service Name	Service Description	Service Cost (ex. VAT in £)
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SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022

Service Name	Service Description	Service Cost (ex. VAT in £)
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SCHEDULE 15 (CHARGES AND INVOICING)
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SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022

Service Name	Service Description	Service Cost (ex. VAT in £)
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SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022

Service Name	Service Description	Service Cost (ex. VAT in £)
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SCHEDULE 15 (CHARGES AND INVOICING)
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SCHEDULE 15 (CHARGES AND INVOICING)
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Service Name	Service Description	Service Cost (ex. VAT in £)
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SCHEDULE 15 (CHARGES AND INVOICING)
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SCHEDULE 15 (CHARGES AND INVOICING)
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Crown copyright 2022

Service Name	Service Description	Service Cost (ex. VAT in £)
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SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022

Service Name	Service Description	Service Cost (ex. VAT in £)

2 TABLE 2: AUTHORITY DEFINED SERVICE CATALOGUE SERVICES – QUANTITY OF ADDITIONAL USERS

User Persona	Quantity of Additional Users	Price ex. VAT (£)

SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022

User Persona	Quantity of Additional Users	Price ex. VAT (£)

SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022

User Persona	Quantity of Additional Users	Price ex. VAT (£)

SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022

User Persona	Quantity of Additional Users	Price ex. VAT (£)



SCHEDULE 15 (CHARGES AND INVOICING)

Crown copyright 2022

3 TABLE 3: TENDERER DEFINED SERVICE CATALOGUE SERVICES

None.

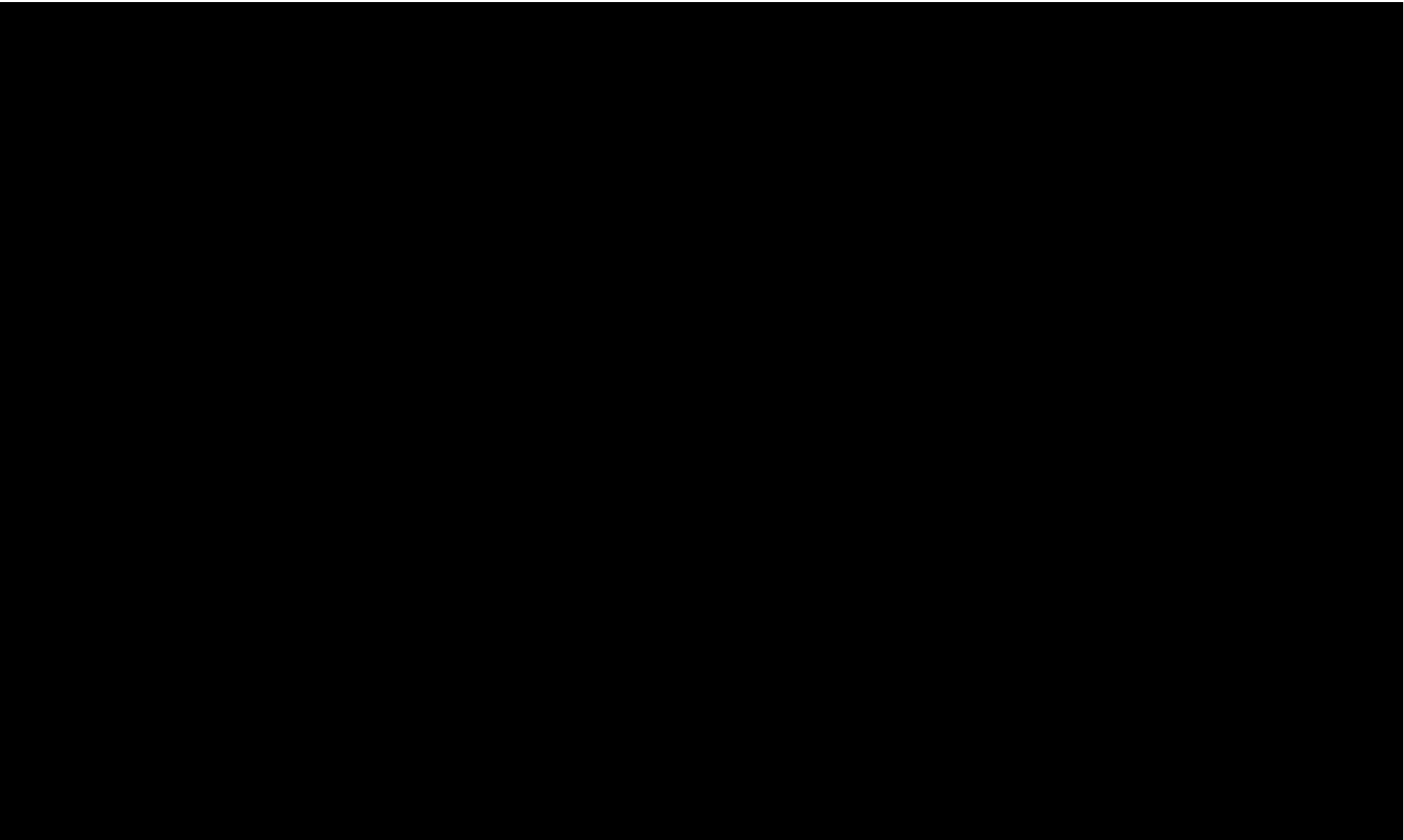
SCHEDULE 15 (CHARGES AND INVOICING)

Crown copyright 2022

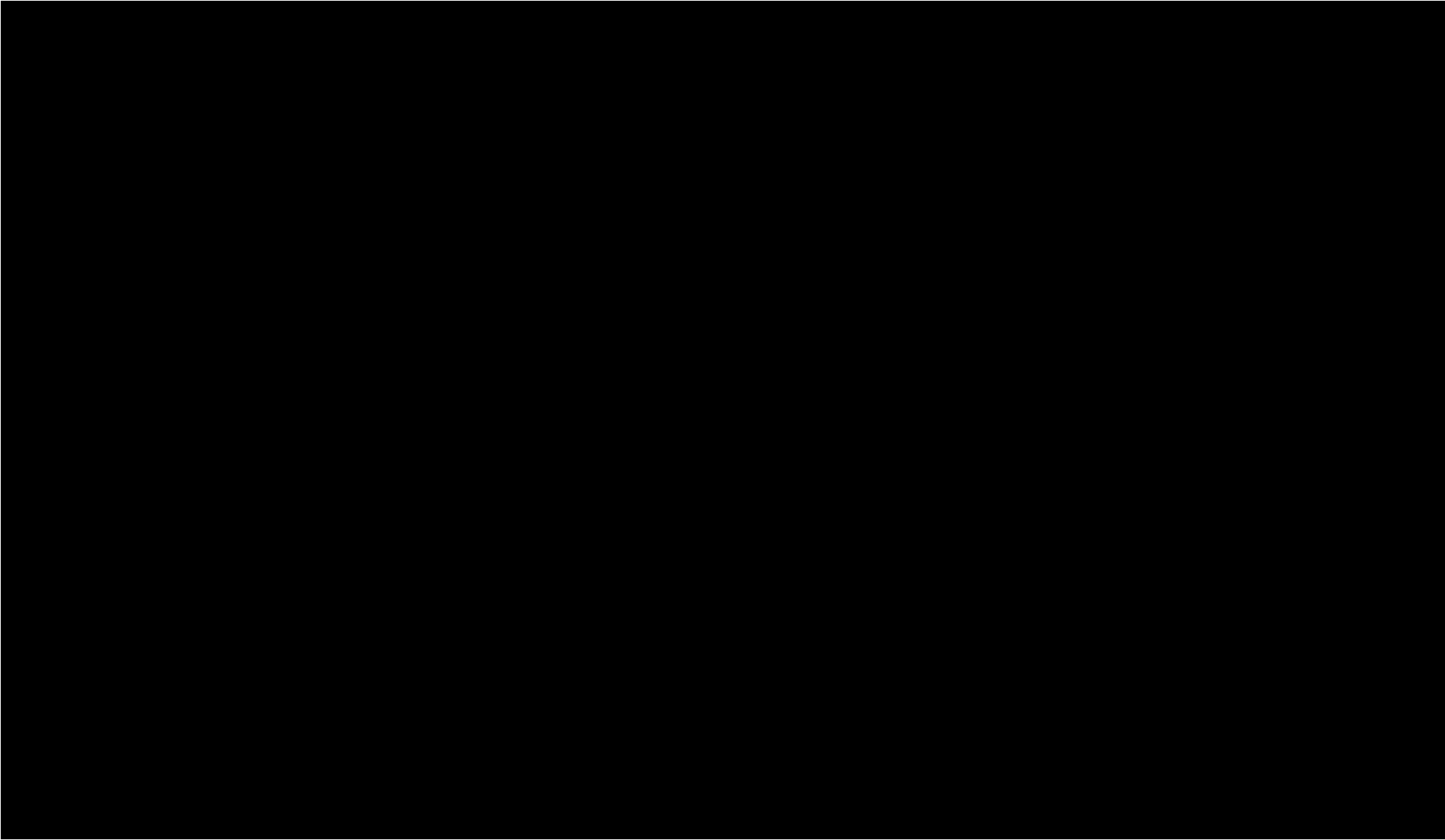
ANNEX 5 - Allowable Assumptions

Col 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8	Column 9	Column 10
Ref	Description of proposed Allowable Assumption	Impact on the Implementation Plan if the Allowable Assumption is not accurate	Cost Impact (maximum, minimum and most likely values if the Allowable Assumption is not accurate)	Basis of Calculation of Cost Impact	Charge Impact (maximum, minimum and most likely values if the Allowable Assumption is not accurate)	Verification Method (how the Supplier will verify the Allowable Assumption)	Trigger for Invocation (what will determine that the Implementation Plan and/or Charges may require adjustment for the Allowable Assumption)	Period of Impact (period that the updated assumption will have an impact)	Expiry Date (Date at which the Allowable Assumption expires)

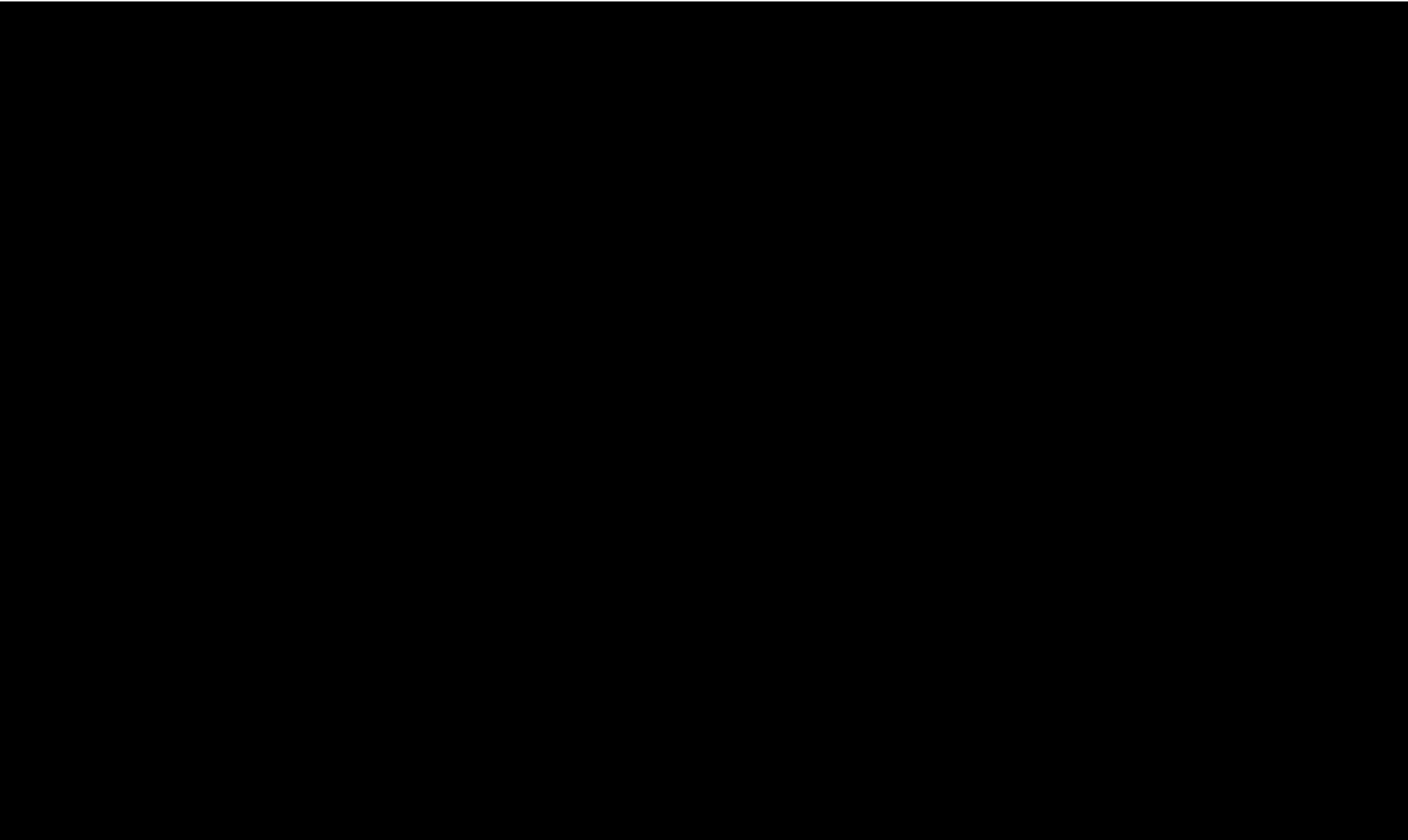
SCHEDULE 15 (CHARGES AND INVOICING)
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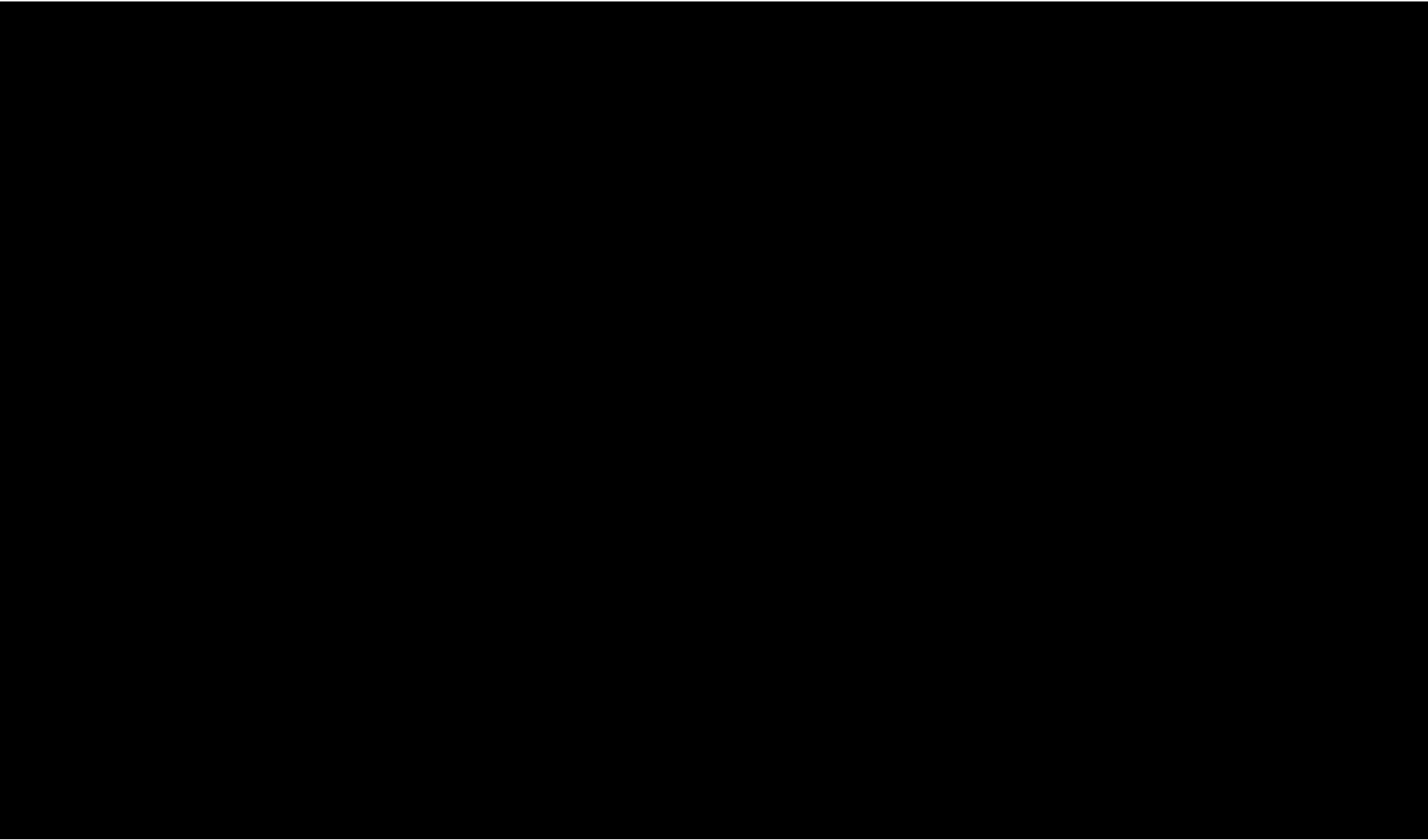
SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022



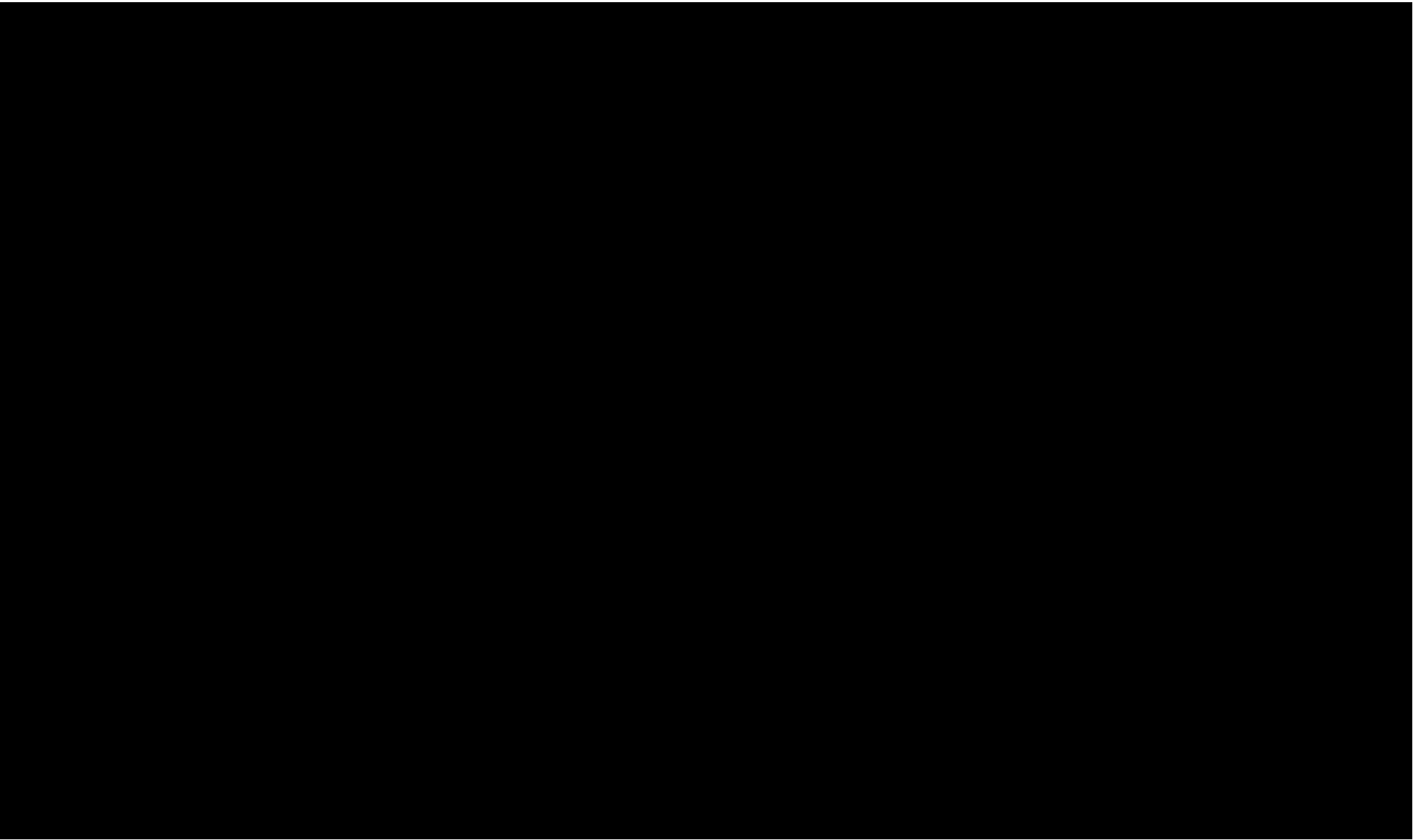
SCHEDULE 15 (CHARGES AND INVOICING)
Crown copyright 2022



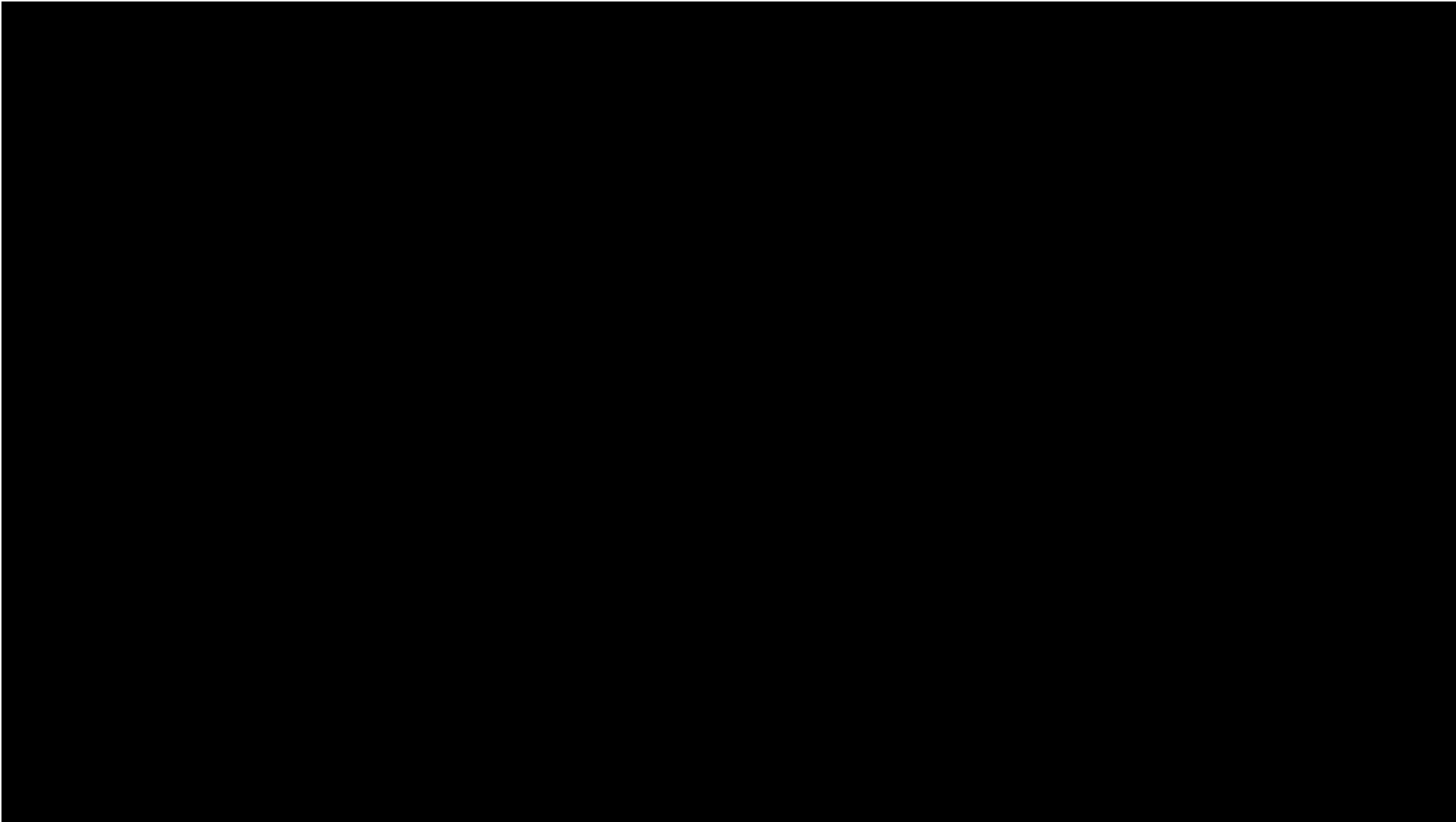
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