



Crown
Commercial
Service

**RM6100 Technology Services 3 Agreement
Framework Schedule 4 - Annex 1
Lots 2, 3 and 5 Order Form**

Order Form

This Order Form is issued in accordance with the provisions of the Technology Services 3 Framework Agreement RM6100 dated [REDACTED] between the Supplier (as defined below) and the Minister for the Cabinet Office (the "**Framework Agreement**") and should be used by Buyers after making a direct award or conducting a further competition under the Framework Agreement.

The Contract, referred to throughout this Order Form, means the contract between the Supplier and the Buyer (as defined below) (entered into pursuant to the terms of the Framework Agreement) consisting of this Order Form and the Call Off Terms. The Call-Off Terms are substantially the terms set out in Annex 2 to Schedule 4 to the Framework Agreement and copies of which are available from the Crown Commercial Service website [RM6100 Technology Services 3](#). The agreed Call-Off Terms for the Contract being set out as the Annex 1 to this Order Form.

The Supplier shall provide the Services and/or Goods specified in this Order Form (including any attachments to this Order Form) to the Buyer on and subject to the terms of the Contract for the duration of the Contract Period.

In this Order Form, capitalised expressions shall have the meanings set out in Schedule 1 (Definitions) of the Call-Off Terms

This Order Form shall comprise:

1. This document headed "Order Form";
2. Attachment 1 – Services Specification;
3. Attachment 2 – Charges and Invoicing;
4. Attachment 3 – Implementation Plan;
5. Attachment 4 – Service Levels and Service Credits;
6. Attachment 5 – Key Supplier Personnel and Key Sub-Contractors;
7. Attachment 6 – Software;
8. Attachment 7 – Financial Distress;
9. Attachment 8 - Governance
10. Attachment 9 – Schedule of Processing, Personal Data and Data Subjects;
11. Attachment 10 – Transparency Reports; and
12. Annex 1 – Call Off Terms and Additional/Alternative Schedules and Clauses.

The Order of Precedence shall be as set out in Clause 2.2 of the Call-Off Terms being:

- 1.1 the Framework, except Framework Schedule 18 (Tender);
- 1.2 the Order Form;



Crown
Commercial
Service

1.3 the Call Off Terms; and

1.4 Framework Schedule 18 (Tender).

Section A General information

Contract Details	
Contract Reference:	C352885
Contract Title:	DHSC: ARP: Technical Assurance
Contract Description:	Click here to enter text.
Contract Anticipated Potential Value: this should set out the total potential value of the Contract	£22,000
Estimated Year 1 Charges:	£22,000
Commencement Date: this should be the date of the last signature on Section E of this Order Form	tbc

Buyer details
Buyer organisation name Ambulance Radio Programme ("ARP") on behalf of Department of Health and Social Care ("DHSC")
Billing address Your organisation's billing address - please ensure you include a postcode Accounts Payable, DHSC, 39 Victoria Street, London, SW1H 0EU
Buyer representative name The name of your point of contact for this Order <div></div>
Buyer representative contact details Email and telephone contact details for the Buyer's representative. This must include an email for the purpose of Clause 50.6 of the Contract. <div></div> ARP, Wellington House, 133-155 Waterloo Road, London, SE1 8UG
Buyer Project Reference Please provide the customer project reference number. SO002714



Crown
Commercial
Service

Supplier details

Supplier name

The supplier organisation name, as it appears in the Framework Agreement
Mason Advisory Limited

Supplier address

Supplier's registered address
Bush House, Second Floor, North West Wing, Aldwych, London, WC2B 4PJ

Supplier representative name

The name of the Supplier point of contact for this Order
[REDACTED]

Supplier representative contact details

Email and telephone contact details of the supplier's representative. This must include an email for the purpose of Clause 50.6 of the Contract.
[REDACTED]

Order reference number or the Supplier's Catalogue Service Offer Reference Number

A unique number provided by the supplier at the time of the Further Competition Procedure. Please provide the order reference number, this will be used in management information provided by suppliers to assist CCS with framework management. If a Direct Award, please refer to the Supplier's Catalogue Service Offer Reference Number.
SO002714_0425

Guarantor details

Guidance Note: Where the additional clause in respect of the guarantee has been selected to apply to this Contract under Part C of this Order Form, include details of the Guarantor immediately below.

Guarantor Company Name

The guarantor organisation name

Not Applicable

Guarantor Company Number

Guarantor's registered company number

Not Applicable

Guarantor Registered Address

Guarantor's registered address

Not Applicable



Crown
Commercial
Service

Section B

Part A – Framework Lot

Framework Lot under which this Order is being placed

Tick one box below as applicable (unless a cross-Lot Further Competition or Direct Award, which case, tick Lot 1 also where the buyer is procuring technology strategy & Services Design in addition to Lots 2, 3 and/or 5. Where Lot 1 is also selected then this Order Form and corresponding Call-Off Terms shall apply and the Buyer is not required to complete the Lot 1 Order Form.

- | | |
|--|-------------------------------------|
| 1. TECHNOLOGY STRATEGY & SERVICES DESIGN | <input type="checkbox"/> |
| 2. TRANSITION & TRANSFORMATION | <input checked="" type="checkbox"/> |
| 3. OPERATIONAL SERVICES | |
| a: End User Services | <input type="checkbox"/> |
| b: Operational Management | <input type="checkbox"/> |
| c: Technical Management | <input type="checkbox"/> |
| d: Application and Data Management | <input type="checkbox"/> |
| 5. SERVICE INTEGRATION AND MANAGEMENT | <input type="checkbox"/> |

Part B – The Services Requirement

Commencement Date

See above in Section A

Contract Period

Guidance Note – this should be a period which does not exceed the maximum durations specified per Lot below:

Lot	Maximum Term (including Initial Term and Extension Period) – Months (Years)
2	36 (3)
3	60 (5)
5	60 (5)

Initial Term Months
3 months

Extension Period (Optional) Months
1 month

Minimum Notice Period for exercise of Termination Without Cause 14 days
(Calendar days) *Insert right (see Clause 35.1.9 of the Call-Off Terms)*



Crown
Commercial
Service

Sites for the provision of the Services

Guidance Note - Insert details of the sites at which the Supplier will provide the Services, which shall include details of the Buyer Premises, Supplier premises and any third party premises.

The Supplier shall provide the Services from the following Sites:

Buyer Premises:

Not Applicable

Supplier Premises:

Not Applicable

Third Party Premises:

Not Applicable

Buyer Assets

Guidance Note: see definition of Buyer Assets in Schedule 1 of the Call-Off Terms

Software information (but not direct access) as provided by Frequentis LifeX Application will be reviewed. Infrastructure is defined as the Core Network and Management Infrastructure provisioned by ARP

Additional Standards

Guidance Note: see Clause 13 (Standards) and the definition of Standards in Schedule 1 of the Contract. Schedule 1 (Definitions). Specify any particular standards that should apply to the Contract over and above the Standards.

Not Applicable

Buyer Security Policy

Guidance Note: where the Supplier is required to comply with the Buyer's Security Policy then append to this Order Form below.

Not Applicable

Buyer ICT Policy

Guidance Note: where the Supplier is required to comply with the Buyer's ICT Policy then append to this Order Form below.

Not Applicable

Insurance

Guidance Note: if the Call Off Contract requires a higher level of insurance cover than the £1m default in Framework Agreement or the Buyer requires any additional insurances please specify the details below.

Third Party Public Liability Insurance (£) – £1m default covered by Framework Agreement

Professional Indemnity Insurance (£) – £1m default covered by Framework Agreement



Crown
Commercial
Service

Buyer Responsibilities

Guidance Note: list any applicable Buyer Responsibilities below.

Not Applicable

Goods

Guidance Note: list any Goods and their prices.

Not Applicable

Governance – Option Part A or Part B

Guidance Note: the Call-Off Terms has two options in respect of governance. Part A is the short form option and Part B is the long form option. The short form option should only be used where there is limited project governance required during the Contract Period.

Governance Schedule	Tick as applicable
Part A – Short Form Governance Schedule	<input checked="" type="checkbox"/>
Part B – Long Form Governance Schedule	<input type="checkbox"/>

The Part selected above shall apply this Contract.

Change Control Procedure – Option Part A or Part B

Guidance Note: the Call-Off Terms has two options in respect of change control. Part A is the short form option and Part B is the long form option. The short form option should only be used where there is no requirement to include a complex change control procedure where operational and fast track changes will not be required.

Change Control Schedule	Tick as applicable
Part A – Short Form Change Control Schedule	<input type="checkbox"/>
Part B – Long Form Change Control Schedule	<input type="checkbox"/>

The Part selected above shall apply this Contract. Where Part B is selected, the following information shall be incorporated into Part B of Schedule 5 (Change Control Procedure):

- for the purpose of Paragraph 3.1.2 (a), the figure shall be £[insert details]; and
- for the purpose of Paragraph 8.2.2, the figure shall be £[insert details].



Crown
Commercial
Service

Section C

Part A - Additional and Alternative Buyer Terms

Additional Schedules and Clauses (see Annex 3 of Framework Schedule 4)

This Annex can be found on the RM6100 CCS webpage. The document is titled RM6100 Additional and Alternative Terms and Conditions Lots 2, 3 and 5.

Part A – Additional Schedules

Guidance Note: Tick any applicable boxes below

Additional Schedules	Tick as applicable
S1: Implementation Plan	<input type="checkbox"/>
S2: Testing Procedures	<input type="checkbox"/>
S3: Security Requirements (either Part A or Part B)	Part A <input checked="" type="checkbox"/> or Part B <input type="checkbox"/>
S4: Staff Transfer	<input type="checkbox"/>
S5: Benchmarking	<input type="checkbox"/>
S6: Business Continuity and Disaster Recovery	<input type="checkbox"/>
S7: Continuous Improvement	<input type="checkbox"/>
S8: Guarantee	<input type="checkbox"/>
S9: MOD Terms	<input type="checkbox"/>

Part B – Additional Clauses

Guidance Note: Tick any applicable boxes below

Additional Clauses	Tick as applicable
C1: Relevant Convictions	<input type="checkbox"/>
C2: Security Measures	<input type="checkbox"/>
C3: Collaboration Agreement	<input type="checkbox"/>

Where selected above the Additional Schedules and/or Clauses set out in document RM6100 Additional and Alternative Terms and Conditions Lots 2, 3 and 5 shall be incorporated into this Contract.

Part C - Alternative Clauses

Guidance Note: Tick any applicable boxes below

The following Alternative Clauses will apply:

Alternative Clauses	Tick as applicable
Scots Law	<input type="checkbox"/>
Northern Ireland Law	<input type="checkbox"/>
Joint Controller Clauses	<input type="checkbox"/>

Where selected above the Alternative Clauses set out in document RM6100 Additional and Alternative Terms and Conditions Lots 2, 3 and 5 shall be incorporated into this Contract.



Crown
Commercial
Service

Part B - Additional Information Required for Additional Schedules/Clauses Selected in Part A

Additional Schedule S3 (Security Requirements)

Guidance Note: where Schedule S3 (Security Requirements) has been selected in Part A of Section C above, then for the purpose of the definition of "Security Management Plan" insert the Supplier's draft security management plan below.

Provided as an attachment

Additional Schedule S4 (Staff Transfer)

Guidance Note: where Schedule S4 (Staff Transfer) has been selected in Part A of Section C above, then for the purpose of the definition of "Fund" in Annex D2 (LGPS) of Part D (Pension) insert details of the applicable fund below.

Not Applicable

Additional Clause C1 (Relevant Convictions)

Guidance Note: where Clause C1 (Relevant Convictions) has been selected in Part A of Section C above, then for the purpose of the definition of "Relevant Convictions" insert any relevant convictions which shall apply to this contract below.

Not Applicable

Additional Clause C3 (Collaboration Agreement)

Guidance Note: where Clause C3 (Collaboration Agreement) has been selected in Part A of Section C above, include details of organisation(s) required to collaborate immediately below.

An executed Collaboration Agreement shall be delivered from the Supplier to the Buyer within the stated number of Working Days from the Commencement Date:

Not Applicable

An executed Collaboration Agreement from the Supplier has been provided to the Buyer.

Not Applicable



Crown
Commercial
Service

Section D Supplier Response

Commercially Sensitive information

Any confidential information that the Supplier considers sensitive for the duration of an awarded Contract should be included here. Please refer to definition of Commercially Sensitive Information in the Contract – *use specific references to sections rather than copying the relevant information here.*

The following information is commercially sensitive and confidential and/or a 'trade secret' and should not be disclosed under the Freedom of Information Act 2000 without the prior consent in writing of a Director of Mason Advisory Limited.

The initial point of contact for Freedom of Information issues is [REDACTED] and the nominated Director is [REDACTED]. We will respond to any Freedom of Information Act enquiries relating to the information in this proposal within five working days.

In addition, Mason Advisory requests that commercially sensitive or confidential parts of any government contracts due to be published in line with the government's Transparency agenda be redacted, and that we have the opportunity to review the redacted document prior to publication.

Commercially confidential information

We consider the following information to be commercially confidential for a period of 24 months following award of contract:

- how we calculate fees, including man-day estimates and fee rates
- the names and contact details of our clients.

We consider the value of our total fee to be commercially sensitive and confidential up to award of contract.





Crown
Commercial
Service

Section E
Contract Award



This Call Off Contract is awarded in accordance with the provisions of the Technology Services 3 Framework Agreement RM6100.

SIGNATURES

For and on behalf of the Supplier

	
ACB856E0BEE04BE...	
Signature Full Name:	
Date Title/Role:	Director
Date Signed: 23/05/2025	

For and on behalf of the Buyer

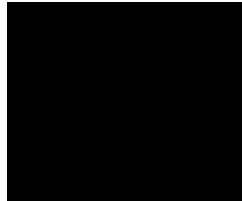
Signed by:	
Name	
Signature Full Name:	
Date Title/Role:	Commercial Manager
Date Signed: 23/05/2025	



Crown
Commercial
Service

Attachment 1 – Services Specification

[Insert the agreed specification in respect of the Services]





Crown
Commercial
Service

Attachment 2 – Charges and Invoicing

Part A – Milestone Payments and Delay Payments

#	Milestone Description	Milestone Payment amount (£GBP)	Milestone Date	Delay Payments (where Milestone) (£GBP per day)
M1	Summary of CRS Critical service Impacting Incidents	■	Within two weeks of contract start date	N/A
M2	Comprehensive investigation Report	■	Within two weeks of M1 acceptance	N/A
M3	Architecture, Infrastructure & Software Application Assessment Report	■	Within two weeks of M2 acceptance	N/A
M4	Final Recommendations and Next Steps Report	■	Within two weeks of M3 acceptance	N/A
M5				

Part B – Service Charges – Not Applicable

Charge Number	Service Charges
[Service Line 1]	
[e.g. SL1C1]	
[Service Line 2]	
[e.g. SL2C1]	

Part C – Supplier Personnel Rate Card for Calculation of Time and Materials Charges – Not Applicable

Staff Grade	Day Rate (£)
-------------	--------------





Crown
Commercial
Service

Part D – Risk Register

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8	Column 9	Column 10	Column 12
Risk Number	Risk Name	Description of risk	Timing	Likelihood	Impact (£)	Impact (description)	Mitigation (description)	Cost of mitigation	Post-mitigation impact (£)	Owner

Part E – Early Termination Fee(s)

[Insert calculation for any early termination fee(s) – see Call-Off Terms Clause 36.2.1.]

14 days' notice required – based on 2 x days per week, early termination fee would equal 4 days





Crown
Commercial
Service



Crown
Commercial
Service

Attachment 3 – Outline Implementation Plan

#	Milestone	Deliverables (<i>bulleted list showing all Deliverables (and associated tasks) required for each Milestone</i>)	Duration (Working Days)	Milestone Date
M1	Summary of CRS Critical service Impacting Incidents	PIM minutes Summary of Customer CRS critical service impacting incidents	5	Within two weeks of contract start date
M2	Comprehensive investigation Report	Comprehensive investigation report	5	Within two weeks of M1 acceptance
M3	Architecture, Infrastructure & Software Application Assessment Report	Assessment report for architecture, infrastructure, and software application	5	Within two weeks of M2 acceptance
M4	Final Recommendations and Next Steps Report	Final recommendation with clear next steps to assist future transformation recommendations	5	Within two weeks of M3 acceptance



Crown
Commercial
Service

Attachment 4 – Service Levels and Service Credits

Not applicable

Service Levels and Service Credits

Service Levels				Service Credit for each Service Period
Service Level Performance Criterion	Key Indicator	Service Level Performance Measure	Service Level Threshold	
[Accurate and timely billing of Buyer]	[Accuracy /Timelines]	[at least 98% at all times]	[]	[0.5% Service Credit gained for each percentage under the specified Service Level Performance Measure]
[Access to Buyer support]	[Availability]	[at least 98% at all times]	[]	[0.5% Service Credit gained for each percentage under the specified Service Level Performance Measure]

The Service Credits shall be calculated on the basis of the following formula:

[Example:

Formula: x% (Service Level Performance Measure) - x% (actual Service Level performance)

=

x% of the Service Charges payable to the Buyer as Service Credits to be deducted from the next Invoice payable by the Buyer

Worked example: 98% (e.g. Service Level Performance Measure requirement for accurate and timely billing Service Level) - 75% (e.g. actual performance achieved against this Service Level in a Service Period)

=

23% of the Service Charges payable to the Buyer as Service Credits to be deducted from the next Invoice payable by the Buyer]

Service Credit Cap

[Insert details of the Service Credit Cap]



Crown
Commercial
Service

Critical Service Level Failure

[Insert details of the Critical Service Level Failure – examples are provide below for guidance.]

*[In relation to **[specify the relevant Service Level]** a Critical Service Level Failure shall include a delay in producing **[specify the relevant Deliverable]** ordered by the Customer in excess of **[specify the relevant time period]** more than once in any **[specify the relevant period]** or more than **[specify the relevant time period]**.]*

And/or

*[In relation to **[specify the relevant Service Level]** a Critical Service Level Failure shall include a loss of **[specify the relevant Availability]** during core hours **[specify the relevant core hours]** to the **[specify the relevant Service]** for more than **[specify the relevant time period]**, or **[specify the relevant time period]**.]*



Crown
Commercial
Service

Attachment 5 – Key Supplier Personnel and Key Sub-Contractors

- 1.5 The Parties agree that they will update this Attachment 5 periodically to record any changes to Key Supplier Personnel and/or any Key Sub-Contractors appointed by the Supplier after the Commencement Date for the purposes of the delivery of the Services.

Part A – Key Supplier Personnel

[Guidance Note: Insert details of Key Supplier Personnel, their Key Role(s) and Duration in the below table or delete the table in its entirety and insert Not Applicable if there is no Key Supplier Personnel]

Key Supplier Personnel	Key Role(s)	Duration
[REDACTED]	Network SME	Whole project
[REDACTED]	Control Room SME	Whole project

Part B – Key Sub-Contractors

[Guidance Note: Insert details of Key Sub-Contractors and any additional information required in the below table or delete the table in its entirety and insert Not Applicable if there are no Key Sub-Contractors. This table should be based on the Key Sub-Contractors set out in Schedule 7 of the Framework]

Key Sub-contractor name and address (if not the same as the registered office)	Registered office and company number	Related product/Service description	Key Sub-contract price expressed as a percentage of total projected Charges over the Contract Period	Key role in delivery of the Services



Crown
Commercial
Service

Attachment 6 – Software – Not Applicable

- 1.1 The Software below is licensed to the Buyer in accordance with Clauses 20 (*Intellectual Property Rights*) and 21 (*Licences Granted by the Supplier*).
- 1.2 The Parties agree that they will update this Attachment 6 periodically to record any Supplier Software or Third Party Software subsequently licensed by the Supplier or third parties for the purposes of the delivery of the Services.

Part A – Supplier Software

The Supplier Software includes the following items:

Software	Supplier (if an Affiliate of the Supplier)	Purpose	Number of Licences	Restrictions	Number of Copies	Type (COTS or Non-COTS)	Term/ Expiry



Crown
Commercial
Service

Part B – Third Party Software

The Third Party Software shall include the following items:

Third Party Software	Supplier	Purpose	Number of Licences	Restrictions	Number of Copies	Type (COTS or Non-COTS)	Term/ Expiry

Attachment 7 – Financial Distress – Not Applicable

For the purpose of Schedule 7 (Financial Distress) of the Call-Off Terms, the following shall apply:

PART A – CREDIT RATING THRESHOLD

Entity	Credit Rating (long term) <i>(insert credit rating issued for the entity at the Commencement Date)</i>	Credit Rating Threshold <i>(insert the actual rating (e.g. AA-) or the Credit Rating Level (e.g. Credit Rating Level 3))</i>
Supplier	[Rating Agency 1] – [insert rating for Rating Agency 1]	[Rating Agency 1] – [insert threshold for Rating Agency 1]
	[Rating Agency 2] – [insert rating for Rating Agency 2]	[Rating Agency 2] – [insert threshold for Rating Agency 2]
	[etc.]	[etc.]
[Guarantor]	[Rating Agency 1] – [insert rating for Rating Agency 1]	[Rating Agency 1] – [insert threshold for Rating Agency 1]
	[Rating Agency 2] – [insert rating for Rating Agency 2]	[Rating Agency 2] – [insert threshold for Rating Agency 2]
	[etc.]	[etc.]
[Key Sub-contractor 1]	[etc.]	[etc.]
[Key Sub-contractor 2]	[etc.]	[etc.]

PART B – RATING AGENCIES

- [Rating Agency 1 (e.g Standard and Poors)]
 - Credit Rating Level 1 = [AAA]
 - Credit Rating Level 2 = [AA+]
 - Credit Rating Level 3 = [AA]
 - Credit Rating Level 4 = [AA-]
 - Credit Rating Level 5 = [A+]
 - Credit Rating Level 6 = [A]
 - Credit Rating Level 7 = [A-]

- Credit Rating Level 8 = [BBB+]
- Credit Rating Level 9 = [BBB]
- Credit Rating Level 10 = [BBB-]
- Etc.
- [Rating Agency 2 (e.g Moodys)]
 - Credit Rating Level 1 = [Aaa]
 - Credit Rating Level 2 = [Aa1]
 - Credit Rating Level 3 = [Aa2]
 - Credit Rating Level 4 = [Aa3]
 - Credit Rating Level 5 = [A1]
 - Credit Rating Level 6 = [A2]
 - Credit Rating Level 7 = [A3]
 - Credit Rating Level 8 = [Baa1]
 - Credit Rating Level 9 = [Baa2]
 - Credit Rating Level 10 = [Baa3]
 - Etc.
- [Rating Agency 3 (etc.)]
 - Credit Rating Level 1 = [XXX]
 - Etc.
- Attachment 8 – Governance

PART A – SHORT FORM GOVERNANCE

For the purpose of Part A of Schedule 7 (Short Form Governance) of the Call-Off Terms, the following board shall apply:

Operational Board	
Buyer Members for the Operational Board	Director or Nominated Deputy
Supplier Members for the Operational Board	[insert details or Not Applicable if Part B applies below]
Frequency of the Operational Board	1 x weekly (1 hour duration approx.)
Location of the Operational Board	Virtual

PART B – LONG FORM GOVERNANCE – Not Applicable

For the purpose of Part B of Schedule 7 (Long Form Governance) of the Call-Off Terms, the following boards shall apply:

SERVICE MANAGEMENT BOARD	
Buyer Members of Service Management Board (include details of chairperson)	[insert details or Not Applicable if Part A applies above]
Supplier Members of Service Management Board	[insert details or Not Applicable if Part A applies above]
Start Date for Service Management Board meetings	[insert details or Not Applicable if Part A applies above]
Frequency of Service Management Board meetings	[insert details or Not Applicable if Part A applies above]
Location of Service Management Board meetings	[insert details or Not Applicable if Part A applies above]

Programme Board	
Buyer members of Programme Board (include details of chairperson)	[insert details or Not Applicable if Part A applies above]
Supplier members of Programme Board	[insert details or Not Applicable if Part A applies above]
Start date for Programme Board meetings	[insert details or Not Applicable if Part A applies above]
Frequency of Programme Board meetings	[insert details or Not Applicable if Part A applies above]
Location of Programme Board meetings	[insert details or Not Applicable if Part A applies above]

Change Management Board	
Buyer Members of Change Management Board (include details of chairperson)	[insert details or Not Applicable if Part A applies above]

Supplier Members of Change Management Board	[insert details or Not Applicable if Part A applies above]
Start Date for Change Management Board meetings	[insert details or Not Applicable if Part A applies above]
Frequency of Change Management Board meetings	[insert details or Not Applicable if Part A applies above]
Location of Change Management Board meetings	[insert details or Not Applicable if Part A applies above]

Technical Board	
Buyer Members of Technical Board (include details of chairperson)	[insert details or Not Applicable if Part A applies above]
Supplier Members of Technical Board	[insert details or Not Applicable if Part A applies above]
Start Date for Technical Board meetings	[insert details or Not Applicable if Part A applies above]
Frequency of Technical Board meetings	[insert details or Not Applicable if Part A applies above]
Location of Technical Board meetings	[insert details or Not Applicable if Part A applies above]

Risk Management Board	
Buyer Members for Risk Management Board (include details of chairperson)	[insert details or Not Applicable if Part A applies above]
Supplier Members for Risk Management Board	[insert details or Not Applicable if Part A applies above]
Start Date for Risk Management Board meetings	[insert details or Not Applicable if Part A applies above]
Frequency of Risk Management Board meetings	[insert details or Not Applicable if Part A applies above]
Location of Risk Management Board meetings	[insert details or Not Applicable if Part A applies above]

Attachment 9 – Schedule of Processing, Personal Data and Data Subjects

This Attachment 9 shall be completed by the Controller, who may take account of the view of the Processors, however the final decision as to the content of this Schedule shall be with the Buyer at its absolute discretion.

1.1.1.1 The contact details of the Buyer's Data Protection Officer are: [REDACTED]

1.1.1.2 The contact details of the Supplier's Data Protection Officer are: [REDACTED]

1.1.1.3 The Processor shall comply with any further written instructions with respect to processing by the Controller.

1.1.1.4 Any such further instructions shall be incorporated into this Attachment 9.

Description	Details
Identity of Controller for each Category of Personal Data	<p>[The Authority is Controller and the Supplier is Processor]</p> <p>The Parties acknowledge that in accordance with Clause 34.2 to 34.15 and for the purposes of the Data Protection Legislation, the Buyer is the Controller and the Supplier is the Processor of the following Personal Data:</p> <ul style="list-style-type: none"> User Name and Email Address with no confidential data contained and no personal data
Duration of the processing	The duration of processing will be 3 months (plus a further month if extension is required) and will start from the date of contract signature
Nature and purposes of the processing	Voice Comms Application and Platform Transaction based real time radio communications
Type of Personal Data	No Personal Data will be processed (other than user name and email address)
Categories of Data Subject	Supplier Technical Data will be explored but not processed or shared.
Plan for return and destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data	This is a technical architectural assessment and no data will be processed

Attachment 10 – Transparency Reports – Not Applicable

Title	Content	Format	Frequency
[Performance]			
[Charges]			
[Key Sub-Contractors]			
[Technical]			
[Performance management]			

Annex 1 – Call Off Terms and Additional/Alternative Schedules and Clauses