

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 376 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Silvertown Garage (SI)  
Factory Road  
London  
E16 2EL

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# **LONDON BUSES - ROUTE DESCRIPTION**

## **ROUTE 376: Beckton Bus Station - East Ham, Newham Town Hall**

**Date of Structural Change:** 16 September 2023.

**Date of Service Change:** 16 September 2023.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards East Ham, Newham Town Hall:** Beckton Bus Station, Woolwich Manor Way, Horse Leaze, Newark Knok, Warwall, Covelees Wall, Woolwich Manor Way, Ferndale Street, Cyprus Place, Strait Road, Stansfeld Road, Tollgate Road, Newham Way, Prince Regent Lane, Glen Road, Boundary Road, Green Street, Plashet Grove, High Street North, Ron Leighton Way, Barking Road, High Street South

**Towards Beckton Bus Station:** Barking Road, High Street North, Plashet Grove, Green Street, Boundary Road, Boundary Lane, Glen Road, Prince Regent Lane, Newham Way, Tollgate Road, Stansfeld Road, Strait Road, Cyprus Place, Ferndale Street, Woolwich Manor Way, Horse Leaze, Newark Knok, Warwall, Covelees Wall, Woolwich Manor Way, Beckton Bus Station

### **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

#### **Beckton Bus Station, South Side**

Private stand for four buses on Routes 366 and 376 in 2 portions on south side of bus station on west side of Woolwich Manor Way.

1 - for two buses commencing at a point opposite stop B and extending 32 metres east.

2 - for two buses commencing at a point opposite stop A as an overflow stand and extending 28 metres east.

Buses proceed from Beckton Bus Station to stand, departing to Beckton Bus Station. Set down in Beckton Bus Station, at stop A (BP5194 - Beckton Bus Station) and pick up in Beckton Bus Station, at stop B (BP5196 - Beckton Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 376 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Beckton, Bus Station.

**Winsor Park Estate, Warwall (from East Ham, Newham Town Hall)**

Buses proceed from Horse Leaze, Newark Knok departing to Warwall.

Set down in Woolwich Manor Way, at stop F (BP234 - Horse Leaze) and pick up in Warwall, At Stop (BP513 - Winsor Park Estate).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Winsor Park.

**Cyprus, East Ham Manor Way (from East Ham, Newham Town Hall)**

Public stand for three buses on west side of East Ham Manor Way, located opposite party wall of 42/46 and extending 30 metres south.

Buses proceed from East Ham Manor Way to stand, departing via East Ham Manor Way, Woolwich Manor Way, East Ham Manor Way to Strait Road.

Set down in Strait Road, at Stop S (FC18 - Strait Road / East Ham Manor Way) and pick up in Strait Road, at Stop R (BP4855 - Strait Road / East Ham Manor Way).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Cyprus.

**Newham General Hospital (from Beckton Bus Station)**

Private stand for 3 buses on north side of Glen Road in grounds of Newham General Hospital commencing 15 metres west of Cherry Tree Way and extending 39 metres west.

Buses proceed from Glen Road to stand, departing via Glen Road, Boundary Lane to Glen Road.

Set down in Glen Road, at stop HG (BP2368 - Newham University Hosp Main Reception) and pick up in Glen Road, at stop HA (BP2364 - Newham University Hosp Main Reception).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Newham Hospital.

### **Upton Park, Cloughton Road**

Public stand for two buses on west side of Cloughton Road, commencing 14 metres south of the kerbline of Barking Road and extending 20 metres south.

From Beckton Bus Station

Buses proceed from Boundary Road, Cloughton Road to stand, departing via Cloughton Road, Barking Road to Boundary Road.

Set down in Boundary Road, at stop P (33996 - Wilson Road) and pick up in Boundary Road, At Stop (BP2361 - Benson Avenue).

From EAST HAM, NEWHAM TOWN HALL

Buses proceed from Green Street, Central Park Road, Boundary Road, Cloughton Road to stand, departing via Cloughton Road, Barking Road to Green Street.

Set down in Green Street, at stop F (633 - Upton Park / Boleyn) and pick up in Green Street, at stop G (9064 - Upton Park / Boleyn).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Upton Park, Boleyn.

### **Upton Park, Stukeley Road (from Beckton Bus Station)**

Public stand for one bus on the east side of Stukeley Road, commencing 5 metres north of the southern building line of No.155 Plashet Road extending 10 metres north. Buses proceed from Green Street, Neville Road, Stukeley Road to stand, departing via Stukeley Road, Plashet Road to Green Street.

Set down in Green Street, at Stop D (9056 - Plashet Road) and pick up in Green Street, at Stop B (7059 - Upton Park Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Upton Park, Station.

**East Ham, Wordsworth Avenue (from Beckton Bus Station)**

Public stand for two buses on south side of Wordsworth Avenue, commencing 63 metres west of the kerbline of High Street North and extending 25 metres East. Buses proceed from Plashet Grove, High Street North, Wordsworth Avenue to stand, departing via Wordsworth Avenue, Woodhouse Grove to Plashet Grove.

Set down in Plashet Grove, at stop E (9065 - Plashet School) and pick up in Plashet Grove, At stop M (11126 - Shrewsbury Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	East Ham, Plashet Grove.

**East Ham, Newham Town Hall**

Public stand for two buses on west side of Wellington Road, commencing at lamp standard No 3 and extending 47 metres south. Buses proceed from High Street South, Nelson Street, Wellington Road to stand, departing via Wellington Road to Barking Road.

Set down in High Street South, at Stop V (2891 - Newham Town Hall) and pick up in Barking Road, at Stop W (696 - Newham Town Hall).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 376 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	East Ham, Newham Town Hall.
OTHER INFORMATION:	No toilet facilities available.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	376-61714-BE-MF-1	18/09/23	A	10	9	10	4	986.70	250	246,675.00
Saturdays & Good Friday	376-61714-BE-Sa-1	16/09/23	A	N/A	10	N/A	4	936.10	56	52,421.60
Sundays & Public Holidays *	376-61714-BE-Su-1	17/09/23	A	N/A	4	N/A	3	455.40	58	26,413.20
								<b>Total Scheduled in Service Mileage</b>	<b>364</b>	<b>325,509.80</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.



**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |   |                      |
|---|----------------------|
| 1. Early Termination Date<br>(clause 27.9)  | 17 September<br>2027 |
| 2. Sponsored Route<br>(clause 27.10)  | No                   |
| 3. Multiple Termination<br>Clause 27.11 to apply  | No                   |
| 4. Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes                  |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause<br>46)                   | Yes*                 |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and

46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 376.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (6 January 2024 to 13 September 2024)	EWT = 0.86 minute
Minimum Performance Standard	EWT = 0.90 minute
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing Point Code</b>	<b>Stop Name</b>	<b>Timing Point Code</b>	<b>Stop Name</b>
BCKTBS	Beckton Bus Station	EHAMTH	Newham Town Hall
CYPSSN	Cyprus Station [dlr]	EHAMSN	East Ham Station
STSFFR	Fulmer Road	UPPKSN	Upton Park Station
NEWGHP	Newham University Hosp Emergency Dept	NEWGHP	Newham University Hosp Emergency Dept
UPPKSN	Upton Park Station	STSFFR	Fulmer Road
EHAMSN	East Ham Station	CYPSSN	Cyprus Station [dlr]

**FRAMEWORK AGREEMENT**  
**NO: QC0055**

**ROUTE AGREEMENT**  
**NO: QC84303**

**ROUTE: 376**

**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	Alexander Dennis Enviro 200
Body Manufacturer and Type	ADL Enviro 200
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	N/A
Minimum Seating Capacity	32 + 1 wheelchair space
Maximum Standing Capacity	30
Maximum Length	10,800mm
Maximum Width	2,440mm
Number of Doors	Two
Year of Manufacture	2011
Engine Type (Including Euro Rating)	Euro V

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC84303**

**ROUTE: 376**

**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT  
NO: QC0055

ROUTE AGREEMENT  
NO: QC84303

ROUTE: 376

VERSION NO: 00

EFFECTIVE DATE: 16 SEPTEMBER 2023

#### SCHEDULE IVA

##### CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- |    |   |                         |
|----|---|-------------------------|
| 1. | Contract Price  | £2,542,000.00 per annum |
| 2. | Period Contract Payment   | £ 195,538.46            |
| 3. | Scheduled In Service Mileage  | 325,509.80 miles p.a    |
| 4. | Deduction Figure  | £ 7.81 per mile         |
| 5. | Date of Tender  | 4 Oct 2022              |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.   |                         |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies.  |                         |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 6 January 2024 (Payment Period 11, Quarter 4) to 13 September 2024 (Payment Period 6, Quarter 2). |                         |