Request for Proposal

Question bank

Request for Proposal (RFP) on behalf of UK Research and Innovation (UKRI) Subject: International Travel and Overseas Work Support Sourcing Reference Number: CS19032

UKSBS

Section 6 – Selection questionnaire

6.1 Introduction

The Selection questionnaires are located in the within the e-sourcing tool.

Guidance on completion of the question is available at http://www.uksbs.co.uk/services/procure/Pages/supplier.aspx

International Travel and Overseas Work Support CS19032

OPEN OJEU PROCEDURE

Bidder Guidance notes for completion for Parts 1, 2, 3 and definitions for all sections

- 1. The "authority" means the named Contracting Authority or anyone acting on behalf of the Contracting Authority that is seeking to invite suitable candidates to participate in this procurement process.
- 2. "You" / "Your" refers to the potential Supplier or Bidder completing this standard Selection Questionnaire i.e. the legal entity responsible for the information provided. The term "potential supplier" is intended to cover any economic operator as defined by the Public Contracts Regulations 2015 (as amended) (referred to as the "regulations") and could be a registered company; the lead contact for a group of economic operators; charitable organisation; Voluntary Community and Social Enterprise (VCSE); Special Purpose Vehicle; or other form of entity.
- 3. Please ensure that all questions are completed in full, and in the format requested. If the question does not apply to you, please state 'N/A'. Should you need to provide additional information in response to the questions, please submit a clearly identified annex.
- 4. The authority recognises that arrangements set out in section 1.2 of the standard Selection Questionnaire, in relation to a group of economic operators (for example, a consortium) and/or use of sub-contractors, may be subject to change and will, therefore, not be finalised until a later date. The lead contact should notify the authority immediately of any change in the proposed arrangements and ensure a completed Part 1 and Part 2 is submitted for any new organisation relied on to meet the selection criteria. The authority will make a revised assessment of the submission based on the updated information.
- 5. For Part 1 and Part 2 every organisation that is being relied on to meet the selection must complete and submit the self-declaration.
- 6. For answers to Part 3 If you are bidding on behalf of a group, for example, a consortium, or you intend to use sub-contractors, you should complete all of the questions on behalf of the consortium and/ or any sub-contractors, providing one composite response and declaration.

The authority confirms that it will keep confidential and will not disclose to any third parties any information obtained from a named customer contact, other than to the Cabinet Office and/or contracting authorities defined by the regulations, or pursuant to an order of the court or demand made by any competent authority or body where the authority is under a legal or regulatory obligation to make such a disclosure.

PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY

Part 1: Potential supplier Information

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection shall complete and submit the Part 1 and Part 2 self-declaration.

Section 1	Potential Supplier Information			
Question	Question	Response		
Number		Respense		
1.1 (a)	Full name of the potential supplier submitting the information			
1.1 (b) –	Registered office address (if applicable)			
(i)				
1.1 (b) –	Registered website address (if applicable)			
(ii)				
1.1 (c)	Trading status			
	a) public limited companyb) limited company			
	c) limited liability partnership			
	d) other partnership			
	e) sole trader			
	f) third sector			
	g) other (please specify your trading status)			
1.1 (d)	Date of registration in country of origin			
1.1 (e)	Company registration number (if applicable)			
1.1 (f)	Charity registration number (if applicable)			
1.1 (g)	Head office DUNS number (if applicable)			
1.1 (h)	Registered VAT number			
1.1 (i) – (i)	If applicable, is your organisation registered with the Yes			
	appropriate professional or trade register(s) in the	No 🗆		
	member state where it is established?	N/A □		
1.1 (i) – (ii)	If you responded yes to 1.1(i) - (i), please provide the			
	relevant details, including the registration number(s).			
1.1 (j) – (i)	Is it a legal requirement in the state where you are	Yes 🗆		
	established for you to possess a particular	No 🗆		
	authorisation, or be a member of a particular			
	organisation in order to provide the services specified in this procurement?			
1.1 (j) – (ii)	If you responded yes to 1.1(j) - (i), please provide			
	additional details of what is required and confirmation			
	that you have complied with this.			
1.1 (k)	Trading name(s) that will be used if successful in this			
	procurement			
1.1 (l)	Relevant classifications (state whether you fall within one			
	of these, and if so which one)			
	a) Voluntary Community Social Enterprise (VCSE)			
	 b) Sheltered Workshop c) Public service mutual 			
1.1 (m)	Are you a Small, Medium or Micro Enterprise (SME) ¹ ?	Yes 🗆		
		No 🗆		

¹ See EU definition of SME <u>https://ec.europa.eu/growth/smes/business-friendly-environment/sme-definition_en</u>

1.1 (n)	 Details of Persons of Significant Control (PSC), where appropriate: ² Name; Date of birth; Nationality; Country, state or part of the UK where the PSC usually lives; Service address; The date he or she became a PSC in relation to the company (for existing companies the 6 April 2016 should be used); Which conditions for being a PSC are met; Over 25% up to (and including) 50%, More than 50% and less than 75%, 75% or more. ³ 	N/A 🗆
1.1 (o)	(Please enter N/A if not applicable) Details of immediate parent company:	N/A 🗆
	 Full name of the immediate parent company Registered office address (if applicable) Registration number (if applicable) Head office DUNS number (if applicable) Head office VAT number (if applicable) 	
	(Please enter N/A if not applicable)	
1.1 (p)	 Details of ultimate parent company: Full name of the ultimate parent company Registered office address (if applicable) Registration number (if applicable) Head office DUNS number (if applicable) Head office VAT number (if applicable) 	N/A 🗆
	(Please enter N/A if not applicable)	

Please note: A criminal record check for relevant convictions may be undertaken for the preferred suppliers and the persons of significant in control of them.

Please provide the following information about your approach to this procurement:

Section 1	Bidding Model		
Question Number	Question Response		
1.2 (a) - (i)	Are you bidding as the lead contact for a group of economic operators?	Yes □ No □	

² UK companies, Societies European (SEs) and limited liability partnerships (LLPs) will be required to identify and record the people who own or control their company. Companies, SEs and LLPs will need to keep a PSC register and must file the PSC information with the central public register at Companies House. <u>See PSC guidance</u>.

³ Central Government contracting authorities should use this information to have the PSC information for the preferred supplier checked before award.

			If yes, ple listed in c (a) (iii) and (ii), 1.3, S If no, and supportin provide th group at reference complete 3.	uestions nd to 1.2 section 2 you are g bidder ne name 1.2(a) (ii) purpose	1.2(a) (b) (i), and 3. a please of your for es, and	(ii), (b)
1.2 (a) -	Name of group of economic operators	(if				
(ii)	applicable)					
1.2 (a) - (iii)	Proposed legal structure if the group of economic operators intends to form a single legal entity prior to signing a con awarded. If you do not propose to form single legal entity, please explain the le structure.	named ntract, if n a				
1.2 (b) - (i)	Are you or, if applicable, the group of economic operators proposing to use contractors?	sub-	Yes □ No □			
1.2 (b) - (ii)	If you responded yes to 1.2(b)-(i) please provide additional details for each sub-contractor in the following table: we may ask them to complete this form as well.					
	Name					
	Registered address					
	Trading status					
	Company registration number					
	Head Office DUNS number (if					
	applicable)			_		
	Registered VAT number					
	Type of organisation					
	SME (Yes/No)					
	The role each sub-contractor will take in providing the works and /or					
	supplies e.g. key deliverables					
	The approximate % of contractual					
	obligations assigned to each sub- contractor					

Contact details and declaration

1) I declare that to the best of my knowledge the answers submitted, and information contained in this document are correct and accurate.

2) I declare that, upon request and without delay I will provide the certificates or documentary evidence referred to in this document.

3) I understand that the information will be used in the selection process to assess my organisation's suitability to be invited to participate further in this procurement.

4) I understand that the authority may reject this submission in its entirety if there is a failure to answer all the relevant questions fully, or if false/misleading information or content is provided in any section.

5) I am aware of the consequences of serious misrepresentation.

Section 1	Contact details and declaration				
Question Number	Question	Question Response			
1.3 (a)	Contact name				
1.3 (b)	Name of organisation				
1.3 (c)	Role in organisation				
1.3 (d)	Phone number				
1.3 (e)	E-mail address				
1.3 (f)	Postal address				
1.3 (g)	Signature (electronic is acceptable)				
1.3 (h)	Date				

Part 2: Exclusion Grounds

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection must complete and submit the Part 1 and Part 2 self-declaration.

Section 2	Grounds for Mandatory Exclusion			
Question Number	Question	Response		
2.1 (a)	Regulations 57(1) and (2)			
	The detailed grounds for mandatory exclusion of an organisation are set out on this <u>webpage</u> , which should be referred to before completing these questions.			
	Please indicate if, within the past five y other person who has powers of repre organisation been convicted anywhere within the summary below and listed o	sentation, decision or control in the in the world of any of the offences		
2.1 (a) - (i)	Participation in a criminal	Yes 🗆		
	organisation.	No 🗆		
		If Yes, please provide details at 2.1(b)		
2.1 (a) -	Corruption.	Yes 🗆		
(ii)		No 🗆		
		If Yes, please provide details at 2.1(b)		
2.1 (a) -	Fraud.	Yes 🗆		
(iii)		No 🗆		
		If Yes, please provide details at 2.1(b)		
2.1 (a) -	Terrorist offences or offences linked	Yes 🗆		
(iv)	to terrorist activities	No 🗆		
		If Yes, please provide details at 2.1(b)		
2.1 (a) -	Money laundering or terrorist	Yes 🗆		
(v)	financing	No 🗆		
		If Yes, please provide details at 2.1(b)		
2.1 (a) -	Child labour and other forms of	Yes 🗆		
(vi)	trafficking in human beings	No 🗆		
		If Yes, please provide details at 2.1(b)		
2.1 (b)	If you have answered yes to questic please provide further details.	on 2.1(a),		
	Date of conviction, specify which of the listed the conviction was for, and the re conviction,	•		
	Identity of who has been convicted If the relevant documentation is availa electronically please provide the web a issuing authority, precise reference of documents.	address, the		
2.2	If you have answered Yes to any of th above have measures been taken to demonstrate the reliability of the organ	No 🗆		

	despite the existence of a relevant ground for exclusion? (Self-Cleaning)	
2.3 (a)	Regulation 57(3)	Yes □
	Has it been established, for your organisation by a judicial or administrative decision having final and binding effect in accordance with the legal provisions of any part of the United Kingdom or the legal provisions of the country in which the organisation is established (if outside the UK), that the organisation is in breach of obligations related to the payment of tax or social security contributions?	No 🗆
2.3 (b)	If you have answered yes to question 2.3(a), please provide further details. Please also confirm you have paid or have entered into a binding arrangement with a view to paying, the outstanding sum including where applicable any accrued interest and/or fines.	

Please Note: The authority reserves the right to use its discretion to exclude a potential supplier where it can demonstrate by any appropriate means that the potential supplier is in breach of its obligations relating to the non-payment of taxes or social security contributions.

Section 3	Grounds for discretionary exclusion				
Question Number	Question	Response			
3.1	Regulation 57 (8)				
	The detailed grounds for discretionary exclusion of an organisation are set ou on this <u>webpage</u> , which should be referred to before completing these questions.				
	the following situations have applied to	se indicate if, within the past three years, anywhere in the world any of ollowing situations have applied to you, your organisation or any other on who has powers of representation, decision or control in the hisation.			
3.1 (a)	Breach of environmental obligations?	Yes □ No □ If yes, please provide details at 3.2			
3.1 (b)	Breach of social obligations?	Yes □ No □ If yes, please provide details at 3.2			
3.1 (c)	Breach of labour law obligations?	Yes □ No □ If yes, please provide details at 3.2			
3.1 (d)	Bankrupt or is the subject of insolvency or winding-up proceedings, where the organisation's assets are being administered by a liquidator or by the	Yes □ No □ If yes, please provide details at 3.2			

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	court, where it is in an arrangement	
	with creditors, where its business activities are suspended or it is in	
	any analogous situation arising from	
	a similar procedure under the laws	
	and regulations of any State?	
3.1 (e)	Guilty of grave professional	Yes 🗆
	misconduct?	No 🗆
		If yes, please provide details at 3.2
3.1 (f)	Entered into agreements with other	Yes
0.1 (1)	economic operators aimed at	
	distorting competition?	No 🗆
3.1 (g)	Aware of any conflict of interest	If yes, please provide details at 3.2
5.1 (g)	within the meaning of regulation 24	
	due to the participation in the	No 🗆
	procurement procedure?	If yes, please provide details at 3.2
3.1 (h)	Been involved in the preparation of	Yes 🗆
- ()	the procurement procedure?	No 🗆
		If yes, please provide details at 3.2
3.1 (i)	Shown significant or persistent	Yes
	deficiencies in the performance of a	No 🗆
	substantive requirement under a	
	prior public contract, a prior contract	If yes, please provide details at 3.2
	with a contracting entity, or a prior	
	concession contract, which led to	
	early termination of that prior	
	contract, damages or other	
	comparable sanctions?	
3.1 (j)	Please answer the following	
	statements	
	The second second	
3.1 (j) - (i)	The organisation is guilty of serious	Yes 🗆
	misrepresentation in supplying the	No 🗆
	information required for the	If Yes, please provide details at 3.2
	verification of the absence of grounds for exclusion or the fulfilment of the	
	selection criteria.	
	Is the above statement true of your	
	organisation?	
3.1 (j) - (ii)	The organisation has withheld such	
- 07 ()	information.	No 🗆
		If Yes, please provide details at 3.2
3.1 (j) - (iii)	The organisation is not able to submit	Yes 🗆
	supporting documents required under	No 🗆
	regulation 59 of the Public Contracts	If Yes, please provide details at 3.2
	Regulations 2015.	
3.1 (j) - (iv)	The organisation has influenced the decision-making process of the	Yes 🗆
	appresion-making process of the	No 🗆

	contracting authority to obtain confidential information that may confer upon the organisation undue advantages in the procurement procedure, or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.	If Yes, please provide details at 3.2
3.2	If you have answered Yes to any of the explain what measures been taken to demonstrate the reliability of the organ despite the existence of a relevant gro exclusion? (Self-Cleaning)	isation

Part 3: Selection Questions

Section 4	Economic and Financial Standing			
Question Number	Question	Response		
4.1	Are you able to provide a copy of your audited accounts for the last two years, if requested? If no, can you provide one of the following: answer with Y/N in the relevant box.	Yes □ No □		
	 (a) A statement of the turnover, Profit and Loss Account/Income Statement, Balance Sheet / Statement of Financial Position and Statement of Cash Flow for the most recent year of trading for this organisation. 	Yes □ No □		
	(b) A statement of the cash flow forecast for the current year and a bank letter outlining the current cash and credit position.	Yes □ No □		
	(c) Alternative means of demonstrating financial status if any of the above are not available (e.g. forecast of turnover for the current year and a statement of funding provided by the owners and/or the bank, charity accruals accounts or an alternative means of demonstrating financial status).	Yes □ No □		
4.2	Where we have specified a minimum level of economic and financial standing and/ or a minimum financial threshold within the evaluation criteria for this procurement, please self-certify by answering 'Yes' or 'No' that you meet the requirements set out.	Yes □ No □		

Section 5	If you have indicated in the Selection Questionnaire question 1.2 that you are part of a wider group, please provide further details below:		
Question Number	Question	Response	
Name of or	ganisation		
Relationsh	ip to the Supplier completing these questions		
5.1	Are you able to provide parent company accounts if requested to at a later stage?	Yes 🗆	
		No 🗆	
5.2	If yes, would the parent company be willing to	Yes 🗆	
	provide a guarantee if necessary?	No 🗆	
5.3	If no, would you be able to obtain a guarantee elsewhere (e.g. from a bank)?	Yes 🗆	
		No 🗆	

Section 6	Technical and Professional Ability
Question Number	Question
6.1	Relevant experience and contract examples
	Please provide details of up to three contracts, in any combination from either the public or private sector; voluntary, charity or social enterprise (VCSE) that are relevant to our requirement. VCSEs may include samples of grant-funded work. Contracts for supplies or services should have been performed during the past three years. Works contracts may be from the past

five years.
The named contact provided should be able to provide written evidence to confirm the accuracy of the information provided below.
Consortia bids should provide relevant examples of where the consortium has delivered similar requirements. If this is not possible (e.g. the consortium is newly formed or a Special Purpose Vehicle is to be created for this contract) then three separate examples should be provided between the principal member(s) of the proposed consortium or Special Purpose Vehicle (three examples are not required from each member).
Where the Supplier is a Special Purpose Vehicle, or a managing agent not intending to be the main provider of the supplies or services, the information requested should be provided in respect of the main intended provider(s) or sub-contractor(s) who will deliver the contract.
If you cannot provide examples, see question 6.3

	Contract 1	Contract 2	Contract 3
Name of customer organisation			
Point of contact in the organisation			
Position in the organisation			
E-mail address			
Description of contract			
Contract Start date			
Contract completion date			
Estimated contract value			

6.2	Where you intend to sub-contract a proportion of the contract, please demonstrate how you have previously maintained healthy supply chains with your sub-contractor(s)
	Evidence should include, but is not limited to, details of your supply chain management tracking systems to ensure performance of the contract and including prompt payment or membership of the UK Prompt Payment Code (or equivalent schemes in other countries)

6.3	If you cannot provide at least one example for questions 6.1, in no more than
	500 words please provide an explanation for this e.g. your organisation is a
	new start-up, or you have provided services in the past but not under a
	contract.

Section 7	Modern Slavery Act 2015: Requirements under N 2015	Nodern Slavery Act
7.1	Are you a relevant commercial organisation as defined by section 54 ("Transparency in supply chains etc.") of the Modern Slavery Act 2015("the Act")?	□ Yes □ No

7.2	 Bidder guidance - Bidder shall confirm they are or are not a relevant commercial organisation as defined by section 54 of the Modern Slavery Act 2015 by answering Yes or No. Yes - Please provide the relevant URL in question 7.2 No - Please provide an explanation in question 7.3 Scoring Criteria - For Information Only Please only answer this question if you have answered Yes to question 7.1 in which you have 	Please provide relevant URL
	 confirmed that you are compliant with the annual reporting requirements contained within Section 54 of the Modern Slavery Act 2015? If you are subject to the Modern Slavery Act then it is a requirement of the Contracting Authority in its contractual terms, for you to comply with this obligation including the Contracting Authority's right of audit under any contract awarded. Bidder Guidance - The bidder shall provide the relevant URL or attachment This submission must be compliant with the Modern Slavery Act to achieve a PASS. If your organisation is not currently captured by the Modern Slavery Act and is not currently compliant, but will be prior to any contract award, as you will be captured by the Act upon the award then this will achieve a PASS. If your organisation is captured by the Modern Slavery Act and is not currently compliant, but will be prior to any contract award, nor will it be prior to any contract award then this will achieve a PASS. 	
	Please note: It is of paramount importance that any organisation needs to thoroughly consider, before submitting its response, that having a UK subsidiary will not automatically mean that an overseas parent company is caught by the Modern Slavery Act, since a subsidiary may act completely independently of its parent or other group companies. Scoring Criteria - Mandatory Pass/fail	
7.3	Please only answer this question if you have answered No to question 7.1 in which you have confirmed that you are not required to be compliant	Please provide an explanation

with the annual reporting requirements contained within Section 54 of the Modern Slavery Act 2015?
If you are subject to the Modern Slavery Act then it is a requirement of the Contracting Authority in its contractual terms, for you to comply with this obligation including the Contracting Authority's right of audit under any contract awarded.
Bidder Guidance - The bidder shall provide an explanation as an attachment.
If your organisation is not captured by the Modern Slavery Act please ensure that you provide a clear explanation to achieve a PASS. The Contracting Authority also actively encourages those organisations that are not captured by the Act to comply with the Spirit of the Act.
Please note: It is of paramount importance that any organisation needs to thoroughly consider, before submitting its response, that having a UK subsidiary will not automatically mean that an overseas parent company is caught by the Modern Slavery Act, since a subsidiary may act completely independently of its parent or other group companies.
Scoring Criteria - Mandatory Pass/fail

Additional Questions

Suppliers who self-certify that they meet the requirements to these additional questions will be required to provide evidence of this if they are successful at contract award stage.

Section 8	Additional Questions
8.1	Insurance
8.1 (a)	Please self-certify whether you already have, or can commit to obtain, prior to the commencement of the contract, the levels of insurance cover indicated below:
	Employer's (Compulsory) Liability Insurance = £5,000,000 Public Liability Insurance = £5,000,000 Professional Indemnity Insurance = £10,000,000
	*It is a legal requirement that all companies hold Employer's (Compulsory) Liability Insurance of £5 million as a minimum. Please note this requirement is not applicable to Sole Traders.

SEL5.5	Please self-certify that your organisation has a Health and Safety Policy that complies with current legislative requirements. These should consider not only were your organisation is based but also any needs that are required in the country of delivery of the procurement.
Bidder	The Bidder shall answer Yes or No
Guidance	Yes – Pass
	No – Fail
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Yes – Pass
Туре	No – Fail

SEL5.6	Has your organisation or any of its Directors or Executive Officers been in receipt of enforcement/remedial orders in relation to the Health and Safety Executive (or equivalent body) in the last 3 years?
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Fail* – Please provide details within SEL5.6.1 No – Pass – No response required for SEL5.6.1
	If your answer to this question is "Yes", please provide details in a separate document attachment to SEL5.6.1 of the conviction or notice and details of any remedial action or changes you have made as a result of conviction or notices served.
	*The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
Scoring	Mandatory Pass / Fail
Criteria	Vec Failt Diagon provide details within SELE 6.1
Answer	Yes – Fail* – Please provide details within SEL5.6.1
Туре	No – Pass – No response required for SEL5.6.1

SEL5.6.1	Supporting Documentation for SEL5.6 - Enforcement/remedial orders in relation to the Health and Safety Executive (or equivalent body) in the last 3 years?
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.6 please provide details of the conviction or notice and details of any remedial action or changes that you have made as a result of the conviction or notices served.
	*The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
	This information should be provided as an attachment to this question. Any bidder declaring enforcement or remedial action within SEL5.6 but not providing evidence may not be considered.
Scoring Criteria	For Information Only

Answer	Document Upload
Туре	
SEL5.7	Has your organisation been convicted of breaching environmental
	legislation, or had any notice served upon it, in the last three years by
	any environmental regulator or authority (including local authority)?
Bidder	The Bidder shall answer yes or no
Guidance	
	Yes – Fail* – Please provide details within SEL5.7.1
	No – Pass – No response required for SEL5.7.1
	If your answer to this question is "Yes", please provide details in a separate
	document attached for SEL5.7.1 of the conviction or notice and details of
	any remedial action or changes you have made as a result of conviction or
	notices served.
	*The Contracting Authority will not select bidder(s) that have been
	prosecuted or served notice under environmental legislation in the last 3
	years, unless the authority is satisfied that appropriate remedial action has
0	been taken to prevent future occurrences/breaches.
Scoring	Mandatory Pass / Fail
Criteria	
Answer	Yes – Fail* – Please provide details within SEL5.7.1
Туре	No – Pass – No response required for SEL5.7.1

SEL5.7.1	Supporting Documentation for SEL5.7 - breaching environmental legislation, in the last 3 years?
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.7 please provide details of the conviction or notice and details of any remedial action or changes that you have made as a result of the conviction or notices served.
	The Contracting Authority will not select bidder(s) that have been prosecuted or served notice under Health and Safety legislation in the last 3 years, unless the authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.
	This information should be provided as an attachment to this question. Any bidder declaring enforcement or remedial action within SEL5.7 but not providing evidence may not be considered.
Scoring Criteria	For Information Only
Answer Type	Document Upload

SEL5.8	If you use sub-contractors, do you have processes in place to check whether any of these organisations have been convicted or had a notice served upon them for infringement of environmental legislation?
Bidder Guidance	The Bidder Shall answer Yes/No/Not Applicable A response of ' Yes' or ' Not Applicable' will result in a pass and a response of ' No' will result in a fail against this question.
Scoring Criteria	Mandatory Pass / Fail

Answer	Multiple Choice Dropdown
Туре	
	Yes – Pass
	No – Fail
	N/A – Pass

SEL5.9	In the last three years, has any finding of unlawful discrimination been made against your organisation by an Employment Tribunal, an Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? And/or; In the last three years, has your organisation had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds of alleged unlawful discrimination?
Bidder Guidance	The Bidder shall answer Yes or No Yes – Fail* – Please provide details within SEL5.9.1 No – Pass – No response required within SEL5.9.1
	*If you have answered "yes" please provide, as a supporting document to SEL5.9.1 including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action has been taken to prevent similar unlawful discrimination reoccurring.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Fail* - Please provide details within SEL5.9.1 No – Pass – No response required within SEL5.9.1

SEL5.9.1	Supporting Documentation for SEL5.9
Bidder Guidance	Where a bidder has responded 'Yes' to SEL5.9 please provide a supporting document attached to this question, including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action(s) have been taken to prevent similar unlawful discrimination reoccurring.
	This information should be provided as an attachment to this question. Any bidder declaring unlawful discrimination within SEL5.9 but not providing evidence may not be considered.

Scoring	For Information Only
Criteria	
Answer	Document Upload
Туре	
SEL5.10	If you use sub-contractors, do you have processes in place to check whether any of the circumstances in regard to the last three years, has any finding of unlawful discrimination been made against your subcontractors by an Employment Tribunal, an Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? And/or;
	In the last three years, has any of your subcontractors had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds of alleged unlawful discrimination?
Bidder Guidance	The Bidder Shall answer yes or no
	Yes – Fail*– Please provide details within SEL5.10.1 No – Pass – No response required within SEL5.10.1
	*If you have answered "yes" please provide a document to SEL5.10.1 providing a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your sub-contractors, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.
	You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action has been taken by you and your sub-contractors to prevent similar unlawful discrimination reoccurring.
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Fail* - Please provide details within SEL5.10.1
Туре	No – Pass – No response required to SEL5.10.1
SEL5.10.1	Supporting Documentation for SEL5.10

SEL5.10.1	Supporting Documentation for SEL5.10
Bidder	Where a bidder has responded 'Yes' to SEL5.10 please provide a
Guidance	supporting document attached to this question, including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.
	If the investigation upheld the complaint against your subcontractor, please use the attachment to explain what action (if any) your subcontractor or your organisation has taken to prevent unlawful discrimination from reoccurring.
	If it is your organisations unequivocal intention to use the same subcontractor? should you be successful in being awarded this procurement opportunity, you may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate

	remedial action(s) have been taken to prevent similar unlawful discrimination reoccurring.
	This information should be provided as an attachment to this question.
	Any bidder declaring unlawful discrimination within SEL5.10 but not providing evidence may not be considered.
Scoring	For Information Only
Criteria Answer	Document Upload
Туре	
SEL2.10	Cyber Essentials has been mandatory for central government contracts advertised after 1 October 2014 which involve handling personal information and providing certain ICT products and services. It is mandatory for bidders to demonstrate that they meet the technical requirements prescribed by Cyber Essentials for those contracts featuring any of the characteristics set out below in bidders' guidance.
	Cyber Essentials is for all organisations, of all sizes, and in all sectors. This is not limited to companies in the private sector, but is also applicable to universities, charities, and public sector organisations.
	Further details are available at: https://www.cyberstreetwise.com/cyberessentials/
Bidder Guidance	Any of the following but not limited to typical characteristics, will necessitate the mandatory requirement for bidders to have an up to date Cyber Essentials Certificate:
	 i) Where personal information of citizens, such as home addresses, bank details, or payment information is handled by a supplier. ii) Where personal information of Government employees, Ministers and Special Advisors such as payroll, travel booking, or expenses information is handled by a supplier. iii) Where ICT systems and services are supplied which are designed to store, or process, data at the OFFICIAL level of the Government Protective Marking scheme. iv) Contracts that are considered by the Contracting Authority to be sensitive in character
	Bidders can answer
	Yes – the Cyber Essential Certificate is currently in place
	Intend – the Cyber Essential Certificate is not in place and we intend to have it in place for commencement of the contract.
	No – the Cyber Essential Certificate is not in place and we have no intention of having it in place for commencement of the contract
	A response of ' Yes' or ' Intend' will result in a pass and a response of ' No' will result in a fail against this question.

Scoring Criteria	Mandatory Pass / Fail
Answer	Multiple Choice Dropdown
Туре	
	Yes – the Cyber Essential Certificate is currently in place
	Intend – the Cyber Essential Certificate is not in place and we intend to
	have it in place for commencement of the contract.
	No – the Cyber Essential Certificate is not in place and we have no
	intention of having it in place for commencement of the contract

SEL2.12	General Data Protection Regulations (GDPR) Act and the Data Protection Act 2018
	The GDPR is a mandatory requirement for all contracts or agreements both in the Public and the private sectors that involves the transfer and processing of personal data, which came into force on the 25th May 2018.
	It is mandatory for bidders to demonstrate that they are able to meet the technical requirements and obligations prescribed by the GDPR.
	All contracts or agreements that are awarded by the Contracting Authority (the data controller and processor) shall contain terms and conditions that oblige the successful bidder and any bidder supply chain (data processor) used under this Contract to comply with the GDPR and indemnify the Contracting Authority (data controller and processor).
	Further information and helpful guidance relating to the GDPR is available from the Information Commissioners Office (ICO) at: https://ico.org.uk/
Bidder Guidance	The Contracting Authority actively encourages all bidders to ensure that they visit the ICO website via the advised link and understand the implications of the GDPR and have your Data Protection Officer complete this section if you have one or attentively seek external professional advice before completing this section of your bid
	Bidders can answer
	Yes – We can demonstrate full compliance as is required by the GDPR now – Pass
	No – We will not be compliant prior to any award and we have no intention of being compliant – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – We can demonstrate full compliance as is required by the GDPR now – Pass
	No – We will not be compliant prior to any award and we have no intention of being compliant – Fail

SEL2.13	Data Storage
	Please confirm where GDPR data will be stored for the duration of this Contract, including any additional Countries that data may be transferred to throughout the life of this Contract.
Bidder Guidance	Bidders are required to confirm where GDPR data will be stored for the duration of this Contract, including any additional Countries that data may be transferred to throughout the life of this Contract
	Please note, where bidders confirm that data may be stored or transferred outside of the UK, there may be a requirement to include additional Contract Clauses to ensure GDPR Compliance.
Scoring Criteria	For Information Only
Answer Type	Document Upload

FOI1.1	FREEDOM OF INFORMATION ACT 2000 (FOIA) AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 (EIR)
	Information provided in the course of the procurement process may be disclosed under Freedom of Information Act 2000 or Environmental Information Regulations 2004.
	Please note that some of the information provided may be protected under the FOIA exemptions and EIR exceptions. More information on applying the exemptions or exceptions can be found under the information Commissioners Office (ICO) website <u>http://ico.org.uk</u>
	Please confirm you have been informed that information provided under this Bid may be disclosed under the FOIA and EIR and agree to it being published.
Bidder	The Bidder shall answer Yes or No
Guidance	Yes – Pass
Scoring	No - Fail Mandatory Pass / Fail
Criteria	Wandatory Fass / Lan
Answer	Yes – Pass
Туре	No – Fail

FOI1.2	FREEDOM OF INFORMATION ACT 2000 AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 EXEMPTIONS
	Please complete this section <u>only</u> if you have agreed for your information to be disclosed under the FOIA or EIR in FOI1.1 If you have not agreed for your information to be disclosed under the FOIA or EIR in Question FOI1.1 please complete each field 'N/A' (not applicable)

	If you have agreed for your information to be disclosed under the FOIA or EIR in Question FOI1.1 please tell us what exemptions or exceptions may apply to your information and why?
Bidder Guidance	The Bidder shall provide details of their proposed exemptions/exception in the fields below.
	The Bidder shall note that if the Contracting Authority believes that the suggested exemptions or exceptions have not been applied properly, the Contracting Authority will disclose the requested information unless another exemption or exception can be applied by the Contracting Authority.
	Be aware that by completing FOI1.1 and answering 'yes' you have agreed for the Contracting Authority to disclose the provided information under the Freedom of Information Act 2000 or Environmental Information Regulation 2004; therefore, you will not be approached for consent.
	Bidders are required to complete the fields below, highlighting your proposed exemptions to this question.
	If you are not relying on any exemptions or exceptions, please complete each field 'N/A' (not applicable).
Scoring Criteria	For information only
Answer Type	Confidential Information and Justification for exemption/exception under FOIA/EIR
	Large text fields
	Commercially sensitive information and Justification for
	exemption/exception under FOIA/EIR
	Large text fields

Section 6 – Award questionnaire

- 6.2 The Award questionnaires are located within the e-sourcing tool.
- 6.3 Guidance on completion of the questions is contained within bidder guidance provided, however the Contracting Authority actively encourages all organisations to seek formal clarifications through the e-sourcing tool, if any uncertainty exists as to how to complete the questions.

PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY

COMMERCIAL QUESTIONNAIRE

RFP Governance

AW1.1	FORM OF BID
	I declare that to the best of my knowledge the answers submitted in this RFP are correct. I understand that the information will be used in the process to assess my organisation's suitability to be invited to bid for the Contracting Authority's requirement and I am signing on behalf of my organisation. I understand that the Contracting Authority may reject this RFP if there is a failure to answer all relevant questions fully or if I provide false/misleading information.
	I understand that the Government's transparency agenda requires that sourcing documents, including RFP templates such as this, are published on a designated, publicly searchable web site, and, that the same applies to other sourcing documents issued by the Contracting Authority, including the RFP, and any contract entered into by the Contracting Authority or its Customers with its preferred supplier once the procurement is complete.
	By submitting a response to this RFP, I agree that our participation may be made public.
	I understand that the answers given in this response may be published on the web site (but elements may be redacted under Freedom of Information Act 2000 (FOIA) or Environmental Information Regulations 2004 (EIR)).
	By submitting a response to this RFP, I agree and accept the justification for the Contracting Authority's evaluation criteria.
	By submitting a response to this RFP I agreed and accept that the Contracting Authority reserves the right to change without notice the procedure for awarding the Contract, to reject any or all bids for the Contract, to stop the process and not award the Contract (in whole or in part) at any time without any liability on its part.
	By submitting a response to this RFP, I agree and accept that nothing in this process is intended to form any express or implied contractual relationship between the Parties unless and until a Contract is awarded. The Contracting Authority is not liable for any costs resulting from cancellation of this process nor any costs incurred by Bidders taking part in this procurement process.
	I understand that where sourcing documents issued by the Contracting Authority or contracts with its suppliers fall to be disclosed The Contracting Authority will redact them as it thinks necessary, having regard (inter alia) to the exemptions/exceptions in the FOIA or EIR.
Bidder Guidance	The Bidder shall answer Yes or No
Culturios	Yes – Pass

	No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Pass No – Fail
AW1.2	 Having examined the contents of the RFP we offer to carry out the requirement in conformity with the said conditions for the maximum fixed prices detailed in the schedule attached in response to AW5.2. We undertake to carry out the requirements specified within the period stated in the enquiry letter. Our Bid offer shall be binding between us for a period of 90 days from the closing date for receipt of Bids. The Contracting Authority reserve the right to request an extension to this period, should this be absolutely necessary as part of due process and will formalise any extension in writing. We understand that you are not bound to accept the lowest or any Bid
	you may receive.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Pass No – Fail

AW1.3	CERTIFICATE OF BONA FIDE BID
	The essence of procurement is that the customer shall receive bona fide competitive Bids, from all those Bidding. In recognition of this principle, we certify that this is a bona fide Bid, intended to be competitive and that we have not fixed or adjusted the amount of Bid by or under or in accordance with any agreement with any other person.
	We also certify that we have not done, and we undertake that we will not do at any time before the hour and date specified for the return of this Bid any of the following:
	(a) Communicate to a person other than the person calling for these Bids the amount or approximate amount of the proposed Bid, except where the disclosure, in confidence, of the approximate amount of the Bid was necessary to obtain insurance premium quotations for the preparation of the Bid;
	 (b) Enter into any agreement or arrangement with any other person that he shall refrain from bidding or as to the amount of any Bid to be submitted;
	(c) Offer to pay or agree to pay or give any sum of money or valuable consideration directly or indirectly to any

	person for doing or having done or causing or have caused to be done in relation to any other Bid or proposed Bid for the said supply / service any act or
	thing of the sort described above.
	In this certificate, the word "person" includes any persons and anybody or association, corporate or unincorporated, and any "agreement or arrangement" includes any such transaction, formal or informal, and whether legally binding or not.
	We acknowledge that the Contracting Authority will be entitled to cancel the contract and to recover from us the amount of any loss resulting from such cancellation if we or our representatives (whether with our without our knowledge) shall have practiced collusion in Bidding for this contract or any other contract with the Contracting Authority or shall employ any corrupt or illegal practices either in the obtaining or execution of this contract or any other contract with the Contracting Authority.
	We agree that the Contracting Authority may disclose the Bidders information / documentation (submitted to the Contracting Authority during this Procurement) more widely within Government for the purpose of ensuring effective cross-Government procurement
	processes, including value for money and related purposes.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Pass
Туре	No – Fail

Compliance to the Contract Terms

AW4.1	Please confirm your acceptance of the Contract Terms that can be found within the Stage One: Overview section.
Bidder Guidance	The Bidder shall answer Yes, No with justification or No
	Yes, we accept the terms and condition in their entirety – Pass
	No with justification – Pass. See complete the document upload attached to AW4.2 with details of what amounts to a valid justification.
	No – Fail
	For absolute clarity should a bidder select 'Yes' or 'No' you are not required to respond to AW4.2, however if you select 'No with Justification' you will be required to complete AW4.2 in order to be considered.
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Multiple Choice Dropdown

	Yes, we accept the terms and condition in their entirety – Pass
	No with justification – Pass. Complete the document upload attached to AW4.2 with details of what amounts to a valid justification. No – Fail
AW4.2	Where a Bidder has answered question AW4.1 with 'No with justification' they must detail the justification and the proposed change to the clause.
	Where a bidder has responded 'Yes' or 'No' to AW4.1 you are not required to respond to this question.
Bidder Guidance	A justification for not accepting a specific clause or series of clauses from the attached Contract Terms is that the Bidder would be in breach of legal requirements or statutory regulations by complying with that clause or series of clauses (i.e. for the avoidance of doubt, being unable to comply with a clause or series of clauses because of an internal policy reason will not be considered to be a justification for a legal requirement or statutory regulation).
	 Where the Bidder has answered question AW4.1 as "no with justification", the Bidder shall provide a Contract mark-up utilising track changes detailing the relevant clause, the proposed changes to the clause and the justification for the changes. In this case, the Bidder shall score a pass if (but only if) the Contracting Authority considers both the following requirements are satisfied: the reasons stated as justifying the Bidder's statement that it cannot
	 accept the Contract Terms due to legal requirements or statutory regulations are valid; and the changes submitted do not create significant risk for the Contracting Authority and are reasonably necessary and proportionate to ensure the Bidder complies with the legal requirements and statutory regulations.
	In the event of a Bidder answering Yes or No to Question AW4.1 and then providing a proposed mark-up, rejection of a clause or a justification for a change then the response will be a Fail. Any bidder selecting 'No with Justification' to AW4.1 and failing to upload an attachment to this question detailing the information above may not be considered further.
	Bidders are to note that any requested modifications to the Contracting Authority Terms and Conditions on the grounds of statutory and legal matters only, should be raised as a formal clarification during the permitted clarification period.
Scoring Criteria	Mandatory Pass/Fail
Answer Type	Document Upload

PRICE QUESTIONNIARE

AW5.1	Please confirm your price shall remain firm and fixed for the full term of the Contract. Thereafter they shall be subject to change in accordance with the terms of the contract.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass
	No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Pass
Туре	No - Fail

AW5.2	Bidders are required to complete the Excel Pricing Schedule attached in the Document Upload attachments.
	All prices shall be in £ GBP and exclusive of VAT.
	All costs appearing elsewhere in the Bid but not mentioned in this Pricing Schedule shall be presumed waived.
Bidder Guidance	Bidders shall confirm they have completed the Pricing Schedule.
Culdulioc	The scoring methodology for this question shall be:
	The lowest price for a response which meets the pass criteria shall score 100.
	All other bids shall be scored on a pro rata basis in relation to the lowest price. The score is then subject to a multiplier to reflect the percentage value of the price criterion.
	Where the scoring criterion is worth 50% then the 0-100 score achieved will be multiplied by 50
	In the example if a supplier scores 80 from the available 100 points this will equate to 40% by using the following calculation: Score/Total Points multiplied by 50 (80/100 x $50 = 40$)
	The lowest score possible is 0 even if the price submitted is more than 100% greater than the lowest price.
	The lowest price for a response which meets the pass criteria shall score 100. All other bids shall be scored on a pro rata basis in relation to the lowest price. The lowest score possible is 0.
	For example, assuming the lowest bid is £100,000.
	Bid Price £100,000 Differential to the lowest price which meets mandatory pass criteria ('Differential') 0 Score 100

Scoring Criteria	Bid price - £120,000 Differential - 20% Score - 80 Bid price - £140,000 Differential - 40% Score - 60 Bid Price - £150,000 Differential - 50% Score - 50 Bid Price - £175,000 Differential - 75% Score - 25 Bid Price - £200,000 Differential - 100% Score - 0 Bid Price - £300,000 Differential - 200% Score - 0 Maximum Marks 30%
Answer Type	Price Document Upload

AW5.4	 The Contracting Authority is committed to delivering payments to suppliers within the timescales stated within our Contract terms and intend to embrace e-invoicing. Options for suppliers to choose from are outlined in the FAQ documentation that can be found within Stage One: Overview. Please confirm your acceptance of e-payment.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass
	No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Pass
Туре	No – Fail

AW5.5	Please confirm if you are successfully awarded this contract your implementation team will work with the Contracting Authority to ensure that e-invoicing is established within 28 days of Contract award by the Contracting Authority.
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass
	No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Pass
Туре	No – Fail

QUALITY QUESTIONNIARE

AW6.1	Please confirm your compliance to the requirements of Section 4 Specification
Bidder Guidance	The Bidder shall answer Yes or No
	Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer	Yes – Pass
Туре	No – Fail

AW6.2	Variable Bids	
	The Contracting Authority shall not accept variable bids as part of this Procurement. The criteria in regard to variable bids for this Procurement is outlined below.	
Bidder Guidance	The Bidder shall answer Yes or No	
	Yes - We have provided a variable bid only - Fail	
	No - We have chosen to only offer a main bid and have not chosen to provide an alternative bid submission – Pass	
Scoring	Mandatory Pass / Fail	
Criteria		
Answer	Yes - We have provided a variable bid only – Fail	
Туре	No - We have chosen to only offer a main bid and have not chosen to provide an alternative bid submission – Pass	

PROJ1.1	Methodology/ Understanding
	Please clearly explain your proposed methodology and approach to achieving the objectives and delivering the outputs highlighted in the specification.
Bidder	
guidance	Please demonstrate that you have a clear and thorough understanding of the requirements and environment within specification, and please detail your proposed methodology for achieving the objectives and delivering the outputs highlighted within the specification, to ensure successful delivery of the contract.
	As a minimum we require your response to contain the following information:
	Your understanding of the overall requirement
	 How you will Implement the requirement - Communications and Training - To each UKRI Research Council

Bidder response	Document Upload
	Maximum Mark: 15%
Scoring criteria	Scoring shall be based on 0-100 scoring methodology.
	An attachment is allowed for this question. Please attach your answer as a pdf document limited to four sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
	 External Support needed Please provide details of any external support that would be needed and from whom, in order to undertake and complete this project e.g. subcontracts.
	 Describe your approach to travel user training and the methods of delivery e.g. e-learning or face to face. Account Management - Initial monthly meetings for the first 3 months then quarterly meetings thereafter to include service usage reports i.e. data on website usage by UKRI staff, types of web information accessed, numbers of medical calls made for security and medical information requests.

	Project Programme and Methodology
PROJ1.2	Based on the specification provided and the explicit timeline given, please provide a fully integrated project programme detailing what activities the bidder will undertake at each stage of this requirement. Please provide a clear and detailed explanation that relates to your project programme.
Bidder Guidance	Within your response you must ensure that you have provided sufficient detail to illustrate how you will achieve the programme and deliver each element in line with both the bidders proposed methodology and the contracting authority's timelines.
	Bidders are asked to ensure that as a minimum, the following areas are covered / depicted within the programme;
	A detailed timetable for carrying out the work based on the proposed approach and method: Week 1 – 2 Pre-start administration, Confirm billing and invoicing arrangements, Arrange travel data input.
	Week 2 – 6 System Set Up for each UKRI Research Council
	Week 6 – 10 Communications and Training each UKRI Research Council

	 Please also include : Key milestones and deadlines, including suggested meetings and progress reports. Key dates of the Contract Proposed Training Dates Key dates for client decisions and approvals An attachment is allowed for this question Please attach your answer as a pdf document limited to four sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring criteria	Scoring shall be based on 0-100 scoring methodology.
Bidder response	Maximum Mark: 5% Document Upload

PROJ1.3	Risk Management and Security Services
	Please identify key risks applicable in delivering the services, including the actions you would take to mitigate the risks. Bidders should include how the project will be monitored to ensure it is delivered in terms of quality, timeliness and cost.
Bidder guidance	Bidders are asked to provide details of all key risks that could affect the delivery of these services as per the specification.
	As a minimum your response should include:
	Demonstrate your tools and processes to mitigate risks.
	 Identification of envisaged key risks to the project
	 Your security risk ratings and your methodology for determining these ratings are these ratings direct or via a third party
	An attachment is allowed for this question.
	Please attach your answer as a pdf document limited to four sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring criteria	Scoring shall be based on 0-100 scoring methodology.
	Maximum Mark: 15%

Bidder	Decument Liplead
response	Decument opload

PROJ1.4	Medical Support
	Please clearly explain your proposed methodology and approach to medical support and how you will achieve the objectives and deliver the outputs highlighted in the specification.
Bidder guidance	 Please include as a minimum: Medical advice and medical assistance Medical repatriation after a medical or security situation Details on your global medical risk ratings – how these are determined, communicated and updated How you provide pro-active medical/security alerts Detail your processes for online and face-to-face medical consultation Describe how you would liaise with UKRI Occupational Health service providers Please describe how you would provide support to employees in fragile or remote locations An attachment is allowed for this question Please attach your answer as a pdf document limited to four sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin
	setting 2.54cm.
Scoring criteria	Scoring shall be based on 0-100 scoring methodology. Maximum Mark: 15%
Bidder response	Document Upload

PROJ1.5	Technology Please clearly explain the technology/ software system you will provide and how it meets the relevant objectives and outputs detailed in the specification.
Bidder guidance	Please include:

	 Details of the travel tracking system and technical specification (mobile app, Satellite phone, spot tracker) including the functionality provided e.g. 2-way communication/ push notifications, automated communication, tracking technology.
	 Any technological restrictions e.g. does not work with a particular type of satellite phone.
	 The interface with country risk ratings and 24/7/365 global threat monitoring, explaining how threat alerts will be delivered
	An attachment is allowed for this question
	Please attach your answer as a pdf document limited to four sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring criteria	Scoring shall be based on 0-100 scoring methodology.
	Maximum Mark: 15%
Bidder response	Document Upload

Business Continuity
Please clearly explain your Disaster Recovery plan including your proposed approach, tools and procedures you have in place to enable the recovery or continuation of details highlighted within the specification.
As a minimum we require your response to contain the following information:
 Please provide details of your disaster recovery plan including back up plan for data or operational centres in the event of a system failure/technical issue.
An attachment is allowed for this question
Please attach your answer as a pdf document limited to two sides of A4 – Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing. Please use the Normal margin setting 2.54cm.
Scoring shall be based on 0-100 scoring methodology. Maximum Mark: 5%

Bidder	Document Unload
response	Document opioad