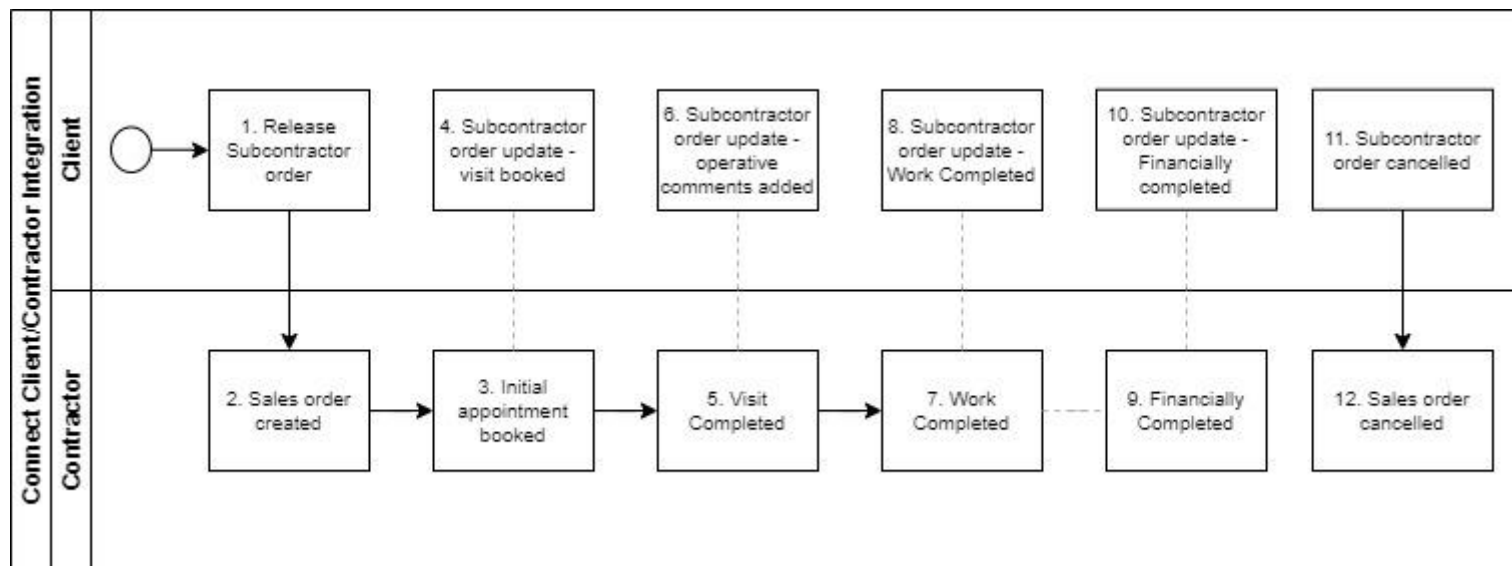


1.0 Overview

This document covers the standard integration offered by Totalmobile where a client and contractor are both using Connect.

2.0 Diagram



3.0 Diagram Description

Each of the points below relates to the numbered boxes in the diagram and offers a description of the transaction taking place

1 & 2. One the client system, a subcontractor order is released to the nominated contractor, triggering the interface to create a sales order on the contractors Connect system. The primary order number on the contractor side will match the client's order number and the contractor's secondary order number will match the subcontractor order ID in the client system.

3 & 4. When an initial appointment booking on the contractor system moves the order to 'Planned' status, the interface will send a subcontractor order update to the client system indicating an appointment has been booked.

5 & 6. When visits are completed (can happen multiple times on a single order) on the contractor system, the interface will send a subcontractor order update to the client system to record the operative's notes.

7 & 8. When the contractor moves their sales order to 'Work Completed' status, the interface will send a subcontractor order update to the client system to indicate that work has been completed.

9 & 10. When the contractor moves their sales order to 'Financially Completed' status, the interface will send a subcontractor order update to the client system to indicate that work is fully completed. At this time, SOR codes are also confirmed.

11 & 12. A client may choose to cancel a subcontractor order, at which point the interface will send a cancellation request to the contractor.

4.0 Exclusions

- Photos and documents are not currently exchanged
- Variations are not currently supported, although any new codes within contractor variation limits will be accepted
- 'Order notes' are not currently integrated. The only means of notes being sent to the client system is from a contractor operative's visit comments