



Crown
Commercial
Service

**Technology Products 2 Agreement RM3733
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

Customer details

Customer organisation name

Driver and Vehicle Licensing Agency (DVLA)

Billing address

[REDACTED TEXT]

Customer representative name

[REDACTED TEXT]

Customer representative contact details

[REDACTED TEXT]

Supplier details

Supplier name

Computacenter (UK) Ltd

Supplier address

[REDACTED TEXT]

Supplier representative name

[REDACTED TEXT]

Supplier representative contact details

[REDACTED TEXT]

Order reference number

[REDACTED TEXT]



Section B Overview of the requirement

Framework Lot under which this Order is being placed

Tick one box below as applicable

- | | |
|---|-------------------------------------|
| 1. HARDWARE | <input type="checkbox"/> |
| 2. SOFTWARE | <input type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS | <input checked="" type="checkbox"/> |
| 4. INFORMATION ASSURED PRODUCTS | <input type="checkbox"/> |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/> |

Customer project reference

Please provide a project reference, this will be used in management information provided by suppliers to assist CCS with framework management

CCTS18A71

Call Off Commencement Date

10th August 2018

Call Off Contract Period (Term)

The Contract will commence upon Contract award and will expire upon successful and complete delivery of the goods. The support and maintenance element of the contract will be for a one (1) year term, commencing upon delivery of the goods.

Call Off Initial Period

Twelve (12) Months

Call Off Extension Period (Optional)

Not Applicable

Specific Standards or compliance requirements

The specification of goods is outlined within the Statement of Requirements. The Customer's populated Schedule 5 in line with GDPR can be found under Appendix H - Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects. By signing this Contract the Supplier has accepted the Customer's completed Annex A.



Section C Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

Goods and/or Services

Provision of LogRhythm Technology Refresh:

TOTAL CONTRACT COST (£)	£ 455,812.75
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The Potential Provider should note that the following project milestones that the Authority will measure the quality of delivery against:

Milestone	Description	Timeframe
1	Call-off form signed;	Within one (1) week of Contract Award
2	Successful delivery of all Hardware and Software identified within Section 6, Table 1, Item lines 1 – 9, to the required location;	No Later than the 1 st of October 2018
3	Commencement of Maintenance and Support Contract;	Upon successful delivery of the products to the required location

The Authority will measure the quality of the Supplier's delivery by:

KPI/SLA	Service Area	KPI/SLA description	Target
1	Standard Maintenance and Support	Hardware Support and replacement if needed throughout the contract duration;	100%
2	Standard Maintenance and Support	Software Support from LogRhythm via support portal, email or telephone support twenty four (24) hours a day, seven (7) days a week throughout the duration of the one (1) year Contract;	100%
3	Standard Maintenance and Support	Knowledge updates to be completed weekly throughout the duration of the one (1) year Contract;	100%



4	Standard Maintenance and Support	Minor and major software updates throughout the duration of the one (1) year Contract;	100%
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Warranty Period, if applicable

Not Applicable.

Location/Site(s) for Delivery

[REDACTED TEXT]

Dates for Delivery of the Goods and/or the Services

16/08/2018

Software

Supplier Software

[REDACTED TEXT]

Third Party Software

[REDACTED TEXT]

Maintenance Agreement

[REDACTED TEXT]

Additional Clauses (see Annex 3 of Framework Schedule 4) Tick as required

Alternative Clauses

Scots Law
Or

Northern Ireland Law

Non-Crown Bodies

Non-FOIA Public
Bodies

Additional Clauses

Tick one box below as applicable

A: Termed Delivery – Goods

B: Complex Delivery – Solutions
(includes Termed Delivery – Goods)

**NB Both of the above options
require an Implementation Plan
which should be appended to this
Order Form**

Optional Clauses

Tick any applicable boxes below

C: Due Diligence

D: Call Off Guarantee

E: NHS Coding
Requirements

F: Continuous Improvement
& Benchmarking

G: Customer Premises

H: Customer Property

I: MOD Additional Clauses

Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)

Not Applicable.



Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)

£455,812.75

Is a Financed Purchase Agreement being used?

Not Applicable.

If so, append to Call Off Schedule 2 as Annex A

Estimated Year 1 Call Off Contract Charges (£)

£455,812.75

For Orders with a defined Call Off Contract Period

Section D Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

Commercially Sensitive information

[REDACTED TEXT]

Total contract value

£455,812.75



Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

SIGNATURES

For and on behalf of the Supplier

Name	[REDACTED TEXT]
Job role/title	[REDACTED TEXT]
Signature	[REDACTED TEXT]
Date	[REDACTED TEXT]

For and on behalf of the Customer

Name	[REDACTED TEXT]
Job role/title	[REDACTED TEXT]
Signature	[REDACTED TEXT]
Date	[REDACTED TEXT]



Annex A

Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects

Description	Details
Subject matter of the processing	[REDACTED TEXT]
Duration of the processing	[REDACTED TEXT]
Nature and purposes of the processing	[REDACTED TEXT]
Type of Personal Data	[REDACTED TEXT]
Categories of Data Subject	[REDACTED TEXT]
Plan for return or destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data	[REDACTED TEXT]