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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
|  |  |
|  | **ROUTE: R70** |

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

Conditions

Schedule ID – Minimum Performance Standards

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
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|  | **ROUTE: R70** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number R70 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

Garage Address: Twickenham Garage (TF)

The Old Tram Garage

Stanley Road

Twickenham

TW2 5NP

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
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|  | **ROUTE: R70** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

As detailed on the attached Public Timetable.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE R70: Hampton - Richmond**

**Date of Structural Change:** 22 June 2024

**Date of Service Change:** 22 June 2024.

**Reason for Change:** New Contract**.**

**STREETS TRAVERSED**

**Towards Richmond:** The Avenue, Buckingham Road, Acacia Road, Hanworth Road, Hampton Lane, Swan Road, Main Street, Green Lane, Oak Avenue, Fearnley

Crescent, Oak Avenue, Broad Lane, Uxbridge Road, Hampton Hill High Street,

Wellington Road, Hampton Road, The Green, Heath Road, King Street, York Street,

Richmond Road, Richmond Bridge, Bridge Street, Hill Street, George Street, The

Quadrant, Kew Road, Richmond Circus, Lower Mortlake Road, Manor Circus, Manor

Road, Homebase Store Grounds

**Towards Hampton:** Manor Road, Manor Circus, Lower Mortlake Road, Richmond

Circus, Kew Road, The Quadrant, Eton Street, Paradise Road, Church Terrace,

Wakefield Road, Lewis Road, Red Lion Street, Hill Street, Bridge Street, Richmond

Bridge, Richmond Road, York Street, King Street, Heath Road, The Green, Hampton

Road, Wellington Road, Hampton Hill High Street, Uxbridge Road, Broad Lane, The

Avenue

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**Hampton, the Avenue, Hesitation Point**

From Buses proceed from The Avenue, departing to The Avenue.

Set down in The Avenue, Nurserylands Shopping Centre (HPTNTA H - Hampton, the Avenue, Hesitation Point) and pick up in The Avenue, Nurserylands Shopping Centre (35834 - Nurserylands Shopping Centre).

From Buses proceed from The Avenue, departing to The Avenue.

Set down in The Avenue, Nurserylands Shopping Centre (35834 - Nurserylands

Shopping Centre) and pick up in The Avenue, Nurserylands Shopping Centre

(HPTNTA H - Hampton, the Avenue, Hesitation Point).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hampton, The Avenue.

**Fulwell, Sixth Cross Road (from Richmond, Manor Road, Homebase)**

From Hampton, The Avenue

Buses proceed from South Road departing to Wellington Road.

Set down in Wellington Road, At Stop A (6393 - Fulwell Station) and pick up in

Wellington Road, At Stop B (33917 - Fulwell Station).

From RICHMOND, MANOR ROAD, HOMEBASE

Buses proceed from Hampton Road, South Road departing to Hampton Road.

Set down in Hampton Road, At Stop H (6428 - Fulwell / Sixth Cross Road) and pick up in Hampton Road, At Stop J (14715 - Fulwell / Sixth Cross Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Fulwell.

**Fulwell, Cock & Bull (from Hampton, the Avenue)**

Buses proceed from Hampton Road, Walpole Road, Spencer Road, Wellesley Road

departing to Hampton Road.

Set down in Hampton Road, at Stop SD (6390 - Trafalgar Road / Prince of Wales) and pick up in Hampton Road, at Stop H (6428 - Fulwell / Sixth Cross Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Fulwell.

**Twickenham, Albany (from Hampton, the Avenue)**

Public stand for two buses on the south side of Arragon Road commencing 25 metres from the junction of London Road and extending 24 metres east.

Buses proceed from King Street, London Road, Railway Approach, Station Yard to

stand, departing via Station Yard, Railway Approach, London Road, King Street to

Heath Road.

Set down in Heath Road, at Stop T (25898 - Heath Road / Twickenham) and pick up in Heath Road, at Stop K (BP5811 - Heath Road / Twickenham).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Twickenham.

**Twickenham Bus Garage (from Richmond, Manor Road, Homebase)**

Buses proceed from Hampton Road, Stanley Road, South Road departing to Hampton Road.

Set down in Hampton Road, at Stop SC (27526 - Trafalgar Road / Prince of Wales)

and pick up in Hampton Road, at Stop SD (6390 - Trafalgar Road / Prince of Wales).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Fulwell.

**Richmond Bus Station (from Hampton, the Avenue)**

Buses proceed from Eton Street, Paradise Road, Church Terrace departing to

Wakefield Road.

Set down in George Street, at stop B (29982 - George Street) and pick up in Wakefield Road, at stop J (36782 - Richmond Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Richmond .

**Richmond Station (from Hampton, the Avenue)**

Buses proceed from The Quadrant, Kew Road, Richmond Circus departing to Kew

Road.

Set down in The Quadrant, at stop M (16350 - Richmond Station) and pick up in Kew

Road, at stop D (BP5963 - Richmond Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Richmond.

**Richmond, Dee Road (from Hampton, the Avenue)**

Buses proceed from Lower Mortlake Road, Sheendale Road, Dee Road, Victoria Villas departing to Lower Mortlake Road.

Set down in Lower Mortlake Road, ST (16242 - Sheendale Road) and pick up in Lower Mortlake Road, SK (16241 - Sheendale Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Richmond, Manor Circus.

**Richmond, Manor Road (homebase)**

Private stand for five buses in marked bays in bus parking area on west side of Manor Road adjacent to railway line.

Buses proceed from Homebase Store Grounds to stand, departing to Manor Road.

Set down in Manor Road, at Stop Richmond/Manor Road (FW53 - Richmond / Manor Road) and pick up in Manor Road, at Stop SC (FW54 - Manor Road / Sainsbury's).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route R70 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Richmond, Manor Circus.

OTHER INFORMATION: Toilet facilities available (portable).

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
|  |  |
|  | **ROUTE: R70** |

**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | | | | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | Reference  No. | Effective Date | Vehicle  Type\*\* | AM  PVR | Midday  PVR | PM  PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | R70-63627-TE-MF-1 | 24/06/24 | TBC | 11 | 11 | 11 | 4 | 1,338.71 | 250 | 334,677.50 |
| Saturdays & Good Friday | R70-63627-TE-Sa-1 | 22/06/24 | TBC | N/A | 11 | N/A | 4 | 1,262.77 | 56 | 70,715.12 |
| Sundays & Public Holidays \* | R70-63627-TE-Su-1 | 23/06/24 | TBC | N/A | 7 | N/A | 4 | 928.66 | 58 | 53,862.28 |
|  |  |  |  |  |  |  |  | **Total Scheduled in Service Mileage** | **364** | **459,254.90** |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
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|  | **ROUTE: R70** |

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1. | | Early Termination Date  (clause 27.9) | 23 June 2028 | | |
| 2. | | Sponsored Route  (clause 27.10) | No | | |
| 3. | | Multiple Termination  Clause 27.11 to apply | No | | |
| 4. | | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes | | |
| 5. | | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)  \* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:  “46. INCENTIVE PROVISIONS   * 1. The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.   2. The following Contract Extension Criteria provisions shall not apply to this Route Agreement:   46.3.1 clause 2 and clause 44.2; and  46.3.2 Schedule IX in its entirety.  All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.” | Yes\* | | |
| 6. | Spare Vehicles – Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources. | | 1 | |
|  | |  | |
| 7. | | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service. | | | |
| 8. | | Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route R70. | | | |
| 9. | | Contract Price Adjustment – applied from Tranche 730 onwards:  Paragraph 9.2.2 is deleted and replaced by the following:  The percentage price adjustment (R) is a 12-month rolling average given by: -   |  |  |  | | --- | --- | --- | | W | = | 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index. | | Pi+1 | = | The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | | Pi+13 | = | The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | |  |  |  | |  |  | For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable. | | | | |
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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
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|  | **ROUTE: R70** |

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | High Frequency Route |
| Initial Minimum Performance Standard  (14 September 2024 to 22 June 2025) | EWT = 0.92 mins |
| Minimum Performance Standard | EWT = 0.90 mins |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
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|  | **ROUTE: R70** |

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|  | **SCHEDULE ID - ATTACHMENT** | | | |
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|  |  |  |  |  |
| **OUT DIRECTION** | |  | **BACK DIRECTION** | |
|  |  |  |  |  |
| **Timing Point Code** | **Stop Name** |  | **Timing Point Code** | **Stop Name** |
|  |  |  |  |  |
| HPTNTA | Nurserylands Shopping Centre |  | RICHMR | Manor Road / Sainsbury's |
|  |  |  |  |  |
| HPTNSC | Hampton School |  | RICHSN | Richmond Station |
|  |  |  |  |  |
| HPTNNL | Fulmer Close |  | TWICKS | Heath Road / Twickenham |
|  |  |  |  |  |
| HPTNUO | Ormond Drive |  | HPHLHH | Parkside |
|  |  |  |  |  |
| HPHLHH | Parkside |  | HPTNUO | Ormond Drive |
|  |  |  |  |  |
| TWICKS | York Street / Twickenham |  |  |  |
|  |  |  |  |  |
| RICHSN | Richmond Station |  |  |  |
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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
|  |  |
|  | **ROUTE: R70** |

**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
|  |  |
|  | **ROUTE: R70** |

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

|  |  |
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|  | **Vehicle Type A** |
| Chassis Manufacturer and Type | TBC |
| Body Manufacturer and Type |  |
| Single or Double Deck |  |
| Upper Deck Air Cooling System |  |
| Minimum Seating Capacity |  |
| Maximum Standing Capacity |  |
| Maximum Length |  |
| Maximum Width |  |
| Number of Doors |  |
| Year of Manufacture |  |
| Engine Type (Including Euro Rating) |  |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
|  |  |
|  | **ROUTE: R70** |

**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88203** |
|  |  |
|  | **ROUTE: R70** |
|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 22 JUNE 2024** |

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price£3,657,423.00 per annum

2. Period Contract Payment £281,340.23

3. Scheduled In Service Mileage 459,254.90 miles p.a

4. Deduction Figure £7.96 per mile

5. Date of Tender 4 July 2023

1. Contract Price Adjustment – The basis upon which the Contract Price

shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 14 September 2024 (Payment Period 7, Quarter 3) to 22 June 2025 (Payment Period 3, Quarter 1).