**Department for Work and Pensions**

Peel Park

Brunel Way

Blackpool

FY4 5ES

Date: 15th March 2019

**Early Market Engagement Notice. DWP Dynamic Trust Hub.**

The Department for Work and Pensions (DWP) is responsible for welfare, pensions and child maintenance policy. As the UK’s biggest public service department we administer the State Pension and a range of working age, disability and ill health benefits to around 20 million claimants and customers.

We are responsible for understanding and dealing with the causes of poverty rather than its symptoms, encouraging people to work and making work pay, encouraging disabled people and those with ill health to work and be independent, providing a decent income for people of pension age and promoting saving for retirement, providing value for money and reducing levels of fraud and error and reducing work-related death and serious injury in workplaces through the Health and Safety Executive.

Our priorities are to:

* run an effective welfare system that enables people to achieve financial independence by providing assistance and guidance into employment;
* increase saving for, and security in, later life;
* create a fair and affordable welfare system which improves the life chances of children;
* deliver outstanding services to our customers and claimants;
* deliver efficiently: transform the way we deliver our services to reduce costs and increase efficiency.

DWP Digital Group operates on a scale unrivalled almost anywhere. Our services touch the lives of almost everyone in the UK at some point. Our IT systems manage 7.35 million benefit claims each year, paying £165 billion in benefits and pensions.

In common with other areas of government we are actively seeking to improve our digital offerings to citizens and are intending to build a common platform around Identity and Trust. This platform will consist of a number of continuously evolving solutions that support the core capabilities that the Department feels it needs. This is not envisaged as a single solution, but rather a collection of interoperable services that are linked by common concepts, standards and purpose.

This will be known as the Dynamic Trust Hub (DTH) and it is anticipated that the DTH will consist of the following capabilities:

* Credentials and Authorisation;
* Identity Verification;
* Transaction Monitoring and Behavioural Risking;
* Fraud and Error Prevention.

To assist with understanding the capabilities that exist in the market in each of these areas DWP is intending to hold an early market engagement event which will assist with the decision on the possible procurement of an agile and fit-for-purpose solution.

At this stage, DWP has not identified a sourcing route for this procurement activity. The intention is to use the information gathered during the early market engagement to help shape the proposed procurement process and specification for this project.

We would therefore like to offer suitably experienced and capable organisations the opportunity to attend this event and we are particularly keen to encourage attendance by SME suppliers.

The event will consist of a series of closed 1 hour sessions with each supplier. DWP Digital will open each session with a brief overview of our vision for the DTH (max 10 minutes), each supplier will then be expected to deliver a presentation (max 30 minutes) followed by 20 minutes for questions from the supplier to the Department.

The event will be held at Kings Court, Hanover Way, Sheffield, S3 7UF on Tuesday 16th and Wednesday 17th April 2019. Please note that spaces will be limited and, if necessary, will be allocated on a ‘first come, first served’ basis. Representation will be limited to three attendees per supplier.

We will be hosting a call on Friday 22nd March for all interested suppliers to have the opportunity to ask DWP questions and seek clarification about this notice before you respond to the advert. You do not need to pre-register for this call.

Call details as follows:

|  |  |
| --- | --- |
| Conference name | Dynamic Trust Hub Early Market Engagement |
| Host name | James Randall |
| Additional speaker(s) | Mark Cranshaw, Cheryl Stevens, Mark Wilcox |
| Start date & time | 22/03/2019 11:00 Dublin, Edinburgh, London, Lisbon |
| Duration (hh:mm) | 01:00 |
| Dial in number(s) | |  |  | | --- | --- | | **Standard International Access** | | | +44 (0) 20 3481 3254 |  | |
| Participant PIN | 9544879# |

If you would like to attend the early market engagement event on 16th or 17th April, please respond to the email address below by close of business (5pm) on Friday 29th March 2019 registering your interest. Please include a Word document providing a summary of your organisation and why you think you should be selected to attend the event.

*Email address - CD.DDSPMAILBOX@DWP.GSI.GOV.UK*

**Additional Information**



Any supplier that may be contacted directly or who responds to this notice, may not necessarily be invited to the event and does not have a privileged position in relation to any future contract opportunity. Any subsequent procurements that DWP conducts will be based on the fair and objective outcome of a procurement process.

I look forward to your response.

Yours faithfully,

Mark Cranshaw

**DWP Commercial Lead, Digital Delivery of Shared Platforms Category**