

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Order Form

Call-Off Reference: Atamis Internal Reference C375217

Call-Off Title: Family Hub and Start for Life Data Portal

Call-Off Contract Description:

Overview: Development of a dedicated online Data Portal to facilitate the collection of data from Local Authorities who are part of the FH&SfL programme.

[REDACTED]

The Buyer: THE SECRETARY OF STATE FOR HEALTH AND SOCIAL CARE, ACTING AS PART OF THE CROWN THROUGH DEPARTMENT OF HEALTH AND SOCIAL CARE

Buyer Address: 39 VICTORIA STREET, WESTMINSTER, LONDON, SW1H 0EU

The Supplier: Oxford Innovation Consulting Ltd (t/a "Oxford Insights")

Supplier Address: Royal Spa Lodge, West Malvern Road, Great Malvern, Herefordshire, WR14 4EW

Registration Number: 10386645

DUNS Number: 222081690

SID4GOV ID: 222081690

This Order Form, when completed and executed by both Parties, forms a Call-Off Contract. A Call-Off Contract can be completed and executed using an equivalent document or

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

electronic purchase order system.

If an electronic purchasing system is used instead of signing as a hard-copy, text below must be copied into the electronic order form starting from 'APPLICABLE FRAMEWORK CONTRACT' and up to, but not including, the Signature block.

It is essential that if you, as the Buyer, add to or amend any aspect of any Call-Off Schedule, then you must send the updated Schedule with the Order Form to the Supplier.

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

Applicable Framework Contract

This Order Form is for the provision of the Call-Off Deliverables and dated: 06/10/2025

It's issued under the Framework Contract with the reference number RM1043.8 for the provision of Digital Outcomes Deliverables.

The Parties intend that this Call-Off Contract will not, except for the first Statement of Work which shall be executed at the same time that the Call-Off Contract is executed, oblige the Buyer to buy or the Supplier to supply Deliverables.

The Parties agree that when a Buyer seeks further Deliverables from the Supplier under the Call-Off Contract, the Buyer and Supplier will agree and execute a further Statement of Work (in the form of the template set out in Annex 1 to this Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)).

Upon the execution of each Statement of Work it shall become incorporated into the Buyer and Supplier's Call-Off Contract.

Call-Off Lot

Lot 1, Digital Outcomes 6, from Framework Schedule 1 (Specification)

Call-Off Incorporated Terms

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1 (Definitions) RM1043.8
- 3 Framework Special Terms
- 4 The following Schedules in equal order of precedence:
 - Joint Schedules for RM1043.8
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors)
 - Joint Schedule 7 (Financial Difficulties) - To be reviewed if Call-off Extension invoked
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data) RM1043.8
 - Joint Schedule 12 (Supply Chain Visibility)

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

- Call-Off Schedules for RM1043.8
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 3 (Continuous Improvement) - To be reviewed if Call-off Extension invoked
 - Call-Off Schedule 5 (Pricing Details and Expenses Policy)
 - Call-Off Schedule 6 (Intellectual Property Rights and Additional Terms on Digital Deliverables)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - Call-Off Schedule 9 (Security), and Security Management Plan
 - Call-Off Schedule 10 (Exit Management)
 - Call-Off Schedule 13 (Implementation Plan and Testing) – proportional to Statement of Works
 - Call-Off Schedule 14 (Service Levels and Balanced Scorecard) – proportional to Statement of Works
 - Call-Off Schedule 15 (Call-Off Contract Management)
 - Call-Off Schedule 18 (Background Checks)
 - Call-Off Schedule 20 (Call-Off Specification)
 - Call-Off Schedule 25 (Ethical Walls Agreement)
 - Call-Off Schedule 26 (Cyber Essentials Scheme)

5 CCS Core Terms (version 3.0.11)

6 Joint Schedule 5 (Corporate Social Responsibility) RM1043.8

7 Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

Call-Off Special Terms

The following Special Terms are incorporated into this Call-Off Contract:

None

Call-Off Start Date: 6th October 2025

Call-Off Expiry Date: 31 March 2026

Call-Off Initial Period: 6 Months

Call-Off Optional Extension Period: 1 Year (12 Months) – 1 April 2026 to 31 March 2027

Minimum Notice Period for Extensions:

If invoked, the Buyer shall, by giving the Supplier not less than 3 months' notice, be entitled to issue a without reason termination during the Call-Off Optional Extension Period i.e., between 1 April 2026 to 31 March 2027.

Call-Off Contract Value: £386,500.00

Framework Ref: RM1043.8 Digital Outcomes 6

Project Version: v2.0

Model Version: v3.8

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

Call-Off Deliverables:

Option B: See details in Call-Off Schedule 20 (Call-Off Specification)

Warranty Period:

The Supplier shall provide digital and Software Deliverables with a minimum warranty of at least 90 days against all obvious defects, and in relation to the warranties detailed in Paragraphs 4 (licensed Software warranty) and 9.6.2 (Specially Written Software and New IPRs) of Call-Off Schedule 6 (IPRs and Additional Terms on Digital Deliverables).

Buyer's Standards:

From the Start Date of this Call-Off Contract, the Supplier shall comply with the relevant (and current as of the Call-Off Start Date) Standards referred to in Framework Schedule 1 (Specification).

Cyber Essentials Scheme:

The Buyer requires the Supplier, in accordance with Call-Off Schedule 26 (Cyber Essentials Scheme) to provide a Cyber Essentials Plus Certificate prior to commencing the provision of any Deliverables under this Call-Off Contract.

Maximum Liability:

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms as amended by the Framework Award Form Special Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is: £386,500.00 for the first 6 months.

Call-Off Charges:

1 Capped Time and Materials (CTM)

Where non-UK Supplier Staff (including Subcontractors) are used to provide any element of the Deliverables under this Call-Off Contract, the applicable rate card(s) shall be incorporated into Call-Off Schedule 5 (Pricing Details and Expenses Policy) and the Supplier shall, under each SOW, charge the Buyer a rate no greater than those set out in the applicable rate card for the Supplier Staff undertaking that element of work on the Deliverables.

All changes to the Charges must use procedures that are equivalent to those in Paragraph 4 in Framework Schedule 3 (Framework Prices).]

Reimbursable Expenses:

The Parties agree that the Services shall primarily be performed remotely.

Should on-site presence be required, the Supplier will cover reasonable travel and accommodation costs.

Such travel shall not exceed a total of **5 days** per Statement of Work unless otherwise

Framework Ref: RM1043.8 Digital Outcomes 6

Project Version: v2.0

Model Version: v3.8

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

agreed in writing by both Parties.

Payment Method:

BACS Transfer

Monthly invoice

All invoices must include:

- Currency
- A valid DHSC contract or purchase order number
- Exchange rate used at quotation
- Confirmation of items/services delivered which can be receipted against.

Buyer's Invoice Address:

[REDACTED]

Buyer's Authorised Representative:

[REDACTED]

Buyer's Operational Contract Manager

[REDACTED]

Buyer's Environmental Policy

Available online at:

<https://www.gov.uk/government/publications/environment-bill-2020/30-january-2020-environment-bill-2020-policy-statement>

<https://www.gov.uk/government/publications/sustainability-in-ukhsa/environmental-policy>

To ensure the highest standards of data protection, Health and Safety (H&S), and Environment and Sustainability (E&S), the Buyer mandates that the Supplier have comprehensive policies and procedures in place to safeguard any data they collect, process, or handle on the Buyer's behalf, provide safe working environments, take responsibility for

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

the environment, and comply with all relevant laws and regulations. The Buyer reserves the right to review and audit these policies and procedures regularly and request necessary modifications, if applicable, to ensure continuous compliance with the Buyer's requirements, industry standards and the relevant laws and regulations.

Buyer's Security Policy

[REDACTED]

Also see Call-Off Schedule 9 (Security)

Supplier's Authorised Representative

[REDACTED]

Supplier's Contract Manager

[REDACTED]

Progress Report Frequency

Fortnightly Show and Tell decks to be circulated as written progress reports (in addition to daily standups)

Progress Meeting Frequency

Fortnightly progress reviews to review risks and overarching progress

Key Staff

[REDACTED]

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

Key Subcontractor(s)

Blum Health Limited

[REDACTED]

Commercially Sensitive Information

See Joint Schedule 4.

Balanced Scorecard

[Insert See Call-Off Schedule 14 (Service Levels and Balanced Scorecard)]

Not applicable

Material KPIs

The following Material KPIs shall apply to this Call-Off Contract in accordance with Call-Off

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

Schedule 14 (Service Levels and Balanced Scorecard):

Service levels:

[REDACTED]

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

Service Credits:

Not applicable

Additional Insurances:

Details of Additional Insurances required in accordance with Joint Schedule 3 (Insurance Requirements)

[REDACTED]

Guarantee:

Not applicable

Social Value Commitment:

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender)

Statement of Works:

During the Call-Off Contract Period, the Buyer and Supplier may agree and execute completed Statement of Works. Upon execution of a Statement of Work the provisions detailed therein shall be incorporated into the Call-Off Contract to which this Order Form relates.

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

Signed for and on behalf of the Supplier:

[REDACTED]

Full Name: [REDACTED]

Job Title/Role: CEO

Date Signed: 10.10.2025

Signed for and on behalf of the Buyer:

[REDACTED]

Full Name: [REDACTED]

Job Title/Role: Senior Commercial Manager

Date Signed: 10/10/2025

Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)

Call-Off Ref: RM1043.8

Crown Copyright 2022

Appendix 1

[Insert] The first Statement(s) of Works shall be inserted into this Appendix 1 as part of the executed Order Form. Thereafter, the Buyer and Supplier shall complete and execute Statement of Works (in the form of the template Statement of Work in Annex 1 to the template Order Form in Framework Schedule 6 (Order Form Template, Statement of Work Template and Call-Off Schedules)).

[Insert] Each executed Statement of Work shall be inserted into this Appendix 1 in chronology.]

[REDACTED]