

Pre-Tender Market Engagement

Changing Futures Programme Evaluation CPD4121126

Authority: Ministry for Housing, Communities and Local Government (MHCLG)

("the Authority).

Date Responses required: 17.00 hours (GMT) Friday 18 June 2021 to express interest and sign

up for the accompanying on-line event

17.00 hours (GMT) Friday 2 July 2021 for final responses

1 PURPOSE

- 1.1 This Pre-Tender Market Engagement (PTME) seeks information in preparation for the potential procurement of a Supplier (from herein referred to as a "**Potential Supplier**") to deliver three evaluation Lots assessing the impact of the Changing Futures Programme. The purpose of this PTME is to:
 - 1.1.1 help refine the requirement if necessary;
 - 1.1.2 help provide a better understanding of the feasibility of the requirement and the costs of the requirement;
 - 1.1.3 understand the capacity of the market to deliver and possible risks involved;
 - 1.1.4 provide the market with an opportunity to ask questions, raise queries and any issues to be addressed at an early stage; and
 - 1.1.5 facilitate collaborations between Potential Suppliers.
- 1.2 These aims will be addressed during a pre-market engagement event on the 29th June, except for 1.1.2 in relation to the costs of the requirement. We will request information in relation to this aspect within email responses only.
- 1.3 The Authority shall maintain commercial confidentiality of information received during the PTME.

2 INTRODUCTION

- 2.1 The Changing Futures Programme is a Shared Outcomes Fund, led by MHCLG in conjunction with a range of other Government Departments and agencies, including PHE, DWP, MoJ, HO, NHS England and DCMS.
- 2.2 The aim of the Changing Futures Programme is to improve the way that local systems and services work for adults experiencing multiple disadvantage, testing whether a more joined-up, person-centred approach in local areas and across government improves outcomes, and to use learning from the Programme to influence future government programmes and policy. HMT are providing a total of £46m for the Programme, and the National Lottery providing an additional £17.9m. Within that budget, HMT allocated significant resources for a robust evaluation.

- 2.3 Multiple disadvantage is defined as experience of three or more of the following: offending, domestic abuse, homelessness, mental health issues and substance misuse. There are an estimated 363,000 people in this situation across England. They are among the most vulnerable in our communities, and often experience entrenched disadvantage, trauma and health inequalities while experiencing barriers in accessing the support they need as public services struggle to respond. At the same time, they generate significant costs to the public purse through repeated but ineffective contact with local services, including emergency and criminal justice services.
- 2.4 The Programme was launched in December 2020 with the issue of the prospectus inviting areas to submit an Expression of Interest in the Programme: https://www.gov.uk/government/publications/changing-futures-changing-systems-for-adults-experiencing-multiple-disadvantage
- 2.5 We are expecting there to be between 8-15 successful bids.

3 HIGH LEVEL OUTLINE PROJECT OUTCOMES REQUIRED

- 3.1 The overall policy aims of the evaluation are to:
 - Understand whether the Changing Futures Programme has led to positive and sustainable changes at the system and service level, to enable them work better for people experiencing multiple disadvantage
 - Understand whether the Changing Futures Programme has led to positive change for individuals experiencing multiple disadvantage
 - Understand the key mechanisms/factors that have led to the positive outcomes at the system, service and individual level
 - Understand the costs and benefits of the Programme
- 3.2 This project will be commissioned in three separate Lots, each with their own objectives, which will need to be brought together to meet the overall aims for the evaluation.
- 3.3 Lot 1 aims to understand whether the Changing Futures Programme has led to positive and sustainable changes at the system and service level, to enable them to work better for people experiencing multiple disadvantages. Lot 1 suppliers will be responsible for pulling together the findings from across Lots 1 and 2 and drawing conclusions about the Programme as a whole.
- 3.4 Lot 2 aims to understand whether the Changing Futures Programme has led to positive change (e.g. in wellbeing, offending, housing and health outcomes) for individuals experiencing multiple disadvantages and what the costs and benefits of the Programme are.
- 3.5 Lot 3 is focused on conducting fieldwork with the aim of identifying a suitable comparison group to support the individual level impact analysis specified in Lot 2.

4 OUTPUTS/DELIVERABLES

- 4.1 Lot 1: Ongoing formative evaluation feedback throughout the programme; recommendations for measuring system and service level outcomes; interim reports on findings; a toolkit and self-assessment tools to improve systems and service work; final report, also drawing on Lot 2 findings.
- 4.2 Lot 2: Training to Changing Futures areas; interim reports on findings; regular provision of data and data reports back to local areas; report on the costs of delivering the programme at the individual level; final report.
- 4.3 Lot 3: Recommendations for appropriate areas from which to conduct comparison group interviews; interim fieldwork reports; data collection from comparison areas; final report on fieldwork.

5 KEY DATES & TENDERING PROCESS

- 5.1 If it is decided this service is required, it is anticipated that a procurement may start in early July with the contract to commence in late August. These indicative dates are for information purposes only. MHCLG reserve the right to amend these dates at any time, and Potential Suppliers rely on them entirely at their own risk.
- 5.2 The contracts are of variable lengths. Lot 1 is expected to run until June 2024, Lot 2 is expected to run until March 2024 and Lot 3 is expected to run until June 2023. Please note the break clauses.
- 5.3 MHCLG is planning an accompanying, pre-market engagement event which will be held on-line from 10:00am on Tuesday 29 June 2021. This will allow suppliers to provide feedback on the requirements and raise clarification questions directly to the project team. Suppliers must express an interest in attending this event no later than 17:00 hours on Friday 18 June 2021 by providing the contact name(s) and email address(es) of their proposed attendees. This will allow MHCLG to send invites and provide supplementary information relating to some of the Annexes referenced in the attached specification. Suppliers who are not able to attend the on-line event may also submit a request for the supplementary information to help them submit a formal written response to this pre-market engagement by the deadline of 17:00 hours on 2 July 2021.
- 5.4 The evaluation is likely to be commissioned through the new Crown Commercial Service (CCS) Dynamic Purchasing System (DPS) RM6018 Research Market Place.
- 5.5 Suppliers are able to apply to join the DPS at any time. During application to join the DPS, suppliers indicate which services they may be able to provide under the DPS.
- 5.6 Please note that new suppliers are able to register with the DPS via the following link and that this process can take around 2 weeks:

 https://supplierregistration.cabinetoffice.gov.uk/dps#research
- 5.7 If you have any questions about the DPS and would like to contact a member of the CCS team please use the links provided on the website above.

6 RESPONSE

- 6.1 Please respond by email to paul.farlow@communities.gov.uk with the following by 17:00 hours on Friday 2nd July 2021 (the "Response Deadline").
 - 1. Would you be interested in bidding for this project?
 - 2. Is this project deliverable in the timeframe proposed?
 - 3. Is what the Authority asking for clear? Do any of the objectives need further clarification? Is the level of specification for the Lots appropriate?
 - 4. What, if anything, has the Authority missed or overlooked in setting out their requirement? Are there any other objectives that we should include based on wider evidence?
 - 5. Is there anything here which is irrelevant, outdated or unnecessary?
 - 6. Is the way the contract is split up into different Lots sensible?
 - 7. Would you expect any other additional information to be provided as part of the tender pack (other than the referenced Annexes)?
 - 8. What would the indicative cost be for this piece of work?

7 QUESTIONS AND CLARIFICATIONS

- 7.1 Potential Suppliers may raise questions or seek clarification regarding any aspect of this PTME document at any time prior to the Response Deadline. Questions must be submitted by email to paul.farlow@communities.gov.uk or raised during the on-line pre-market engagement event.
- 7.2 To ensure that all Potential Suppliers have equal access to information regarding this PTME exercise, responses to questions raised by Potential Suppliers will be published in a "Questions and Answers" document, which will also be circulated by email,
- 7.3 Responses to questions will not identify the originator of the question.
- 7.4 If a Potential Supplier wishes to ask a question or seek clarification without the question and answer being revealed, then the Potential Supplier must state this in their email and provide its justification for withholding the question and any response. If the Authority does not consider that there is sufficient justification for withholding the question and the corresponding response, the Potential Supplier will be invited to decide whether:
 - 7.4.1 the question/clarification and the response should in fact be published; or
 - 7.4.2 it wishes to withdraw the question/clarification.

8 GENERAL CONDITIONS

- 8.1 This PTME will help the Authority to refine the requirements and to understand the potential level of interest in the delivering requirements. It will also aid Potential Supplier's understanding of the requirements in advance of any formal competitive tender exercise.
- 8.2 The Authority reserves the right to change any information contained within this PTME at any time, and Potential Suppliers rely upon it entirely at their own risk.
- 8.3 The Authority reserves the right not to proceed with a competitive tender exercise after this PTME or to award any contract.
- 8.4 Any and all costs associated with the production of such a response to this PTME must be borne by the Potential Supplier.
- 8.5 No down-selection of Potential Suppliers will take place as a consequence of any responses or interactions relating to this PTME.
- 8.6 The Authority expects that all responses to this PTME will be provided by Potential Suppliers in good faith to the best of their ability in the light of information available at the time of their response.
- 8.7 No information provided by a Potential Supplier in response to this PTME will be carried forward, used or acknowledged in any way for the purpose of evaluating the Potential Supplier, in any subsequent formal procurement process.