



Commercial Directorate

DVLA
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@dvlagovuk

Your ref: SPTDCSF06332974

Our ref: PS/22/169

Date: 05/10/22

(REDACTED)

Softcat Plc
Via E-mail

Dear **(REDACTED)**

CONTRACT REFERENCE NUMBER: PS/22/169

CONTRACT TITLE: Provision of Contact Centre Modernisation – Business Continuity

FRAMEWORK REFERENCE NUMBER: RM1557.12

On behalf of the Secretary of State for Transport, I accept your quotation dated 30th September 22, under the terms and conditions of the GCloud12 Framework RM1557.12 and in relation to G-Cloud Service ID 870738113801870. This letter and the documents listed below form a binding contract between you and the Department for Transport.

1. The terms and conditions for Framework reference RM1557.12
2. Your quote dated 30th September 22 below.



SoftcatSalesforce -
DVLA.msg

The period of the contract will be **1 month**, commencing on 1st October 22 and expiring on 31st October 2022.

The Firm Price for the Contract is **£115,326.91** (exclusive of Value Added Tax).

You must be in possession of a written purchase order (PO), before commencing any work, or supplying any goods, under this contract. The Purchase Order Number for this contract will follow shortly. Invoices submitted to the Department **must also quote the PO number** and must be submitted in accordance with DVLA's Invoicing Procedures below.



Invoicing
Procedures v2.1.doc

Please ensure invoices are sent to SSa and not DVLA. Invoices received without the correct Purchase Order Number will be returned to you and will delay receipt of payment.



All proposed offshoring activity of Official level data outside the UK, under this contract, will be subject to prior approval by the Department/Government, as appropriate.

Please contact the Contract Owner **(REDACTED)** via the email below to discuss arrangements for commencement of the contract.

Email Address: **(REDACTED)**

Please acknowledge your receipt of this letter.

Yours sincerely,

(REDACTED)

Category Lead

Commercial Directorate

(REDACTED)

On behalf of the Secretary of State for Transport