

**SCHEDULE 5**

**KEY PERSONNEL**

<b>Role</b>	<b>Key Responsibilities</b>
<p>Chief Executive Officer of the Contractor or equivalent</p>	<p>Leads the strategic direction of the Contractor within its local community</p> <p>Leads, involves and engages Contractor Personnel, stakeholders and supply chain partners in the vision of the Contractor</p> <p>Develops strategic relationships with partners and stakeholders within the criminal justice system and the wider community to enable public protection, reductions in reoffending and wider social impact</p> <p>Manages a senior leadership team to deliver a high quality, assured service in prisons and the community</p> <p>Manages the performance of the Agreement to deliver consistently against targets and to provide an efficient and effective service which demonstrably reduces reoffending</p>
<p>Chief Operating Officer – (Support and Supervision) of the Contractor or equivalent</p>	<p>Leads the core operational functions of the Contractor in relation to supervision and case management of offenders</p> <p>Works as part of the Contractor Leadership team to ensure the overall performance management of the Agreement</p> <p>Ensures the effective allocation of cases, risk management of Applicable Persons, ongoing supervision and adherence with the orders of the court</p> <p>Leads the assurance process for Applicable Person supervision and the operational reporting for the contract in relation to case management</p> <p>Acts as the escalation point for risk management and breach decisions and the interface with Authority as the provider of the NPS</p> <p>Works in partnership with shared services to ensure</p>

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	<p>an effective interface between the operations centre and responsible officers for the case management process</p> <p>Ensures effective leadership, development, supervision and engagement within the Contractor Personnel</p>
<p>Chief Finance Officer – Support and Supervision of the Contractor or equivalent</p>	<p>Leads the enabling functions of the Contractor to ensure they effectively support front line delivery (Finance, HR, ICT, Procurement and Estates)</p> <p>Works as part of the Contractor Leadership team to ensure the overall performance management of the Agreement</p> <p>Ensures the effective financial, legal and commercial management and reporting for the Agreement</p> <p>Ensures the delivery of effective local corporate services within the Contractor</p> <p>Works in partnership with shared services to ensure an effective interface between central and local functions</p> <p>Ensures effective leadership, development and engagement within the Contractor Personnel</p>
<p>Chief Executive Officer (Rehabilitation Services) of the Contractor or equivalent</p>	<p>Leads the rehabilitation services functions of the Contractor in relation to the delivery of Unpaid Work, Accredited Programmes, interventions and RARS and Resettlement Services</p> <p>Works as part of the Contractor Leadership team to ensure the overall performance management of the Agreement</p> <p>Ensures the effective delivery of Resettlement Services and rehabilitation Services and community punishment and adherence with the orders of the court in relation to Mental Health Treatment Requirements, Drug Rehabilitation Requirements and Drug Treatment Requirements</p> <p>Leads the assurance process for the delivery of Accredited Programmes, interventions, RARs and wider rehabilitation Services</p> <p>Acts as the escalation point for risk management and breach decisions in relation to Accredited Programmes, interventions and Unpaid Work</p>

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	<p>Works in partnership with shared services to ensure an effective interface between the operations centre and rehabilitation services teams for the delivery of interventions and programmes</p> <p>Responsible for the supervision of supply chain partners involved in the delivery of rehabilitation Services</p> <p>Ensures effective leadership, development, supervision and engagement within the Contractor Personnel</p>
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