



FRAMEWORK AGREEMENT FOR THE PROVISION OF GOODS AND/OR SERVICES

Agriculture and Horticulture Development Board

and

ASK Europe

**Technical Framework Agreement for the Supply of
Lot 1 Leadership and Management Accredited and
Non-Accredited Training for Producers**

FORM OF AGREEMENT

THIS FRAMEWORK AGREEMENT IS MADE ON

BETWEEN

Agriculture and Horticulture Development Board, of Stoneleigh Park, Kenilworth, Warwickshire CV8 2TL ('**AHDB**')
AND

AND

ASK Europe (Company Registration Number: 2989543), of Trent House, University Way Cranfield Buckinghamshire MK43 0AN ('**the Supplier**')
AHDB and the Supplier are the Parties to this Framework Agreement.

WHEREAS

- A. AHDB wishes to acquire Lot 1 Leadership and Management Accredited and Non-Accredited Training for Producers
- B. The Supplier is willing to supply the Goods and/or Services in accordance with this Framework Agreement.
- C. AHDB may enter into substantially similar framework agreements for the supply of the Goods and/or Services with other suppliers.

IT IS HEREBY AGREED

- 1. AHDB agrees to appoint the Supplier as a potential provider of the Goods and/or Services described in the Specification (see Annex 2).
 - 1.1. AHDB may, in its absolute discretion and from time to time during the Term, order the Goods and/or Services from the Supplier in accordance with the Ordering Procedures (Annex 3) through a Call-Off Contract based on the template provided in Annex 4.
 - 1.2. Subject to the Supplier's compliance with this Framework Agreement and the making of a Call-Off Contract, AHDB agrees to pay the Supplier in accordance with that Call-Off Contract.
- 2. The Supplier agrees to supply the Goods and/or Services in accordance with the Framework Agreement and the Call-Off Contract.
 - 2.1. The Supplier agrees to inform AHDB promptly if the making of a Call-Off Contract would result in a conflict of interest.
 - 2.2. Any supply of the Goods and/or Services shall be completed in accordance with the relevant Call-Off Contract and in any case not later than two years after the Completion Date.
 - 2.3. In the event of any conflict between these, the terms of this Framework Agreement shall have precedence over those in a Call-Off Contract.
 - 2.4. Unless otherwise specified, the Supplier shall supply the Goods and/or Services to the Principal Office.
- 3. The Supplier acknowledges that:

- 3.1. there is no obligation on AHDB to invite the Supplier to supply any Goods and/or Services under this Framework Agreement;
- 3.2. no form of exclusivity has been conferred on the Supplier in relation to the provision of the Goods and/or Services; and
- 3.3. no undertaking or any form of statement, promise, representation or obligation by AHDB exists or shall be deemed to exist concerning minimum or total quantities or values of Goods and/or Services to be ordered by AHDB pursuant to this Framework Agreement and the Supplier agrees that it has not entered into this Framework Agreement on the basis of any such undertaking, statement, promise, representation or obligation.
4. The Supplier and AHDB agree to comply with AHDB's Terms and Conditions for the Purchase of Goods and Services version 2014 ('AHDB Terms' - see Annex 5), which shall further be incorporated as they may reasonably have been amended by AHDB into any Call-Off Contract.
5. This Framework Agreement consists of:
 - this Form of Agreement,
 - Annex 1 (Contacts, page **Error! Bookmark not defined.**),
 - Annex 2 (Specification Details, page **Error! Bookmark not defined.**) read with the Appendix thereto;
 - Annex 3 (Ordering Procedures, page **Error! Bookmark not defined.**);
 - Annex 4 (Call-Off Contract Template, page **Error! Bookmark not defined.**);
 - Annex 5 (AHDB Terms, page **Error! Bookmark not defined.**)
 each of which together with any documents specified therein is incorporated into and forms part of the Framework Agreement.
 - 5.1. In the case of any conflict or inconsistency, documents shall take precedence in the order in which they appear in Clause 5 above.
 - 5.2. References to Clauses are references to the clauses of this Form of Agreement, to Conditions are references to the terms and conditions of the annexed AHDB Terms and to paragraphs are references to paragraphs in the referring Annex or Appendix unless otherwise indicated.
 - 5.2.1. For the avoidance of doubt, references within a Call-Off Contract shall apply according to that Call-Off Contract.
 - 5.3. This Framework Agreement including the Specification may be amended by the Parties in Writing.
 - 5.3.1. Any amendment including any extension under Clause 7.1 below shall have no effect unless it is in compliance with public procurement law.
 - 5.4. The Framework Agreement and any amendment thereof may be executed in counterpart and by the Parties to it on separate counterparts, each of which when so executed and delivered shall be an original, but all the counterparts shall together constitute one and the same instrument.
6. In this Framework Agreement the following words and expressions shall have the meanings given to them below, unless the context otherwise requires:

<i>Word or Expression</i>	<i>Meaning</i>
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AHDB Terms	AHDB's Terms and Conditions for the Purchase of Goods and Services (attached within Annex 5);
Call-Off Contract	a contract for the supply of Goods and/or Services pursuant to this Framework Agreement
Call-Off Contract Template	The template that shall be used or deemed to have been used for any Call-Off Contract (attached within Annex 4);
Commencement Date	The date set out in Clause 7, as it may have been amended;
Completion Date	The date set out in Clause 7.1, as it may have been amended;
Framework	The framework arrangements established by AHDB for the provision of the Goods and/or Services to AHDB;
Ordering Procedures	The procedures applicable to the making of a Call-Off Contract (see Annex 3);
Specification	The specification provided in Annex 2, as it may have been amended;
Term	The period commencing on the Commencement Date and ending on the Completion Date, the whole day of each Date being included;
Working Day	Any day other than a Saturday, Sunday or public holiday in England.

7. The Framework Agreement shall commence or be deemed to have commenced on 6th August 2021 ('Commencement Date').
- 7.1. The Framework Agreement shall terminate on 5th August 2023 ('Completion Date') unless it has previously been extended, in which case the Completion Date shall be deemed to have been appropriately amended. Without prejudice to the rights of termination set out in this Agreement, AHDB will be entitled to extend the term of this Agreement by one or more Extension Periods by serving an Extension Notice provided that it will not extend beyond the Longstop Expiry Date. These Extension Periods shall be a maximum of 12 months in duration. The Longstop Expiry Date for this agreement shall be 4 years following the Commencement Date.
- 7.2. Notwithstanding any act of termination or the achievement of the Completion Date, the relevant provisions of this Framework Agreement shall remain in effect insofar as is necessary to ensure the performance of all obligations and the satisfaction of all liabilities and to enable the exercise of all rights under the Framework Agreement in each case as such shall exist at the time of such act or the Completion Date.
8. Without prejudice to either Party's rights or obligations pursuant to law and subject to Clause 8.4, the aggregate liability of each Party in respect of any claim or series of connected claims arising out of the same cause in any year whether arising from negligence, breach of contract or otherwise shall be limited to the amounts set out in Clauses 8.1 and 8.2.
- 8.1. In relation to AHDB, the amount shall be one million pounds sterling.
- 8.2. In relation to the Supplier, the amount shall be five million pounds sterling.
- 8.3. The amounts above may only be amended in Writing and prior to the event in relation to which a claim is made.

- 8.4. Where the Supplier is a consortium, each member of the consortium shall be jointly and severally liable for performance of the Supplier's obligations under this Framework Agreement and any Call-Off Contract.
- 8.5. Nothing in this Framework Agreement shall limit either Party's liability for fraud, dishonesty, deceit, fraudulent misrepresentation, death or personal injury.
9. For the avoidance of doubt:
 - 9.1. The Supplier's standard terms and conditions for the supply of goods or services do not apply to this Framework Agreement or any Call-Off Contract except as may be specifically agreed in Writing.
 - 9.2. In the event that the Framework Agreement applies only to the provision of Goods, the provisions relating only to Services in the Framework Agreement or any Call-Off Contract shall not apply.
 - 9.3. In the event that the Framework Agreement applies only to the provision of Services, the provisions relating only to Goods in the Framework Agreement or any Call-Off Contract shall not apply.
10. Amendments to Annex 3
11. There are no amendments to Annex 3.
12. Amendments to Annex 4
13. There are no amendments to Annex 4.
14. Amendments to Annex 5
15. There are no amendments to Annex 5.
16. Special Conditions
 - 16.1. Any conditions specified in this Form of Agreement as Special Conditions shall have precedence over any other provision in this Framework Agreement.
17. There are no amendments to Special Conditions.

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Signed for and on behalf of the Agriculture and Horticulture Development Board

Signature:

Name of signatory:

Date:

Signed for and on behalf of ASK Europe:

Signature:

Name of signatory:

Date:

Annex 1 Contacts

1. Contact information provided by the Parties shall be deemed to be inserted below.
2. Unless otherwise agreed, the Primary Contact nominated by a Party shall represent the Party for the purposes of this Contract.

AHDB

3. AHDB's address for correspondence and service will be:
 AHDB, Stoneleigh Park, Kenilworth, CV8 2TL
- 3.1. Not Used
4. Not Used
- 4.1. Not Used
- 4.2. Not Used

Supplier

5. The Supplier's address for correspondence and service will be:
 Trent House, University Way Cranfield Buckinghamshire MK43 0AN
- 5.1. Not used
- 5.2. Not used
6. Not used

Annex 2 Specification Details

1. The Specification relating to this Framework is detailed in this Annex 2 and any amendments thereto are set out or deemed to be included in the Appendix to this Annex, page **Error! Bookmark not defined.**
- 1.1. The Specification is based on:
 - the invitation and/or acceptance by AHDB for the supply of the Goods and/or Services, by tender, and
 - the Supplier's offer but excluding any of the Supplier's terms and conditions indicated to be imposed thereby except insofar as such terms and conditions do not conflict with any other provision of this Framework Agreement.
- 1.2. Any amendment to the Specification agreed in accordance with this Framework Agreement shall be deemed to be included in the Appendix to this Annex.
2. The information in this Appendix is to be read as having been amended by any amendments set out or deemed to be included in the Appendix to this Annex.

Specification of Services – Accredited and Non-Accredited Leadership and Management Training for Producers

Introduction

The Supplier shall deliver leadership and management development activity to improve business resilience, profitability and empower individuals. The target audience is employers and employees of all AHDB levy paying businesses, with a broad range of experience engaging in this kind of development activity previously.

Background

The *Agriculture and Horticulture Development Board (AHDB)* is a statutory levy board, funded by farmers, growers and others in the supply chain and managed as an independent organisation (independent of both commercial industry and of Government). AHDB represents 6 sectors: Pork, Dairy, Beef and Lamb, Cereals and Oilseeds, Horticulture and Potatoes by collecting levy payments and utilising these funds to further develop the industry. Our purpose is to inspire our farmers, growers and industry to succeed in a rapidly changing world. Our vision is for a world-class food and farming industry inspired by competing with the best. More information can be found at www.AHDB.org.uk.

Rationale

The Framework Agreement covers the technical directorate of AHDB and its activities relating to knowledge exchange, research and development.

The Farm Excellence Platform & AHDB's Digital Platform are two of AHDB's main channels to provide technical and business improvement activities to levy payers. The aim of this framework is to support those activities with additional expertise sourced from consultants, experts and trainers.

Objectives

The Supplier shall have the ability to deliver Services to support the following AHDB objectives:

- The need for increased co-ordination within activity carried out under the Technical Framework

- Identify opportunities for efficiency
- Provide value for money to AHDB's levy payers

These objectives are in support of [AHDB's Strategy](#) which is underpinned through the work of AHDB's Farm Performance Unit. The Farm Performance Unit will focus resources, expertise and partnerships to support businesses that engage with AHDB to develop and improve. We will deliver our work through a series of core business, production and environmental programmes covering:

- Business - planning, skills and leadership development
- Production - health and welfare, genetics and IPM
- Environmental - achieving Net Zero targets

Suppliers to this framework will support content within these programmes and increase AHDB capacity in order to:

- Increase to over 100 Strategic & Monitor farms and the development of the Evidence for Farming initiative
- Launch a new Farm360 Review & modular Farm360 Development Programme providing a single coordinated package for research and evidence, making services easily accessible to levy payers and the supply chain
- Increase our support for levy payers through the development of new digital products, tools, and services.

Leadership and Management Development Rationale

It is anticipated that the agriculture and horticulture industries will undergo significant change in business operation over the coming years; in particular with Brexit and a future of reducing subsidies, which many businesses have relied on previously. The industry is also facing potential staff recruitment issues, due to a reduction in the availability of foreign labour. As a result, many AHDB levy paying businesses need to develop and/or refine the people and management skills they currently have to improve the resilience of their business and help them thrive in the future market. There is a predication that numbers of large farms will increase, either through mergers or collaboration.

The skills required to manage people needs developing as do the business skills to work in this new environment.

Leadership and Management Development Objectives

The Supplier shall have the ability to deliver training programmes/ events and other materials/resources to support the following AHDB objectives: Improve the engagement/uptake of individual staff development in areas such as leadership, business management and people skills.

- Enhance the level of business management and commercial thinking in the farming and horticulture industry to strengthen a strategic competitive advantage.
- Evaluate impact, potential of participation, identify further areas of business skills improvement and evaluate/quantify the prospective benefits across all beneficiaries.

Training programmes/ events will range from digital sessions, half day intro sessions to accredited multiday programmes. Other activity could include consultancy time to develop materials / resources such as videos, podcasts, templates, web content and supporting information.

Training Delivery Process

Training shall be delivered by the Supplier to AHDB by following the Training Delivery Process within Figure 1.

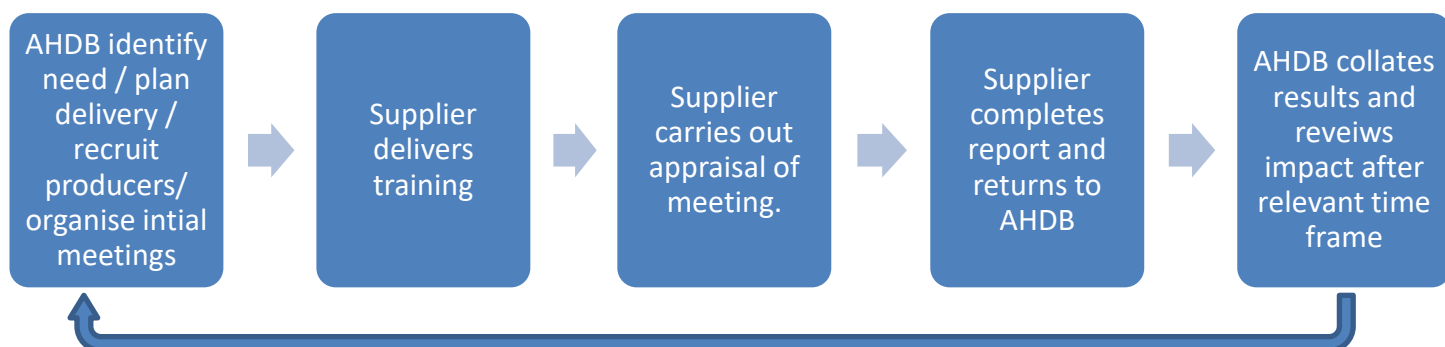


Figure 1 – Training Delivery Process

AHDB Responsibilities

AHDB shall be responsible for managing the overall programme and the following delivery elements:

- Promote the programme to producers.
- Explain the potential positive impact of staff/business development via webinars, case studies and potentially farmer group meetings.
- Identify producers who will benefit from actively taking part in the training programmes/ events and encourage participation from all sectors of AHDB.
- Collation of evaluation forms from participants and evaluate the potential impact on businesses.
- Advertising and taking bookings for training programmes/ events.
- Provision of training delegate details and room bookings for each programme/ event.
- Provision of initial training delivery requirements and outcomes to the Supplier to ensure content meets AHDB's expectations.
- Registration of each programme/ event with the relevant CPD scheme and provision of relevant information back to the scheme.
- Provide timely feedback to the Supplier to maintain quality delivery.

Supplier Responsibilities

The Supplier shall be required to:

- Upon instructing work under the framework agreement, the relevant trainer will attend an inception meeting. The meeting will cover the objectives of the programme, general requirements for programmes/ events and the required reporting requirements before being able to deliver programmes/ events.
- Deliver programmes/ events as per the structure/content they have developed and agreed with AHDB. This could be a mixture of face-to-face and online programmes/ events.
- Provide certificates of attendance to all course delegates within 1 month of programme/ event completion.

- For certificated training programmes the Supplier shall:
 - Register delegates with certifying body
 - Provide ongoing support until completion
 - Carry out all assessment work
 - Comply with all assessment/quality assurance/ verification requirements set by the certifying body.

If approval status from a certifying body is lost during the initial term of this agreement (and for any extension periods), the Supplier must notify AHDB immediately. AHDB reserves the right to use an alternative Supplier for delivery of certified training programmes in this instance.

- Produce straightforward reports which clearly summarise the meeting, outcomes achieved and common themes for future training needs.
- Collect programme/ event feedback from training delegates for each programme/ event. The Supplier shall collate and return this data to AHDB. All feedback shall be disclosed to AHDB in full.
- Report CPD registration forms for each programme/ event back to AHDB.
- The Supplier shall make suggestions for how the impact of training courses they deliver can be measured.
- Write articles, when requested, for AHDB to share on their Internal Intranet pages, distribute via mailing lists or publish on the AHDB website. The topic of these articles shall be those relevant to the training topics covered by this agreement.
- Development of digital content, ie, video content.
- Provide one-off speakers to present at AHDB events.
- The Supplier shall ensure that they are available for follow-up evaluation sessions with AHDB (or a third party evaluation expert) at a later date following delivery of a programme of training or training event. This evaluation shall include assessment of impact of the training.

Training Programme/ Event Structure

All programmes/ events shall be interactive and include practical elements, as much as possible.

The Supplier shall deliver clear take home messages for each programme/ event so that the training can be embedded into future working practices.

Programmes/ events will vary in length from half day introductory programmes/ events through to multi-day, accredited programmes. The exact timescales and requirements shall be described as part of the call-off agreement. Training delivery method will vary depending on topic and audience (ie, a mixture of face-to-face, digital and webinar).

Training Programme/ Event Topics

The Supplier shall have the ability to deliver a wide range of programmes/ events. The focus of the programmes/ events will be on people management, leadership and business management skills.

The Supplier shall maintain the required knowledge and ability to deliver programmes/ events including, but not limited to:

- Recruitment
- Leading the team
- Developing yourself and your team

- Motivating the team
- Making communication work
- Negotiation skills
- Conversational skills
- Succession planning
- Budgeting/accounting
- Business planning and risk management
- Strategy development
- Multiday management development programmes

Training Programme/ Event Accreditation

The programmes/ events shall be a mixture of certified and non-certified programmes/ events.

It is anticipated that some programmes/ events will be delivered leading to management qualifications such as CMI and ILM. These will be multiday programmes.

Ad hoc programmes/ events will not need accreditation but must be registered with the relevant Continuous Professional Development Schemes.

Consultancy/Resources/Information

Suppliers shall have the correct skills and experience to:

- Support AHDB on the strategic direction of leadership and management activity
- Develop delivery materials / resources / content which will improve the leadership and business skills of the target audience.
- Deliver leadership and management skills to the agricultural and horticultural sectors.
- Provide coaching and mentoring to those people attending extended programmes/ events.
- Provide appropriate programme/ event materials which can be retained by and will be useful to the target audience after the programme/ event.

Training and Induction

The Supplier may be required to attend an inception meeting upon instruction of work under the framework. Where required, AHDB shall provide training and guidance on any processes, systems, templates or brand guidelines relevant to the framework agreement.

Skills and Competence

The Supplier shall ensure that the Supplier Personnel are adequately trained to ensure that the Supplier's obligations under this Agreement are met in full. The Supplier acknowledges that such training is ongoing and refresher courses should be held as appropriate to ensure continued competency (at no cost to AHDB).

AHDB Policies & Guidance

AHDB is a public body so Suppliers shall be mindful that a certain level of accuracy and integrity is required when undertaking the activity covered by this agreement.

When carrying out activity on farm, Suppliers shall ensure that they act in accordance with the following COVID-19 guidance: <https://ahdb.org.uk/events-secure-working-protocols-and-disclaimers>

Location

Activity shall be located across England, Scotland, Wales and Northern Ireland, depending on the sector. The supplier/s may have a regional or sectoral preference. Geographical coverage is expected as follows:

- The farm/activity shall be located within one of the four countries of the UK for cereals and oilseeds activity
- The farm/activity shall be located in England, Scotland or Wales for horticulture, potatoes and dairy activity
- The farm/activity shall be located in England for pork, beef and lamb activity.

AHDB shall confirm the exact locations of activity upon instructing work.

Data Ownership

The Supplier shall ensure compliance with the following principles:

- Information produced by the supplier will require sign off from AHDB.
- All documentation and resources produced will be owned by AHDB and the farm businesses, for example, all material outputs from individual businesses.
- If instructed, some farm business may need to remain anonymous during dissemination activities.
- Any internal correspondence between any and all involved parties of this project will be marked as 'commercial in confidence'.
- The supplier may not share without prior approval any information relating to this project or businesses involved.

Account Management

The Supplier shall nominate an account manager as a central point of contact for AHDB's employees. The account manager shall attend routine account review meetings with AHDB as required and action outputs from these meetings within the designated deadlines. The Supplier shall ensure that they have competent management and structure to manage and motivate staff working on the framework agreement.

The account manager shall ensure that any complaints that they receive are escalated to AHDB in a timely manner. Details of any mitigating actions taken by the Supplier shall be provided. AHDB shall escalate complaints appropriately.

Routine Supplier Review Meetings

It is anticipated that meetings shall be held twice annually. When work is instructed under the framework this frequency may be increased to monthly, or weekly. These shall be used to:

- Discuss Supplier performance
- Understand current and future training needs
- Review recent training programme/ event reports and delegate feedback
- Review recent KPI reports

Meetings shall be via Microsoft Teams/ videoconference. Every six months, the Supplier shall meet at AHDB's HQ in Stoneleigh, Warwickshire, UK (NB, AHDB staff are currently working remotely due to the ongoing pandemic, so this arrangement will commence once normal office working resumes). The Supplier should allow for any associated travel costs within their pricing.

Reporting

Suppliers shall be required to provide the following reporting to AHDB as part of the framework agreement. The structure of the reports shall be agreed with AHDB at the outset of the framework agreement and may be subject to change.

Report Type	Content	Frequency
Weekly Update Email	When the Supplier has been instructed to work on a training or leadership and management requirement, they shall be requested to send an email to AHDB to describe: - Progress on current activity Give advanced warning of delays and details of action taken to try to mitigate these delays	1 email per week to be sent to AHDB before midday on Friday giving an update on activity for the previous 5 working days
Training Delegate feedback	Training delegate feedback shall be taken at the end of each day/ session of a training programme/ event or at the end of a training programme/ event. This shall be done via a hard copy feedback form or electronic survey. Feedback sought shall cover topics such as overall satisfaction, engagement, enjoyment etc. Original feedback sheets/ survey shall be provided to AHDB.	Reports to be emailed to AHDB within 1 week of programme/ event completion.
Continual Professional Development Registration Forms	Completion of Continual Professional Development Registration Forms	Registration forms to be emailed to AHDB within 1 week of programme/ event completion.
KPI Reports	Completed KPI table with contract performance statistics.	Monthly. To be submitted within the first 5 working days of the month containing data for the previous month.
Programme Washup Summary	Verbal or written review upon completion of a programme of training, including: - What went well - Areas for improvement - Review of resources used - Delivery method - Suggestion of ways to measure impact	Within the month following the final day of the training programme or event.

Key Performance Indicators (KPIs)

Termination of the contract is linked to the KPIs as specified in the table and in accordance with the agreement. KPIs will be measured and reported to AHDB on a monthly basis. Performance will be discussed within routine review meetings. The Supplier shall provide a completed copy of the KPI report to AHDB by email within the first five working days of the month, containing data from the previous month. Reporting of key performance data is only required when the Supplier is actively instructed under the framework, in accordance with the Call-Off Procedure.

Should the Supplier not complete the target percentage for the performance criteria on multiple occasions, AHDB reserves the right to issue a formal improvement notice. In the event that the Supplier fails to meet the conditions of the improvement notice and restore the expected level of service within the timeline described, AHDB reserves the right to terminate the agreement.

The Supplier's overall score is measured and discussed within review meetings.

In the event that a Supplier is unable to achieve the Key Performance Indicator due to mitigating circumstance that are outside of their control, this should be described within the Mitigating Circumstance column for discussion with AHDB.

Name of Supplier					
Date					
	Measure	Target Percentages			

Performance Criteria		KPI Completed	KPI Not Completed	Percentage/ Score	Completed/ Not Completed	Mitigating Circumstance
Training Programme/ event Delegate likelihood to implement	Percentage of feedback reports containing a score of 7 or above.	>70%	<70%			
Complaints	Number of severe complaints received by Supplier/ AHDB (on matters within the control of the Supplier and/ or in reference to content/ delivery)	0	>0			
Complaint Resolution	Number of complaints not resolved in collaboration with the AHDB team	0	>0			
Weekly Update Email	Percentage of reports received before midday on Friday giving an update on activity for the previous 5 working days	100%	<100%			
Training Delegate feedback	Percentage of reports emailed to AHDB within 1 week of programme/ event completion.	100%	<100%			
Continual Professional Development Registration Forms	Percentage of registration forms emailed to AHDB within 1 week of programme/ event completion.	100%	<100%			
Programme Washup Summary	Percentage of programme washup summaries received within the month following the final day of the training programme or event.	100%	<100%			
Completion of actions from previous review meetings	All actions completed from previous review meeting, in line with agreed timescales. For any actions not completed, explanation is provided and agreed with AHDB.	100%	<100%			

Pricing

Accredited		ASK Europe
Description	Unit	Price (£)
Face-to-face or digital training course development (Familiarisation time is included, design of materials is not)	per hour	
Face-to-face or digital training course delivery (inclusive of any training materials)	per day	
Presentation/ speaker at AHDB events	per hour	
Consultancy, digital content or resource creation	per hour	

Non-Accredited		ASK Europe
Description	Unit	Price (£)
Face-to-face or digital training course development	per hour	
Face-to-face or digital training course delivery (inclusive of any training materials)	per day	
Presentation/ speaker at AHDB events	per hour	
Consultancy, digital content or resource creation	per hour	

The information in Annex 2 is to be read as having been amended by any amendments set out in this Appendix and any other amendments agreed in Writing, which shall be deemed to be included in this Appendix.

Annex 3 Ordering Procedures

1. AHDB may, in its absolute discretion and from time to time during the Term, order the Goods and/or Services from the Supplier in accordance with the following procedures (the 'Ordering Procedures') and a Call-Off Contract based on the template provided in Annex 4 shall be made or deemed to be made.
 - 1.1. AHDB shall provide the Supplier by any appropriate means with a specification of the Goods and/or Services that AHDB requires and subject to any amendment that may be agreed, such specification shall be inserted or deemed to be inserted in any Call-Off Contract that may be agreed.
2. If suppliers other than the Supplier are part of this Framework, AHDB shall decide in its absolute discretion which supplier (which may be the Supplier) is capable and shall be invited to supply the Goods and/or Services.
 - 2.1. AHDB may form a short-list of suppliers to undertake work of a particular type applying the Ordering Procedures.
 - 2.2. AHDB may consider information that has been supplied by the suppliers or publicly available and consequently exclude certain suppliers.
 - 2.3. From the suppliers considered to be capable of supplying the Goods and/or Services, AHDB shall reasonably decide which supplier to invite to supply based upon (a) direct award (see paragraph 2.3 below) or (b) a short form mini-competition (see paragraph 0 below) or (c) a long form mini-competition (see Paragraph 5 below)

3. Direct Award

If AHDB reasonably believes it has sufficient information to inform its decision, AHDB may select a supplier with which to place an order for provision of the Goods and/or Services without further competition by:

- (a) the Preferred Supplier will be asked to supply the services. Where the Preferred Supplier advises AHDB that it is unable to supply the services as required by AHDB for any reason or fails to respond to AHDB's request for services within such reasonable timescale as notified to it by AHDB, AHDB will approach the next highest ranked supplier. The process will be repeated until a supplier confirms it is able to provide the services as required by AHDB.
- (b) AHDB reserves the right to award directly to the Supplier where due to technical reasons or in order to protect exclusive rights no reasonable alternative or substitute supplier exists;

When responding to a direct award, the fees/ pricing shall be in accordance with the maximum rates/ pricing mechanism submitted as part of the Supplier's tender for this Agreement.

4. Mini Competition - Short Form Procedure

In respect of Contracts where the specification can be determined with sufficient precision AHDB will email each Framework Supplier with a request to provide a quotation and to confirm whether it can meet AHDB's required timescales for delivery as set out in the email. AHDB will stipulate a time for submission of responses.

Where a Framework Supplier fails to respond within the required timescale AHDB will be entitled to exclude that Framework Supplier from any further participation in the Mini Competition.

AHDB will select a Framework Supplier based on the lowest price, subject to that Framework Supplier confirming it can meet AHDB's required timescales for delivery. Fees or prices will be no higher, but may be lower than submitted under or calculated in accordance with any pricing mechanism submitted as part of the Supplier's tender for this Agreement.

5. Mini Competition – Long Form Procedure

Where AHDB has a requirement for services and the Short Form Procedure is not used, it shall invite Framework Suppliers to confirm their willingness and ability to submit a tender in accordance with the procedure set out in this section 5. Such invitation will contain sufficient information in respect of the requirement to enable the Framework Supplier to decide if it is something it wishes to participate in and will stipulate a time within which the Framework Supplier must respond. It is the responsibility of the Framework Supplier to take the necessary steps to remain in the process if it considers that further information is required.

Where the Framework Supplier has given confirmation of its willingness and ability to submit a tender, AHDB shall send details of the relevant services, the relevant pricing mechanism, whether the Contract will be awarded on the basis of the most economically advantageous tender or on price and any other applicable criteria (the "Mini-Invitation"), and request a written response to the Mini-Invitation (the "Mini-Tender") within an appropriate time-scale as set out in the invitation. Where only one response to the invitation is received by AHDB within the stipulated timescales, AHDB reserves the right to make a direct award of the requirement to the responding Framework Supplier.

Mini-Tenders will be evaluated in accordance with the criteria described within the Mini Invitation, which shall be a combination of quality and price up to a total of 100%. Fees or prices will be no higher, but may be lower than submitted under or calculated in accordance with any pricing mechanism submitted as part of the Supplier's tender for this Agreement.

As part of a Mini-Tender the Supplier may be required to give one or more presentations. Proposed staff/team members may be interviewed by AHDB as part of the evaluation process.

AHDB reserves the right to shortlist Mini-Tenders, clarify Mini-Tenders and/or reject any Mini-Tender which is non-compliant.

AHDB reserves the right to suspend the Supplier from participating in a Mini-Competition where the Supplier has failed to meet the Framework Agreement KPIs in one or more of the previous 3 months immediately prior to the date of issue of the relevant Mini-Invitation.

6. AHDB may consequently invite the Supplier to provide the Goods and/or Services.
7. The Supplier shall promptly and in any case within three Working Days of its receipt of an invitation to supply the Goods and/or Services inform AHDB in writing whether it accepts that invitation.
 - 7.1. In the event that:
 - (a) the Supplier conditionally accepts the invitation, AHDB shall decide whether it accepts the conditions and inform the Supplier. For the avoidance of doubt, AHDB may discuss the conditions with the Supplier before making such decision.

- (b) the Supplier accepts the invitation or AHDB accepts the Supplier's conditional acceptance pursuant to (a) above, an appropriate and reasonable Call-Off Contract based on the template in Annex 4 with no amendment of its Annex and no Special Conditions shall be deemed to have been agreed and AHDB shall create a purchase order in favour of the Supplier.
 - (c) the Supplier rejects the invitation or AHDB rejects the Supplier's conditional acceptance pursuant to (a) above, the invitation shall lapse and AHDB may offer the order to another supplier.
- 8. In the event that a Call-Off Contract deemed to be agreed pursuant to paragraph 7.1(b) above is not reduced to writing in relation to any order for the supply of Goods and/or Services that is confirmed by a purchase order created by AHDB in favour of the Supplier, the deemed Call-Off Contract shall have effect.
- 9. Any failure by AHDB to comply in full with the Ordering Procedures shall not invalidate the relevant Call-Off Contract or deemed Call-Off Contract and any obligation that would reasonably have been imposed upon AHDB by its compliance in full with the Ordering Procedures shall be deemed to be so imposed. No obligation shall be deemed to be so imposed that is not necessary for compliance in full by AHDB with the Ordering Procedures.
- 9.1. Paragraph 9 shall apply to the Supplier mutatis mutandis.
- 10. Nothing in this Agreement shall require AHDB to place an order for any Goods and/or Services.
- 11. The Supplier will be responsible for its own costs incurred in submitting a Mini-Tender and participating in the Call-Off Procedure.
- 12. AHDB reserves the right to amend the processes set out in this Call Off Procedure and will notify any amendments to all Framework Suppliers in writing.
- 13. All terms and conditions as set out in this Agreement shall apply to any Call-Off Procedure and Mini Competition or Call-Off Order Form issued in accordance with this Schedule.
- 14. **Invoicing**

The Supplier will be given a PO number which must be quoted on all invoices to AHDB. All payments will be made in line with standard AHDB terms and conditions.

Annex 4 Call-Off Contract Template

Call-Off Contracts shall be or shall be deemed to be in the format of the template attached electronically to this Annex 4 and shall incorporate the AHDB Terms included therein as such may have been reasonably amended by AHDB.



AHDB Contract for Call off order form
Buying Goods & Ser

Annex 5 AHDB Terms

The AHDB Terms are on page 9 of the 'AHDB Contract for Buying Goods and Services' document embedded in Annex 4 of this document and shall apply to this Framework Agreement.