

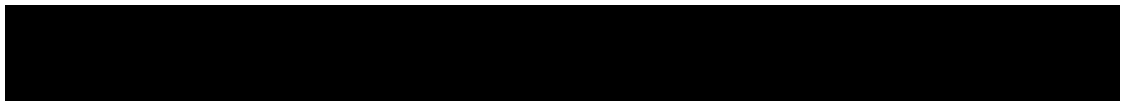
Call-Off Schedule 20 (Call-Off Specification)

This Schedule sets out the characteristics of the Deliverables that the Supplier will be required to make to the Buyers under this Call-Off Contract

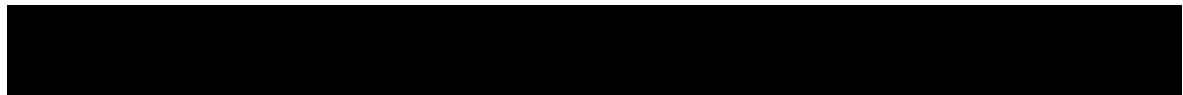
In order to realise the aims of this project, the following requirements are to be fulfilled:

Identify the existing Operating Model (OM) of Operations Division

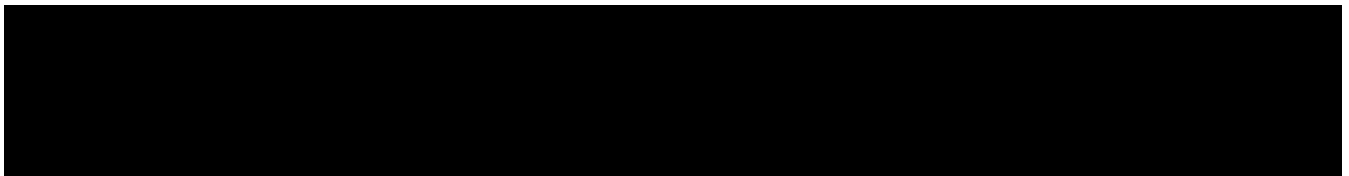
1. A full analysis of the current 'as-is' state of Operations Division including:



- b. Acceptance and/or challenge of the pre-provided OM constraints,
 - c. An understanding of priority implementation areas,
 - d. Alignment with the strategic ambitions of the 1 Ops initiative and the culture it is aiming to create.
2. Evaluate the current state against similar organisations and best practise. Provide case studies demonstrating TOM's implemented in similar organisations along with the associated benefits/dis-benefits.
3. Provide and present key opportunities for change to the current OM that take into account what has been identified in point 1 of the requirements. This should be presented to senior stakeholders for initial feedback/guidance.



6. Submit weekly progress updates, and attend fortnightly progress meetings.



There may be a potential requirement for follow on work, depending on the outcomes from the deliverables, to support the first phase of the implementation of a finalised TOM, following sign off from senior stakeholders.