



Home Office

AUTHORITY: The Secretary of State for the Home Department

## **Schedule S – Governance**

### **Part 2 – Service Response**

#### **Escorting Services**

OFFICIAL-SENSITIVE

**THE CONTRACT**

<b>Document</b>	<b>Title</b>
<b>Main Terms</b>	Services Agreement
<b>Schedules</b>	
A	Insurances
B	Mobilisation & Permit to Operate
	Part 1 - Requirements
	Part 2 - Response
C	Testing Procedures
D	Service Requirements
	Part 1 – Service Specification
D1	Management Services
D2	Core Services
D3	In-Country Escorting
D4	Overseas Escorting
D5	Holding Rooms
D6	Residential Short Term Holding Facilities
D7	Juxtaposed Controls
D8	Glossary
	Part 2 – Service Response
E	Guarantee
F	Payment Mechanism
G	Performance Evaluation and Service Unavailability
H	Innovation and Partnership Agreement
I	Commercially Sensitive Information
J	Dispute Resolution Procedure
K	Notified Key Sub-contractors
L	Change Control Procedures
M	Key Personnel
N	Exit Management
	Part 1 - Requirements
	Part 2 - Response
O	Service Improvement
P	Financial Distress

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<b>Document</b>	<b>Title</b>
Q	Financial Reports and Audit Rights
R	IT Systems Requirements
	Part 1 – IT Systems Requirements
	Part 2 – IT Systems Solution
<b>S</b>	<b>Governance</b>
	Part 1 - Requirements
	<b>Part 2 - Response</b>
T	Standards
U	Security Management
V	Business Continuity and Disaster Recovery
W	Payments on Termination
X	Reports and Records Provisions
Y	Third Party Contracts
Z	Staff Transfer
Appendix 1	Evaluators' Clarification Questions
Appendix 2	Supplier's Allowable Assumptions
Appendix 3	Supplier's Clarification Questions

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**REDACTED**