

Payment Protection

GCloud Search Criteria - Rationale

String = UK Payments Network+24*7+ Contingency Services+ Scheme Rules

UK Payments Network

The Scheme and the Sponsor Bank have advised that any provider of contingency services must be able to comply with UK payment requirements and scheme rules and the solution must be Industry strength.

24*7

If the department needs to invoke contingency services, we must be able to contact the supplier 24*7 to ensure the service can be stood up urgently when required.

Contingency Services

The Departments payment engines are part of the critical national infrastructure and in the event of an issue preventing payments being issued to customers on time, we require a fail-safe contingency service which will ensure that benefit and pension payments can be issued.

Scheme Rules

Faster Payment Schemes Limited are accountable to the Bank of England and if they have any concerns that invoking the service may compromise the integrity of the Faster Payment Service, have the authority to prevent DWP from using the service. It is therefore essential that the supplier acts in accordance with the scheme rules at all times.