

West Leicestershire Practice Profile

The Centre Surgery

Branch

Hinckley Health Centre
Hill Street
Hinckley
LE10 1DS

None

NHS
West Leicestershire
Clinical Commissioning Group

Practice Code
C82082

Practice Details (September 2016)

Principal GP:

Demographics

List Size (1st September 2016)

Practice	Current Year	Previous Year	Increase	Growth
Carr Hill	5,783	5,741	42	0.73%
Hinckley & B.	114,314	112,732	1,582	1.40%
CCG	381,028	376,276	4,752	1.26%

Patients Moved

Practice Not Addressed (August 2016 YTD)

Practice	Current Year	Previous Year	Increase	Growth
CCG	5,005	3,107	1,898	61.11%
CCG	3,796	3,157	639	20.24%

Practice Manager

None

Training Practice

None

Clinical System

SystemOne

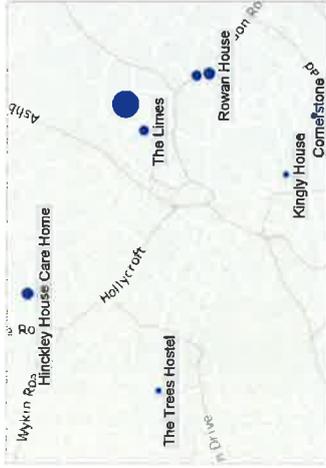
Dispensing

None

Practice Staff

Principal	3	HCAAs	0
Salaried	0	Phlebotomists	0
Registrar	0	Practitioners	0
Locum	0	Nurses	2

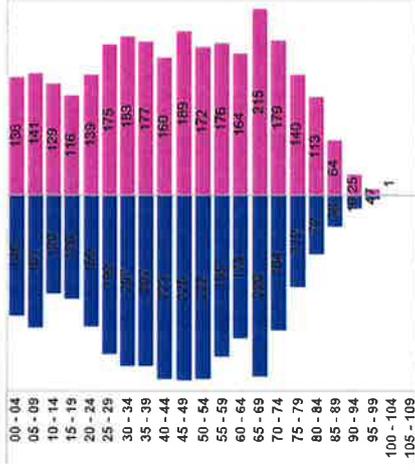
Care Homes



Care Homes - September 2016

Type	Care Home	Town	Patients
LD	The Trees Hostel	Hinckley	1
Nursing	The Ashton Care H.	Hinckley	20
Residential	Cornestone	Hinckley	1
	Hinckley House Car.	Hinckley	4
	Kingly House	Hinckley	1
	Rowan House	Hinckley	4
	The Bnars	Hinckley	3
	The Limes	Hinckley	3
	Grand Total		37

Demographics



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Prevalence

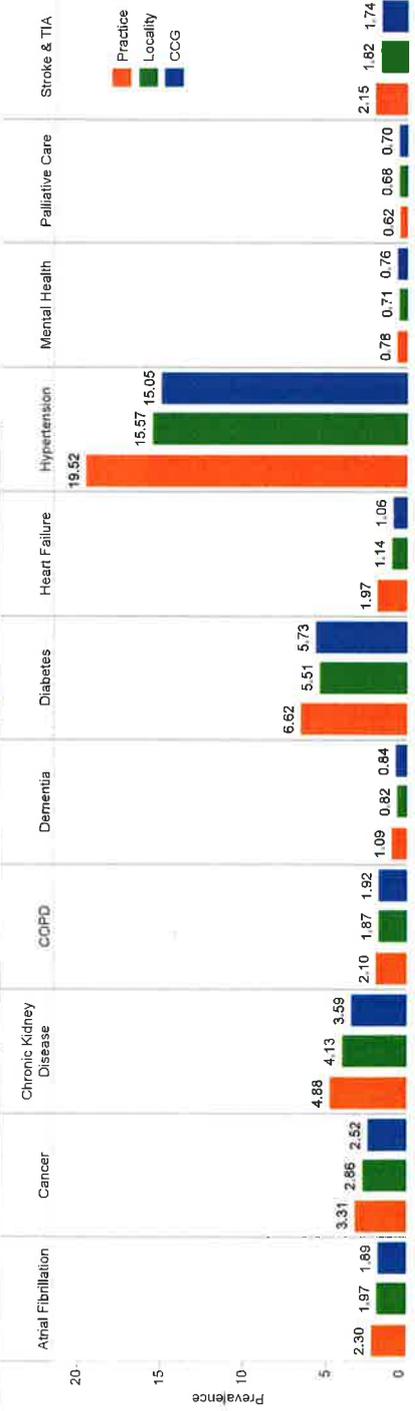
CQRS (2013-2016 is year end & 2016/17 is September data)

Practice's QOF prevalence for the percentage of patients on a chronic disease register against the practice's list size

Category	Indicator	2013/14	2014/15	2015/16	2016/17	Trend	CCG	Locality
Prevalence	Atrial Fibrillation	1.75	1.88	2.21	2.30		1.89	1.97
	COPD	1.89	1.95	2.03	2.10		1.92	1.87
	Cancer	2.80	3.12	3.23	3.31		2.52	2.86
	Chronic Kidney Disease	3.25	4.54	4.78	4.88		3.59	4.13
	Dementia	0.65	1.04	1.06	1.09		0.84	0.82
	Diabetes	6.20	6.32	6.54	6.62		5.73	5.51
	Heart Failure	1.49	1.76	1.98	1.97		1.06	1.14
	Hypertension	17.83	18.54	19.14	19.52		15.05	15.57
	Mental Health	0.76	0.77	0.78	0.78		0.76	0.71
	Palliative Care	0.25	0.38	0.66	0.62		0.70	0.68
	Stroke & TIA	2.06	2.18	2.19	2.15		1.74	1.82

Dementia Diagnosis Rate Sep 2016

Target	56
Actual	58
Gap	-2



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QOF

QORS (2013-2016 is year end & 2016/17 is September data)

Practice's QOF percentage for patients on a chronic disease register

Category	Indicator	2013/14	2014/15	2015/16	2016/17	Trend	CCG	Locality
Atrial Fibrillation	AF006: % patients stroke risk assessed	100.00	95.63	100.00	66.67		59.11	63.33
	AF007: % treated with anti-coagulation drug therapy	86.46	80.70	95.83	2.70		6.25	7.37
Heart Failure	HF002: % patients confirmed by an echocardiogram or by sp...	100.00	100.00	100.00	98.90		90.71	93.09
	HF003: % patients treated with an ACE-I or ARB	100.00	100.00	100.00	2.90		7.55	5.87
COPD	HF004: % patients treated with a beta-blocker licensed for h...	94.12	88.89	92.98	100.00		88.39	90.67
	COPD002: % patients confirmed by post bronchodilator spir...	100.00	100.00	100.00	96.97		84.08	87.99
	COPD003: % patients had a review, including an ax of treat...	94.38	94.25	95.65	69.83		37.35	38.33
	COPD004: % patients with a record of FEV1	95.51	96.63	97.80	72.97		37.94	39.89
	COPD005: % patients with a record of oxygen saturation val...	100.00	100.00	97.37	93.95		85.52	79.99
	COPD007: % patients who have had influenza immunisation	100.00	96.95	98.94	33.05		32.70	26.36
Diabetes Mellitus	DM002: % patients with blood pressure reading 150/90 mm...	92.90	93.66	93.63	65.25		59.17	59.53
	DM003: % patients with blood pressure reading 140/80 mm...	81.10	77.84	85.19	52.66		46.82	46.77
	DM004: % patients with total cholesterol 5 mmol/l or less	84.34	84.91	79.39	35.75		44.88	44.37
	DM007: % patients with IFCC-HbA1c 59 mmol/mol	76.18	74.47	75.07	41.76		45.90	44.82
	DM008: % patients with IFCC-HbA1c 64 mmol/mol or less	79.65	83.13	79.89	44.68		51.30	49.74
	DM009: % patients with IFCC-HbA1c is 75 mmol/mol or less	86.17	90.12	89.30	48.94		57.79	55.45
	DM012: % patients with foot examination and risk classificat...	82.16	87.27	89.21	27.47		41.18	38.80
Smoking	SMOK002: % patients with conditions	95.99	94.20	93.66	86.79		84.96	86.63
	SMOK005: % patients with conditions with offer of support a...	100.00	100.00	100.00	51.24		44.11	48.85
Mental Health	MH002: % patients with conditions with a comprehensiv...	100.00	100.00	100.00	53.85		21.19	29.75
	MH003: % patients with conditions with a record of blood pre...	100.00	100.00	100.00	78.57		49.64	56.51
	MH007: % patients with conditions with record of alcohol con...	100.00	100.00	100.00	53.85		28.94	34.96
	MH008: % of women with conditions with a record of cervical...	100.00	100.00	100.00	50.00		82.39	80.21
	MH009: % patients with a record of serum creatinine and TSH	100.00	100.00	100.00	0.00		67.75	82.86
	MH010: % patients with a record of lithium levels in the thera...	100.00	100.00	83.33	0.00		0.00	0.00

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Screening Information

Performance for a range of services delivered by primary care from nationally driven programmes

Category	Indicator No	Indicator	Format	2013/14	2014/15	2015/16	2016/17	Trend	COG	Locality	Age of Data
Cancer Screening	3.1.1	Bowel Screening Data	%	62	66	56	0		0	0	Dec
	3.1.2	Breast Screening Data	%	79	73	0	0		0	0	Dec
	3.1.3	Cervical Screening Data (25-64 years)	%	73	73	0	0		0	0	Dec
Health Checks	3.3.1	Learning Disability Health Checks	%	80	50	32	100		65	59	Apr - Sep
	3.3.3	NHS Health Checks Invitations Sent	Number	228	529	214	201		542	427	Apr - Jun
Immunisations	3.3.4	NHS Health Checks Performed	Number	201	294	350	89		342	265	Apr - Jun
	3.2.1	Childhood Immunisations (All Imms for children 0-15 years)	%	98	97	95	0		0	0	Apr - Mar
QOF Achievement	3.2.2	Flu Uptake Over 65s	%	69	66	67	30		584	36	Week 40
	3.2.3	Flu Uptake Under 65s	%	54	46	95	19		175	17	Week 40
	3.4.1	QOF Overall Achievement Points	Points	877	649	547	262		623	454	Apr - Sep
	3.4.2	QOF Overall Achievement %	%	97	98	98	47		41	44	Apr - Sep
	3.4.3	QOF Clinical Achievement Points	Points	593	430	429	197		441	323	Apr - Sep
QOF Overall Achievement	3.4.4	QOF Clinical Achievement %	%	97	99	99	45		37	40	Apr - Sep
	3.4.5	QOF Exception Reporting	%	6	8	9	0		0	0	Apr - Sep

Category	Indicator	Data Source
Cancer Screening	Bowel Screening Data	Full Year Data - published in December
	Breast Screening Data	Full Year Data - published in December
	Cervical Screening Data (25-64 years)	Full Year Data - published in December
Health Checks	Learning Disability Health Checks	CORS (2013-2016 is full year & 2016/17 is Q1 & Q2)
	NHS Health Checks Invitations Sent	Local Authority (2013-2016 is year end & 2016/17 is Q1)
Immunisation	NHS Health Checks Performed	Local Authority (2013-2016 is year end & 2016/17 is Q1)
	Flu Uptake Over 65s	Imniform (2013-2016 are full year & 2016/17 is Wk 40 date)
QOF Achievement	Flu Uptake Under 65s	Imniform (2013-2016 are full year & 2016/17 is Wk 40 date)
	QOF Clinical Achievement %	CORS (2013-2016 is full year & 2016/17 is September)
	QOF Clinical Achievement Points	CORS (2013-2016 is full year & 2016/17 is September)
	QOF Exception Reporting	CORS (2013-2016 is full year & 2016/17 is September)
	QOF Overall Achievement %	CORS (2013-2016 is full year & 2016/17 is September)
QOF Overall Achievement Points	CORS (2013-2016 is full year & 2016/17 is September)	

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Secondary Care

National SUS Data (Data is up to Sep for each financial year and shown as per 1000 weighted patients)

Performance relating to your patient's use of secondary care hospital services:

Category	Indicator	2013/14	2014/15	2015/16	2016/17	Trend	CCG	Locality
Emergency Dept Attendances	Main Casualty Attendances	110.39	113.79	128.08	114.82		87.74	119.70
	Eye Casualty Attendances	6.29	6.97	7.99	11.57		9.49	12.89
	Care Home Patient Attendances	6.46	7.31	9.36	6.97		7.21	7.45
Emergency Admissions	Total Emergency Admissions	36.78	42.01	51.03	39.80		45.85	47.85
	Chronic Ambulatory Care Sensitive Conditions	4.76	2.72	5.27	3.06		3.31	3.12
	Acute Conditions Not Requiring Hospitalisation	4.08	5.61	6.97	5.61		6.04	6.04
	Children with LRTIs	0.00	0.17	0.00	0.17		0.28	0.18
	Asthma, Diabetes & Epilepsy in Under 19s	0.00	0.34	1.02	0.00			
	Cardiovascular Disease	2.38	2.38	3.23	2.21		2.99	2.99
Respiratory Disease	Respiratory Disease	6.63	4.59	7.31	5.95		6.46	6.36
	Cancer	1.02	1.19	2.04	0.17		1.47	1.37
	End of Life	0.51	1.02	1.19	1.02		1.10	1.01
Care Home Patient Admissions	Care Home Patient Admissions	4.76	5.61	9.02	5.10		3.32	3.19
	Emergency Average Length of Stay	4.63	4.64	5.29	4.71		4.86	4.55
	Elective Spells > 1 Day	11.91	12.93	9.70	8.85		11.71	12.45
Day Case Attendances	Day Case Attendances	50.18	44.23	50.52	53.07		50.59	60.97
	GP Referred First Appointments	118.05	77.39	85.90	89.13		79.99	92.02
	GP Referred Follow-up Appointments	209.39	133.87	135.74	145.26		138.77	152.40
HOT Clinic Attendances	HOT Clinic Attendances	0.34	0.00	1.19	0.17		1.39	1.47
	2 Week Wait First Appointments	10.55	12.59	15.14	18.88		14.31	16.99
	Patients with 5 or more ED Attendances	3.57	4.59	4.76	4.59		3.15	4.26
Moderate Frequent Attendees	Patients with 3 or more Emergency Admissions	6.97	6.63	9.70	7.99		6.60	7.22
	Patients with 3 or more Outpatient DNAs	5.95	7.31	10.38	6.29		5.22	6.29

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Out of Hospital

Local Data (Data is up to Sep for each financial year and shown as per 1000 weighted patients)

Performance relating to your patient's use of community and pro-active care services which support the Out of Hospital workflow.

Category	Indicator No	Indicator	2013/14	2014/15	2015/16	2016/17	Trend	CCG	Locality
Proactive Care	5.1.1	Sound Doctor	0.00	2.00	4.74	3.42		3.42	5.60
	5.1.2	First Contact	0.00	0.00	0.60	0.00		0.00	0.00
Community Services	5.2.2	Acute Visiting Service Referrals	0.00	0.00	4.65	5.24		5.24	6.94
	5.2.3	Urgent Care Centre Activity	2.21	3.73	3.85	3.05		3.05	2.90
	5.2.4	IAPT Referrals	7.14	11.63	10.89	1.96		1.96	1.60

Current YTD Total Activity

Category	Indicator	Value
Proactive Care	Sound Doctor	20
Community Services	Acute Visiting Service Referrals	51
	Urgent Care Centre Activity	18
	IAPT Referrals	5

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Prescribing		Target (<)	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Jun 16	Jul 16	Aug 16
Antibiotics		1,161	0.09	0.09	0.09	0.10	0.11	0.09	0.09	0.09	0.08	0.06	0.07	0.08
Ceph, Quin & Co-Amoxiclav	0.1	0.09	0.09	0.09	0.09	0.08	0.08	0.08	0.06	0.04	0.06	0.06	0.06	0.08
Specials														
Cost	£450	£253	£240	£232	£409	£297	£301	£655	£268	£114	£182			
Items	10	4	7	7	8	10	8	14	16	9	10			
Red & Black Drugs														
Cost	£179	£178	£126	£305	£215	£132	£60	£77	£83	£53	£72			
Items	6	6	5	10	9	7	5	5	5	4	5			

Prescribing Spend

	Monthly Target	Monthly Actual	Variance	Variance %	Monthly Target	Monthly Actual	Variance	Variance %
April	69,650	73,922	4,072	5.83%	4,063,728	4,327,171	263,442	6.48%
May	74,813	67,564	-7,229	-9.66%	4,352,427	4,109,309	-243,118	-5.59%
June	69,867	68,588	-1,267	-1.86%	4,055,833	4,282,967	217,135	5.34%
July	74,087	67,058	-7,029	-9.49%	4,310,170	4,105,792	-204,382	-4.74%
August	71,890	66,026	-3,864	-5.38%	4,182,372	4,227,278	44,905	1.07%
Grand Total	360,526	345,179	-15,347	-4.26%	20,974,531	21,052,516	77,982	0.37%

CCG Prescribing Spend

Category	Value
ECFTs	
Calcium & Vit D	
Doxycycline MfS	
Symbicort Inhalers	
Emulients	

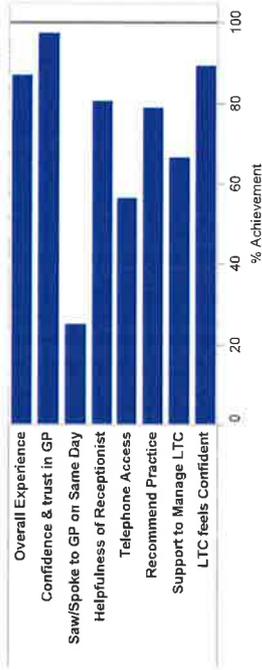
PQIS Cost Effective Prescribing

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Patient Experience Survey (Jul - Sep & Jan - Mar)

	2013	2014	2015	2016	Change
Overall Experience	93.74	91.29	87.64	86.96	-0.68
Confidence & trust in GP	98.56	97.11	98.52	97.59	-0.94
Saw/Spoke to GP on Same Day	42.00	30.78	26.86	25.06	-1.80
Helpfulness of Receptionist	91.02	88.99	81.06	80.43	-0.62
Telephone Access	61.03	56.97	49.96	56.34	6.38
Recommend Practice	88.46	86.18	84.21	78.77	-5.44
Support to Manage LTC	75.04	70.39	62.85	66.46	3.61
LTC feels Confident	98.45	93.41	91.02	89.27	-1.75



Friends & Family Test

Status	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16
No Submission	0	0	0	0	0	0	0	0	0	0	0	0
Submitted Low Count	0	0	0	0	0	0	0	0	0	0	0	0
Submitted OK	29	15	5	2	1	0	1	2	0	0	0	3
Percentage Recommended	93.10%	80.00%	88.60%	86.00%	87.57%	87.92%	86.90%	86.31%	87.25%	86.64%	86.29%	84.81%
Total Responses	29	15	5	2	1	0	1	2	0	0	0	3
Extremely Likely	23	8	5	0	0	0	0	0	0	0	0	0
Likely	4	4	0	0	0	0	0	0	0	0	0	0
Neither	0	2	0	0	0	0	0	0	0	0	0	0
Unlikely	1	1	0	0	0	0	0	0	0	0	0	0
Extremely Unlikely	1	0	0	0	0	0	0	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0

Collection Method

