



# Wireless Temperature Monitoring

Maintenance contract for UK Health Security Agency  
(01/07/2023 – 30/06/2026)

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JTF WIRELESS LTD, AMINGTON INDUSTRIAL ESTATE, 9 GALENA CLOSE, TAMWORTH, STAFFS, B77 4AS

## IceSpy Maintenance Agreement

### 1. IceSpy Support Services

JTF Wireless Limited offer a range of support services for all Hanwell, IceSpy and Sematics products, during and beyond the product's initial warranty period. This document describes the services available and the terms and conditions.

### 2. Definitions

- 2.1 JTF is JTF Wireless Limited, approved distributors of the IceSpy and Hanwell range of products.
- 2.2 Customer is the user of Hanwell or IceSpy products which may comprise a monitoring system.
- 2.3 System is a Hanwell, IceSpy and/or Sematics monitoring system comprising any equipment supplied by JTF either directly or through an approved distributor.
- 2.4 Agreement comprises this document and its associated schedule of parts contained in the System.
- 2.5 System Value is the value of hardware and software at the current list price.
- 2.6 Server is the machine (Physical or virtual) in which the system software and/or services is installed on.
- 2.7 End of life is any equipment which is or becomes obsolete during the duration of the contract.
- 2.8 Its Products are all products supplied by JTF Wireless which are detailed in Section 13 of this agreement.

### 3. General Conditions

- 3.1 This Agreement is for a System supplied by JTF to the Customer, either directly or through an approved distributor.
- 3.2 Services supplied by the Agreement are subject to the agreed fee, defined in the Agreement, having been received by JTF.
- 3.3 The Agreement is for the time period shown in section 12.
- 3.4 The Agreement covers the equipment listed in section 13.

### 4. Support Services supplied by JTF

***This section contains a list of all services provided by JTF Wireless Ltd. Some of these may not be relevant to the system supplied.***

***Please refer to Section 9 of this contract which details which services you have purchased.***

#### **A) Remote Assistance Service**

- 4.1 Technical support is available Monday – Friday, from 09:00am to 17:00pm. Out of hours support may be provided within the contract, subject to availability, at JTF's discretion.
- 4.2 Where the software installation has an internet connection that allows secure remote access, JTF can attempt to diagnose and rectify faults remotely. This service may require the customer to be present to accept the remote link.
- 4.3 JTF will use reasonable endeavours to respond to all support calls within 1 working day. Please refer to section 14 for our remote assistance process.
- 4.4 JTF will supply, install and support the latest versions of software appropriate to the System as this is revised. All upgrades will be provided at no additional cost as part of this service.

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**B) Extended Warranty Service**

- 4.5 JTF will repair or replace at its own cost any of its products that are found to be defective as a result of faulty materials, assembly or approved installation. This Service does not cover the costs of repair or replacement due to misuse or neglect on the part of the customer.

**C) Onsite Maintenance and Calibration Service**

- 4.6 An approved engineer will attend the customer's premises for an annual visit to perform a system health check (described in separate method statement) or service visit as required. Subsequent visits, if required, will be awarded a [REDACTED] discount as part of this agreement.
- 4.7 Annual onsite calibration of temperature sensors is carried out by an approved engineer. A 'traceable to national standards' or ISO 17025 UKAS accredited certificate for each probe is subsequently issued.
- 4.8 A full visit report will be provided at the end of any maintenance or service visit. This will include actions completed, further actions required by the customer and/or by JTF following the visit, as well as recommendations for future improvement.
- 4.9 A JTF engineer will replace lithium batteries of any sensor during the calibration visit, where they are purchased as part of this agreement.

**D) Sematics Support Services**

- 4.10 JTF will keep all Sematics licenses up to date for the duration of this agreement. Any upgrades of Sematics software are uploaded automatically via the cloud as and when they are released.
- 4.11 JTF will provide ongoing support and training for Sematics, including assistance with configuration of the system, including but not limited to: User setup, notification management, and sensor management. Please note it is the customer's responsibility to notify JTF of any changes required which cannot be completed by the customer.
- 4.12 The annual Sematics license includes SMS, Voice alarms free of charge, subject to fair usage. If the customer exceeds 3000 messages per annum on any one Sematics site, JTF reserve the right to charge for additional SMS bundles.

**5. The Customer's Responsibility**

- 5.1 Any Agreement does not cover product failure resulting from misuse or abuse. In the event that it is identified that equipment failure is a result of misuse or abuse, JTF reserve the right to charge for its repair/replacement and any associated call-out fees.
- 5.2 The customer must provide a named person who is responsible for the System and ensure this person is used to liaise with JTF staff (or representative) to handle any service provided by this Agreement.
- 5.3 The customer is responsible for providing remote access to JTF for remote assistance service.
- 5.4 Upon receiving any replaced or repaired equipment, the customer will notify the support team that the item has been received and is ready to be configured on the system.
- 5.5 The customer must ensure that a competent person is available to oversee any service visit, and provide the necessary access to hardware and software. As part of a calibration visit it is the customer's responsibility to collect all hardware items which require calibration and present to the engineer upon arrival. Failure to comply with this requirement will result in the customer being charged for the visit according to current service charges, irrespective of the level of cover that has been agreed. Any sensors that are not provided will be not be calibrated but may still be charged.

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## 6. Additional Benefits and Restrictions

- 6.1 Nothing in this agreement shall require JTF to attend the customer's premises on demand. In the event that JTF need to attend the customer's premises then the customer will provide reasonable access.
- 6.2 Should any malfunction be due to equipment not covered by the Agreement, by abuse or neglect, or IT infrastructure changes which may affect the system, JTF reserves the right to charge for any product or service required, according to JTF's current price list, irrespective of the level of cover that has been agreed.
- 6.3 This agreement only covers Hanwell or IceSpy branded hardware supplied directly or indirectly by JTF.
- 6.4 End of life products will be repaired or replaced with an item of the same part code, subject to availability. This agreement does not cover hardware upgrades if required.
- 6.5 Either party may terminate this Agreement at any time by giving thirty (30) days written notice to the other, with or without cause. Neither the Supplier nor The Customer shall be liable to the other for damages of any kind or character on account of such termination unless stated under any services within this agreement. Once signed, this agreement is non-refundable.

## 7. Procedure

The customer should follow the procedure defined below.

- 7.1 Firstly, follow the steps detailed in our remote assistance process, See section 14.
- 7.2 If, in the event of any product fault, it is likely that the fault can be rectified by repair or replacement of any System parts, the customer should return such parts to JTF who will repair or replace them as deemed necessary or most practical.
- 7.3 When the above procedures have been exhausted, a visit by an engineer may be necessary.
- 7.4 Any charges for the above are dependent on which service levels are purchased.

## 8. Charges

- 8.1 Remote Assistance Service: [REDACTED] of the system value outlined in the customer's asset register. A minimum charge of [REDACTED] will apply to this service.
- 8.2 Extended Warranty: [REDACTED] of the system value outlined in the customer's asset register. A minimum charge of [REDACTED] will apply to this service.
- 8.3 Onsite Maintenance and Calibration Visit: [REDACTED] of the system value outlined in the customer's asset register. A minimum charge of [REDACTED]/day will apply to this service.
- 8.4 Calibration Certificates: Calibration certificates will be charged as per our current calibration price list.
- 8.5 Sematics Support Service: Sematics annual license is charged at the rate on our current price list, and is POA dependent on the number of sensors in a system.
- 8.6 Battery replacements will be separately chargeable
- 8.7 Sematics Additional SMS Charge: If the client exceeds their fair usage, 3000 SMS per annum, then JTF reserve the right charge for additional SMS bundles at [REDACTED] per message. Sematics additional Voice call charge: If the client exceeds their fair usage, 3000 voice calls per annum, then JTF reserve the right to charge for additional voice call bundles at [REDACTED] per call.
- 8.8 SIM card contract: Any sim cards provided by JTF for SMS modules are charged at [REDACTED] annually.

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- 8.9 Hosted Server: JTF may provide hosted server options POA.
- 8.10 Payment: Contracts are payable within 30 days of the contract start date.

## 9. Confidentiality

- 9.1 All information related to the Laboratory's customers is considered proprietary information and shall be regarded as confidential, Except for information that a customer makes publicly available, or when agreed between the laboratory and the customer.
- 9.2 The Company shall inform customers, in advance, of any information it intends to place in the public domain.
- 9.3 When the laboratory is required by law, or authorized by contractual arrangements, to release confidential information, the release of information shall be limited to the extent required or authorised, and the customer or individual concerned shall, unless prohibited by law, be notified of the information provided.
- 9.4 Any information about the customer that the Company has obtained from sources other than the customer shall be confidential between the customer and the laboratory. The provider (source) of this information shall be confidential to the laboratory and shall not be shared with the customer, unless agreed by the source.
- 9.5 The Company shall establish legally binding confidentially agreements with all company employees, contractors, personnel of external bodies, and individuals acting on the laboratory's behalf, to ensure they keep all information obtained or created during the performance of laboratory activities confidential, except as required by law.
- 9.6 All company employees, contractors, personnel of external bodies, and individuals acting on the laboratory's behalf shall be provided with training and/or instructions regarding.

## 10. Sanctions

- 10.1 The customer hereby confirms and agrees that it nor any of its affiliates is currently listed, and will not at any point during the term of this contract be listed, on any UK sanctions lists maintained by Her Majesty's Treasury or any other relevant UK authority. The undersigned party further agrees to immediately notify the other party in writing if it or any of its affiliates becomes listed on any UK sanctions lists during the term of this contract.

## 11. Contract Pricing (Per annum)\*

Description	Unit Price	QTY	Discount	Total Price
C02 Calibration		4		
Service Visit - Day Rate		1		
Notion Battery Replacement		143		
Notion Battery Replacement		143		
Three-Point UKAS Calibration Certificate - QMS Method 02 - By comparison to a reference in a Dry Block. (-90°C to +135°C) Uncertainty 0.16°C		16		
Extended Warranty Service Contract		1		
Onsite Maintenance Contract - Includes Healthcheck and Calibration Engineer Visit		1		
Onsite Maintenance Contract - Includes Healthcheck and Calibration Engineer Visit		1		
C02 Calibration		4		
Annual Sematics Web License		143		
Extended Warranty Service Contract		1		
Shipping		3		
Service Visit - Day Rate		1		
Onsite Maintenance Contract - Includes Healthcheck and Calibration Engineer Visit		1		
Notion Battery Replacement		143		
Annual Sematics Web License		143		
Remote Support Service Contract		1		
Service Visit - Day Rate		1		
Three-Point UKAS Calibration Certificate - QMS Method 02 - By comparison to a reference in a Dry Block. (-90°C to +135°C) Uncertainty 0.16°C		16		
Remote Support Service Contract		1		
EMS - Shared Hosted Server		1		
EMS - Shared Hosted Server		1		
Three-Point UKAS Calibration Certificate - QMS Method 01 - By comparison to a reference in an air chamber (-35°C to +40°C) Uncertainty 0.24°C		127		

EMS - Shared Hosted Server		1		
Extended Warranty Service Contract		1		
Three-Point UKAS Calibration Certificate - QMS Method 02 - By comparison to a reference in a Dry Block. (-90°C to +135°C) Uncertainty 0.16°C		16		
C02 Calibration		4		
Three-Point UKAS Calibration Certificate - QMS Method 01 - By comparison to a reference in an air chamber (-35°C to +40°C) Uncertainty 0.24°C		127		
Three-Point UKAS Calibration Certificate - QMS Method 01 - By comparison to a reference in an air chamber (-35°C to +40°C) Uncertainty 0.24°C		127		
Remote Support Service Contract		1		
<b>Sub Total</b>				<b>£70,028.35</b>

*\*You may purchase any variation of the annual services detailed in this maintenance agreement. Any two services chosen will include a [REDACTED] discount. If you purchase all three levels of service, a [REDACTED] discount will be applied.*

## 12. Agreement and Contract Dates

Start Date of Agreement: 01/07/2023

End Date of Agreement: 30/06/2026

Customer: UK Health Security Agency

Address:

UKHSA ACCOUNTS PAYABLE TEAM

Manor Farm Road

Porton Down

SALISBURY

SP4 0JG

Contact:

Supplier: JTF Wireless Ltd

Address:

Amington Industrial Estate

9 Galina Close

Tamworth

Staffordshire

B77 4AS

Contact: [REDACTED]

Purchase Order:

PO Date:

Sign below to confirm: *I have read and understood the terms detailed in this document. I have also reviewed the asset register and confirm the calibration temperatures detailed are correct.
Authorized Signature for UK Health Security Agency



### 13. Asset Register

This section details all live assets which are covered under this agreement. The calibration specification is also detailed. You reserve the right to change the calibration specification prior to your calibration visit by submitting a request to your point of contact. The specification includes up to 3 temperature points, and the option for a fully accredited or a traceable calibration to UKAS ISO 17025 standards.

Serial Number	Asset Name	Product Code	T1(°C)	T2(°C)	T3(°C)	UKAS?	Asset Value
	CO2 sensor cable 1	IN-LSC3.0				False	████
	CO2 sensor cable 4	IN-LSC3.0				False	██████
	CO2 sensor cable 3	IN-LSC3.0				False	████
	CO2 sensor cable 2	IN-LSC3.0				False	████
00-01-54-29	Not in use (only external)	IN-TH002F1				False	████
00-01-54-53	Not in use (only external)	IN-TH002F1				False	████
00-01-55-88	Not in use (only external)	IN-PT001F1				False	████

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00-01-55-89	Not in use (only external)	IN-PT001F1				False	████
00-01-67-90	Enterics 36C CO2 Incubator 02937	IN-MA001F1				False	████
00-01-67-91	WASPLab Single (CO2 sensor)	IN-MA001F1				False	████
00-01-67-92	Main Lab 37C CO2 Incubator 01344	IN-MA001F1				False	████
00-01-84-92	Not In Use (External Only)	IN-TH002F1				False	████
00-01-84-93	Not In Use (External Only)	IN-TH002F1				False	████
00-01-84-94	Not In Use (External Only)	IN-TH002F1				False	████
00-01-88-42	Not In Use (External Only)	IN-PT001F1				False	████
00-01-88-43	Not In Use (External Only)	IN-PT001F1				False	████
00-01-88-44	Hot block 1 Transmitter	IN-PT001F1				False	████
00-01-88-45	Hot block 2 Transmitter	IN-PT001F1				False	████

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00-01-88-46	Not In Use (External Only)	IN-PT001F1				False	████
00-01-88-47	Not In Use (External Only)	IN-PT001F1				False	████
00-01-88-48	Not In Use (External Only)	IN-PT001F1				False	████
00-01-88-49	Not In Use (External Only)	IN-PT001F1				False	████
00-01-88-50	Not In Use (External Only)	IN-PT001F1				False	████
00-02-20-36	Main Lab 37C CO2 Incubator 002284	IN-MA001F1				False	████
0320-00723	Containment Lab Echo	IN-RP002F1				False	████
0820-00107	WASPLab Repeater	IN-RP002F1				False	████
0820-00108	NMRS NGS Lab Repeater	IN-RP002F1				False	████
0820-00392	Hallway/lockers Repeater	IN-RP002F1				False	████
40-00-05-44	1st Floor	IN-HR001F1				False	██

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40-00-05-45	CL3	IN-HR001F1				False	■
40-00-05-58	Bacteriology	IN-HR001F1				False	■
40-00-05-59	FreezerRm	IN-HR001F1				False	■
64528574	User licenses - PHE	W603				False	■
0322-00705	TB -80 freezer 03391	IN-PT143	-60	-70	-80	True	■
0519-00080	TB -80 freezer 03390	IN-PT143	-60	-70	-80	True	■
0620-00207	-80 Frz 02638 TB	IN-PT143	-60	-70	-80	True	■
0620-00211	-80 Frz 03215 TB	IN-PT143	-60	-70	-80	True	■
0620-00213	-80 Frz 02898 R&D	IN-PT143	-60	-70	-80	True	■
0620-00564	Freezer room -80 Freezer 01661	IN-PT143	-60	-70	-80	True	■
0620-00569	-80 Frz 03289 R&D	IN-PT143	-60	-70	-80	True	■

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0620-00582	-80 Frz 01971 R&D	IN-PT143	-60	-70	-80	True	████
0620-00589	-80 Frz 03060 TB	IN-PT143	-60	-70	-80	True	████
00-01-38-09	Detection - Freezer 03423	IN-TH001F1	-20	0	15	True	████
00-01-58-71	Freezer 03380	IN-TH001F1	-20	0	15	True	████
00-01-66-34	Seq Freezer 02925	IN-TH001F1	-20	0	15	True	████
00-01-66-35	Clean room - Freezer 02846	IN-TH001F1	-20	0	15	True	████
00-01-78-60	Freezer Room - Freezer 03165	IN-TH001F1	-20	0	15	True	████
00-01-82-84	Clean Room - Freezer 02845	IN-TH001F1	-20	0	15	True	████
00-01-88-79	Freezer 02153	IN-TH001F1	-20	0	15	True	████
00-01-88-84	Freezer 03323	IN-TH001F1	-20	0	15	True	████
00-01-88-85	Freezer 01924	IN-TH001F1	-20	0	15	True	████

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00-01-88-86	Freezer 03277	IN-TH001F1	-20	0	15	True	■
00-01-88-87	Freezer 02998	IN-TH001F1	-20	0	15	True	■
00-01-88-88	Freezer 03213	IN-TH001F1	-20	0	15	True	■
00-01-88-92	Freezer 02260	IN-TH001F1	-20	0	15	True	■
00-01-89-64	Freezer Room - Freezer 03329	IN-TH001F1	-20	0	15	True	■
00-01-91-86	Freezer 02262	IN-TH001F1	-20	0	15	True	■
00-01-91-92	Freezer 03470	IN-TH001F1	-20	0	15	True	■
00-01-91-97	Freezer 02848	IN-TH001F1	-20	0	15	True	■
00-01-92-99	Freezer 01222	IN-TH001F1	-20	0	15	True	■
00-01-93-02	Freezer 01303	IN-TH001F1	-20	0	15	True	■
00-01-93-03	Freezer 03168	IN-TH001F1	-20	0	15	True	■

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00-01-93-04	Freezer 03228	IN-TH001F1	-20	0	15	True	■
00-01-93-05	Freezer 02191	IN-TH001F1	-20	0	15	True	■
00-01-93-06	Freezer 02302	IN-TH001F1	-20	0	15	True	■
00-01-93-07	Freezer 0290	IN-TH001F1	-20	0	15	True	■
00-01-93-08	Fridge 03225	IN-TH001F1	-20	0	15	True	■
00-01-93-09	Freezer 02760	IN-TH001F1	-20	0	15	True	■
00-01-93-10	Freezer 03164	IN-TH001F1	-20	0	15	True	■
00-01-93-11	Freezer 01847	IN-TH001F1	-20	0	15	True	■
00-01-93-12	Freezer 03017	IN-TH001F1	-20	0	15	True	■
00-01-93-13	Freezer 02990	IN-TH001F1	-20	0	15	True	■
00-01-93-14	Freezer 02939	IN-TH001F1	-20	0	15	True	■

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00-01-93-16	Freezer 02192	IN-TH001F1	-20	0	15	True	■
00-01-93-17	Freezer 02836	IN-TH001F1	-20	0	15	True	■
00-01-93-18	Freezer 02849	IN-TH001F1	-20	0	15	True	■
00-01-93-19	Freezer 01039	IN-TH001F1	-20	0	15	True	■
00-01-93-21	Freezer 02261	IN-TH001F1	-20	0	15	True	■
00-01-93-22	Fridge 01822	IN-TH001F1	-20	0	15	True	■
00-01-93-23	Extraction/Media - Freezer 03553	IN-TH001F1	-20	0	15	True	■
00-01-93-24	Freezer 03167	IN-TH001F1	-20	0	15	True	■
00-01-93-25	Detection Freezer 03221	IN-TH001F1	-20	0	15	True	■
00-01-93-26	Freezer 02929	IN-TH001F1	-20	0	15	True	■
00-01-93-27	Freezer 01483	IN-TH001F1	-20	0	15	True	■

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00-01-93-28	Freezer 02993	IN-TH001F1	-20	0	15	True	■
00-01-93-31	Brexit Freezer	IN-TH001F1	-20	0	15	True	■
00-01-93-69	Detection - Freezer 03471	IN-TH001F1	-20	0	15	True	■
00-02-34-46	Freezer 03373	IN-TH001F1	-20	0	15	True	■
00-02-34-47	Freezer Store - Freezer 02839	IN-TH001F1	-20	0	15	True	■
00-02-46-48	Molecular WGS (WGS Media) - Freezer 03473	IN-TH001F1	-20	0	15	True	■
00-02-46-50	Molecular WGS (NGS Seq) - Freezer 03418	IN-TH001F1	-20	0	15	True	■
00-02-46-51	Molecular WGS (WGS Media) - Freezer 03474	IN-TH001F1	-20	0	15	True	■
0620-00800	Spare Freezer	IN-TH150	-20	0	15	True	■
00-01-49-15	Ext 1 Ambient	IN-TH001F1	0	15	30	True	■
00-01-58-69	Main Lab Ambient UF	IN-TH001F1	0	15	30	True	■

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00-01-58-70	Enterics - Fridge 03363	IN-TH001F1	0	15	30	True	■
00-01-75-61	Enterics Fridge 03419	IN-TH001F1	0	15	30	True	■
00-01-88-80	ARTS Office Ambient	IN-TH001F1	0	15	30	True	■
00-01-88-89	Serology Lab Ambient	IN-TH001F1	0	15	30	True	■
00-01-88-90	Serology Cold Room	IN-TH001F1	0	15	30	True	■
00-01-88-91	Chlamydia Ambient	IN-TH001F1	0	15	30	True	■
00-01-88-93	First Round Room Ambient	IN-TH001F1	0	15	30	True	■
00-01-88-94	Detection Amb	IN-TH001F1	0	15	30	True	■
00-01-88-95	COVID Booking (Rm 22)	IN-TH001F1	0	15	30	True	■
00-01-88-96	Ambient 2nd Round Room	IN-TH001F1	0	15	30	True	■
00-01-88-97	Fridge 02147	IN-TH001F1	0	15	30	True	■■■■

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00-01-88-98	Viro Cold Room 2	IN-TH001F1	0	15	30	True	■
00-01-88-99	Fridge 03225	IN-TH001F1	0	15	30	True	■
00-01-89-00	WGS Media Lab Ambient	IN-TH001F1	0	15	30	True	■
00-01-89-01	Block 18 - Ambient	IN-TH001F1	0	15	30	True	■
00-01-89-02	TB - Fridge 03348	IN-TH001F1	0	15	30	True	■
00-01-89-10	RCM Ambient	IN-TH001F1	0	15	30	True	■
00-01-89-46	Fridge 01392	IN-TH001F1	0	15	30	True	■
00-01-91-60	Mycology (Ext 2) - AmbientMycology (Ext 2) - Ambient	IN-TH001F1	0	15	30	True	■
00-01-91-61	Fridge 03120	IN-TH001F1	0	15	30	True	■
00-01-91-63	Ext 1 Ambient 2	IN-TH001F1	0	15	30	True	■
00-01-91-64	Viro Cold Room 1	IN-TH001F1	0	15	30	True	■

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00-01-91-65	Main Lab Ambient 3	IN-TH001F1	0	15	30	True	■
00-01-91-66	R-D Lab Ambient	IN-TH001F1	0	15	30	True	■
00-01-91-67	COVID Lab Ambient	IN-TH001F1	0	15	30	True	■
00-01-91-69	Fridge 03167	IN-TH001F1	0	15	30	True	■
00-01-91-70	Fridge 03222	IN-TH001F1	0	15	30	True	■
00-01-91-71	Corridor Store Cupboard Ambient	IN-TH001F1	0	15	30	True	■
00-01-91-72	PHE Pathology Stores	IN-TH001F1	0	15	30	True	■
00-01-91-73	Bacti Cold Room (Upstairs) back	IN-TH001F1	0	15	30	True	■
00-01-91-74	Main Lab Cold Room 2	IN-TH001F1	0	15	30	True	■
00-01-91-75	Fridge 03361	IN-TH001F1	0	15	30	True	■
00-01-91-76	Bacti Cold Room (Upstairs) front	IN-TH001F1	0	15	30	True	■

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00-01-91-77	Enteric Lab Amb	IN-TH001F1	0	15	30	True	■
00-01-91-78	Fridge 03277	IN-TH001F1	0	15	30	True	■
00-01-91-79	Clean Room Ambient	IN-TH001F1	0	15	30	True	■
00-01-91-80	Main Lab Cold Room 1	IN-TH001F1	0	15	30	True	■
00-01-91-81	Fridge 03166	IN-TH001F1	0	15	30	True	■
00-01-91-82	Main Lab Ambient 2	IN-TH001F1	0	15	30	True	■
00-01-91-84	Fridge 02453	IN-TH001F1	0	15	30	True	■
00-01-91-85	Fridge 03399	IN-TH001F1	0	15	30	True	■
00-01-91-87	Sequencing Lab Ambient	IN-TH001F1	0	15	30	True	■
00-01-91-88	Fridge 02925	IN-TH001F1	0	15	30	True	■
00-01-91-89	NGS Lab Ambient	IN-TH001F1	0	15	30	True	■

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00-01-91-90	Detection ambient 2	IN-TH001F1	0	15	30	True	■
00-01-91-91	Fridge 03364	IN-TH001F1	0	15	30	True	■
00-01-93-00	Dirty Fridge 02191	IN-TH001F1	0	15	30	True	■
00-01-93-01	Clean Fridge 02897	IN-TH001F1	0	15	30	True	■
00-02-46-13	Extraction 1 - Fridge 03220	IN-TH001F1	0	15	30	True	■
00-02-75-96	Extraction 1 fridge 02848	IN-TH001F1	0	15	30	True	■
00-02-75-97	Enterics Fridge 03362	IN-TH001F1	0	15	30	True	■
00-03-42-42	Freezer room - Fridge 03427	IN-TH001F1	0	15	30	True	■
00-03-42-43	Detection - Fridge 03423	IN-TH001F1	0	15	30	True	■
00-03-42-44	Detection - Fridge 03424	IN-TH001F1	0	15	30	True	■
0620-00801	Spare Fridge	IN-TH150	0	15	30	True	■

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PHECO2-01	CO2 Sensor 1	J112	0	5		True	████
PHECO2-02	CO2 Sensor 2	J112	0	5		True	████
PHECO2-03	CO2 Sensor 3	J112	0	5		True	████
PHECO2-05	CO2 Sensor 4	J112	0	5		True	████
00-01-52-90	WASPLab double air incubator	IN-TH001F1	15	25	37	True	██
00-01-58-65	Enterics - Incubator 03121	IN-TH001F1	15	30	40	True	██
00-01-58-67	WASPLab Air inc 3	IN-TH001F1	15	30	40	True	██
00-01-58-68	Block 18 - Incubator 03216	IN-TH001F1	15	30	40	True	██
00-01-61-69	Main Lab Air Incubator 03278	IN-TH001F1	15	30	40	True	██
00-01-66-36	Incubator 03205	IN-TH001F1	15	30	40	True	██
00-01-66-37	Incubator 02179	IN-TH001F1	15	30	40	True	██

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00-01-75-62	Main Lab 30C Incubator 01373'	IN-TH001F1	15	30	40	True	■
00-01-91-83	Incubator 57020	IN-TH001F1	15	30	40	True	■
00-01-91-98	Ano2 Cabinet 2 02813	IN-TH001F1	15	30	40	True	■
00-01-93-15	WASPLab Single Air Incubator	IN-TH001F1	15	30	40	True	■
00-01-93-20	Main Lab Incubator 02284	IN-TH001F1	15	30	40	True	■
00-01-93-29	Mycology 30C Incubator 02739	IN-TH001F1	15	30	40	True	■
00-01-93-30	RCM Hot Room	IN-TH001F1	15	30	40	True	■
00-01-93-32	Incubator 02615	IN-TH001F1	15	30	40	True	■
00-01-93-33	Enterics - Incubator 02937	IN-TH001F1	15	30	40	True	■
00-01-93-34	Incubator 01125	IN-TH001F1	15	30	40	True	■
00-01-93-35	Main Lab 37C CO2 Incubator 03540	IN-TH001F1	15	30	40	True	■

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00-01-93-36	Mycology (Ext 2) Incubator 03122	IN-TH001F1	15	30	40	True	■
00-01-93-37	Incubator 03347	IN-TH001F1	15	30	40	True	■
00-01-93-38	Ano2 Cabinet 1 02812	IN-TH001F1	15	30	40	True	■
0620-00799	Spare Incubator	IN-TH150	15	30	40	True	■
0719-00515	Main Lab 35C Air Incubator 03346	IN-TH150	15	25	37	True	■
0719-00530	Enterics Incubator 02938	IN-TH150	15	25	37	True	■
0322-00709	Hot block 2	IN-PT143	50	80	125	True	■
0620-00597	Hot block 1	IN-PT143	50	80	125	True	■

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## 14. Remote Assistance Process Flow Diagram

### JTF Wireless – IT Support Process Flow Chart

