

Appendix 1

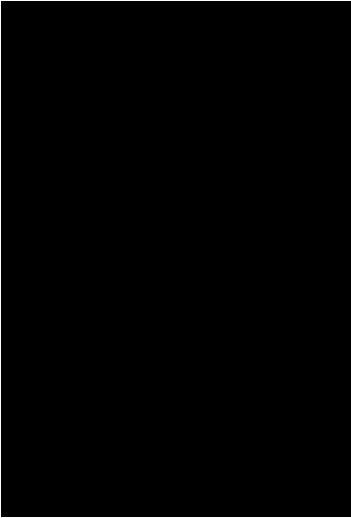
National Microbiology Framework Agreement Order Form - C388994

FROM

Authority:	UK Health Security Agency (UKHSA)
Invoice address:	All invoices must be sent, quoting a valid purchase order number (PO Number), to: payables@ukhsa.gov.uk UKHSA Billing Address: Accounts Payable; UK Health Security Agency, Manor Farm Road, Porton Down, Salisbury, SP4 0JG UKHSA VAT No: GB888851648
Contract Manager:	Name: [REDACTED] [REDACTED]
Secondary Contact: eg. business operational contact, project manager	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
Procurement lead	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
Name and address for notices:	Name: UKHSA Address: 10 South Colonnade London E14 4PU
Internal reference (if applicable):	To be quoted on all correspondence relating to this Order Form: Contract Reference C388994

TO

Supplier:	SPT LABTECH LIMITED Company Number: 3300999 Registered Address: SPT Labtech Limited, Melbourn Science Park, Cambridge Road, Melbourn, Royston, Hertfordshire SG8 6EE
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Contract Manager:	Name: Phone: E-mail:	 btech.com
Secondary Contact:	Name: Phone: E-mail:	
Account Manager:	Name: Phone: E-mail:	
Name and address for notices:	Name: Address: SPT Labtech Limited, Melbourn Science Park, Cambridge Road, Melbourn, Royston, Hertfordshire SG8 6EE	

Applicable terms and conditions

The following terms and conditions are applicable to the Contract for this Order:

Appendix A	Call-off Terms and Conditions for the Supply of Goods and the Provision of Services	Applicable to this Contract
Appendix B	Optional Additional Call-off Terms and Conditions for Installation and Commissioning Services	☐ (only applicable if this box is checked)
Appendix C	Optional Additional Call-off Terms and Conditions for Maintenance Services	☒ (only applicable if this box is checked)
Appendix D	Optional Additional Call-off Terms and Conditions for Bespoke Research, Development and Manufacturing Requirements	☐ (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))
Appendix E	Optional Additional Call-off Terms and Conditions for Reagent Rental	☐ (only applicable if this box is checked)
Appendix F	Optional Additional Call-off Terms and Conditions for Managed Equipment Services	☐ (only applicable if this box is checked)
Appendix G	Optional Additional Call-off Terms and Conditions for Clinical Laboratory Diagnostic Testing Services	☐ (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))
Appendix H	Further Optional Additional Call-off Terms and Conditions Each of the following clauses in Appendix H is only applicable to this Contract if the relevant box is checked:	(only applicable if one or more boxes are checked)
	1. TUPE applies at the commencement of the provision of Services	
	2. TUPE on exit	
	3. Different levels and/or types of insurance	
	4. Induction training for Services	
	5. Further Authority obligations	
	6. Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services	☐
	7. Inclusion of a Change Control Process	☒

	8. Authority step-in rights	☐	
	9. Guarantee	☐	
	10. Termination for convenience	☒	
	11. Pre-Acquisition Questionnaire	☐	
	12. Time of the essence (Goods)	☐	
	13. Time of the essence (Services)	☐	
	14. Specific time periods for inspection	☐	
	15. Specific time periods for rights and remedies under Clause 3.6 of Schedule 2 of Appendix A	☐	
	16. Right to terminate following a specified number of material breaches	☒	
	17. Expert Determination	☒	
	18. Consigned Goods	☐	
	19. Improving visibility of Sub-contract opportunities available to Small and Medium Size Enterprises and Voluntary, Community and Social Enterprises	☐	
	20. Management Charges and Information	☐	
	21. COVID-19 related enhanced business continuity provisions	☐	
	22. Buffer stock requirements	☐	
	23. Modern slavery	☒	
The additional Order Specific Key Provisions set out at Annex A (Order Specific Key Provisions) to this Order Form shall also apply to this Contract.			☒ (only applicable if this box is checked)

1. CONTRACT DETAILS

(1.1) Commencement Date: 26/09/2025

(1.2) Services Commencement Date (if applicable): N/A

(1.3) Contract Price ((i) breakdown and (ii) payment profile):

QTY	PART #	DESCRIPTION
1	SLA-FFY-006	firefly® genomics (6 head) - reliance complete Service Contract
1	SLA-FFY-015	firefly®+ reliance® complete (96)
Subscription Term:		

firefly® genomics (6 Head) with ATL

QTY	PART #	DESCRIPTION	LIST	DISC	NET PRICE	TOTAL
1	3276-00008	firefly® genomics (6 Head) with ATL Includes: Control Tablet with User Interface Software 1 x Power Cord 5 x Tip Stand (3276-08075) 5 x Tip Loading Cassettes (FFY-A-01-EZL-SL-5) 1 x Dispense Reservoir Loading Tray 1 x BioShake 3000 ELM Microplate Shaker 2 x ColdPlate Heater Cooler Module 1 x Adapter for PCR Plate (96 well) e.g. Eppendorf twin.tec® #0030-128.672 1 x Dispense Reservoir ColdPlate Adaptor Plate 1 x ATL 35-125 µL Tip Stand 5 x Strip Tip Insert - 8 Channel Offset (FFY-A-01-EZL-SC-8) 5 x Strip Tip Insert - 16 Channel Offset (FFY-A-01-EZL-SC-16) Plus a Starter Kit comprising of: 1 x Std Reservoirs (pack of 50) 1 x LDV Reservoirs (pack of 25) 1 x Standard Syringes (pack of 10) 1 x ULR Syringes (pack of 10) 2 x Racks of 125µL 384 Filter Tips 2 x Racks of 125µL 96 Filter Tips 2 x Racks of 50µL 384 Filter Tips 2 x Racks of 50µL 96 Filter Tips				
1	3287-00002	firefly®+ Expansion Module for firefly®				
1	3287-00011	Inheco ODT 96XL Custom for firefly®+				

QTY	PART #	DESCRIPTION
1	SLA-FFY-015	firefly®+ reliance® complete (96) Covering years 2, 3, 4, 5 and 6 of ownership
Subscription Term: 36 Months		
1	SZZ00237	MAGNUM FLX™ Enhanced Universal Magnet Plate (96 well)
1	SLA-FFY-006	firefly® genomics (6 head) - reliance complete Service Contract Covering years 2, 3, 4, 5 and 6 of ownership
Subscription Term: 36 Months		

QTY	PART #	DESCRIPTION
1	SLA-FFY-018	Application Development Support offered by a Field Application Scientist, charged at a daily rate. Field Application Scientist will provide an estimate of the number of days needed for protocol development.

GRAND TOTAL **GBP 243,920.90**

1.3.1 The maximum value of the services, for the instruments stated in clause 2.1 (**the “Instruments”**) of this Order Form, that can be ordered under this Contract is £ 243,920.90 (two hundred and forty-three thousand, nine hundred and twenty pounds and ninety pence) only (excluding VAT). (**the “Contract Price”**). Full details of the Contract Price per annum are contained in Annex 2- Contract Price Breakdown, below. For the avoidance of doubt, the Authority is not committed to pay the full Contract Price.

1.3.2 The Contract Price is exclusive of VAT at the applicable rate but is inclusive of travel, expenses including subsistence, replacement parts and labour expenses.

(1.4) Term of Contract:

1.4.1 The Contract shall commence on the Services Commencement Date unless terminated earlier, or extended, in accordance with its terms, expire on 25th September 2029 (**the “Term”**).

1.4.2 The Authority may terminate the Contract for convenience at any time pursuant to clause 10 (Termination for convenience) of Appendix H (Further Optional Additional Call-off Terms and Conditions) of this Contract provided the Authority gives the Supplier not less than 3 (three) months written notice.

(1.5) Term extension options:

None

2. GOODS AND/OR SERVICES REQUIREMENTS

(2.1) Description of the Goods / Services:

2.1.1 The Supplier shall provide the following service and maintenance provisions (**the “Services”**) in accordance with Annex 3 (**the “Specifications”**) of this Contract for the equipment contained within Annex 2 – Contract Price Breakdown in clause 1.3 above.

2.1.2 The Supplier shall at the earliest opportunity after the Commencement Date arrange, in accordance with clause 2.2.4, to perform the preventative maintenance services stated in Annex 3, clause 3.1 as soon as practical.

(2.2) Premises and Location(s) at which the Goods / Services are to be delivered / provided:

2.2.1 The Supplier shall perform the service at all sites listed in annex 5 or such other location within the UK as advised by the Authority from time to time.

2.2.2 The Authority may at any time remove Instruments from the Contract or move Instruments between laboratory sites. The Authority may at any time substitute or add instruments to the Contract. The Authority shall provide the Supplier with as much notice of Instrument moves as possible and, in any event, not less than 10 (ten) days' notice. Upon notification from the Authority the Supplier shall immediately suspend all costs related to, or arising from, such Instrument to the greatest extent possible. The Supplier shall not, in any event, charge the Authority any costs relating to such Instrument whatsoever or however arising after 30 (thirty) days of notification and immediate suspension. For the avoidance of doubt and notwithstanding anything to the contrary herein, the Supplier shall be entitled to charge the Authority for any decommissioning and recommission which the Authority instructs the Supplier to undertake.

2.2.3 All planned performance of the Services shall be pre-advised by the Supplier to the Authority's primary delivery contact (**“Delivery Contact”**) stated below at least 2 (two) Business Days prior to the Services being performed on any or all the Instruments at the relevant Premises and Locations:

Name:

Phone:

E-mail:

2.2.4 The Supplier shall provide the following data when notifying the Delivery Contact:

- a Supplier name;
- b Authority's PO Number.

2.2.5 The Delivery Contact will confirm:

- a) Booking reference number;
- b) Date and time of Supplier attending the relevant Premises and Locations;
- c) Premises and Locations address where the Services shall be performed.
- d) Any relevant policies, site guidelines/instructions in advance of the Supplier attending site

2.2.6 The Authority may refuse unscheduled performance of Services. In such event, the Supplier shall rearrange such performance of Services utilising the service delivery process set out in this Clause 2.2.

2.2.7 The Authority reserves the right to immediately remove from the Authority's site any Personnel who do not conform to the reasonable instructions, policies, rules and regulations of the Authority.

(2.3) Key personnel of the Supplier to be involved in the Goods / Services:

Name: [REDACTED]

(2.4) Performance standards:

- 2.4.1 The Supplier shall deliver the Services in accordance with Good Industry Practice.
- 2.4.2 Timely delivery of the Services in accordance with section 2.6 below.
- 2.4.3 Quality of Services i.e., Services performed in accordance with the Specification as stated in Annex 3a of this Order Form.

(2.5) Quality standards:

2.5.1 The Supplier shall maintain and repair the equipment to the level of the Supplier's manufactured specifications as sold by the Supplier to the Authority.

(2.6) Contract monitoring arrangements:

2.6.1 The Authority's Contract Manager (or their delegate) and Key Personnel of the Supplier shall meet to discuss the Supplier's performance and other matters connected to the delivery of the Contract. The frequency of such meetings shall be agreed between the Parties.

(2.7) Management information and meetings:

2.7.1 Contract management meetings will be set up to monitor, but not limited to, the following

- a Delivery of the KPIs and preventative maintenance activities as set out in Annex 3a – Specifications of Preventative Maintenance Activities
- b Issues – including quality and performance
- c Invoicing
- d Callouts by laboratory staff, including root cause with reference to Instrument, associated serial number and incident number.
- e Issues that may have arisen (where relevant) following PM necessitating reperformance of the required Services.
- f Any other relevant business related to the scope of the Services

2.7.2 At the Authority's request, and within five (5) Business Days of such request, the Supplier shall provide such additional information to the Authority as the Authority may reasonably request from time to time (including without limit any information about the Supplier's supply chain and its compliance in relation to sustainability

requirements).

2.7.3 The Supplier shall submit the completed Management Information template (see Annex 6) 5 (five) Business Days prior to Contract management meetings.

3. CONFIDENTIAL INFORMATION (if applicable)

(3.1) The following information shall be deemed Confidential Information:

- Supplier pricing.
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Staff.
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Authority's representatives.

(3.2) Duration that the information shall be deemed Confidential Information:

For a period of three (3) years after the expiry or earlier termination of this Contract unless otherwise agreed in writing by the Parties.

4. DATA PROCESSING (if applicable)

(4.1) Personal Data to be processed by the Supplier:

N/A

5. LEASE / LICENSE (if applicable)

(5.1) The Authority is granting the following lease or licence to the Supplier:

N/A

[Redacted]

For and on behalf of the Authority

For and on behalf of the Supplier

[Redacted]

Date:

[Redacted]

Date:

[Redacted]

Annex 1

Order Specific Key Provisions

1. Introduction

- 1.1. Upon receipt of your countersigned copy of this letter, the Authority will send you a unique PO Number per site. You must be in receipt of a valid PO Number before submitting an invoice.
- 1.2. To avoid delay in payment it is important that the invoice is compliant and that it includes a valid PO Number, PO Number item number (if applicable) and the details (name and telephone number) of your Authority contact (i.e. Contract Manager). Non-compliant invoices will be sent back to you, which may lead to a delay in payment.

If you have a query regarding an outstanding payment, please contact our Accounts Payable section either by email to: payables@ukhsa.gov.uk or by telephone 01980 619986 between 09:00-17:00 Business Days.

2. Acceptance of the Services

- 2.1 The Services shall be performed by the Supplier at the Premises and Location as agreed by the Parties in accordance with clause 2.2.3 of this Order Form.
- 2.2 The Authority shall ensure Staff shall have access to Premises and Location in accordance with clause 4 of the Call-Off Terms and Conditions.
- 2.3 The Authority shall (where relevant) provide Policies, site guidelines/instructions in advance of the Supplier attending site including the provision of any protective material such as PPE.
- 2.4 The Authority reserves the right to immediately remove from the Authority's site any Staff who do not conform to the reasonable instructions, policies, rules, and regulations of the Authority.
- 2.5 Performance of the Services shall be considered to have occurred when the Delivery Contact at the Authority's Premises and Location has signed the Acceptance of the Services form, an example of which is contained within Annex 4, thus confirming acceptance of the Services ("Acceptance"). In the event that the Services are not accepted by the Authority the Supplier shall reperform the Services at their own cost.
- 2.6 In the event that the Staff attend the Premises and Location, and the Equipment is unavailable for the Services to be performed on the date agreed between the Parties, the Parties will agree a revised date for the Services to be performed. The Supplier shall be able to request the reimbursement of the costs from the Authority in such an event and for the associated costs for a revisit i.e., calibration and labour time including travel.

Annex 2- Contract Price Breakdown

Company
UK Health Security Agency - London

Contact
[Redacted]

Billing Address
UK Health Security Agency - London
UKHSA ACCOUNTS PAYABLE TEAM
MANOR FARM ROAD
PORTON DOWN
SALISBURY
Wiltshire
United Kingdom
SP4 0JG

Shipping Address
UK Health Security Agency - London
61 Colindale Ave, London
London
London, City Of
United Kingdom
NW9 5EQ

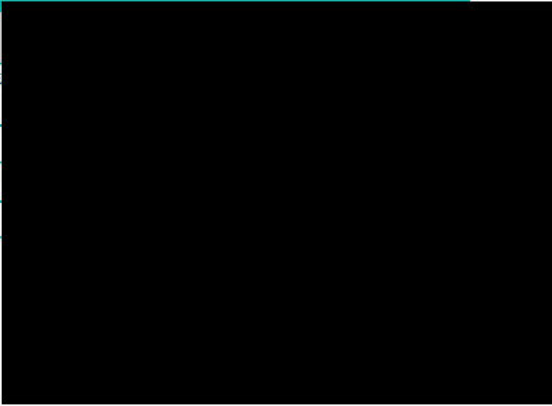
Payment Terms
Net 30

Shipping Terms
CIP - (Carriage & insurance Paid to)

Expiry Date
6 Nov 2025 This quotation is valid for 45 days

Prepared by
[Redacted]

QTY	PART #	DESCRIPTION	
1	SLA-FFY-006	firefly® genomics (6 head) - reliance complete Service Contract	£
Subscription Term: 36 Months			
1	SLA-FFY-015	firefly®+ reliance® complete (96)	
Subscription Term: 36 Months			



SPT Labtech Ltd, Melbourn Science Park, Melbourn, Hertfordshire SG8 6HB, UK
Phone: +44 1223 627 555
Email: [REDACTED]

Company
UK Health Security Agency - London

Contact
[REDACTED]

Billing Address
UK Health Security Agency - London
UKHSA ACCOUNTS PAYABLE TEAM
MANOR FARM ROAD
PORTON DOWN
SALISBURY
Wiltshire
United Kingdom
SP4 0JG

Shipping Address
UK Health Security Agency - London
Noble House,
Smith Square
London
Avon
United Kingdom
SW1P 3HX

Payment Terms
Net 30

Shipping Terms
DDP - (Delivered Duty Paid)

Expiry Date
21 Mar 2026 This quotation is valid for 180 days

Prepared by
[REDACTED]

firefly® genomics (6 Head) with ATL						
QTY	PART #	DESCRIPTION	LIST PRICE	DISC	NET PRICE	TOTAL
1	3276-00008	firefly® genomics (6 Head) with ATL Includes: Control Tablet with User Interface Software 1 x Power Cord 5 x Tip Stand (3276-08075) 5 x Tip Loading Cassettes (FFY-A-01-EZL-SL-5) 1 x Dispense Reservoir Loading Tray 1 x BioShake 3000 ELM Microplate Shaker 2 x ColdPlate Heater Cooler Module 1 x Adapter for PCR Plate (96 well) e.g. Eppendorf twin.tec® #0030-128.072 1 x Dispense Reservoir ColdPlate Adaptor Plate 1 x ATL 35-125 µL Tip Stand 5 x Strip Tip Insert - 8 Channel Offset (FFY-A-01-EZL-SC-8) 5 x Strip Tip Insert - 16 Channel Offset (FFY-A-01-EZL-SC-16) Plus a Starter Kit comprising of: 1 x Std Reservoirs (pack of 50) 1 x LDV Reservoirs (pack of 25) 1 x Standard Syringes (pack of 10) 1 x ULR Syringes (pack of 10) 2 x Racks of 125µL 384 Filter Tips 2 x Racks of 125µL 96 Filter Tips 2 x Racks of 50µL 384 Filter Tips 2 x Racks of 50µL 96 Filter Tips	[REDACTED]			
1	3287-00002	firefly®+ Expansion Module for firefly®				
1	3287-00011	Inheco ODTG 96XL Custom for firefly®+				

SPT Labtech Ltd, Melbourn Science Park, Melbourn, Hertfordshire SG8 6HB, UK
Phone: +44 1223 627 555
Email: [REDACTED]

QTY	PART #	DESCRIPTION
1	SLA-FFY-015	firefly®+ reliance® complete (96) Covering years 2, 3, 4, 5 and 6 of ownership
Subscription Term: 36 Months		
1	SZZ00237	MAGNUM FLX™ Enhanced Universal Magnet Plate (96 well)
1	SLA-FFY-006	firefly® genomics (6 head) - reliance complete Service Contract Covering years 2, 3, 4, 5 and 6 of ownership
Subscription Term: 36 Months		

QTY	PART #	DESCRIPTION
1	SLA-FFY-018	Application Development Support offered by a Field Application Scientist, charged at a daily rate. Field Application Scientist will provide an estimate of the number of days needed for protocol development.

GRAND TOTAL GBP 243,920.90

Annex 3 – Specification

Technical Capability

- Ultra-Low Volume Precision (nl to ml):

Essential for qPCR, RT-qPCR, sequencing library preparation, hybrid capture, and nucleic acid extractions. Competing systems lack the required precision across this volume range.

- Multi-Function Integration in a Compact Format:

Consolidates dispensing, pipetting, incubation, shaking, thermocycling, and plate handling within a single benchtop unit. Other platforms require multiple devices, increasing costs, complexity, and footprint.

- Direct Compatibility with UKHSA Infrastructure:

Seamlessly integrates with existing SPT Mosquito and Dragonfly platforms already in operation at Colindale. This ensures harmonisation of workflows, consumables, and maintenance — a capability no other supplier can provide.

- Minimal Training and Ease of Use:

Drag-and-drop, scriptable software enables staff to configure workflows without coding expertise, reducing training overheads and enhancing resilience with temporary or rotating staff.

- Reliability and Workflow Resilience:

Automated labware transfer via internal robotic gripper reduces manual intervention and potential user error. Fewer manual touchpoints improve reproducibility and throughput.

- Optimised Lab Space:

The compact benchtop design addresses laboratory space constraints while increasing capacity. Alternative systems require significantly more footprint or infrastructure modifications.

Specification	Reason	Non-negotiable	Unique to model (Y/N)
Compact, benchtop	Limitation on lab space	Y	Y
High throughput	No. of agreed samples under the project	Y	N
Supports multiple UKHSA testing techniques	Project testing methods: qPCR, bait capture, RTqPCR, sequencing library prep, DNA/RNA extraction	Y	N
Ultra Low volume operating range (nl to ml)-	Working in low volume ranges needed for UKHSA and ISF programme lab techniques	Y	Y
Directly and fully compatible with UKHSA Colindale workflows and hardware which use linked SPT instruments i.e. Dragonfly and Mosquito models	96 plastic plate version- lab testing strategy	Y	Y
Directly compatible and can be harmonised with current, live UKHSA contracts for consumables, reagents and maintenance.	Leverage existing UKHSA contracts for lower cost, faster integration, demonstrated commonality and demonstrated assurance.	Y	Y
Consolidates multiple functions – aligns with UKHSA ISF programme	Testing requirement: dispensing, incubation, and pipetting at ultra-low volumes with thermocycling, and shaking features	Y	Y (only model to do both dispensing and pipetting at ultra-low volumes with thermocycling and shaking features. With ultra-low volumes, harmonises UKHSA protocols)
Minimal user intervention with intuitive, scriptable software streamlining complex genomic workflows	Lab resourcing – drag and drop interface so no need for UKHSA staff to train in coding adding project resilience (not available in UKHSA)	Y	Y (unique capability for UKHSA, supporting greater accessibility across UKHSA)
Ongoing training not required	New staff/contract staff will not require operational training or refresher training adding project resilience and financial efficiency	Y	Y

Annex 4- Acceptance of the Services- Not Applicable

Annex 5 – Premises and Locations

Location	Address
UKHSA Colindale	UKHSA 2D12-Colindale Sequencing Laboratory 61 Colindale Avenue London NW9 5EQ

Annex 6- Management Information Template

		CONTRACT DETAILS							
Contract Ref	PO#	Product Description	Qty ordered	Qty Serviced	Qty outstanding	PO end date	Total PO Value	Outstanding Invoice Value	PM Percent Completed
			0	0	0				
			0	0	0				

		SERVICED							
Contract Ref	PO#	Instrument	Contract Type	Serial Number	Qty Serviced	Date of Scheduled PM	Actual Service Date	On time / Early / Overdue	Location

		PLANNED SERVICES									
Contract Ref	PO#	Instrument	Contract Type	Serial Number	Qty Scheduled	Cover Start Date	Cover End Date	Date of Scheduled PM	Days to Scheduled PM	Location	

		INVOICES PRESENTED							
Contract Ref	PO#	Invoice Number	Invoice Value £	Invoice Date	Invoice Due Date	Invoice Due Date Check	Not Due / Overdue No. of Days	Invoice Paid Yes / No	

		AD HOC CALLOUTS							
Contract Ref	PO#	Instrument	Contract Type	Serial Number	Qty	Date Callout Requested	Date Callout Completed	Location	Summary of Issue