

BIDDER TRAINING

UK SHARED BUSINESS SERVICES EMPTORIS TRAINING MODULE

1. SCOPE OF TRAINING

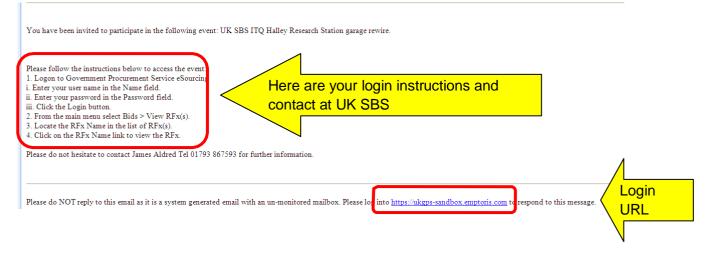
The scope of this training module will include

- Logging on the system
- Committing to respond to a requirement
- Reviewing RFx attachments
- Reviewing RFx messages
- Answering questionnaires
- Receiving clarifications
- Submitting your bid
- Downloading your response

2. LOGGING ONTO THE SYSTEM

It is assumed that the Bidder has a Login to Emptoris. If you do not have a login please use 'Bidder logging in – first time' for guidance on how to obtain a login and change your password.

Bidders who are invited into a sourcing exercise will receive an email similar to this:



Bidders will now need to login to the system.

Crown Commercial Service	
Name :* UKSBS13	Useful Links Register for CCS eSourcing Procurement Guidance Help & Support
Forgot your Login Name or Password?	Related External Links
	Crown Commercial Service Portal Contracts Finder
	Tenders Electronic Daily (TED) SIMAP
	Cabinet Office

Bidders will now need to review the system usage terms for the e-sourcing suite.

Access to the system will only occur if you agree to the system usage terms:

Crown Commercial Service eSourcing Suite	1
Supplier System Usage Agreement	
Version 2.1	
General Terms	
1. Introduction	
1.1. This User Agreement between the Crown Commercial Service (the Buyer) and the Supplier governs the access and use of the eSourcing Suite (the System) by the Supplier to respond to an invitation from the Buyer to particulate in a procurement exercise.	
1.2 A procurement exercise may include a Pre-Qualification Questionnaire (PQQ), a Request for Information (RFI), an Invitation to Tender (ITT), an Invitation to Negotiate (ITN), an Invitation to Submit Final Tender (ITSFO), invitation to Submit Final Tender (ITSFO), a Request for Information (RFI), a Request for Quotation (RFQ), an electronic Auction or an electronic Contract This above list of Individual procurement exercise processes is indicative and a non-exhaustive representation of commonly used terminology. Bujer Organisations may have their own, unique terminology to be applied or a case by case basis.	
1.3. The System is provided by IBM and operated by the Buyer. This User Agreement applies to the Supplier's and its Supplier Users' access to and use of the System. The Supplier acknowledges that by a Supplier User accessing the System using the user ID and password provided by, or on behalf of the Buyer, the Supplier agrees to be bound by this User Agreement.	
1.4. The Supplier shall only use the System to respond to an invitation to participate in a procurement exercise in accordance with this User Agreement and any further rules expressed and presented in the System. In the even that there is any conflict between this User Agreement and any such further rules, then the provisions of such further rules shall take precedence over this User Agreement.	,t
2. Access	
 The Buyer grants to the Supplier, free of charge, access to the System by Supplier Users for the purpose of responding to any invitation to participate in a procurement exercise, subject to this User Agreement. The Buyer may immediately deny access to the System by the Supplier and/or one or more Supplier Users by giving notice in writing to the Supplier if any of the following events occur: The Supplier commits a material breach of any other this bolications under this User Agreement and 	
2.2.2. The Supplier fails to remedy, or persists in, any breach of any of its obligations under this User Agreement after having been notified in writing to remedy or desist such breach within a period of ten (10) Working Days.	
2.3. Without prejudice to any of the Buyer's other rights, the Buyer reserves the right to suspend access to the System without notice for technical or legal reasons.	
3. Registration	
 To be granted access to the System, the Supplier must register each person which the Supplier wishes to be a Supplier User by providing the required registration data and specifying a user ID and password. User ID and password are strictly personal to the Supplier User and non-transferable. The Supplier shall ensure that its Supplier Users do not divulge or disclose their user ID or password to third parties. In the event that the Supplier or a Supplier User becomes aware that a user ID and / or password may have been divulged, disclosed or discovered by any third party, they shall immediately notify the Buyer. The Supplier shall ensure that a user ID and / or password may have been divulged, disclosed or discovered by any third party, they shall immediately notify the Buyer. 	1
 The Supplier must immunitiate logical background by the event has a Supplier User leaves its employment or no longer requires access to the System. The Buyer retains the right to deactivate a Supplier User user ID and password if there has been no access for a period of sixty (60) days. 	
4. Supplier's Obligations	
ESOURCING USE AGREEMENT	
I Agree I do NOT Agree	

3. COMMITING TO RESPOND TO A REQUIREMENT

Bidders will have access to all the sourcing activities they have been invited to and can click on 'view/respond to RFx' to confirm their interest.

Bids Crown View RFx(s) Crown Commercial Service	
All Open/Pending/Paused RFx(s)	
	ng/Paused ⊻ 🔮 🚇
RFx Name RFx Unique Id Summary RFx Acceptance Select DFx Type RFx Style Status Time Remaining Open Time	T Close Time BST
UK SBS Succiv of new boiler FM120051 FM120051 🗐 🧭 View/Respond to RFx 💁 1 Open 2.hrs 57 min 20/06/2014 13:	23/06/2014 14:00

Bidders can elect to 'Accept' or 'Decline' to Bid from here:

CCS eSourcing My Profile Bids Messages Utilities					Remaining Time: 2hr 56m 20s
escription: UK Shared Business Services Invitation to Quote De Contact Information 《 RFx Attachments (11) Buyer/Ser2 UKSBS 》 RFx Messages (1)	Type: RFI ♦ <u>Run RFI Report</u>				C Open Time: 2008/2014 13:67 BST Close Time: 2308/2014 14:00 BST Status: Open
uestionnaires (5)		10		Derrord	Accept Decline
Questionnaire / Question 🗬		Ø		Respond	VIEW VISION
SECTION 1, 2, 3, 5 and 7 - Guidance Notes		Ø (0)	(0)	Place Response	
SECTION 8 - COMMERCIAL QUESTIONNAIRE		Ø (0)	(0)	Place Response	
SECTION 8 - PRICE QUESTIONNAIRE		Ø (0)	(0)	Place Response	
SECTION 6 - QUALITY QUESTIONNAIRE		Ø (0)	(0)	Place Response	
		Ø (0)	(0)	Place Response	

4. REVIEWING RFx ATTACHMENTS

Bidders will now face a page similar to this. Locations of key areas to consider are attached.

The + icons indicate the questionnaire can be expanded to reveal the questions below.

Place response is clicked on to place a response against a questionnaire.

RFx attachments and RFx message are available to view.

x(s) > UK SBS Supply of new boil				Remaining Time: 2hr 55m 1s
Scription: UK Shared Business Ser Ses Invitation to Quote De			Submit all Draft Responses >	Coen Time: 20/06/2014 13:67 BST Close Time: 23/06/2014 14:00 BST Status: Open
stionnaires (5) Questionnaire / Question ♦	Ø		Respond	Respond Offline View History
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	
SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 8 - COMMERCIAL QUESTIONNAIRE	@ (0) @ (0)	(0)	Place Response Place Response	
SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	

It is **<u>STRONGLY</u>** recommended that prior to commencing with completion of the questionnaire responses Bidders review all of the RFx attachment so they have a clear understanding of the requirement, evaluation model, price schedule, contract terms, and any associated attachments to questions.

Generally attachments to questions will have a naming convention at the start of the attachment name (e.g. AW5.2 Price Schedule) to help Bidders associate the attachment with the relevant clarification.

Bidders should also be aware that clarification answers to the bid documents will be posted to RFx attachments on a regular basis. Please regularly check for updates. Notetypically the latest set of clarifications will be uploaded and the previous version deleted from the system.

Descrip		ck here to vie achments	ew	t Responses	Remaining Time: 2hr 55m 1s Open Time: 2008/2014 13:67 BST Close Time: 2308/2014 14:00 BST Status: Open
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	Questionnaire / Question ₹	Ŵ		Respond	view instory
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E SE	ECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	
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B SE	ECTION 8 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response	
		Ø (0)	(0)	Place Response	

To view attachments:

S eSou	ircing				
					A1
Attachm	ents (11) Folder	Content	Attachment Name	Descript	pn Organi
Event	Instruction	Bidder Training.pdf	Bidder Training		Crown Comme
Event	Instruction	Clarifications of sourcing documents cap	Clarifications to Bidders		Crown Comme
Event	Instruction	ITQ Invitation to Quote.doc	ΙΤΟ	ITQ sour	
Event	Instruction	http://www.uksbs.co.uk/services/procure/	UK SBS Training videos		k on content link to downloa
Question	RFI	AW1.1 Form of Bid ITQ.pdf	AW1.1 Form of Bid	trair	ning videos and notes and
Question	RFI	AW1.3 Certificate of Bona Fide Bid.do	AW1.3 Certificate of Bona Fide Bid	/	chments to RFx
Question	RFI	AW3.1 ITQ Validation check.pdf	AW3.1 Validation check		chments to RFX
Question	RFI	AW5.2 Price schedule captivate video.	AW5.2 Price schedule	Price	
Question	RFI	AW5.5 ISupplier fact sheet.pdf	AW5.5 I Supplier Fact Sheet		olonn oonnin
Question	RFI	AW5.5 Science Warehouse fact sheet.g	AW5.5 Science Warehouse Fact Sheet		Crown Comme
Question	RFI	Area where new boiler will be installed	AW6.2 Plan	Image to suppor	Ider response. Crown Comme

Bidders will see a screen like this:

They can access the specific attachment by clicking on one of the 'Content' hyperlinks.

🖉 Crown Commercial Service eSourcing - Winde	ows Internet Explorer provided by ITC 🔲 🗖 🔀
https://ukgps-sandbox.emptoris.com/e1/virus_scan_rest	ults_popup.jsp?cur_id=406250&OWNER_TYPE=4& 🏻 🔒 🛛 🔯
CCS eSourcing	
	n Results
File	AW5.2 Price schedule captivate video.xls
Status	Passed
Download	Cancel

5. REVIEWING RFx MESSAGES

Bidders can access RFx messages by clicking on the area below:

Scription: UK Shared Business Services Invitation to Quote De Type: RFI Invitation Provide State St			Submit all Draft Responses >	Remaining Time: 2hr 47m 10s Open Time: 2006/2014 13:67 BST Close Time: 23/08/2014 14:00 BST Status: Open
estionnaires (5)				Respond Offline
Questionnaire / Question 븆	Ø		Respond	View History
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	/
SECTION 8 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	
SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Place Response	
	Ø (0)	(0)	Place Response	
SECTION 6 - QUALITY QUESTIONNAIRE	(0) ⁽⁰⁾	1-1		

All received messages are in the 'Received messages' folder.

All messages sent are in the 'Sent messages' folder.

All standard system related messages are in the 'Broadcast messages' folder.

It is **<u>STRONGLY</u>** recommended that Bidders review RFx messages before commencing with responding to the questionnaires.

Later in the training we will advise how to contact the UK SBS Category Manager for your procurement if you need to raise any clarifications or have any questions.

6. ANSWERING QUESTIONNAIRES

In order to answer a questionnaire Bidders need to click on the 'place response' button.

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Crown Commercial Service eSourcing			🙆 • 🔊 ·	🖃 🖶 🝷 Page 🕶 Safety 🕶 Tools 🕶		
CCS eSourcing My Profile Bids Messages Utilities				📃 🤉 🔊 🔍 🔍		
(Fx(s) > UK SBS Supply of new boil				Remaining Time: 2hr 46m 18		
escription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information Contact Information REX.Attachments (11) Run RFI Recort			Submit all Draft Responses >	Close Time: 23/06/2014 14:00 BS ¹ Status: Open		
			Submit all Draft Responses >			
Contact Information	Ø		Submit all Draft Responses >	>> Status: Open		
Contact Information @ REx.Attachments (11) Provide Rev.Attachments (11) BuyerUser2 UKSBS Image: Rev.Messages (1) uestionnaires (5) Image: Rev.Attachments (12)	@ @(0)			>> Status: Open Respond Offline		
Contact Information Contact Information			Respond	>> Status: Open Respond Offline		
Contact Information Orantact Information	Ø (0)	(0)	Rescond Place Response	>> Status: Open Respond Offline		
Contact Information Contact Information	(0) (0)	(0)	Rescond Place Response Place (Create Response	>> Status: Open Respond Offline		

They will then face a screen with questions:

Context RFI Name: UK SBS Supply of new boiler FM120051 Questionnaire Name: SECTION 6 - LEAD TIME Questionnaire Description: Create Response(s) *AW7.1 Please confirm you can meet a delivery date of 13/12/13. Bidder Guidance - The Bidder shall answer yes or no. Yes - Pass No - Fail Scoring Criteria - Mandatory Pass/Fail Question Level () Please Select *AW7.2 Please provide details of the make and model of the proposed boiler. Bidder Guidance - Please complete the table and add an attachment as an URL link detailing the specification. Scoring Criteria - For Information Only	Crown Commercial Service eSourcing - Windows Internet Explorer provided by ITC	
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Create Response RH Name: UK SBS Supply of new boiler FM120051 Questionnaire Name: SECTION 8 - LEAD Total Create Response(s) *N7.1 Please confirm you can meet a delivery date of 13/12/13. Bidder Guidance - The Bidder shall answer yes or no. Yes - Pass No - Fail Scoring Criteria - Mandatory Pass/Fail Please Select *N7.2 Please provide details of the make and model of the proposed boiler. Bidder Guidance - Please complete the table and add an attachment as an URL link detailing the specification. Scoring Criteria - For Information Only Cueston Level (c) Make of boiler		
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RFI Name: UK SBS Supply of new boiler FM120061 Questionnaire Name: SECTION 6-LEAD TIME Questionnaire Description: Create Response(s) *AW7.1 Please confirm you can meet a delivery date of 13/12/13. Bidder Guidance - The Bidder shall answer yes or no. Yes - Pass No - Fail Scoring Criteria - Mandatory Pass/Fail Question Level (0) Please Select (v) *AW7.2 Please provide details of the make and model of the proposed boiler. Bidder Guidance - Please complete the table and add an attachment as an URL link detailing the specification. Scoring Criteria - For Information Only Question Level (0) Response Make of boiler	Create Response	
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😜 Internet 🦓 👻 🔍 100%	*NW7 9 Diasas confirm you can improve on the delivery date of 19/13/19	

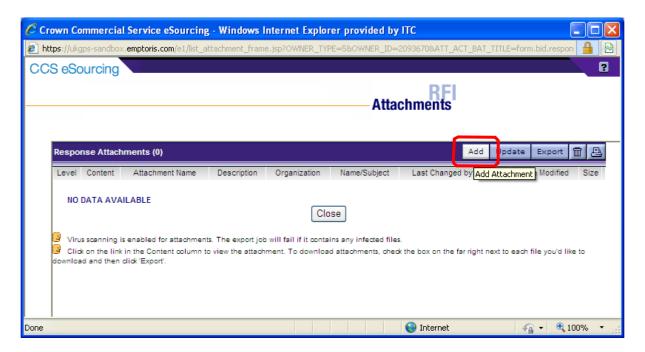
Typically the questions will detail:

- The question number these are NOT sequential so do not think there are questions missing.
- The question detail
- Bidder guidance This usually advises if attachments are permissible, word count details, guidance to help with the bid response and any specific information about the evaluation model proposed. Where a question is pass or fail typically Bidders will see the criteria for a pass or a fail.
- Scoring criteria This indicates if the question is pass / fail, scoring (and the maximum score available) or for information only.

ALL REQUIRED (*) QUESTIONS WILL NEED TO HAVE SOME TEXT ENTERED IN ORDER TO SAVE YOUR ANSWERS.

Click on the various drop down boxes and complete the various text boxes to reply.

Where an attachment is permissible click on the question level click on and you will see a pop up screen like this. Click on 'add' to add an attachment and then go to the bottom of the page and 'save'. After saving the question level click on will show the number of attachments uploaded against the specific question.



Bidders can add an attachment by clicking on browse and finding their file on their local PC or shared drive. They can change the name presented to UK SBS. It is **<u>STRONGLY</u>** recommended the Name commences with the question reference (e.g. AW5.2) to ensure we can effectively cross refer answers.

🖉 Crown Commercial Service eSo	urcing - Windows In	ternet Explore	r provided by ITC		
https://ukgps-sandbox.emptoris.com/e	a1/attachment/jsp/ajax_up	pload_attachments	.jsp?_eps_=Y&OWNER_TYPE=5	5&OWNER_ID=2093670	
CCS eSourcing					24
			Attachmen	ts	
Please enter attachment informa	ation. (Max allowed uploa	ad file size 20 MB))		
Name*	Location	Description	n Attach Content	*	
AW5.2 Price schedule	Local Drives	✓ 🗐+	C:\Documents and Settin	Browse	
Google		✓ [■] +	www.google.co.uk		
	Local Drives	⊻ ₫+		Browse	
	Local Drives	✓ ₫+		Browse	
	Local Drives	✓		Browse	
	l	Save	Add More		

When you have completed a questionnaire and added all the relevant attachments you <u>MUST</u> click on the 'save' button.

After saving the question level icon will show the number of attachments uploaded against each specific question. Bidders must check their attachments have been correctly uploaded and embedded in the questionnaire response.

You will then see a message which says 'changes saved successfully' at the top of the page.

wn Commercial S	ervice eSourcing - Windows Internet Explorer provided by ITC	
s://ukgps-sandbox.e	mptoris.com/e1/detail_response.jsp?_eps_=Y&jspAction=6&_it_jd=1713850&_bid_r_param=true	
Bidder Guidenc	e - The Bidder shall answer yes or no.	
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Model of boiler	123	
29/11/13 - 05/	12/13 = score 60 06/13 = score 100	
Scoring Criter	ia - Maximum Marks 5%	
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29/11/13 - 05/1	Save) Dose	
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wn Commercial S	ervice eSourcing - Windows Internet Explorer provided by ITC	
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Changes Sav	ed Successfully.	
Context		
	Supply of new boiler FM120051	
	me: SECTION 6 - LEAD TIME	

If Bidders do not fill in the entire form you will receive a message which says:

Message	e from webpage 🛛 🛛
⚠	There are one or more required fields on this form. Please fill in any field that has a red (*) next to it.
	ОК

Create Response(s)

*AW7.1 Please confirm you can meet a delivery date of 13/12/13. Bidder Guidance - The Bidder shall answer yes or no. Bidders should find the missing field and provide an answer otherwise all the answers will not be saved.

When complete save and close the questionnaire.

On the questionnaires page you will see the 'Respond' field has now gone green, but answers can still be modified until you submit the draft responses.

Con	ription; UK Shared Business Services Invitation to Quote De Type: RFI tact Information <i>I</i> <u>Rix Attachments (13)</u> <u>Run RFI Report</u> erUser2 UKSBS <u>M RFix Messages (1)</u>			Submit all Draft Responses >	C Open Time: 20/08/2014 Close Time: 23/08/2014 Status: Open	
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	SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1)
	SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
1	SECTION 8 - LEAD TIME	Ø (0)	(0)	Revise Response	View History	DB (1)

Once all questionnaires are completed you can submit them.

7. RAISING CLARIFICATIONS

Clarifications can be raised easily in two ways, irrespective of the approach taken it is **<u>crucial</u>** that Bidders cross reference their clarification to the relevant question number.

Clarification at questionnaire level.

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ontact Information @ RFx Attachr overUser2 UKSBS 3 RFx Messes	ments (13) V <u>KUN HFI Hepon</u> tes (1)			Submit all Draft Responses	status: Open	
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stionnaires (5) SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 0 - COMMERCIAL QUESTIONNAIRE SECTION 0 - PRICE QUESTIONNAIRE	uestionnare / Question♥ Click on relevant	@ (0) @ (0) @ (0)	(0) (0) (0)	Respond Revise Response Revise Response Revise Response	Respond View History View History View History	08 (1) 09 (1)
stionnaires (5) stionnaires (5) SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 6 - COMMERCIAL QUESTIONNAIRE SECTION 6 - PRICE QUESTIONNAIRE SECTION 6 - QUALITY QUESTIONNAIRE	tuestionnaire / Question ◆	(0) (0) (0) (0) (0)	(0) (0) (0)	Respond Revise Response Revise Response Revise Response Place Response	Respond Vew History View History View History View History	CB (1) CB (1) CB (1)

You will always see a screen like this with messages in (questionnaire messages), your messages (sent messages) and system messages (broadcast message).

Crown Commercial Service	eSourcing - Windows Internet I	Explorer provided by ITC			
https://ukgps-sandbox.emptoris.c	om/en/frames_message_popup.jsp?OW	/NER_TYPE=3&OWNER_ID=17137008msgViewContext=	2&ISPOPUP_PARAM=1	A	
CCS eSourcing			· · · · · · · · · · · · · · · · · · ·	2	4
Questionnaire Mess	ages(0) Sent Messages	View by Question	Messages naire	ate 1	
Status	From	Date BST	Subject	0	-
NO DATA AVAILABLE		Close			

To raise a clarification click on 'Create'

You will now be able to upload your message and any attachments.

Always send to 'All hosts'.

Remember to cross reference to the question number and to 'send' the document.

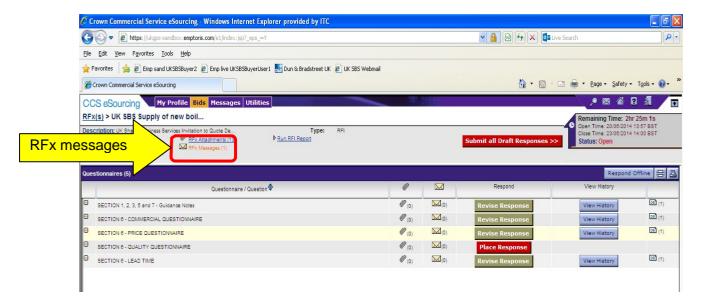
Crown Commer	cial Service eSourcing - Windows Internet Explorer provided by ITC
🙋 https://ukgps-sand	box.emptoris.com/e1/detail_message_create.jsp?_eps_=Y&jspAction=6&msgViewOrgContext=2&msgViewC
CCS eSourcin	
	Create Message
Context	Questionnaire SECTION 6 - PRICE QUESTIONNAIRE
То	IAll Hosts Crown Commercial Service - Bev Manna Crown Commercial Service - BuyerUser2 UKSBS Crown Commercial Service - James Aldred
Subject	
Message	Please can you clarify the date you intend to award contracts?
Attachment	Attachments(0)
	Send Cancel

Bidders can view the question in the sent messages.

They can also filter against all questions, last 30 days, 10 days or last day

Crown Commercial Service eSourcing	- Windows Intern	et Explorer provided by ITC					
https://ukgps-sandbox.emptoris.com/en/frames	https://ukgps-sandbox.emptoris.com/en/frames_message_popup.jsp?OWNER_TYPE=3&OWNER_ID=1713700&msgViewContext=2&ISPOPUP_PARAM=1						
CCS eSourcing					24		
Questionnaire Messages S	View by Questionnaire						
From	2 17	Broadcast Messages	Date BST⊽	Subject	Create		
UKSBS14 - Stokes, Katie	Item -		23/08/2014 11:34	AW1.1	Ø (0)		

Alternatively Bidders can raise clarifications through RFx messages:



In RFx messages the process is similar to the questionnaire clarifications. Click on 'create' to send a new message.

S eSou	urcing				2
				View by RFx	
Re	eceived Messages(1)	Sent Messages	Broadcast Messages		V () Create ()
Re	eceived Messages(1)	Sent Messages	Broadcast Messages		Create

Version: 2.1

Bidders can upload their clarifications, remembering to send to 'All hosts' and including the question number (if relevant) in the subject.

cing		
	Create Message	S
Contex	Crown Commercial Service - Bey Manna Crown Commercial Service - Bey Manna Crown Commercial Service - JavyerUser2 UKSBS Crown Commercial Service - James Aldred	
Subject	Timescales	
Message	Can I have an extension of 10 working days please?	
Attachment	Attachments(0)	

In this example it is a general clarification and not associated to a specific question.

Remember Bidders can add attachments and must always 'send' the clarification.

The clarification can now be viewed in the sent messages folder.

Note the previous clarification raised at questionnaire level is also available to view.

The filtering of messages against 1, 10, 30 days or all is still available in this view.

		View by RFx		
Received Messages	Broadcast Messages		last 10 day(s) 🗸 🏘 Create
From	То	Date GMT	Subject	0
UKSBS Test Supplier 2 - Test Supplier 2,	RFI - Host	08/11/2013 10:59	Timescales	Ø (0)
UKSBS Test Supplier 2 - Test Supplier 2,	Item - Host	06/11/2013 10:38	AW1.1	Ø (0)
UKSBS Test Supplier 2 - Test Supplier 2,	Item - Host	06/11/2013 09:54	AW5.7	Ø (0)

8. RECEIVING CLARIFICATIONS

Regularly check the RFX attachments folder for clarifications to the procurement.

There maybe associated messages also in RFx messages to review.

Note it is the Bidders responsibility to check for clarifications.

Co	Cription: UK Shared Business Ser loss Invitation to Quote De mtoot Information PerUser2 UK SBS			Submit all Draft Responses >	Remaining Time: 21 Open Time: 2006/2014 Close Time: 2006/2014 Status: Open	13:57 BST
ue	stionnaires (5)		an a			Offline 泪
	Questionnaire / Question 🖨	Ø		Respond	View History	
Ð	SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	08 (1)
)	SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DE (1
9	SECTION 8 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1
)	SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
)	SECTION 6 - LEAD TIME	Ø (0)	(0)	Revise Response	View History	DB (1

Clarifications will generally be given a document name 'Clarifications'. Generally only the latest set of clarifications will be uploaded.

>

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🖉 Crown Commercial Service eSourcing - Windows Internet Explorer provided by ITC https://ukgps-sandbox.emptoris.com/en/list_attachment_fra CCS eSourcing Attachments Attachments (13) Level Folder Content Attachment Name Description Organiza Instructions Bidder Training.pdf Bidder Training Crown Commer Event Event Instructions Clarifications of sourcing doc....xls Clarifications to sourcing documents 23... Crown Commer Event Instructions ITQ Invitation to Quote.doc ITQ ITQ sourcing document Crown Commer Event Instructions http://www.uksbs.co.uk/services/procure/... UK SBS Training videos Crown Commer Question RFI AW1.1 Form of Bid ITQ.pdf AW1.1 Form of Bid Crown Commer Question RFI AW1.3 Certificate of Bona Fide Bid.doc AW1.3 Certificate of Bona Fide Bid Crown Commer Question RFI AW3.1 ITQ Validation check.pdf AW3.1 Validation check Crown Commer Question RFI AW5.2 Price schedule captivate video.xts AW5.2 Price schedule Price schedule of requirement. Crown Commer Question RFI AW5.5 I Supplier fact sheet.pdf AW5.5 I Supplier Fact Sheet Crown Commer Question RFI AW5.5 Science Warehouse fact sheet.pdf AW5.5 Science Warehouse Fact Sheet Crown Commer Question RFI Area where new boiler will be installed.... AW6.2 Plan Image to support bidder response. Crown Commer Response RFI UKSBS14 AW5.2 Price schedule.xls AW5.2 Price schedule Response RFI UKSBS14 http://www.google.co.uk Google < 🐴 🔹 🔍 100% javascript:void 0 😝 Internet

Simply click on the content for the relevant file to download it.

Crown Commercial Service eSourcing - Wind	ows Internet Explorer provided by ITC 🗔 🗖 🔀
https://ukgps-sandbox.emptoris.com/e1/virus_scan_res	ults_popup.jsp?cur_id=413220&OWNER_TYPE=4& 🏭 🛛 🗟
CCS eSourcing	
Virus Sca	Attachments In Results
	Clarifications of sourcing docxls
Status	Passed
Download	Cancel

Bidders should see a document like this now, detailing all the clarifications received. This document is available to all Bidders at all times, irrespective of when they requested access to the procurement:

4	А	B	С	D	E	F	G	Н		
1	Sourc	ing Docume	ent Clarific	ations	ns					
		G REFERENCE: G DOCUMENT TIT	LE:		Purchase of new boiler FM120051					
7										
	No.	Section of sourcing document	Questionnaire	Question No.	Issue raised by Bidder for clarification	Date raised	Issue responded to by UK SBS	Date responde		
	1	General			Can I have an extension of 10 working days	17/06/14	No extensions will be accepted on this project	17/06/14		
0	2	6	Quality	AW6.2	Can a Bidder upload two attachments in response to this question a plan and a drawing?	17/06/14	Only one attachment will be accepted, if you submit more than one attachment only the first attachment will be considered. You can combine the image and the plan into a single attachment if you wish.	17/06/14		
1	3	6	Lead time	AW7.1	If a Bidder cannot meet the pass / fail date for the lead time, but puts forward a aggressive price will they be considered?	17/06/14	No - it is a pass / fail question and the bid will not be considered whatever the price	17/06/14		
2	4	6	Commercial	AW1.1	Please confirm when you intend to award contracts	23/06/14	We intend to award by 1/7/14	23/06/14		
3	5									
L.	6									

9. SUBMITTING YOUR BID

Once you have answered all required (*) questions and uploaded all your attachments you can submit your draft response.

If you fail to submit all draft responses before the closing date your bid cannot be received and considered.

Cor Buy 0	ription: UK Shared E ntact Information erUser2 UKSBS	upply of new boil	es'		Submit all Draft Responses >:		nr 6m 58s 4 13:57 BST 4 14:00 BST
ues	tionnaires (5)	Questionnaire / Question 🖨			Respond	View History	l Offline 温。
Ð	SECTION 1, 2, 3, 5 s	and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	DB (1)
Ð	SECTION 6 - COMM		Ø (0)	(0)	Revise Response	View History	DB (1)
Ð	SECTION 6 - PRICE	All required questionnaire	Ø (0)	(0)	Revise Response	View History	DB (1)
Ð	SECTION 6 - QUAL	responses must be	Ø (0)	(0)	Revise Response	View History	08 (1)
Ð	SECTION 6 - LEAD	· · · · ·	Ø (0)	(0)	Revise Response	View History	DB (1)

🖉 Submit Drafts - Windows Internet Explorer provided 🔳 🗖 🔀
💋 https://ukgps-sandbox.emptoris.com/e1/submitdrafts.jsp?_eps_=Y 🛛 🔒 🔯
Are you sure that you want to submit this Response Package?
😜 Internet 🛛 🦓 👻 🔍 100% 👻 🛒

Questionnaire responses can be updated at any time up to the closing date; however each time you update the questionnaire responses **YOU MUST RESUBMIT YOUR RESPONSE**.

10. DOWNLOADING YOUR RESPONSE

You can download your text responses to the questionnaire by simply clicking on 'Respond offline':

Ittps://ukgps-sandbox.emptoris.com/e1/index.jsp?_eps_=Y			💌 🔒 🗟 🍫 🗙 🚺	ive Search	۶
e Edit <u>Vi</u> ew Favorites <u>T</u> ools <u>H</u> elp					
r Favorites 🛛 👍 🙋 Emp sand UKSBSBuyer2 🙋 Emp live UKSBSBuyerUser 1 🔜 Dun & Bradstreet UK 🙋 UK	SBS Webmail				
Crown Commercial Service eSourcing			â • 🖬 •	🖃 🖶 🔹 Page 🔹 Safety -	• T <u>o</u> ols • 🔞 •
CS eSourcing My Profile Bids Messages Utilities				🔎 🗷 🍈	8 🔏
Fx(s) > UK SBS Supply of new boil				Remaining Time: 21	nr 2m 42s
K151 OK 355 30 µpi of new bolini. Sscription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information			Submit all Draft Responses >	Open Time: 20/08/201+ Close Time: 23/08/201+ Status: Open	
scription: UK Shared Business Services Invitation to Quote De… Type: RFI Contact Information	10	54		Status: Open	4 14:00 BST
Contact Information @ RFx Attachments (13) WigerUser2 UKSBS	Ø		Submit all Draft Responses > Respond	Close Time: 23/08/2014 Status: Open Respond View History	4 14:00 BST
scription: UK Shared Business Services Invitation to Quote De… Type: RFI Contact Information	 @ (0)			Close Time: 23/08/2014 Status: Open Respond View History	4 14:00 BST
scription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information			Respond	Close Time: 23/08/2014 Status: Open Respond View History	4 14:00 BST
Scription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information	Ø (0)	(0)	Respond Revise Response	Close Time: 2200/2014 Status: Open Respond View History View History	4 14:00 BST
Scription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information	(0) (0)	(0)	Respond Revise Response Revise Response	Close Time: 2308/2014 Status: Open Respond View History View History View History	e 14:00 BST Coffline E Respond Offline (1) (1)

Then click on 'download offline bidding template' and OK

Cr 🖉	own Commercial Service eSourcing - Windows Internet Explor 🔳 🗖	
🥖 ht	tps://ukgps-sandbox.emptoris.com/e1/detail_bidoffline.jsp?_eps_=Y&jspAction=28#	
CC	S eSourcing	_
	Respond Offline	
	What offline response action would you like to perform?	
	O Import Bids	
	Ownload offline bidding template	
	Export line item information to view when creating offline bids (NOTE: Line item export is for informational purposes only and can not be used for importing bids)	
	OK Close	

Note it is not permitted for Bidders to use this functionality to import bids.

And export in your required format:

Crown Commercial	Service eSourcing - Windows Internet Explor 🔳 🗖 🔀
🖉 https://ukgps-sandbox	emptoris.com/e1/detail_export.jsp?_eps_=Y&jspAction=145&
CCS eSourcing	2 🛓 🛆
	Export Data
Exporting Bid Ter	
Language *	British English 💌
File Name: *	UKSBS14_20140623105918
File Type:	O cs∨ O xLs ⊙ xLsx
Zip File	
	Export Close
* Required Field	
Microsoft Excel.	file type usually works best if you plan to complete the template in enabled for attachments. The export job will fail if it contains any

From here you will see the Data Manager, refresh the page after a few seconds and you should be able to click through to your report. Repeat this process if the Data Manager is showing 'pending' or 'running' status.

Crown Comm	ercial Service eSo	urcing - Windows I	nternet Explorer provided by ITC								
🙋 https://ukgps-sa	🔒 🙆										
CCS eSourc	CCS eSourcing										
	Data Manager										
Jobs (1) User	Job ID Type	Description	Type Import/Export V Status Status	Time Time	Time 😪	Refresh					
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Once complete you can download the report.

https ://ukgps-s	andbox, e	mptoris.com/	e1/frames_job_li	st.jsp?TYPE_FILTER=0						
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Jobs (1)				Type Import/Export 💉	Status All	Server	All 🖌 🔤	1		
User	Job ID	Туре	Description	Status	Time Submitted	Time Scheduled	Time Completed	ę		
Stokes, K	124	Integrati	Export	Done - Click here to download results.	23/06/201		23/08/201	Г		

Bidders should now be able to open a document which provides their text and table based responses as below. Note the report has three tabs.

A B C D E F G H 1 Header Section - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - -	
2 Organization Unique ID : CCS Procurement 3 RFx Name : UK SBS Supply of new boiler FM120051 RFx Type : RFI Open Date Time : 2014-06-20 13:57: 4 RFx Unique ID : FM120051 RFx Type : RFI Open Date Time : 2014-06-20 13:57: 5 Round Name : Close Date Time : 2014-06-23 14:00:1	
3 RFx Name: UK SBS Supply of new boiler FM120051 PFx Name: UK SBS Supply of new boiler FM120051 Open Date: Time: 2014-06-20 33:57: 4 RFx Unique ID : FM120051 Round Name : Close Date: Time: 2014-06-23 14:00: 5	
3 RFx Name: UK SBS Supply of new boiler FM120051 RFx Name: UK SBS Supply of new boiler FM120051 Open Date Time: 2014-06-20 13:57: 4 RFx Unique ID : FM120051 Round Name : Close Date Time: 2014-06-23 14:00: 5	
5	BST
6 Question Information And Response Section ANSWERED 17 / 17	-
	-
7 Questionnaires - Questions Response Response Comments	
23 SECTION 6 - QUALITY QUESTIONNAIRE	
AW-61-Please confirm your compliance to the requirements	
of Section 4 Specification	
Bidder guidance - The Bidder shall answer Yes or No	
Yes - Pass	
No - Fail	
24 Scoring criteria@Mandatory Pass / Fail Yes ANSWERED	
*AW6.2 Provide a method statement for the installation of the	
boiler.	
Support your method statement with a project plan for the	
delivery and installation.	
Bidder guidance - Scoring will be based on 0-100 scoring	
methodology	
One attachment for the project plan is required.	
Maximum character count (images can be provided) – 4096	
characters per method statement	
25 Scoring criteria - Maximum Marks 10% xx ANSWERED	
26 SECTION 6 - LEAD TIME	
*WW7.1 Please confirm you can meet a delivery date of	
13/12/13.	-
Bidder Guidance - The Bidder shall answer yes or no.	
Yes - Pass	
No-Fail	
NO-TON	
27 Scoring Criteria - Mandatony Pass/Fail Yes ANSWERED	
*AW7.2 Please provide details of the make and model of the	
proposed boiler.	
Bidder Guidance - Please complete the table and add an	
attack and a second	
	-
H 4 D Instructions Question Response Table Response	
Ready Count 11 🗰 🛄 85% 🕞 🗸	-+

The slides contained within this presentation were created using the Emptoris esourcing suite and Internet Explorer 8.

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In using these training materials the Bidder commits that UK Shared Business Services Ltd shall be in no way liable should the Bidder be unable to complete any or all of their Bid or Response submission.