

NHS England Specialised Commissioning and Health & Justice – East of England

Adult critical care transfer and advice service in the East of England

Invitation and purpose

NHS England Specialised Commissioning and Health & Justice - East of England is planning the future commissioning of adult critical care transfer and advice services and is interested in engaging with transport or similar service providers to gather further data and identify potential gaps in the region.

We are planning to collect information via two engagement routes:

- A questionnaire which your organisation will be asked to complete and submit (please refer to 'Questionnaire for completion' below)
- Activities at the planned workshop (please refer to 'Workshop activities' below)

Targeted audience

We are targeting individuals involved in critical care transport service delivery, organisational management and decision-making. As well as call handling and care record hand-over.

Workshop activities

We are planning a virtual workshop which will take place on 18 January 2021, 10am-11:30am via MS Teams. The core of the event will be interactive and will allow participants to feedback and raise questions.

Indicative agenda is provided below. In the questionnaire you need to confirm your interest in attending the workshop. Joining instructions will be sent out to organisations interested in participating in the workshop. We can accommodate up to three individuals per organisation.

Indicative Agenda

Item	Description	Time	Participants
1	Registration	5min	All
2	Introductions, welcome, purpose	10min	NHS England
3	Overview of Adult Critical Care (ACC) transfers plans and available data	15min	NHS England
4	Understanding the activity Exercise 1: Escalations - transfers to specialist expert centres Exercise 2: Repatriations - returning patients closer to home Exercise 3: Capacity - load levelling due to covid-19 or other capacity issues	45min	NHS England Participants
5	Questions from participants	15	Participants
6	Workshop conclusions	10	NHS England

Item	Description	Time	Participants
7	Timelines and next steps	5 mins	NHS England

Questionnaire for completion

Please complete the questionnaire below and return the completed questionnaire to Mrs Neli Garbuzanova (Deputy Head of Transformation, NHS England and NHS Improvement – East of England) by 14 January 2021 at 5pm; neli.garbuzanova@nhs.net; In the e-mail subject please state 'Adult critical care transfers'.

Question	Response
1. Please state the full name and address of your organisation	
2. Are you interested in attending the workshop on 18 January 2021, 10am-11:30am via MS Teams?	
3. Please state the name, title and contact details of the individuals completing this questionnaire and the individuals who will be attending the workshop	
4. Are you a critical care transport or similar service provider? If yes, please provide details of the service you provide including the region you operate in	
5. Based on the levels below ¹ , please indicate the transfers that your organisation is undertaking (for example, Level 1 to Level 1 transfers)? <ul style="list-style-type: none"> - Level 0 (Patients whose needs can be met through normal WARD care in an acute hospital) - Level 1 (PATIENTS at risk of their condition deteriorating, or those recently relocated from higher levels of care, whose needs can be met on an acute WARD with additional advice and support from the critical care team.) - Level 2 (PATIENTS requiring more detailed observation or intervention including support for a single failing organ system or post-operative care and those 'stepping down' from higher levels of care.) 	

¹ https://datadictionary.nhs.uk/attributes/critical_care_level.html

<p>- Level 3 (PATIENTS requiring advanced respiratory support alone or monitoring and support for two or more organ systems. This level includes all complex PATIENTS requiring support for multi-organ failure.)</p> <p>As part of your response please also indicate if you have experience in delivering these transfers in 1) emergency 2) urgent 3) routine cases.</p>	
<p>6. What is the transportation mode that you have available/used for the transfers (road/rail/air/combination/other)?</p>	
<p>7. What are the main routes associated with the transfers that your organisation has undertaken (please indicate 'from-to')?</p> <p>During these transfers, did you have to make any divers?</p>	
<p>8. What was the timing of the journeys undertaken (please indicate hours; day-night)?</p>	