# **Order Form**

CALL-OFF REFERENCE: C23811 : BSL

THE BUYER: The Home Office

**BUYER ADDRESS** 

THE SUPPLIER: Sign Solutions (SLIA) Ltd

SUPPLIER ADDRESS:

REGISTRATION NUMBER: 4802772

DUNS NUMBER: **73-540-4381** 

SID4GOV ID:

# APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 30/03/2023.

It's issued under the Framework Contract with the reference number RM6141: Language Services for the provision of communication and language services for the Deaf and hard of hearing community

CALL-OFF LOT(S):

Lot 4

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## CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) RM6141
- 3. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6141
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 10 (Rectification Plan)
    - Joint Schedule 11 (Processing Data)
  - Call-Off Schedules for RM6141
    - Call-Off Schedule 3 (Continuous Improvement)
    - [Call-Off Schedule 5 (Pricing Details)
    - [Call-Off Schedule 9 (Security)
    - [Call-Off Schedule 10 (Exit Management)
    - [Call-Off Schedule 12 (Clustering)
    - [Call-Off Schedule 14 (Service Levels)
    - o [Call-Off Schedule 15 (Call-Off Contract Management)
    - o [Call-Off Schedule 18 (Background Checks)
    - o [Call-Off Schedule 20 (Call-Off Specification)
- 4. CCS Core Terms (version 3.0.8)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6141

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS: None

CALL-OFF START DATE: 31/03/2023

CALL-OFF EXPIRY DATE: 31/03/2027

CALL-OFF INITIAL PERIOD: 2 years. 31/03/2023 - 31/03/2025

CALL-OFF EXTENSION PERIOD 1: 1 year. 01/04/2025 - 31/03/2026

CALL-OFF EXTENSION PERIOD 2: 1 year. 01/04/2026 - 31/03/2027

**CALL-OFF DELIVERABLES** 

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Option B: See details in Call-Off Schedule 20 (Call-Off Specification)

## MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £125,000.00

The total anticipated potential value of the Call-Off Contract is in the following potential range £250,000-£1,000,000.00.

Notwithstanding anything to the contrary contained in the Call-Off Contract, the Estimated Year 1 Charges and total anticipated potential value set out above does not create a commitment of any kind from the Buyer in relation (or bind the Buyer in any way) to any minimum committed spend, volume or otherwise and such anticipated potential value will not be taken into account when calculating any reasonable committed and unavoidable Losses. The Buyer does not guarantee exclusivity of any of the requirements of this contract.

CALL-OFF CHARGES				
See details in Call-Off Schedule 5 (Pricing Details)				
3				
REIMBURSABLE EXPENSES				
None				
TAOLIC				
PAYMENT METHOD				
TATMENT WETTOD				

**BUYER'S INVOICE ADDRESS:** 

# Framework Schedule 6 (Order Form Template and Call-Off Schedules) Crown Copyright 2020 BUYER'S AUTHORISED REPRESENTATIVE BUYER'S ENVIRONMENTAL POLICY

# Dated 9th April 2013 and 1st May 2013 available online at

Assessing environmental impact: guidance - GOV.UK (www.gov.uk) <a href="https://www.gov.uk/government/publications/greening-government-commitments-targets">https://www.gov.uk/government/publications/greening-government-commitments-targets</a>

# **BUYER'S SECURITY POLICY**

Available online at

https://www.gov.uk/government/publications/security-policy-framework See further details in Call-Off Schedule 20]]

# SUPPLIER'S AUTHORISED REPRESENTATIVE

SUPPLIER'S CONTRACT MANAGER

PROGRESS REPORT FREQUENCY
On the first Working Day of each calendar month

PROGRESS MEETING FREQUENCY
Quarterly on the first Working Day of each quarter

**KEY STAFF** 

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# KEY SUBCONTRACTOR(S)



# COMMERCIALLY SENSITIVE INFORMATION

SERVICE CREDITS Not applicable

ADDITIONAL INSURANCES Not applicable

GUARANTEE Not applicable

# SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with Joint Schedule 5 and assist the Buyer deliver its social value commitments.

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:		Date:	