

CLARIFICATION LOG FOR Newquay Town Council – Toilet Contract

| Ref no | Subject | Clarification | Date received | Response | Date responded |
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| 001 | Question | What are the opening hours of the toilets? | 25/10/2022 | <p>Winter Openings (October – March)</p> <p><u>Toilets open 10am – 4pm:</u></p> <ul style="list-style-type: none"> • Narrowcliff • Esplanade • Watergate Bay • Porth Beach • Trenance Gardens • Little Fistral/Towan Headland • Killacourt • Fore Street • Railway Station • Pentire Headland • Chester Road <p>Summer Openings (April – September)</p> <p><u>Toilets open 9am – 8pm:</u></p> <ul style="list-style-type: none"> • Narrowcliff • Killacourt • Fore Street • Railway Station • Trenance Gardens • Pentire Headland | |

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| | | | | <p><u>Toilets open 9am – 9pm:</u></p> <ul style="list-style-type: none"> • Esplanade • Watergate Bay • Porth Beach • Little Fistral/Towan Headland <p><u>Toilets open 9am – 6pm</u></p> <ul style="list-style-type: none"> • Chester Road | |
| 002 | Question | Total daily cleaning hours? | 25/10/2022 | <p>I would suggest a site visit to determine this.</p> <p>Please note that the Council does have in-house cleaning staff who start at 6am in the summer season. They will clean during the day, as required.</p> <p>The contract is to lock and carry out a full clean at the end of the day.</p> | |
| 003 | Question | Do the toilet operate 7 days a week? | 25/10/2022 | They are open 7 days a week, all year, except for Christmas Day. | |
| 004 | Question | Is there an element of TUPE involved? | 31/10/2022 | There is no TUPE element involved, as this is a new contract. | 10/11/2022 |
| 005 | Question | Will consumables such as toilet paper, hand soap be required? | 08/11/2022 | All consumables such as toilet rolls and hand soap will be purchased by Town Council. Only cleaning supplies and tools will need to be provided by the contractor. | 10/11/2022 |
| 006 | Question | Where should the quotation be | 01/11/2022 | All quotations should be emailed to | 10/11/2022 |

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| | | submitted? | | anne@newquay.gov.uk before 17.00 on Wednesday 30 November 2022. | |
| 007 | Question | What level of insurance cover does the Council require the contractor to have? | 03/11/2022 | The Council requires £10 million public liability to be in place, and all associated risk assessments, COSHH and other regulatory requirements. All copies will need to be supplied prior to the contract being let. | 10/11/2022 |
| 008 | Question | Will the contractor be required to dispose of the waste collected from the cleaning contract and should the successful candidate also hold an upper tier waste carrier license? | 16/11/2022 | The contractor would be required to work within any regulations with regards to the transfer of waste. However, the Councils main bins at Marcus Hill may be utilised for disposal. | 17/11/2022 |
| 009 | Question | I note that you have listed 12no sites with the contract description, 2no of which are closed. Can you confirm that Porth toilets will need to be attended to as well as well as the newly sited 1+1 cabin toilet @ Concrete Waves. This would then make the total number of public facilities 13. website. | 18/11/2022 | The Council has twelve toilets, the two which are closed will not form part of the contract. The sites that are currently require cleaning are: Chester Road, Killacourt, Esplanade, Fore Street, Narrowcliffe, East Pentire, Porth Beach, Trenance Gardens, Watergate and Little Fistral. The new toilet unit sited at Concrete Waves, will be added to the contract at a later date once operational. | 21/11/2022 |

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| 010 | Questions | <p>The 'value of the contract' has been noted as £10,000 as per the Contracts Finder website.</p> <p>Is this the maximum value?</p> | 18/11/2022 | <p>Please provide a quotation for the cost for the services needed, this is a guide price and may not correlate to your quotation.</p> <p>Quotation above this price will be considered.</p> | 21/11/2022 |
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