YXLON International GmbH, Essener Bogen 15, D-22419 Hamburg

Sold to: 1018372:

**Dstl Defence Science and Technology Laboratory** 

Rm 2, Bldg 005 **Dstl Porton Down** SALISBURY WILTS

Wiltshire SP4 0JQ

VEREINIGTES KÖNIGREICH

Invoice to: 1018372:

**Dstl Defence Science and Technology Laboratory** 

Rm 2, Bldg 005 **Dstl Porton Down** SALISBURY WILTS

Wiltshire SP4 0JQ

VEREINIGTES KÖNIGREICH

Date:

01. Jun 2022

Your inquiry no.: Your date of inquiry: Case: 31973 01. Jun 2022

Your direct Fax: Your direct phone:

Name end customer:

**Dstl Defence Science and Techn** 

Ship-to-party: 1008678: **Dstl Defence Science and** Technology Laboratory Fort Halstead, Sevenoaks

**KENT TN14 7BP** 

VEREINIGTES KÖNIGREICH

Payer: 1013010:

**Dstl Accounts Payable** 

PO Box 325

Portsdown West Portsdown Hill Road

**FAREHAM HANTS** 

PO149HL

VEREINIGTES KÖNIGREICH

Our deliveries, services and offers shall be made exclusively based on the attached General Terms and Conditions of Sale and Delivery of YXLON International GmbH, Version September 2019. These also apply to all future business transactions insofar as those transactions are legally of the same or similar nature.

Terms and conditions of the customer shall not apply, even if we do not separately object to their validity. Deviating or contradictory terms and conditions shall therefore only apply if they have been accepted by us in writing. In deviation from the term stated in the contract text, a contract term of only 12 months can also be agreed. In this case, no price guarantee is given beyond this period. If a renewal is requested at the end of the contract year, the offer will be based on the price valid at that time.

Price / Unit Quantity / Unit Pos. Material-no. value **EUR** Description

0010

Y.ServicePass PREMIUM48 CT-Pre

The contract fee is valid for the first installed Y.CT Precision at the customer site.



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Pos. Material-no. Price / Unit Quantity / Unit value Description EUR

The contract fee will be invoiced yearly at commencement of each new contract year.

Minimum contract duration: 12 months

Service Region, Contact & System information

# Service Region:

Central Europe

# Country:

Germany, Austria, Switzerland & Benlux

# Time zone:

GMT + 1 hour

# System category:

Y.CT System

# System:

Y.CT Precision

# First Line Service:

- FXE225kV/XRD8xx, XRD16xx ce: YXLON Field Service/Germany

# 2nd Line Service:

YXLON Hamburg/+49 40 52729 150

Y.Servicepass Modules:

# Inspection and preventive maintenance:

Inspection Interval: 6 months Monday-Friday: 8:00am-5:00pm

With the acquisition of a Y.ServicePass all costs associated with inspections such as labor, travel time, mileage, accommodation etc. are included.

## Including wear parts:

# O-ring set FXE225; Maintenance interval: 12month

# Vacuum Option Oil free; Maintenance interval: 12month

# If required Maintenance kit:

200061306, including membrane

# Vacuum Option Oil; Maintenance interval: 12month

# If required Maintenance kit & oil:

[0701-023-02000/-022-43000]

# If required anode & cathode:

[0701-110-01000/0700-001-47000]

# Drying cartridge 4512-106-13401 [4pcs/12 month], Maintenance interval: 6 month

#### # Service Hotline:

12/5, max. response time of 1 hour

7:00am-7:00pm GMT+1, except German national holidays and weekends

A Service Hotline in the above described hours is available for Y.ServicePass customers. 2 hours of remote support per service case are included in the contract fee.

In case the problem cannot be solved within this time an on-site visit has to be ordered by the customer.

## # On-Site Response:

48 hours

except on weekends and German national holidays.

Response time is starting with receipt of order at official office hours of YXLON from Mon-Fri: 8:00am-5:00pm and upon customer request by authorized staff



Pos. Material-no. Price / Unit Quantity / Unit value Description EUR

# Spare Parts Dispatch within:

48 hours, ex YXLON stock Hamburg

except on weekends and German national holidays

Response time is starting at official office hours of YXLON from Mon-Fri: 8:00am-5:00pm and upon customer request by authorized staff

# Spare Parts Discount:

5%

#### # Customer responsibilities:

In order to support our customers through the YXLON Hotline, a separable and separate Internet connection for the system-PC needs to be provided by the customer. The remote access is established by YXLON preferably via TeamViewer. As an alternative to TeamViewer the remote access can be also established by using a customer preferred network solution. In that case the customer shall provide the necessary licenses and work instructions.

A precondition of any inspection is a functioning system. Therefore necessary repairs have to be announced and ordered separately before the inspection. Costs will be charged according to the service flat fees.

A combination of a repair and inspection cannot be guaranteed.

Repairs which were caused due to faulty or a lack of maintenance by the customer are not covered by this contract.

The customer is liable for damages due to an intentional act, gross negligence, lack of training or usage of the system outside of the specifications.

maintenance.

Validity period 01. Jul 2022 bis 30. Jun 2023.

0020 4384

Y.ServicePass PREMIUM48 CT-Pre

\*\*\* scope as per item 0010 \*\*\*
Contract fee for 2nd contract year

Validity period 01. Jul 2023 bis 30. Jun 2024.

 Items total
 34,304.00

 VAT
 0.000 %
 0.00

 Final arround
 34,304.00

Final amount 34,304.00

Terms of delivery: Mode of transport: CIP Salisbury WILTS
Courier service

Shipping Instruction:

Freight Forwarder: FedEx Express Deutschland GmbH

Terms of payment 30 days net

This document was created electronically and is also valid without signature.

Date: Hamburg, 02. Jun 2022



