



Credition Town Council

Market Street

Credition

Devon

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CREDITON GROUNDS MAINTENANCE CONTRACT

Evaluation Criteria

Applicant Name _____

Trading Name (if any) _____

All tender applications will be evaluated on the Evaluation Criteria set out below. Each evaluation question will be scored between 0 and 5 according to the following scoring system:

5	Meets exactly the specified standard.	Excellent
4	Meets the standard well but not completely.	Good
3	Mostly meets standard but fails in parts.	Fair
2	Mostly fails standard but meets in some.	Doubtful
1	Significantly fails to meet standard.	Poor
0	Completely fails to meet standard.	Reject

<i>Evaluation Criteria</i>	<i>Score</i>
<i>Economic and Technical Capability</i>	
<ul style="list-style-type: none">Has the organisation/individual demonstrated the right experience and arrangements to deliver the contract?Has the organisation/individual included copies of working policies, procedures and insurances?Have all the Tender Specifications been addressed?Has the organisation/individual offered any 'value added services'?	
<i>Delivery/Meeting Local Community Needs</i>	
<ul style="list-style-type: none">Is there evidence of previous grounds maintenance experience in a customer focused environment?Does the tender application confirm that the organisation/ individual has sufficient personnel to fulfil the contract?	

<ul style="list-style-type: none"> • Is there evidence that the organisation/individual can deliver the tender specification requirements? • Has the organisation/individual demonstrated an understanding of local community needs, in relation to preservation, conservation and education in relation to the local environment? • Will the overall intentions of the organisation/individual satisfy the needs of the Council and aspirations of the public? • Is there an explanation of how complaints and service failures will be managed? • What customer care policies will be in place? 	
<i>Quality</i>	
<ul style="list-style-type: none"> • Are there details of what action the organisation/individual will take to maintain a quality service? • Is there an explanation of how produce and goods will be sourced and supplied? 	
<i>Price</i>	
<ul style="list-style-type: none"> • Has the organisation/individual demonstrated how the price offered has been derived? • Is the offer price quoted realistic in relation to the tender application? 	
Total score	/75