-nec ³	Term Service	
Sł	ort Contract	
A contract between	The Secretary of State for Health and Social Care, as part of the Crown, acting through the Medicines and Healthcare products Regulatory Agency	
and		
For	Canteen Lighting Replacement 2022	
	Ref. C120531	
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	Conditions of Contract	CC1
	Notes about this contract are printed in boxes like this one. part of the contract.	They are not
		1

Name Address Telephone E-mail address	The Employer is Medicines and Healthcare products Regula Blanche Lane, South Mimms, Potters Bar, 01707 641 000 purchasing@mhra.gov.uk	
The service is	Canteen Lighting Replacement	
The starting date is The completion date is The period for reply is	28th December 2022 27 December 2023	weeks.
The assessment day is the	4 1st	of each month.
Does the United Kingdom Housir Regeneration Act (1996) apply?	ng Grants, Construction and	No

	The Adjudicator is
Nomo	
Name	As appointed by MHRA
Address	
Telephone	
E-mail address	
The interest rate on late payme	ent is % per complete week of delay.
Insert a rate only if a rate less	s than 0.5% per week of delay has been agreed.
The Contractor is not liable to	the Employer for loss of or damage to the Employer's
property in excess of	for any one event.
The <i>Employer</i> provides this insurance	Only enter details here if the <i>Employer</i> is to provide insurance.
The minimum amount of cover	for the first insurance stated in the
Insurance Table is	£2,000,000
The minimum amount of cover Insurance Table is	for the third insurance stated in the £2,000,000
The minimum amount of cover	r for the fourth insurance stated in the
Insurance Table is	£2,000,000
The Adjudicator nominating body is	
The tribunal is	
If the <i>tribunal</i> is arbitration, the arbitration procedure is	
The conditions of contract are conditions	the NEC3 Term Service Short Contract April 2013 and the following additional
Only enter details here if add	itional conditions are required.
Z1 Official Secrets and c	onfidentiality

- Z1.1 The Official Secrets Act 1989 and, where appropriate, the provisions of section 11 of the Atomic Energy Act 1946 apply to this contract from the starting date until the Defects Certificate or a termination certificate has been issued.
- Z1.2 The Contractor notifies his employees and his Subcontractors of their duties under these Acts.
- Z1.3 The Contractor does not use or disclose information concerning the contract obtained either by the Contractor or by any person employed by him except for the purposes of the contract.

Z2 Security

- Z2.1 The Contractor submits to the Project Manager details of people who are to be employed by him and his Subcontractors in connection with the works. The details include a list of names and addresses, the capacities in which they are employed, and other information required by the Project Manager.
- Z2.3 Employees of the Contractor and his Subcontractors are to carry an Employer's pass whilst they are on the parts of the Site stated in the Contract Data.
- Z2.4 The Contractor submits to the Project Manager for acceptance a list of the names of the people for
- whom passes are required. The Project Manager issues the passes to the Contractor. Each pass is returned to the Project Manager when the employee no longer requires access to that part of the Site or after the Project Manager has given notice that the employee is not to be admitted to the Site.
- Z2.5 The Contractor does not take photographs of the Site or the works or any part of them unless he has obtained the acceptance of the Employer.
- Z2.6 The Contractor takes the measures needed to prevent his and his Subcontractors' people taking, publishing or otherwise circulating such photographs.
- Z3 Payment of undisputed invoices within 30 days by contracting authorities [Employers], contractors and subcontractors Public Contracts Regulations 2015, Regulation 113
- Z3.1 That any payment due from the Employer to the Contractor under the contract is to be made no later than the end of a period of 30 days from the date on which the relevant invoice is regarded as valid and undisputed.
- Z3.2 Any invoices for payment submitted by the contractor are considered and verified by the Employer in a timely fashion and that undue delay in doing so is not to be sufficient justification for failing to regard an invoice as valid and undisputed.
- Z3.3 That any subcontract awarded by the contractor contains suitable provisions to impose, as between the parties to the subcontract—
 - (i) requirements to the same effect as those which sub-paragraphs Z5.1 and Z5.2 require to be imposed as between the parties to the public contract; and
 - (ii) a requirement for the subcontractor to include in any subcontract which it in turn awards suitable provisions to impose, as between the parties to that subcontract, requirements to the same effect as those required by this sub-paragraph Z5.3.

Z4 Orders and Invoicing

and privacy;

- Z4.1 All orders for goods, requests for planned preventative maintenance, reactive maintenance and replacement parts must be subject to a purchase order from the Employer.
- Z4.2 All invoices must state the Employers purchase order number, otherwise the invoice will be returned to the supplier.
- Z4.3 A single invoice must only relate to a single purchase order (PO). The employer cannot process invoices against multiple POs.
- Z5 General Data Protection Regulation (Regulation (EU) 2016/679) "GDPR"

Z5.1 GDPR CLAUSE DEFINITIONS: Data Protection Legislation: (i) the GDPR, the LED and any applicable national implementing Laws as amended from time to time (ii) the DPA 2018 [subject to Royal Assent] to the extent that it relates to processing of personal data and privacy; (iiii) all applicable Law about the processing of personal data

Data Protection Impact Assessment: An assessment by the Controller of the impact of the envisaged processing on the protection of Personal Data.

Controller, Processor, Data Subject, Personal Data, Personal Data Breach, Data Protection Officer: take the meaning given in the GDPR.

Data Loss Event: Any event that results, or may result, in unauthorised access to Personal Data held by the Processor under this Agreement, and/or actual or potential loss and/or destruction of Personal Data in breach of this Agreement, including any Personal Data Breach.

Data Subject Request: A request made by, or on behalf of, a Data Subject in accordance with rights granted pursuant to the Data Protection Legislation to access their Personal Data.

DPA 2018: Data Protection Act 2018

GDPR: the General Data Protection Regulation (Regulation (EU) 2016/679)

Joint Controllers: Where two or more Controllers jointly determine the purposes and means of processing

LED: Law Enforcement Directive (Directive (EU) 2016/680)

Protective Measures: Appropriate technical and organisational measures which may include: pseudonymising and encrypting Personal Data, ensuring confidentiality, integrity, availability and resilience of systems and services, ensuring that availability of and access to Personal Data can be restored in a timely manner after an incident, and regularly assessing and evaluating the Effectiveness of the such measures adopted by it including those outlined in Annex 2 (Security).

Sub-processor: Any third Party appointed to process Personal Data on behalf of that Processor related to this Agreement

- Z5.2 The Parties acknowledge that for the purposes of the Data Protection Legislation, the Customer is the Controller and the Contractor is the Processor unless otherwise specified in Annex 1. The only processing that the Processor is authorised to do is listed in Annex 1 by the Controller and may not be determined by the Processor.
- Z5.3 The Processor shall notify the Controller immediately if it considers that any of the Controller's instructions infringe the Data Protection Legislation.
- Z5.4 The Processor shall provide all reasonable assistance to the Controller in the preparation of any Data Protection Impact Assessment prior to commencing any processing. Such assistance may, at the discretion of the Controller, include:
- Z5.4.1 a systematic description of the envisaged processing operations and the purpose of the processing;
- Z5.4.2 an assessment of the necessity and proportionality of the processing operations in relation to the Services;
- Z5.4.3 an assessment of the risks to the rights and freedoms of Data Subjects; and
- Z5.4.4 the measures envisaged to address the risks, including safeguards, security measures and mechanisms to ensure the protection of Personal Data.
- Z5.5 The Processor shall, in relation to any Personal Data processed in connection with its obligations under this Agreement:

- Z5.5.1 process that Personal Data only in accordance with Annex 1, unless the Processor is required to do otherwise by Law. If it is so required, the Processor shall promptly notify the Controller before processing the Personal Data unless prohibited by Law;
- Z5.5.2 ensure that it has in place Protective Measures, which are appropriate to protect against a Data Loss Event, which the Controller may reasonably reject (but failure to reject shall not amount to approval by the Controller of the adequacy of the Protective Measures), having taken account of the:
 - Z5.5.2.1 nature of the data to be protected;
 - Z5.5.2.2 harm that might result from a Data Loss Event;
 - Z5.5.2.3 state of technological development; and
 - Z5.5.2.4 cost of implementing any measures;
- Z5.5.3 ensure that:
 - Z5.5.3.1 the Processor Personnel do not process Personal Data except in accordance with this Agreement (and in particular Annex 1);
 - Z5.5.3.2 it takes all reasonable steps to ensure the reliability and integrity of any Processor Personnel who have access to the Personal Data and ensure that they:
 - (a) are aware of and comply with the Processor's duties under this clause;
 - (b) are subject to appropriate confidentiality undertakings with the Processor or any Sub-processor;
 - (c) are informed of the confidential nature of the Personal Data and do not publish, disclose or divulge any of the Personal Data to any third Party unless directed in writing to do so by the Controller or as otherwise permitted by this Agreement; and
 - (d) have undergone adequate training in the use, care, protection and handling of Personal Data; and
 - Z5.5.3.3 not transfer Personal Data outside of the EU unless the prior written consent of the Controller has been obtained and the following conditions are fulfilled:
 - (a) the Controller or the Processor has provided appropriate safeguards in relation to the transfer (whether in accordance with GDPR Article 46 or LED Article 37) as determined by the Controller;
 - (b) the Data Subject has enforceable rights and effective legal remedies;
 - (c) the Processor complies with its obligations under the Data Protection Legislation by providing an adequate level of protection to any Personal Data that is transferred (or, if it is not so bound, uses its best endeavors to assist the Controller in meeting its obligations); and
 - (d) the Processor complies with any reasonable instructions notified to it in advance by the Controller with respect to the processing of the Personal Data;
 - Z5.5.3.4 at the written direction of the Controller, delete or return Personal Data (and any copies of it) to the Controller on termination of the Agreement unless the Processor is required by Law to retain the Personal Data.
- Z5.6 Subject to clause 14.6, the Processor shall notify the Controller immediately if it:
- Z5.6.1 receives a Data Subject Request (or purported Data Subject Request);
- Z5.6.2 receives a request to rectify, block or erase any Personal Data;
- Z5.6.3 receives any other request, complaint or communication relating to either Party's obligations under the Data Protection Legislation
- Z5.6.4 receives any communication from the Information Commissioner or any other regulatory authority in connection with Personal Data processed under this Agreement;
- Z5.6.5 receives a request from any third Party for disclosure of Personal Data where compliance with such request is required or purported to be required by Law; or
- Z5.6.6 becomes aware of a Data Loss Event.
- Z5.7 The Processor's obligation to notify under clause Z5.6 shall include the provision of further information to the Controller in phases, as details become available.
- Z5.8 Taking into account the nature of the processing, the Processor shall provide the Controller with full assistance in relation to either Party's obligations under Data Protection Legislation and any complaint,

communication or request made under clause Z5.6 (and insofar as possible within the timescales reasonably required by the Controller) including by promptly providing:

- Z5.8.1 the Controller with full details and copies of the complaint, communication or request;
- Z5.8.2 such assistance as is reasonably requested by the Controller to enable the Controller to comply with a Data Subject Request within the relevant timescales set out in the Data Protection Legislation;
- Z5.8.3 the Controller, at its request, with any Personal Data it holds in relation to a Data Subject;
- Z5.8.4 assistance as requested by the Controller following any Data Loss Event;
- Z5.8.5 assistance as requested by the Controller with respect to any request from the Information Commissioner's Office, or any consultation by the Controller with the Information Commissioner's Office.
- Z5.9 The Processor shall maintain complete and accurate records and information to demonstrate its compliance with this clause. This requirement does not apply where the Processor employs fewer than 250 staff, unless:
- Z5.9.1 the Controller determines that the processing is not occasional;
- Z5.9.2 the Controller determines the processing includes special categories of data as referred to in Article 9(1) of the GDPR or Personal Data relating to criminal convictions and offences referred to in Article 10 of the GDPR; or
- Z5.9.3 the Controller determines that the processing is likely to result in a risk to the rights and freedoms of Data Subjects.
- Z5.10 The Processor shall allow for audits of its Data Processing activity by the Controller or the Controller's designated auditor.
- Z5.11 Each Party shall designate its own data protection officer if required by the Data Protection Legislation.
- Z5.12 Before allowing any Sub-processor to process any Personal Data related to this Agreement, the Processor must:
- Z5.12.1 notify the Controller in writing of the intended Sub-processor and processing;
- Z5.12.2 obtain the written consent of the Controller;
- Z5.12.3 enter into a written agreement with the Sub-processor which give effect to the terms set out in this clause
- Z5.13 such that they apply to the Sub-processor; and
- Z5.14 provide the Controller with such information regarding the Sub-processor as the Controller may reasonably require.
- Z5.15 The Processor shall remain fully liable for all acts or omissions of any of its Sub-processors.
- Z5.16 The Controller may, at any time on not less than 30 Working Days' notice, revise this clause by replacing it with any applicable controller to processor standard clauses or similar terms forming part of an applicable certification scheme (which shall apply when incorporated by attachment to this Agreement).
- Z5.17 The Parties agree to take account of any guidance issued by the Information Commissioner's Office. The Controller may on not less than 30 Working Days' notice to the Processor amend this agreement to ensure that it complies with any guidance issued by the Information Commissioner's Office.
- Z5.18 Where the Parties include two or more Joint Controllers as identified in Annex 1 in accordance with GDPR Article 26, those Parties shall enter into a Joint Controller Agreement based on the terms outlined in Annex 1 in replacement of Clauses Z5 for the Personal Data under Joint Control.

Z6 Crown Commercial Service

Z6.1 The Crown Commercial Service (CCS) will be entitled to request management information from the successful supplier. This will facilitate the collection and analysis of supplier management information relating to Government contracts. This policy contributes to the Government's aim to achieve greater efficiencies in Public Sector procurement. This is a mandatory requirement that has been placed upon the Employer.

Z7 Contract Implementation Condition

Z7.1 Contract will be executed in phases. The implementation phases are contingent on funding provision made available to the Employer by the Employer's sponsor.

Annex 1

Schedule of Processing, Personal Data, and Data Subjects

Description	Details
Identity of the Controller and Processor	The Parties acknowledge that for the purposes of the Data Protection Legislation, the Employer is the Controller and the Contractor is the Processor in accordance with Clause Z5.
Subject matter of the processing	The processing is needed to ensure that the Processor can effectively deliver the contract to provide a service to the agency.
Duration of the processing	The duration is for the life of the contract
Nature and purposes of the processing	Recording and storage of work contact details.
Type of Personal Data being Processed	Staff name and department, address of Agency, work telephone numbers and emails.
Categories of Data Subject	Staff
Plan for return and destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data	Data does not need to be returned. Staff lists need to be deleted from Processor database at end of contract.

The Contractor's Offer

The Contractor is Commercial Services UK Ltd Unit G Gateway 1000 Arlington Business Park, Stevenage, SG1 2FP		
ntage for overheads and profit added to the Defined Cost for people is $[0\%]$ %.		
he percentage for overheads and profit added to other Defined Cost is $[0\%]$ %.		
Service in accordance with the conditions of contract for an amount to be onditions of contract.		
Enter the total of the Prices from the Price List		
(Commercial Services UK Ltd)		
 Date:		
s Acceptance		
's Offer to Provide the Service		
Medicines and Healthcare products Regulatory Agency		
Date:		

Price List

The Price List is in two parts. Part 1 is for work described in the Service Information not requiring the *Employer* to issue a Task Order.

Part 2 is for work to be carried out within a stated period of time on a Task by Task basis and instructed by Task Order. The *service* may comprise work under Part 1 only or Part 2 only or a mix of both.

Entries in the first four columns of Part 1 of the Price List are made either by the *Employer* or the tenderer. Entries in the first four columns of Part 2 of the Price List would normally be made by the *Employer* as the Party most likely to know the kind of work which will be instructed by the issue of Task Orders. The tenderer then enters a rate for each item and multiplies it by the Expected quantity to produce the Price to be entered in the final column.

If the *Contractor* is to be paid an amount for the item which is not adjusted if the quantity of work in the item changes, the tenderer enters the amount in the Price column only, the Unit, Expected quantity and Rate columns being left blank.

If the *Contractor* is to be paid an amount for the item of work which is the rate for the work multiplied by the quantity completed, the tenderer enters a rate for each item and multiplies it by the Expected quantity to produce the Price, to be entered in the final column.

If the *Contractor* is to be paid a Price for an item proportional to the length of time for which a service is provided, a unit of time is stated in the Unit column and the expected length of time (as a quantity of the stated units of time) is stated in the Expected quantity column.

The rates and Prices entered for each item includes for all work and other things necessary to complete the item.

PART 1

Please see "CSUK TENDER RETURN" and proposal in Annex 2. And their commercial response to <u>https://health-family.force.com/s/Welcome_Atamis Project C107773</u>

Item number	Description	Unit	Quantity	Rate	Price
		Th	e total of the F	Prices for Part 1	£

Service Information

The Service Information should be a complete and precise statement of the *Employer*'s requirements. If it is incomplete or imprecise there is a risk that the *Contractor* will interpret it differently from the *Employer*'s intention. The Service Information should state clearly the part of the service which is to be carried out by the *Contractor* and which does not require the *Employer* to issue a Task Order. This part of the service is priced in Part 1 of the Price List. Information provided by the *Contractor* should be listed in the Service Information only if the *Employer* is satisfied that it is required, is part of a complete statement of the *Employer*'s requirements and is consistent with the other parts of the Service Information.

1 Description of the service

Give a detailed description of what the Contractor is required to do. This may include drawings.

See Annex 3, and other information as specified in ITT C107773 and the contractor's response on <u>https://health-family.force.com/s/Welcome</u> - Atamis Project C107773

2 Specifications

List the specifications that apply to this contract.

See Annex 3, and other information as specified in ITT C107773 and the contractor's response on <u>https://health-family.force.com/s/Welcome</u> - Atamis Project C107773

"Government Buying Standards", must be applied to any areas of the specification which fall under these standards. These standards have been endorsed by the Coalition Government and all central government departments and their related organisations must ensure that they meet these minimum mandatory specifications when buying products and services. The link to the standards is:

https://www.gov.uk/government/collections/sustainable-procurement-the-government-buying-standards-gbs

Article 6 of the Energy Efficiency Directive 2012/27/EU on energy-efficient public procurement must be applied to any areas of the specification which fall under these standards. These standards have been endorsed by the Coalition Government and all central government departments and their related organisations must ensure that they meet these minimum mandatory specifications when buying products and services. The link to the guidance is: https://www.gov.uk/government/publications/procurement-policy-note-0115-implementing-energy-efficiency-directive-article-6-further-information

Service Information

6

3 Constraints on how the Contractor Provides the Service

State any constraints on the sequence and timing of work and on the methods and conduct of work including the requirements for any work by the *Employer*.

See Annex 3, and other information as specified in ITT C107773 and the contractor's response on <u>https://health-family.force.com/s/Welcome</u> - Atamis Project C107773

4 Requirements for the plan

State whether a plan is required and, if it is, state what form it is to be in, what information is to be shown on it, when it is to be submitted and when it is to be updated.

A programme of works will be agreed with CSUK Project Manager during the post-contract mobilization stage

Site Information

Give information about the site such as the ground conditions and any other information which is likely to affect the Contractor's work such as limitations on access and the position of adjacent structures.

Location

Blanche Lane, South Mimms, Potters Bar, Hertfordshire EN6 3QG, UK. Ordnance Survey reference TL217003

Although not far from the M25-A1(M) South Mimms interchange, the site is in a substantially rural setting on a relatively steep slope facing south south east. There is a conservation area to the north and the natural topography drains down the fall slope to watercourses beyond the southern lower boundary. The site of approximately 13 acres (5.3 hectares) has been terraced to provide level building platforms.

Permit to Work

The Employer operates a permit to work, areas covered by these permits include; general permits, electricity working, hot works, working at height and decontamination certificates. All permits will be issued as necessary by the Employer. No work is to be commenced without the possession of the relevant permit to work.

There are no health risks to contractors personnel from the Employers activities as long as the Employers controls are complied with fully. There is a site induction that every member of the Contractors staff must complete before working on site.

The Employer will continue to operate normally in the building. However it will be necessary for some operational areas to be vacated for periods of time to allow works to be carried out. The Contractor will be required to liaise with the Employer so that a programme can be established to suit operational requirements. Access to all areas for Employers personnel must be maintained at all times, unless alternative arrangements have been made with the client.

The Contractor must ensure that his operations do not pose any risk to the Employers personnel or visitors to the complex. Confirm you understand and will comply this requirement.

Asbestos

An Asbestos Register for the site was compiled in 2003/2004, 2009 and updated 2010. This register is available on request. It should be noted that the asbestos survey may not have identified all the asbestos containing materials in the building and the Contractor's personnel must have received asbestos awareness training and proceed with caution

Noise, dust, vibration

Due to the nature of the site, it is essential that full consultation with The Employer is carried out prior to a detailed forward planning schedule being drawn up. This is due to the sensitive nature of the Scientific work and equipment used / carried out on site.

Storage

Storage of materials and tools, The Employer is very limited on internal space and therefore all material and tools will need to be stored in an area designated by the Project Engineer, or external storage provided by the contractor.

Service Information

5 Services and other things provided by the Employer

Describe what the *Employer* will provide, such as services (including water and electricity) and "free issue" Plant and Materials and equipment.

Isolations

The Employer will isolate all services as necessary; permits will be issued to cover all the scope of works.

Facilities

The site has toilets, power and water which will be provided to the Contractor with the Employer's permission. The site also has a staff restaurant that the Contractors staff may use subject to persons being properly dressed (no bare torsos or shorts) and in clean clothing.

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Service Information

Task Order

Task Order form for use w stated time period of time	hen work within the se <i>rvic</i> e is instructed to be carried out within a on a Task by Task basis
Task Order No	
То	
I propose to instruct you to carr	y out the following task
Description	
Starting date	circa 28 th December 2022
Completion date	
Delay damages per week	circa 27 th December 2023
Please submit your price and p	rogramme proposals below.
Signed	Date
(for Employ	er)
Total of Prices for items of work Price List (details	s attached)
Total of Prices for items of work Price List (details	s attached)
The programme for the Task is	
Signed (for Contrac	
I accept the above price and pr	ogramme and instruct you to carry out the Task
Signed	Date
(for Employ	

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Annex 2 CSUK Proposal

Annex 3 MHRA Project/Works Specification

WORKS INFORMATION

The canteen lighting at the South Mimms site is presently controlled by a Phillips Dynalite DB1200 Controller system installed in 2011. The luminaires are a mixture of Hacel Ascension fittings suspended above the main dining area, and Opulus fittings flush mounting fittings, all using circular T5 fluorescent lamps, there are LED downlighters set into the soffits above the window bays.

The system has several control issues affecting the energy efficient operation of the area and there is no proper operator oversight via an easy-to-use interface of the light control system.

Description of the works

We would like to maintain the functionality of the system, including timers, diming and zone control. Additional features such as movement detection and responding to ambient lighting would be useful but not essential. We would like to maintain the aesthetics of the canteen area and the luminaires can be replaced if it is with luminaires of an equivalent or better standard. The current fittings are circular and quite large, if the fittings are to be changed, the installer needs to be aware that we would not want massive cosmetic repairs. The canteen cannot be shut down for a long period during the installation work. If it is possible to retrofit the current fittings with a new interior that would accept off-the-shelf led lamps, that may also be acceptable. Events and presentations are occasionally held in the dining and bar area and the switching or dimming of banks of lights is required to maintain an ambience. Colour consistency of lamps must be maintained throughout the area.

It is also a requirement to try and make the maintenance of any installed fittings better so that control gear and lamps can be easily replaced, the successful supplier must demonstrate how by design of the system this has been achieved.

The present luminaires can be controlled and dimmed see drawing for groups, and it is acceptable to maintain these as the groups for any proposal.

Drawings and SOP's

List the drawings and SOP's that apply to this contract. 6598 - General Requirements for External Contractors Attending site Drawing No: ALU-21-Po1 Amenities Lighting Upgrade Restaurant/Bar/Coffee Lounge Floor Plan Drawing No: D22709 Lighting Control Schematic Drawing No:ID-0200 Existing Layout- Ground Floor Canteen Lighting Report Summary Phillips Dynalite O&M (for existing system) Electrical Installation Certificate

Specification

It is expected that the proposed system can replicate the main functions of the present system with the possibility for enhancements.

- The focus of this project is to cut running costs by utilising dimmable LED lamps, efficient time control ensuring lights do not remain on unnecessarily out of hours or at times of non-occupancy.
- The existing ability to turn off or dim groups of lights must be maintained or enhanced.
- The Contractor must ensure minimum disruption to the Canteen area during work ensuring that the area is open for staff to always use (08.00 to 15.30 Monday to Friday). Small areas could be barriered off to continue work during these times

- Utilise parts of the system and cabling (power and control) deemed satisfactory to minimise costs, but obsolete parts not easily replaced should be reported in the Tender return
- Existing luminaires could be re-used if suitable, any lighting control not required must be stripped out. If it is not possible to reuse fittings the supplier must demonstrate how they would install new fittings, including maintaining the fire integrity of the area.
- The supplier will demonstrate how the emergency light level requirement will be maintained and comply to the latest standards.
- Whether the existing control system is maintained or replaced access to the facility to alter or change time schedules must be provided to allow on-site staff to maintain the system.
- Site specific training for the engineering team and a brief overview for users must be allowed for the new system. A short form guide (A4 sheet) would be useful in addition to the O&M documentation.
- The contractor will demonstrate how they intend to provide rapid support and fault rectification of any issues or problems within the warranty period including early lamp failure caused by the replacement system including timescales.
- To comply with sustainability directives, the power consumption of individual components and the total system power consumption must be documented and inserted in the O&M

Constraints on how the Contractor Provides the Works

4.1 Permit to Work

The Employer operates a permit to work system these include the following as required by the work: -

- Authorization to access
- General Permit to work

All permits will be issued as necessary by authorized staff. No work is to commence without the possession of the relevant permit to work. These must be returned to the issuer on completion of the works for filing.

There are no health risks to contractors' personnel from the Employers activities if the Employers controls are complied with fully.

4.2 Programme of works

Please supply a Gantt Chart Schedule in your tender return. This should show all lead times. It is preferable that this is supplied in Microsoft Project but an excel spreadsheet would be accepted.

4.3 Design Change Post Contract Award

Any change to this specification after the tender has been received and the contract awarded will be controlled using the MHRA's Design Change form that is signed by both the Institute's project leader and the contractor's representative. The form will identify the change and its effect on costs and timescales. An example of this form can be found in the attachments

4.4 Site Access

Mon- Fri 08:00 to 17:00 (other hours by agreement with the Project Engineer) Sat & Sun With the permission of the Project Engineer

Access to the site will be via the main access to MHRA, which is shared with the client's employees, and visitors. All vehicles will be stopped at the security cabin and all drivers will be required to comply with the client's security arrangements. Any work outside of the above hours can be facilitated with agreement of the Project Engineer. After 7pm no work can take place unless security and PE have agreed to this.

4.5 House Keeping

Due to the clean environment required for the work of the institute, good housekeeping is always required. All waste material must be removed from site daily and storage for materials on site is not available.

4.6 Confidentiality

Contractors are expected to keep any information about the work of the Institute or staff always details totally confidential. The contractor is requested to sign a Confidentiality Agreement as attached and return with the Tender.

Services and other things provided by the Employer

5.1 Services

MHRA will provide services including water, use of welfare facilities, and electricity.

5.2 Free issue items

No Free issue items with this project

Location

The site Address is:

• MHRA Blanche Lane, South Mimms, Potters Bar, Hertfordshire EN6 3QG.

6.1 General

The contractor is always to comply with the Institute's H & S guidelines while on site. The H&S advisor on site has responsibility for ensuring compliance on the Institute's behalf and will form part of the project team.

All contractor employees will be given the site induction when attending site for the first time. There will be further inductions for specific specialist areas as and when required. Prior to attending site there will be a one-off baseline Personal Security Standard check, this will be organised by the Project Engineer responsible for the work.

Should, because of the contract, an incident or accident occur to either a member of the Institute's staff, property or contractor's employees, the person responsible for you on site (generally the Project Engineer) must be informed as soon as possible after the immediate emergency has been dealt with. The responsible person will then inform the H&S team.

Site rules, practices, and procedures to be established and enforced will include but not necessarily be limited to the following: -

- Contractors' personnel must comply fully with the client's security arrangements and procedures
- Operatives and visitors report to the site supervisor are inducted and sign in and sign out
- Smoking is not permitted on the site except in defined areas
- Radios and personal stereos are not permitted
- Personal protective equipment must be worn as required by their risk assessment

- Correctly rated and inspected electrical equipment are used where applicable

- Site Fire precautions and procedures are maintained by Contractor's personnel.

The Employer will continue to operate normally in the building. However, it will be necessary for some operational areas to be vacated for periods of time to allow works to be carried out. The Contractor will be required to liaise with MHRA so that a program can be established to suit operational requirements. Access to all areas for Employer's maintenance personnel must always be maintained unless alternative arrangements have been made with the Project Engineer.

The Contractor must ensure that his operations do not pose any risk to the Employers personnel or visitors to the complex.

There are no health risks to contractors' personnel from the Employers activities if the Employers security controls are complied with fully.

6.2 Storage of materials and tools

MHRA is very limited on internal space and therefore all material and tools will need to be stored in an area designated by the Project Engineer.

6.3 Stage handover and training

If a project has one or more stages/phases, then we will require a/several stage handover/s. This will require O&M details to enable maintenance to add the details to the PPM system. Additionally, training will be required for the new plant/equipment.

MHRA are interested in sustainability and environmentally friendly solutions. Please provide examples of where your company can provide increased energy efficiency.

6.4 Site Survey

All tenderers will be expected to carry out full site survey to verify the work required to fully comply with the scope of the specification. This is mandatory for all contractors tendering as non-compliance will result in tender disqualification.

6.5 Welfare facilities

The site has toilets, power and water which will be provided to contractors with the Employer's permission. The site also has a staff restaurant (the area in which the work is taking place) that the Contractors staff may use subject to persons being properly dressed (no bare torsos or shorts) and in clean and tidy clothing. We have first aiders on site.