

RM6194 BOS Order Form Template for On Premise Technical Support renewals

Order Form

CALL-OFF REFERENCE: 3878015

THE BUYER: Legal Aid Agency

BUYER ADDRESS: 102 Petty France

London

SW1H 9AJ

United Kingdom

THE SUPPLIER: Oracle Corporation UK Limited

SUPPLIER ADDRESS: Oracle Parkway, Thames Valley Park, Reading, Berkshire RG6 1RA

REGISTRATION NUMBER: 01782505

DUNS NUMBER: 29-160-1524

SID4GOV ID: N/A

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Services and Deliverables as described in this Order.

It is issued under the Framework Contract with the reference number RM6194 for the provision of Back Office Software and related services.

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms.
2. Joint Schedule 1(Definitions and Interpretation) RM6194
3. The following Schedules in equal order of precedence:
 - Joint Schedules for **RM6194**
 - o Joint Schedule 2 (Variation Form)
 - o Joint Schedule 3 (Insurance Requirements)
 - o Joint Schedule 4 (Commercially Sensitive Information)

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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- o Joint Schedule 10 (Rectification Plan)
- o Joint Schedule 11 (Processing Data)
- Call-Off Schedules for **RM6194**
 - o Call-Off Schedule 1 (Transparency Reports)
 - o Call-Off Schedule 2 (Staff Transfer)
 - o Call-Off Schedule 3 (Continuous Improvement)
 - o Call-Off Schedule 5 (Pricing)
 - o Call-Off Schedule 20 (Call-Off Specification)
 - o Call-Off Schedule 23 (Supplier-Furnished Terms)
- 4. CCS Core Terms (version 3.0.10)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6194

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

N/A

CALL-OFF START DATE

6-Apr-24

CALL-OFF EXPIRY DATE

5-Apr-26

CALL-OFF INITIAL PERIOD

The period starting on the Call-Off Start Date and ending on the Call-Off Expiry Date

CALL-OFF DELIVERABLES

Subject to the "Deliverables Commercial Parameters" as attached as Annex A to this Order Form ("**Annex A**") and Part A of Call-Off Schedule 20 (Call-Off Specification), Call-Off Deliverables are as detailed in Part C of Call-Off Schedule 20 (Call-Off Specification) in accordance with Call-Off Schedule 23 (Supplier Furnished Terms).

The start date set forth in the Call Off Start Date section above shall serve as the start date of the Technical Support purchased under this Order Form and the Technical Support will be provided through the end date specified in the Call Off Expiry Date section above for the applicable Programs ("**Support Period**").

MAXIMUM LIABILITY

[REDACTED]

CALL-OFF CHARGES

[REDACTED]

REIMBURSABLE EXPENSES

Not applicable

PAYMENT METHOD

[REDACTED]

BUYER'S INVOICE ADDRESS

As stated in Part B of Call-Off Schedule 20 (Call-Off Specification)

BUYER'S AUTHORISED REPRESENTATIVE

As stated in Part B of Call-Off Schedule 20 (Call-Off Specification)

BUYER'S ENVIRONMENTAL POLICY

Not Applicable

BUYER'S SECURITY POLICY

Not Applicable

SUPPLIER'S AUTHORISED REPRESENTATIVE

As stated in Part B of Call-Off Schedule 20 (Call-Off Specification)

SUPPLIER'S CONTRACT MANAGER

Same as stated above under Supplier's Authorised Representative section.

PROGRESS REPORT FREQUENCY

Not applicable.

PROGRESS MEETING FREQUENCY

Not applicable.

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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KEY STAFF

Not applicable.

KEY SUBCONTRACTOR(S)

Not applicable.

COMMERCIALLY SENSITIVE INFORMATION

[REDACTED]

SERVICE CREDITS

Framework Schedule 6 (Order Form Template and Call-Off Schedules)
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Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	[REDACTED]	Signature:	[REDACTED]
Name:	[REDACTED]	Name:	[REDACTED]
Role:	[REDACTED]	Role:	[REDACTED]
Date:	[REDACTED]	Date:	[REDACTED]

Order Form Annex A

Deliverables Commercial Parameters

[REDACTED]

Joint Schedule 11 (Processing Data)

Call-Off Ref:

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Joint Schedule 11 (Processing Data)

[REDACTED]

Joint Schedule 11 (Processing Data)

Call-Off Ref:

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Annex 1 to Joint Schedule 11 (Processing Data)

Annex 1 - Processing Personal Data

[REDACTED]

Call-Off Schedule 1 (Transparency Reports)

Call-Off Ref:

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Call Off Schedule 1 (Transparency Reports)

[REDACTED]

Call-Off Schedule 1 (Transparency Reports)

Call-Off Ref:

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Annex A to Call Off Schedule 1 (Transparency Reports)

Annex A - List of Transparency Reports

[REDACTED]

Call-Off Schedule 5 (Pricing Details)

Call-Off Ref:

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Call-Off Schedule 5 (Pricing Details)

[REDACTED]

Call-Off Schedule 20 (Call-Off Specification)

Call-Off Ref:

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Call-Off Schedule 20

Call-Off Specification for CCS Framework RM 6194

[REDACTED]

Call-Off Schedule 23 (Supplier Furnished Terms)

Call-Off Ref:

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Call Off Schedule 23

Oracle 'Supplier Furnished Terms' for CCS Framework RM 6194

[REDACTED]

Call-Off Schedule 23 (Supplier Furnished Terms)

Call-Off Ref:

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APPENDIX 1

[REDACTED]