

Framework Schedule 6 (Order Form Template and
Call-Off Schedules)

Order Form Template

CALL-OFF REFERENCE: AGEMCSU/TRANS/23/1694

THE BUYER: NHS Lincolnshire Integrated Care Board

BUYER ADDRESS NHS Lincolnshire Integrated Care Board
Bridge House
The Point
Lions Way
Sleaford
Lincolnshire
NG34 8GG

THE SUPPLIER: BT PLC

SUPPLIER REFERENCE

THE SUPPLIER: BT PLC

SUPPLIER ADDRESS: 1 Braham Street, LONDON, E1 8EE

REGISTRATION NUMBER: 01800000

DUNS NUMBER: 22 701 5716

SID4GOV ID: N/A

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 20/03/2024. It's issued under the Framework Contract with the reference number RM6116 for the provision of Network Services.

CALL-OFF LOT(S):

- Lot 3b: Communication Platform as a Service

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form, including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6116
3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6116
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Call-Off Schedules for RM6116
 - Call-Off Schedule 5 (Pricing Details)
4. CCS Core Terms (version 3.0.11)
5. Joint Schedule 5 (Corporate Social Responsibility) RM6116
6. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

CALL-OFF START DATE: 12th March 2024

CALL-OFF EXPIRY DATE: 11th March 2025

CALL-OFF INITIAL PERIOD: 12 Months

CALL-OFF OPTIONAL EXTENSION PERIOD N/A

CALL-OFF DELIVERABLES

Option A:

ICS/ICB	Renewal Date	Average Monthly Volume 22/23
NHS Lincolnshire Integrated Care Board	12/03/2024	700139

Suppliers must also confirm the following Pass | Fail questions (any supplier receiving a Fail will be excluded from this procurement process)

Question number	Question	Pass	Fail
Q.01	Please confirm you are able to integrate into Clinical Systems i.e., EMIS, TPP, Accurx, Netcall etc.?		
Q.02	Please confirm you can report/give a breakdown on Cost Centres by API?		
Q.03	Please confirm you can supply a SMTP Email to SMS API?		
Q.04	Please confirm you are using direct UK message Routing?		
Q.05	Please confirm you have a process for migration from existing supplier to you		
Q.06	Can the supplier include GP practice names / NACS code in their reporting so that it is easier to identify how many messages are being utilised per GP practice site?		
Q.07	Can the supplier include NHS PCN Groups or other associated organisations in their usage reports?		
Q.08	Does the supplier perform any trend analysis and monitor high usage or abnormal messaging behaviours, if so, do they alert the Primary contract holder as and when this occurs?		
Q.09	Does the supplier offer any cost saving techniques or specialist configurations?		
Q.10 We require Supplier to Confirm price per message and also any additional costs. i.e. cost of API's etc.			

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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Term

1 year - Renewal date: 12th March 2024 to 11th March 2025

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is Approximately £198,600.00 (approx. based on last year's SMS average).

CALL-OFF CHARGES

Option A: the Charges for the Deliverables

Suppliers must also confirm the following Pass | Fail questions (any supplier receiving a Fail will be excluded from this procurement process)

Question number	Question	Pass	Fail
Q.01	Please confirm you are able to integrate into Clinical Systems i.e., EMIS, TPP, Accurx, Netcall etc.?		
Q.02	Please confirm you can report/give a breakdown on Cost Centres by API?		
Q.03	Please confirm you can supply a SMTP Email to SMS API?		
Q.04	Please confirm you are using direct UK message Routing?		
Q.05	Please confirm you have a process for migration from existing supplier to you		
Q.06	Can the supplier include GP practice names / NACS code in their reporting so that it is easier to identify how many messages are being utilised per GP practice site?		
Q.07	Can the supplier include NHS PCN Groups or other associated organisations in their usage reports?		
Q.08	Does the supplier perform any trend analysis and monitor high usage or abnormal messaging behaviours, if so, do they alert the Primary contract holder as and when this occurs?		
Q.09	Does the supplier offer any cost saving techniques or specialist configurations?		
Q.10 We require Supplier to Confirm price per message and also any additional costs. i.e. cost of API's etc.			

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Project Version: vFinal1.1
Model Version: v3.8

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The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

Invoices will be raised by the provider and invoices paid in arrears, no later than 30 days from the date of invoice.

Payment made by BACS.

BUYER'S INVOICE ADDRESS:

NHS Lincolnshire Integrated Care Board
QJM PAYABLES M935
PO BOX 312
Leeds
LS11 1HP

Invoices: sbs.apinvoicing@nhs.net

BUYER'S AUTHORISED REPRESENTATIVE

[REDACTED]
[REDACTED]
[REDACTED]

BUYER'S ENVIRONMENTAL POLICY

Not applicable.

BUYER'S SECURITY POLICY

Not applicable.

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]
[REDACTED]
[REDACTED]

3 Snowhill, Snowhill Queensway, BIRMINGHAM, B4 6GA

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SUPPLIER'S CONTRACT MANAGER

[REDACTED]
[REDACTED]
[REDACTED]

3 Snowhill, Snowhill Queensway, BIRMINGHAM, B4 6GA

PROGRESS REPORT FREQUENCY

N/A

PROGRESS MEETING FREQUENCY

N/A

KEY STAFF

N/A

KEY SUBCONTRACTOR(S)

N/A

COMMERCIALLY SENSITIVE INFORMATION

BT is providing information in commercial confidence and considers that the information would be exempt from disclosure under the FOIA. BT expects the Customer Authority to respect that confidence. Section 41 of the FOIA exempts the Customer Authority from disclosing that information as the disclosure (otherwise than under the FOIA) would constitute an actionable breach of confidence.

Disclosure of the information would also be commercially prejudicial to BT's interests and accordingly exempt from disclosure by virtue of section 43 of the FOIA.

The following terms apply from date of issue:

- All BT pricing – 7 years
- All BT service description/service offer information – 7 years
- BT security process information – 7 years
- BT disaster recovery information – 7 years
- All personal data (under GDPR) – Perpetual]

SERVICE CREDITS

N/A

ADDITIONAL INSURANCES

N/A

GUARANTEE

N/A

SOCIAL VALUE COMMITMENT

N/A

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For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:			
Name:			
Role:			
Date:	20/03/2024	Date:	20/03/2024

Validation reference: 125

