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# **PART A: Order Form**

CALL-OFF REFERENCE: SR548659529

THE BUYER: HM Revenue & Customs

BUYER ADDRESS: 100 Parliament Street, London, SW1A 2BQ

**SUPPLIER REFERENCE**: PSN

THE SUPPLIER: Nominet UK

**SUPPLIER ADDRESS**: Minerva House, Edmund Halley Road, Oxford

Science Park Oxford OX4 4DQ

**REGISTRATION NUMBER**: 03203859

**DUNS NUMBER**: 45-857-7871

#### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated

It's issued under the Framework Contract with the reference number RM6167 for the provision of PSN Core Services.

# CALL-OFF LOT(S): Lot 1 PSN DNS Services

#### **CALL-OFF INCORPORATED TERMS**

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off special Schedules.
- 2. Joint Schedule 1 (Definitions and Interpretation) RM6167

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- 3. To the extent necessary to give full effect to this Call-Off Contract, the relevant elements of the following documents that make up the Framework Contract, which shall have equal order of precedence:
  - Framework Award Form
  - Framework Schedule 1 (Specification)
  - Framework Schedule 3 (Framework Prices and Charges)
  - Framework Schedule 5 (Management Charges and Information)
- 4. Call-Off Schedule 17 (MOD Terms)
- 5. The following Schedules in equal order of precedence:
  - Joint Schedules for framework reference number RM6167
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 6 (Key Subcontractors)
    - Joint Schedule 7 (Financial Difficulties)
    - Joint Schedule 10 (Rectification Plan)
    - Joint Schedule 11 (Processing Data)
    - Joint Schedule 13 (Business Continuity & Disaster Recovery)
    - Joint Schedule 14 (Security)
    - Joint Schedule 15 (Service Levels)
  - Call-Off Schedules
    - o Call-Off Schedule 1 (Transparency Reports)
    - Call-Off Schedule 2 (Staff Transfer)
    - Call-Off Schedule 5 (Pricing Details)
    - Call-Off Schedule 6 (ICT Services)
    - Call-Off Schedule 10 (Exit Management)

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- 6. CCS Core Terms (version 3. 0.7)
- 7. Joint Schedule 5 (Corporate Social Responsibility)
- 8. Call-Off Schedule 23 (Supplier-Furnished Terms) not applicable
- 9. Framework Schedule 2 (Supplier Tender Response) as long as any parts of the Framework Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above not applicable

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

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CALL-OFF SPECIAL TERMS None

CALL-OFF START DATE 1st December 2020

**SERVICE COMMENCEMENT DATE** 31<sup>st</sup> January 2021 (scheduled)

CALL-OFF EXPIRY DATE

Second anniversary of the Service

Go-Live Date

**CALL-OFF INITIAL PERIOD**Two years from the Service Go-Live

Date

**CALL-OFF OPTIONAL** First Call Off Optional

**EXTENSION PERIOD** Extension Period is 12 months from

Call Off Expiry Date

Second Call Off Optional Extension Period is 12 months from the end of the First Call Off Optional Extension

Period

#### PRECONDITIONS TO RECEIPT OF THE DELIVERABLES

The Supplier shall commence delivery of the Deliverables from the Service Commencement Date which is subject to the Supplier satisfying the following preconditions, namely, that the delivery of the Deliverables shall not commence before the Supplier has satisfied all relevant obligations under:

- (i) the Framework Schedule 1 Annex 1 (Implementation Plan and Testing),
- (ii) the Security Architectural Review requirements arising from Joint Schedule 14 (Security), and
- (iii) the Buyer and each End Customer to be provided with the Deliverables under this Contract must have first signed or otherwise acknowledged and agreed to comply with the CCS Approved End Customer Terms and Conditions of Use.

If the Supplier does not satisfy these preconditions before the scheduled Service Commencement Date such that delivery of the Deliverables cannot commence on the scheduled Service Commencement Date this shall be a material Default.

#### **CCS Approved End Customer Terms and Conditions of Use.**

The Buyer confirms a copy of the CCS Approved End Customer Terms and Conditions of Use have been made available to it, and that the Buyer and each End Customer accessing the Deliverables under this Call-Off Contract acknowledge and

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agree to comply with the CCS Approved End Customer Terms and Conditions of Use.

# **PSN COMPLIANCE CERTIFICATE: Buyer confirms:**

The Buyer, and each End Customer, is a central government department and alternative arrangements are in place.

#### **CALL-OFF DELIVERABLES**

Part 1 Deliverables (PSN DNS Services) See details in Framework Schedule 1 (Specification)

#### **MAXIMUM LIABILITY**

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is the Call Off Charges to be notified to the Buyer as described below.

#### **CALL-OFF CHARGES**

Framework Schedule 3 (Framework Prices Charges) Annex 1 (Pricing Mechanism, Framework Prices and Charges) paragraph 2 states that CCS shall notify the Supplier of the Charges applicable to the Buyer within thirty (30) days of the Service Go-Live Date.

The Supplier shall notify the Buyer of the Call Off Charges for the Call Off Initial Period within 35 days of the Service Go-Live Date.

The Buyer agrees that the Call Off Charges notified by the Supplier shall be added to Call Off Schedule 5 (Pricing Details) and that such update shall not require a Variation Form as such update shall not constitute a change to the Contract.

Following such notification of the Call Off Charges to the Buyer by the Supplier, Changes to the Charges are only possible as detailed in Paragraphs 4, 5, 6 and 7 of Framework Schedule 3 (Framework Prices and Charges).

#### REIMBURSABLE EXPENSES

Not recoverable

#### **PAYMENT METHOD**

**BACS** 

# **COMMUNITY CHARGE**

Ten per cent (10%) of all Call-Off Charges for Deliverables received by Buyers and End Customers under this Call-Off Contract is payable by the Buyer to CCS and shall be paid to the Supplier as a separate itemised cost on the Supplier's invoice and paid by the Payment Method detailed above

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#### **BUYER'S INVOICE ADDRESS:**

Insert Full Name: Redacted

Insert Role: Redacted

Insert Email Address: Redacted

Insert Address: Redacted

#### **BUYER'S AUTHORISED REPRESENTATIVE**

Insert Full Name: Redacted

Insert Role: Redacted

Insert Email Address: Redacted

Insert Address: Redacted

# BUYER'S TECHNICAL POINT OF CONTACT (POC) to register to use the service.

Insert Full Name: Redacted

Insert Role: Redacted

Insert Email Address: Redacted

Insert Address: Redacted

#### **BUYER'S ENVIRONMENTAL POLICY**

Is the Buyer's Environmental Policy Required?: No (This policy is not required if Supplier will not be working at Buyer's site)

If required, please enter details below -

**Document Name:** 

**Document Version:** 

**Document Date:** 

Available online at:

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Or Appended - Please Attach:

#### SOCIAL VALUE COMMITMENT

Not applicable

#### STAFF TRANSFER

The following parts of Call-Off Schedule 2 (Staff Transfer) shall apply:

Part C (No Staff Transfer On Start Date)

Part D (Pensions) where applicable:

- Part D Annex D1 (CSPS)
- Part D Annex D2 (NHSPS)
- Part D Annex D3 (LGPS)
- Part D Annex D4 (Other Schemes) ] D1 (CSPS), D2 (NHSPS), or D3 (LGPS).

Part E (Staff Transfer on Exit)

#### **END CUSTOMERS**

The Buyer will be the only End Customer for the Service provided under this Call-Off Contract - Yes

If the Buyer will not be the only End Customer, then please provide details below of each End Customer to be provided with the Deliverables by the Supplier under the Call-Off Contract between the Supplier and the Buyer.

Insert Name, Address and Email Contact Details of each End Customer: n/a

Framework Ref: RM6167 Project Version: v3.0

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# Framework Schedule 6 (Order Form) Crown Copyright 2018

# **SERVICE LEVELS AND SERVICE CREDITS**

Service Levels and Service Credits applicable to this Call-Off Contract are detailed in Joint Schedule 15.

The **Service Period** is One (1) Month.

#### SUPPLIER'S AUTHORISED REPRESENTATIVE

Redacted

# **SUPPLIER'S CONTRACT MANAGER**

Redacted

# PROGRESS REPORT FREQUENCY

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The Supplier will conduct monthly Buyer communication events in accordance with Framework Schedule 4.

#### PROGRESS MEETING FREQUENCY

The Supplier will conduct monthly Buyer communication events in accordance with Framework Schedule 4.

#### **COMMERCIALLY SENSITIVE INFORMATION**

Supplier's Commercially Sensitive Information as set out in Joint Schedule 4 (Commercially Sensitive Information)

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:		Date:	