REQUEST FOR QUOTATION

MOBILE APP DEVELOPMENT

Background

H2O (NW) LTD is a market leading supplier of a broad range of plumbing and heating solutions. We have developed a great reputation with most of the highly-regarded building developers in the North West. We supply plumbing solutions to both large and smaller apartment and housing developers. H2O are always striving to achieve a high-quality solution with professional service every time.

H2O has a comprehensive, bespoke system developed in-house over the past 15 years upon which the business relies extensively. The company is now looking to implement additional functionality via a mobile app, which needs to be specified, developed, tested and integrated into the existing system. Ongoing maintenance and support is also required.

Requirement

This RFQ is for a mobile app that will be used by the field-based workforce of circa 50 plumbers to capture work as it is completed on site and transfer this information to the central computer system, via their mobile device. Plumbers will also use the app to review work completed and calculate earnings based on job/task piece rates.

- Users will use their own IOS or Android mobile device to access the app.
- The app must include security and login capability.
- The app will be used to read and receive data from the central computer system as well as take input from app users to record names, sites, plots, job tasks/details, completion times, job costs, etc.
- The app will capture "extras" such as unplanned work completed at the customer's request and which wasn't notified by the central system.
- The app will include a simple weekly timesheet to capture am/pm times worked.
- The app will include a vehicle maintenance checklist to be completed weekly and record details of any vehicle damage, faults, etc.
- The app will record expenses, mileage and details of sites travelled to/worked.
- The app will enable central system update with the details captured in the app.
- The app needs to cater for signal loss by working offline without losing data.
- App users need to obtain reports via the app e.g. jobs done, extras, mileage, etc.

The application developer is required to work with H2O to expand on the outline requirement above, design, develop, test, document and implement a suitable mobile app.

H2O also require software support to include software fixes and necessary software maintenance as a minimum. Any functionality upgrades or modifications required by H2O after the app is developed are out of scope of this maintenance requirement.

Deliverable Timescale
H2O are looking to commence the project immediately and complete within 3-6 months.

Indicative Budget
This work will be part funded through the European Regional Development Fund. The project is expected to fall within the £2,500 - £24,999 bracket and therefore, under current Public Procurement Regulations, there is no formal tender procedure but a detailed written quotation is required.

Evaluation Criteria
Quotations will be assessed and scored on the following criteria:

Total Cost (50%)

Requirement Fit and Quality of response (30%)

Delivery Timescale (10%)

Ease of Communication (10%)

Scoring Methodology

4 Excellent	Proposal meets and in some places, exceeds the required standard
3 Good	Proposal meets required standard
2 Acceptable	Proposal meets the required standard in most respects, but is lacking or inconsistent in others
1 Poor	Proposal falls short of expected standard
0 Unacceptable	Completely or significantly fails to meet required standard or does not provide the relevant answer

Proposal Format
Proposals should clearly demonstrate how they meet the requirement set out above.

Deadline and Submission
Quotations are required by 5:00pm on Thursday 31st August, either electronically or by post/in person to Keith Hoskisson, Managing Director, H2O (NW) Ltd, Unit 13, Haydock Cross 580, Kilbuck Lane, Haydock, St Helens, Merseyside, WA11 9WG

Tel. 01942 290071
Email: keith@h2olimited.com