



Virgin Media Business

**REDACTED TEXT**

Attn: **REDACTED TEXT**

**REDACTED TEXT**

Date: 20/10/2016

Procurement ref: SO18686

Dear Sir/Madam,

**Award of contract for the Provision of Telephony Services**

Further to your submission of a Tender/Proposal for the above Procurement, on behalf of the DVLA (the "Authority"), I am writing to advise that the procurement is now complete.

I am pleased to inform you that your company ranked first in our evaluation and therefore we would like to award the contract to you.

The attached appendix provides detailed feedback on your submitted proposal.

The call-off contract shall commence 21<sup>st</sup> day of October 2016 and the Expiry Date will be 20<sup>th</sup> day of October 2019. The Authority reserves the option to extend the call-off contract by 2 periods of 12 months.

This procurement activity was a further competition under framework RM1045, Network Services and the framework Terms and Conditions shall apply. A copy of the contract is provided with this Award Letter and includes those framework terms and conditions.

Please print and sign a copy and forward to the Procurement Lead electronically via the e-Sourcing Suites' messaging service. They in turn will manage its ratification and return a copy for your records.

Please ensure that the signed copy of the contract is submitted via the e-sourcing suite at your earliest convenience.

Should you have any queries regarding this or any other matter please do not hesitate to contact me.

Yours faithfully,

Signed for and on behalf of DVLA

Name: **REDACTED TEXT**

Category Specialist

Signature: **REDACTED TEXT**

Date: 20/10/16