Change Authorisation Note

-	Authority)		
Change Request No: CV02	Contract Title & Contrac Reducing Parental Conf Programme - Face to Fa Provision - CPA 2 Gates ecm_6778	lict ace	
Contract Change Title:		Contract Change	
CV02 Amending the Change Control Procedure		Implementation Date: 20/04/2020	
Detailed Description of Ag prepared. Provide details;		or which the Impact Assessment has be	en
	•	ol Procedure that applies in each of the n applies to Operational Changes.	
The proposed amendmen Request Note.	nts to the Contracts are d	etailed in Appendix 1 to the Change	
Assessment has been pre No Fee adjustments are r Amended/New Contract V See Appendix 1 to the Ch	required. Wording		
	o this Change Authorisat	ed, granted and assumed by each party ion Note, the parties have agreed to ent	
	effect, and shall be read	nded in this Change Authorisation Note, and construed as one document with thi	
			S
SIGNED ON BEHALF OF	F THE AUTHORITY:	SIGNED ON BEHALF OF THE CONTRACTOR:	s
SIGNED ON BEHALF OF			S
		CONTRACTOR:	s
Signature: [REDACTED]		CONTRACTOR: Signature: [REDACTED]	S

Change Request Note

(For Completion by A	(For Completion by Authority)					
Change Request Number: CV02	Contract Title & 0 Reducing Parent Programme - Fa Provision - CPA ecm_6778	al Conflict ce to Face	Contractor Name: Relate			
Contract Change Title:		Contract Change Implementation Date:				
CV02 Amending the Change Control Procedure		20/04/2020				
Full Description of Req the contract):	uested Contract	Change (includin	g proposed changes to wording of			
			edure that applies in each of the es to Operational Changes.			
The proposed amendn	nents to the Contr	racts are detailed	l in Appendix 1.			
Reasons for and Bene	fits of Requested	Contract Change	9:			
It will be necessary to make a number of changes to the Contracts to take account of the COVID-19 pandemic, and these changes will need to be responsive to the current situation and the situation as it develops. It is necessary to implement a streamlined process for making changes to the Contracts, which is provided for in this variation.						
Name of Requesting C	hange Owner:					
[REDACTED]- Senio	r Commercial Ma	nager for:				
Secretary of State for \	Nork and Pensior	ns acting as part	of the Crown			
Signature of Requestin	ng Change Owner	r:				
[REDACTED]						
Date of Request:						
17/04/2020						
(For Completion by Contractor)						
Disadvantages of Requested Contract Change, if any:						
None.						
Details of any proposed alternative scenarios, if any;						
N/A						

Assigned for Impact A	Assessment by (Name): [REDACTED]	
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Assigned for Impact Assessment to (Name): [REDACTED]

Assigned for Impact Assessment (Date): 22.04.20

Appendix 1 - CV02

1 Introduction

- 1.1 The purpose of this variation ("CV02") is to amend the Change Control Procedure that applies in each of the Contracts detailed in the Change Request Note, as well as to set out the process which applies to Operational Changes. CV02 shall be interpreted and construed so that it varies each Contract set out in the Change Request Note individually.
- 1.2 The revised Change Control Procedure, as set out below under the heading "Change Control Procedure", sets out the process for making Contract Changes and Substantial Changes.
- 1.3 Terms used but not otherwise defined in this Appendix have the same meaning as set out in the Contract.

2 Definitions

"Change Authorisation Letter" means a letter sent in accordance with the Change Control Procedure as set out in this CV02 which:

- a) when signed by both Parties, and
- b) is received by the First Party from the Second Party,

constitutes a variation to the Contract.

"Change Control Procedure" means the procedure for changing the Contract.

"**Contract Change**" means any change, amendment, variation, restatement or supplement to the Contract other than an Operational Change or a Substantial Change.

"CV02" means this variation.

"First Party" has the meaning given in paragraph 3.2.

"**Operational Change**" means any change in the Contractor's operational procedures which in all respects, when implemented:

- a) will not affect the Fees and will not result in any other costs to the Authority;
- b) may change the way in which the Services are delivered but will not adversely affect the output of the Services or increase the risks in performing or receiving the Services; and
- c) will not adversely affect the interfaces or interoperability of the Services with the Authority ICT System.

"**Operational Change Confirmation**" means a written response to an Operational Change Request in which the Party that received an Operational Change Request confirms its agreement to the Operational Change that is the subject of that Operational Change Request.

"Operational Change Request" means a written request for an Operational Change.

"Second Party" has the meaning given in paragraph 3.2.

"**Substantial Change**" means a modification to the terms of this Contract that is substantial, where, for the purposes of this definition, "substantial" has the meaning ascribed to it by Regulation 72(8) of the Public Contracts Regulations 2015.

3 Change Control Procedure

- 3.1 The following Change Control Procedure applies in relation to any Contract Changes and Substantial Changes.
- 3.2 A Party (the "**First Party**") may propose Contract Changes and Substantial Changes by issuing Change Authorisation Letters to the other Party (the "**Second Party**") detailing the changes that the First Party proposes are made to the Contract.
- 3.3 The Parties must send any Change Authorisation Letters in accordance with any provisions in the Contract concerning how the Parties serve formal notices.
- 3.4 The First Party must sign a Change Authorisation Letter before the First Party sends it to the Second Party.
- 3.5 If the Second Party agrees to the Change Authorisation Letter it must sign the Change Authorisation Letter and send it to the First Party within 10 Working Days of receipt unless otherwise stated (or deemed receipt in accordance with the formal notice provisions in the Contract), or unless the Authority determines that a longer period should apply.
- 3.6 The First Party may withdraw a Change Authorisation Letter it has sent at any point before it has received the signed Change Authorisation Letter from the Second Party.
- 3.7 If the Second Party amends the Change Authorisation Letter before signing the Change Authorisation Letter and sending it to the First Party, then the Change Authorisation Letter shall be treated as being withdrawn by the First Party.
- 3.8 No proposed Contract Change or Substantial Change is effective until the Change Authorisation Letter has been signed by both Parties, and received by the First Party from the Second Party. The Parties shall not implement a proposed Contract Change or Substantial Change until the Change Authorisation Letter has been signed by both Parties, and received by the First Party from the Second Party.
- 3.9 If the Change Authorisation Letter cannot be agreed between both Parties, then either Party may invoke any dispute resolution procedure there may be in the Contract.

4 **Operational Changes**

- 4.1 The following process applies in relation to any Operational Changes.
- 4.2 Any Operational Changes identified by either Party to improve operational efficiency of the Services may be implemented by the Contractor without following the Change Control Procedure provided they do not:
 - a. involve the Authority in paying any additional Fees or other costs;
 - b. have an impact on the business of the Authority;
 - c. require a change to the Contract; or
 - d. have a direct impact on use of the Services.
- 4.3 Either Party may request an Operational Change by submitting an Operational Change Request to the other Party at any time during the Contract Period.
- 4.4 If the Party that receives an Operational Change Request wishes to agree to the Operational Change it must submit an Operational Change Confirmation to the other Party.
- 4.5 The Contractor shall inform the Authority of any impact on the Services that may arise from the proposed Operational Change.

4.6 The Contractor shall complete the Operational Change by the date agreed by the Parties in the Operational Change Confirmation and shall promptly notify the Authority when it is completed.

5 Miscellaneous

- 5.1 The terms of this CV02 shall be effective from the Contract Change Implementation Date, unless otherwise amended by the Parties.
- 5.2 If there is an inconsistency between any of the provisions of this CV02 and the provisions of the Contract, the provisions of this CV02 shall prevail.

Impact Assessment

Change Request No: CV02	Contract Title & Contract No: Reducing Parental Conflict Programme - Face to Face Provision - CPA 2 Gateshead - ecm_6778		Contractor Name: Relate			
Contract Change Title:	1	Contract Change Imp	blementation Date:			
CV02 Amending the Change Control Procedure		20/04/2020				
-		-	have on the services and your			
ability to meet your other	obligations un	ider this contract:				
There is no impact on the Services the Contractor delivers or the ability of the Contractor to meet its obligations under the Contract. The changes being made concern the way in which the Contract may be amended in the future. Any additional changes to this Contract that will be required as a result of the proposed Contract Change:						
N/A						
Impact Assessment Completed by:						
[REDACTED]						
(For Completion by DW	P)					
Impact Assessment Approved by: [REDACTED]						
Impact Assessment Rejected by (Name & Date): n/a						
Reason for Rejection:	Reason for Rejection:					