

Direct Award Order Form

CALL-OFF REFERENCE: C16771

THE BUYER: HOME OFFICE
BUYER ADDRESS 2 Marsham Street, London, SW1P 4DF

SUPPLIER REFERENCE RM6116-0332

THE SUPPLIER: Vodafone Limited
SUPPLIER ADDRESS: Vodafone House, The Connection, Newbury,
Berkshire RG14 2FN

REGISTRATION NUMBER: 01471587

DUNS NUMBER: 226488435

SID4GOV ID: Not Applicable

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated the date of Buyer signature.

It's issued under the Framework Contract with the reference number RM6116 for the provision of Network Services.

CALL-OFF LOT(S):

Lot 1a Inter site Connectivity (Wide Area Network) / Data Access Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form, including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6116
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6116
 - Joint Schedule 2 (Variation Form)

- Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 (Key Subcontractors) **Not used**
 - Joint Schedule 7 (Financial Difficulties) **Not used**
 - Joint Schedule 8 (Guarantee) **Not used**
 - Joint Schedule 9 (Minimum Standards of Reliability) **Not used**
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Joint Schedule 12 (Supply Chain Visibility) **Not used**
- Call-Off Schedules for RM6116
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 2 (Staff Transfer)
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 4 (Call-Off Tender) **Not used**
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 6 (ICT Services) **Not used**
 - Call-Off Schedule 7 (Key Supplier Staff) **Not used**
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 10 (Exit Management) **Not used**
 - Call-Off Schedule 11 (Installation Works)
 - Call-Off Schedule 12 (Clustering) **Not used**
 - Call-Off Schedule 13 (Implementation Plans and Testing) **Not used**
 - Call-Off Schedule 14 (Service Levels)
 - Call-Off Schedule 15 (Call-Off Contract Management) **Not used**
 - Call-Off Schedule 16 (Benchmarking) **Not used**
 - Call-Off Schedule 17 (MOD Terms) **Not used**
 - Call-Off Schedule 18 (Background Checks) **Not used**
 - Call-Off Schedule 19 (Scottish Law) **Not used**
 - Call-Off Schedule 20 (Call-Off Specification)
 - Call-Off Schedule 21 (Northern Ireland Law) **Not used**
 - Call-Off Schedule 22 (Lease Terms) **Not used**
 - Call-Off Schedule 23 (HMRC Terms) **Not used**
 - Call-Off Schedule 24 (Supplier-Furnished Terms) **Not used**
 - Call-Off Schedule 25 (Supplier Operational Terms) **Not used**

5. CCS Core Terms (version 3.0.11)

6. Joint Schedule 5 (Corporate Social Responsibility) RM6116

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

Special Term 1 – Global Supply Chain and Distribution

Buyer accepts that the impacts on global supply and distribution are beyond Supplier's control and may affect the performance of its obligations under the Call-Off Contract. Where, as a result of global supply and distribution impacts beyond Supplier's control, Supplier cannot meet any (a) Milestone Date or agreed delivery dates (for Deliverables) or needs to adjust implementation or installation plans, or (b) relevant service levels (or similar Service performance criteria), it is relieved of any accompanying liability or obligations under the terms of the Call-Off Contract.

Special Term 2 – [REDACTED]

[REDACTED]

CALL-OFF START DATE: 1 April 2026

CALL-OFF EXPIRY DATE: 30 September 2027

CALL-OFF INITIAL PERIOD: 18 months

CALL-OFF OPTIONAL EXTENSION PERIOD 6 months

MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION 90 calendar days

CATALOGUE SERVICE OFFER REFERENCE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

CALL-OFF DELIVERABLES VIA *DIRECT AWARD*

See details in Call-Off Schedule 5 (Pricing Details) and Call-Off Schedule 20 (Call Off Specification)

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £118,578.24.

CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details).

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4, 5 and 6 (if used) in Framework Schedule 3 (Framework Prices).

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of:

- Indexation
- Specific Change in Law

As permitted under paragraph 1.2 of Part A of Framework Schedule 3, the Supplier and Buyer hereby agree that in April of each calendar year, all Charges will increase by a percentage equal to the percentage increase in the UK Consumer Price Index ("CPI") published by the Office for National Statistics (or any other body to which the functions of that office may be transferred) in January of that year compared to the previous year ("CPI Rate").

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

BACS

BUYER'S INVOICE ADDRESS:

Home Office Shared Service Centre

HO Box 5015

Newport, Gwent NP20 9BB

United Kingdom

Tel: 08450 100125

HOSupplierinvoices@homeoffice.gov.uk

BUYER'S AUTHORISED REPRESENTATIVE

[REDACTED]

Senior Commercial Manager

[REDACTED]

Peel 4th Floor North East Quarter

2 Marsham Street, London SW1P 4DF

BUYER'S ENVIRONMENTAL POLICY

Not Applicable

BUYER'S SECURITY POLICY

Not Applicable

SUPPLIER'S AUTHORISED REPRESENTATIVE

[REDACTED]

Client Sales Manager

[REDACTED]

Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN

SUPPLIER'S CONTRACT MANAGER

[REDACTED]

Client Sales Manager

[REDACTED]

Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN

PROGRESS REPORT FREQUENCY

Monthly

PROGRESS MEETING FREQUENCY

Monthly

KEY STAFF

Not Applicable

KEY SUBCONTRACTOR(S)

As set out in Call-Off Schedule 20 (Call-Off Specification)

COMMERCIALLY SENSITIVE INFORMATION

Supplier's Commercially Sensitive Information

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	[REDACTED]	Signature:	[REDACTED]
Name:	[REDACTED]	Name:	[REDACTED]
Role:		Role:	
Date:		Date:	