

# **Professional Service Contract**

# **Contract Data Forms**

June 2017 (with amendments January 2019)

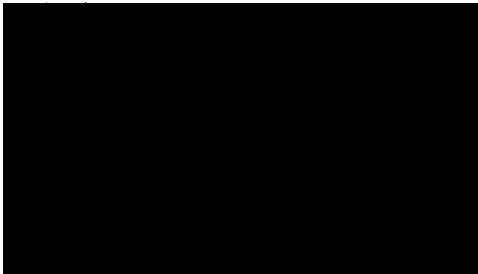
### Contract Execution

This agreement is made between the Client, the Consultant, and the Named Suppliers.

Terms in this agreement have the meanings given to them in the contract between the Environment Agency and WSP for Site Supervisor and Environmental Clerk of Works services (the *service*).

The Consultant offers to Provide the Services in accordance with these conditions of contract for an amount to be determined in accordance with these conditions of contract.

The Consultant was appointed to the framework and executed the framework agreement



# **Contract Data**

### PART ONE – DATA PROVIDED BY THE CLIENT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

### 1 General

The *conditions of contract* are the core clauses and the clauses for the following main Option, the Option for resolving and avoiding disputes and secondary Options of the NEC4 Professional Service Contract June 2017 (with amendments January 2019)

Main Option

E Option for resolving and avoiding disputes

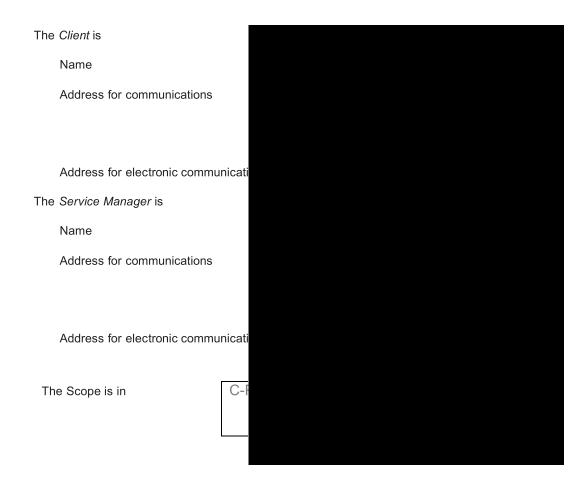
W2

Secondary Options

X2, X9, X11, X18, Y(UK)2, Z1, Z2, Z3, Z8, Z9, Z12, Z125, Z130, Z131

The service is

To provide Site Supervisor and Environmental Clerk of Works services



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This page has been amended in 2019

	The language of the contract is	English	
	The law of the contract is the law of	England and Wale jurisdiction of the c	s, subject to the courts of England and
	The <i>period for reply</i> is	2 weeks	except that
	<ul> <li>The period for reply for</li> </ul>	n/a	is n/a
	• The period for reply for	n/a	is n/a
	The period for retention is 6 year.  The following matters will be included in the		tion or earlier termination
	Early warning meetings are to be held at in	otorvale no	
	longer than	itel vals 110	2 weeks
	•		
2 The Consultant's m	ain responsibilities		
f the <i>Client</i> has identified	The key dates and conditions to be met are		
vork which is set to meet a stated <i>condition</i> by a <i>key</i>	condition to be met	ke	ey date
date	(1)		
	(2)		
	(3)		
f Option A is used	The Consultant prepares forecasts of the	total expenses at	
	intervals no longer than		4 weeks
f Option C or E is used	The Consultant prepares forecasts of the	total Defined Cost	
	plus Fee and expenses at intervals no lor	nger than	4 weeks
3 Time			
	The starting date is		1 <sup>st</sup> March 2024
			1

	The Client provides access to the following persons, places and things	
	access date	<del>)</del>
	(1)	
	(2)	
	(3)	
	The Consultant submits revised programmes at intervals no	
	longer than 4 week	s
f the <i>Client</i> has decided he <i>completion date</i> for the whole of the <i>service</i>	The <i>completion date</i> for the whole of the <i>service</i> is 31 <sup>st</sup> Ma	arch 2025
f no programme is	The period after the Contract Date within which the	
dentified in part two of the Contract Data	Consultant is to submit a first programme for acceptance is 2 week	S
onitra of Bala		
4 Quality manageme	ent	
	The period after the Contract Date within which the Consultant	
	previou	s, if not Isly provided by Insultant
	The period between Completion of the whole of the service	
	and the defects date is	ks
5 Payment		
	The currency of the contract is the £ sterlin	<u> </u>
	The assessment interval is Monthly	
f the <i>Client</i> states any expenses	The expenses stated by the Client are	
мреносо	item amount	
	The interest rate is 2 % per annum (not less than 2) above	the
	Base rate of the Bank of England	bank
	Tate of the Bunk of England	Bariik
f the period in which payments are made is not hree weeks and Y(UK)2 is	The period within which payments are made is 1 Month	
not used  f Option C or E is used  and the <i>Client</i> states any  ocations	The locations for which the Consultant provides a charge for the cost of support people and office overhead are	

If Option C is used	The Consultant's share percentages and the share ranges are				
	share range			Consultant's share percent	age
	less than	80	%	0 – below this threshold any further savings are allocated 100% to the Client	%
	from	80 % to 120	%	50	%
	from	% to	%		%
	greater than	120	%	0	%
If Option C or E is used	The exchange rates a	are those published in Fina	ancia	al Times	
	on (starting date)	(date)			
6 Compensation ever	nts				
If there are additional	These are additional co	ompensation events			
8 Liabilities and insu	rance				



The Consultant provides these additional insurances

(1) Insurance against	n/a
Minimum amount of cover is	n/a
The deductibles are	n/a
(2) Insurance against	n/a

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This page has been amended in 2019

Minimum amount of cover is	n/a		
The deductibles are	n/a		
(3) Insurance against	n/a		
Minimum amount of cover is	n/a		
The deductibles are	n/a		
The Consultant's total liability to the Client for all matters			

arising under or in connection with the contract, other than the excluded matters is limited to

£5 million

lf

Resolving and avoid	ing disputes	
	The <i>tribunal</i> is	Litigation in the courts
the <i>tribunal</i> is arbitration	The arbitration procedure is	Not Applicable
	The place where arbitration	
	is to be held is	Not Applicable
		will choose an arbitrator if the Parties cannot agree a fure does not state who selects an arbitrator is
	The Senior Representatives of the	ne <i>Client</i> ar
	Name (1)	
	Address for communications	
	Address for electronic comm	nunications
	Name (2)	
	Address for communications	
	Address for electronic comm	nunications
	The <i>Adjudicator</i> is	
	Name	'to be confirmed'
	Address for communications	
	Address for communications	to be committed
	Addross for all atronic	vunications (to be confirmed)
	Address for electronic comm	
	The Adjudicator nominating boo	dy is Institution of Civil Engineers

### X2: Changes in the law

If Option X2 is used

The law of the project is

The law of England and Wales, subject to the jurisdiction of the courts of England and Wales

### X9: Transfer of Intellectual Property Rights

### X10: Information modelling

If Option X10 is used

If no information execution plan is identified in part two of the Contract Data

The period after the Contract Date within which the Consultant is to submit a first Information Execution Plan for acceptance is

2 weeks

### X11: Termination by the Client

### X18: Limitation of liability

If Option X18 is used

The Consultant's liability to the Client for indirect or consequential loss is limited to

£5 million

The Consultant's liability to the Client for Defects that are not found until after the defects date is limited to

£5 million

The end of liability date is 6

years after the Completion of the whole of the service

### Y(UK)2: The Housing Grants, Construction and Regeneration Act 1996

If Option Y(UK)2 is used and the final date for payment is not fourteen days after the date on which payment becomes due

The period for payment is 14

days after the date on which payment becomes due

### Z: Additional conditions of contract

If Option Z is used

The additional conditions of contract are

### Z1 Disputes:

Option W2 subclause W2.1(4) is deleted. The Parties agree that adjudication under Clause option W2 should only commence if the dispute resolution procedure has been exhausted and that the dispute resolution procedure in the Scope, takes precedence over Option W2.

### **Z2** Prevention

The text of clause 18 Prevention is deleted.

Delete the text of clause 60.1(12) and replace with:

The service is affected by any of the following events

- War, civil war, rebellion, revolution, insurrection, military or usurped power;
- Strikes, riots and civil commotion not confined to the employees of the Consultant and sub consultants,
- lonising radiation or radioactive contamination from nuclear fuel or nuclear waste resulting from the combustion of nuclear fuel.
- · Radioactive, toxic, explosive or other hazardous properties of an explosive nuclear device,
- Natural disaster,
- · Fire and explosion,
- Impact by aircraft or other aerial device or thing dropped from them.

### **Z3 Disallowed Costs**

In second bullet of 11.2 (18) add:

(including compensation events with the Subcontractor, i.e. payment for work that should not have been undertaken). Add the following additional bullets after 'and the cost of ':

- Mistakes or delays caused by the Consultant's failure to follow standards in Scopes/quality plans.
- Reorganisation of the Consultant's project team.
- Additional costs or delays incurred due to Consultant's failure to comply with published and known guidance or document formats.
- Exceeding the Scope without prior instruction that leads to abortive cost
- Re-working of documents due to inadequate QA prior to submission, i.e. grammatical, factual arithmetical or design
- Production or preparation of self-promotional material.
- Excessive charges for project management time on a commission for secondments or full time appointments (greater than 5% of commission value)
- Any hours exceeding 8 per day unless with prior written agreement of the Service Manager
- Any hours for travel beyond the location of the nearest consultant office to the project unless previously agreed with the Service Manager
- Attendance of additional individuals to meetings/ workshops etc who have not been previously invited by the Service Manager
- Costs associated with the attendance at additional meetings after programmed Completion, if delay is due to Consultant performance.
- Costs associated with rectifications that are due to Consultant error or omission.
- Costs associated with the identification of opportunities to improve our processes and procedures for project delivery through the *Consultant's* involvement
- Was incurred due to a breach of safety requirements, or due additional work to comply with safety requirements
- Was incurred as a result of the Client issuing a Yellow or Red Card to prepare a Performance Improvement Plan.

### **Z4 Share on Termination**

Delete existing clause 93.3 and 93.4 and replace with:

93.3 In the event of termination in respect of a contract relating to services there is no Consultant's share.

### **Z5 Secondments**

When appointing Consultants on a secondment basis only:

### Add clause 19

19.1 The Client will from starting date to Completion Date indemnify the Consultant against any and all liabilities, proceedings, costs, losses, claims and demands whatsoever arising directly or indirectly out of the activities of the Consultant in providing the services save where such claims, in the reasonable opinion of the Client, arise from or are contributed to by:

19.1.1 Misrepresentation or negligence by or on behalf of the Consultant;

<del>0f</del>

19.1.2 The Consultant has acted contrary to the Service Manager's reasonable instructions or wholly outside the scope of the Consultant's duties as defined by the Service Manager.

### **Z7 Linked contracts**

Issues requiring redesign or rework on this contract due to a fault or error of the *Consultant* under this contract or a previous contract will neither be an allowable cost under this contract or any subsequent contract, nor will it be a Compensation event under this contract or any subsequent contract under this project or programme.

### **Z8** Requirement for Invoice

Insert the following sentence at the end of clause 51.1:

The Party to which payment is due submits an invoice to the other Party for the amount to be paid within one week of the Service Manager's certificate.

Delete existing clause 51.2 and insert the following:

- 51.2 Each certified payment is made by the later of
- one week after the paying Party receives an invoice from the other Party and

• three weeks after the assessment date, or, if a different period is stated in the Contract Data, within the period stated. If a certified payment is late, or if a payment is late because the *Service Manager* has not issued a certificate which should be issued, interest is paid on the late payment. Interest is assessed from the date by which the late payment should have been made until the date when the late payment is made, and is included in the first assessment after the late payment is made.

### **Z9 Conflict of Interest**

The Consultant immediately notifies the *Client* of any circumstances giving rise to or potentially giving rise to conflicts of interest relating to the *Consultant* (including without limitation its reputation and standing) and/or the *Client* of which it is aware or which it anticipates may justify the Client taking action to protect its interests. Should the Parties be unable to remove the conflict of interest to the satisfaction of the *Client*, the *Client*, in its sole discretion, may terminate this Contract.

### Z12 Waiver

No waiver shall be effective unless it is expressly stated to be a waiver and communicated to the other Party by the *Service Manager* in writing in accordance with the Contract, and with express reference to Clause Z12. The failure of either party to insist upon strict performance of the Contract, or any failure or delay in exercising any right or remedy shall not constitute a waiver or diminution of the obligations established by the Contract.

### **Z125 Limitation of Liability**

Under clause 87.1; after the fourth bullet point; insert the additional bullet points:

- loss of or damage to the *Client's* property, to the sum that the *Consultant* is required to insure under the contract in respect of such loss or damage,
- death of or bodily injury to employees of the *Consultant* arising out of and in the course of their employment in connection with the contract, to the sum that the *Consultant* is required to insure under the contract in respect of such death or bodily injury.

### Z 130 Rate adjustment

Z130.1 The Defined Cost for People Rates shall be increased by the same proportion and on the same date as the appropriate *Framework Prices*.

Z130.2 (Option C ONLY) The Prices are adjusted for the outstanding portion of the Prices for the amendment to rates in Z130.1.

### Z 131 Change to the Schedule of Cost Components

Add clause 11.2(19) The People Rates are the *people rates* unless later changed in accordance with the contract and provided that at all times and under any circumstance howsoever arising the People Rates do not exceed the equivalent and directly comparable Framework Price as set out in Crown Commercial Services (CCS) Construction Professional Services Framework RM6165.

In the Schedule of Cost Components delete the section titled **People** and replace with:

### People

- 1 The following components of the cost of people.
- 11 Amounts calculated by multiplying each of the People Rates by the total time appropriate to that rate properly spent on work on the contract.

# PART TWO – DATA PROVIDED BY THE CONSULTANT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

# 1 General

The Consultant is		
Name		
Address for communications		
Address for electronic communications		
The fee percentage is		
The key persons are		
Name (1)		
Job		
Responsibilities		
Qualifications		
Experience		
Name (2)		
Job		
Responsibilities		
Qualifications		
Experience		
The fellowing protters will be included in the F	Tauly Maurica Decistor	
The following matters will be included in the E	carry warning Register	

# 2 The Consultant's main responsibilities If the Consultant is to provide Scope The Scope provided by the Consultant is in provide Scope 3 Time If a programme is to be identified in the Contract Data is identified in the Contract Data If the Consultant is to decide the completion date for the whole of the service is whole of the service



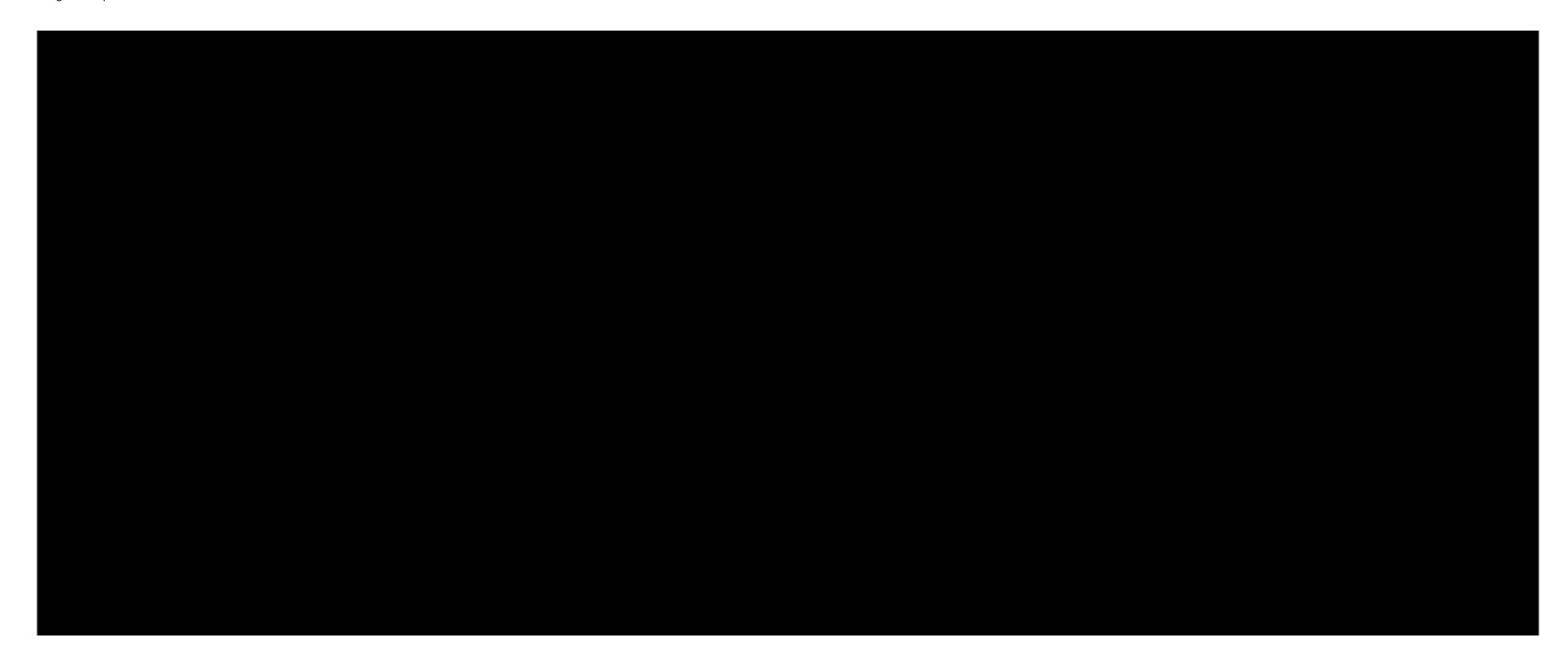
Resolving and avoiding disputes

The Senior Representatives of the Cons
Name (1)
Address for communications

Address for electronic communicati
Name (2)
Address for communications

Address for electronic communications

X10: Information mo	delling			
If Option X10 is used				
execution plan is to be	e <i>information execution plan</i> ide	entified		
Y(UK)1: Project Ban	k Account			
If Option Y(UK)1 is used	The project bank is			
	named suppliers are			
Data for the Schedule of Cost Components (used only with Options C or E)				
	The overhead percentages	for the cost of support people a	and office overhead are	
	location	overhead percentage	%	
			<u></u> %	
			%	
Data for the Short S	chedule of Cost Compo	nents (used only with C	Option A)	
	The people rates are			
	category of person	unit	rate	
		J		



## Environment Agency NEC4 Professional Services Contract (PSC) Scope

### Project / contract information

Project name	Programme and Contract Management (PCM) North-East Hub: WSP Core Services Transition
Project SOP code	10003645
Contract number	tbc
Contract reference	WSP Core Services Transition
Date	2 <sup>nd</sup> January 2024



### **Revision history**

Revision date	Summary of changes	Version number
2/1/24	Draft first issue	01

This Scope should be read in conjunction with the version of the Minimum Technical Requirements current at the Contract Date.

In the event of conflict, this Scope shall prevail. The *services* are to be compliant with the version of the Minimum Technical Requirements.

### 1.0 Overview

This commission is for **transition of existing CSF Core services** to support and work on the Programme and Contract Management (PCM) North-East Hub Flood and Coastal Risk Management (FCRM) programme and projects within.

### 2.0 Background and Objectives

The Programme and Contract Management (PCM) function fulfil a key role within the Environment Agency (EA) in managing and undertaking a £5.2 billion programme of works to deliver flood risk and environmental projects within England.

Within the EA, there are six distinct geographically located hub areas.

The North-East hub region covers a distinct geographical area across two principal operational boundaries referred to as:

- Yorkshire
- North East

The primary objective of this commission is for the provision of:

- Site Supervision services
- Environmental Clerk of Works (ECoW) services
- Employers Agent services

to the *Client* and associated project teams across a range of NEC3 and NEC4 Professional Services Contracts (PSC), Early Supplier Engagement (ESE) and Engineering and Construction Contracts (ECC).

The Site Supervisor(s), ECoW(s) and Employers Agent(s) will work in co-located teams from the *Client*, Consultant and Contractor project teams on FCRM programme of works within PCM North-East hub area in accordance with the *Clients*' requirements and ways of working. It is imperative that the *Consultant* can demonstrate their proposed cost management resources can work with project teams in a collaborative manner. The *Consultant* resource(s) need to be flexible in working in a hybrid manner being able to work from *Client*, Consultant and Contractor office(s) and to fit business needs.

In delivering these services, the *Consultant* needs to provide named individual(s) to work on the *Client's* projects.

The *Consultant* needs to ensure that proposed resource(s) put forward for *Client* consideration have all required qualifications and suitable experience to satisfy the requirements of the role.

Further details of experience and qualifications for this role(s) is provided in Appendix 2 of this Scope document.

PCM North-East team currently have resource(s) assigned to functional project teams by use of Consultant support to fulfil these key roles. Following the closure of the CSF (Client Support Framework) transitional requirements are required to enable continuity of service to resource the programme and assist in the delivery of FCRM works within North-East hub whilst a new framework is developed.

Ideally, wherever possible, the resource(s) shall be based within the North-East of England and have prior experience of working with the EA on FRM schemes.

### 3.0 Project team

- 3.1 The *Client* is **The Environment Agency**.
- 3.2 The Consultant Designer is **Arup** (for Collaborative Delivery Framework CDF projects).

Note: the *Client* also has other supplier(s) available for Design services.

- 3.3 The Contractor is **BAM** (for Collaborative Delivery Framework CDF projects).
  - Note: the *Client* also has other supplier(s) available for Contractor (Construction) services.
- 3.4 The Principal Designer under the Construction Design and Management (CDM) 2015 regulations is Jacobs.

The terms **Contractor**, **Service Manager** and **Project Manager** are used throughout this Scope document and represent the same terms identified in the *Client's* Professional Services Contracts (PSC / ESE) for *Consultant* works and the *Client's* Engineering and Construction Contract (ECC) for construction works.

### 4.0 Consultant provides the service

### 4.1 Requirements

Role	Project	Days per Week	End Date
Site Supervisor	Hexham	2	30/11/24
Site Supervisor	Spring Gardens	2	30/9/24
Site Supervisor	Marton West Beck	2	31/5/24
Site Supervisor	Holderness Drain	5	17/5/24
Site Supervisor	Skeffling	4	31/3/25
Site Supervisor	Stokesley	2	30/11/24
Site Supervisor	Don Regs	3	31/3/25
Site Supervisor	Ormesby Beck	<1	31/3/24
ECoW	Don Regs	2	31/10/24
ECoW	York F8/10/11 and Foss Upstream Storage	0.5	30/8/24
Site Supervisor	Keadby	2	31/3/24

Employers Agent	Hebden Bridge	2	31/3/25

### 4.2 Outcome Specification

The Consultant shall deliver the service such that it meets the outcomes listed in appendix 2:

- Site Supervisor Specification
- ECoW Specification
- Employers Agent

### 5.0 Client's Advisors

The *Client* for the contract is represented by the Programme & Contract Management (PCM) team, primarily the *Client* Project Manager and, in their absence, the Project Executive.

The *Client* has a number of advisory departments. Instructions will only be deemed enacted from them when they are confirmed by an instruction from the *Service Manager*. These departments include (but are not limited to): Asset Performance, Partnership & Strategic Overview, NEAS and others.

The *Client's* organisation has a regulatory function. Communications from the Environment Agency in its capacity as a regulator are not to be confused with communications as the *Client* or the *Service Manager*.

### 6.0 Definition of Completion

Completion for this commission will be 31<sup>st</sup> March 2025, unless an instruction is issued by the *Client* to extend the contract duration.

Conversely, the *Client* also reserves the right to terminate this commission earlier than the stated completion date of 31<sup>st</sup> March 2025.

The *Client* accepts that not all the *service* detailed in this Scope will be able to be completed for all projects by the stated Completion Date.

### 7.0 Constraints on how the Consultant provides the service

The *Consultant* is not to delegate their contractual duties or powers under this contract without prior written agreement from the *Client*.

Access to the *Client's* IT servers will not be possible, the *service* is to be performed using the *Consultant's* own IT including email address and hardware. Access to the relevant systems will be provided as stated in section 8 below.

All "work in progress" documents are to be kept on the relevant project's Sharepoint site and not on individuals' hard drives or *Consultant's* servers.

### 8.0 Standards to be achieved

### 8.1 Health, safety and wellbeing

Health, safety and welfare is of paramount importance to the *Client* and one of the objectives for the projects is that the works should be undertaken in a manner that achieves highest possible standards. Health, safety and welfare provisions must be seen as integral parts of carrying out the works and not as stand-alone considerations.

The Consultant shall support the Client and project team in achieving these standards.

### 8.2 Co-operation with the Principal Designer

For all the projects there will be a Principal Designer appointed.

The Principal Designer duties will include for a review of any site-based works and notifying the HSE of these, as well as a review of the design. The Principal Designer will comment and include for any work required following review. The *Consultant* shall co-operate with the Principal Designer where expressly requested by the *Client*.

### 8.3 Specifications or standards to be used

In managing the Professional Services and Engineering Construction Contract, the Project Manager in collaboration with the *Consultant* and Contractor, should make full use of the *Client* PSC and ECC standard commercial and contract forms that have been developed for this purpose.

Contract administration must always be done with reference to the contract including the PSC and ECC Scope

The *Consultant* is to make full use of the *Client's* web-based project collaboration tool [Fast Draft]. Whenever practical all contract records are to be distributed and stored using this project collaboration tool.

Many of the processes required are detailed and referenced in the *Client's* Project Manager's Handbook (LIT 14904). This document makes further reference to other processes and guides, some of which are listed below and shall be used to fulfil the *services*.

Other guides and process required to fulfil the *services* can be supplied on request.

- LIT 12280 Lessons log template
- LIT 12295 Highlight report template
- LIT 12566 Efficiency reporting tool (CERT)
- LIT 14284 Whole Life (Construction) Carbon Planning Tool
- LIT 14847 Risk guidance for capital flood risk management projects
- LIT 18624 Collaborative Delivery Framework Commercial EA staff User Guide
- LIT 56181 How to Contract with the Collaborative Delivery Framework (CDF) with Client-Led Pricing
- LIT 58180 Client Support Framework User Guide
- LIT 57759 Write a Business Case
- LIT 16559 Constructing a better environment: Safety, Health, Environment and Wellbeing (SHEW) Code of Practice (CoP) June 2022
- 300\_10 Safety, Health, Environment and Wellbeing (SHEW) Handbook for Managing Construction Projects
- BIM\_ECDE\_IDP\_User\_Guide ASite BIM2 User Guide

### 9.0 Requirements of the programme

### 9.1 Programme

The *Consultant* shall support the *Client* in delivering all stated tasks in line with the relevant programme(s) associated with the services they are working on within the *Client* team.

### 10.0 Services and other things provided by the Client

### 10.1 Contracts to be administered

The *Client* will provide a copy of any contract to the *Consultant* which the *Consultant* is required to support the administration of.

### 10.2 Training to be provided by the *Client*

The *Client* will provide access to and training on their web-based tools including but not limited to:

- ASite the *Client's BIM Collaborative Data Environment*
- FastDraft the *Client's* contract administration tool
- Collaborative Delivery Community SharePoint access

### 10.3 Information to be provided by the Client

The *Client's* Project Managers and Project Executives will be ultimately responsible to provide all the information required to fulfil the *service*. The *Consultant* will work in partnership with the *Client* to mitigate any delays associated with the late supply of information to the *Consultant*.

### 10.4 Data and information management and intellectual property rights

Requirements for the handling of project data are covered by the framework schedules. All the data listed as being supplied to the *Consultant* as part of this study remains the Intellectual Property of the *Client*.

### 10.5 Data custodianship

The data custodian for project deliverables from this commission will be the *Client's* area PSO team.

### 10.6 Licensing information

Licences for LiDAR Data, Ordnance Survey mapping, model, survey, hydrometric and historical data will be provided to the *Consultant* when specifically required to fulfil the *services*.

### 10.7 Data security

Project deliverables such as model files, survey data, commercially sensitive data or anything of a personal nature such as questionnaires or address data must also be returned in an encrypted format using WinZip 128-bit encryption in accordance with the *Client's* data protection policy LIT 12085.

Further details regarding security measures will be discussed at the start-up meeting for this commission

### 10.8 **Timesheets**

Timesheets as normally utilised by the PSC Service Manager / Site Supervisor / ECoW shall be submitted with applications for payment unless otherwise agreed with the Client's Service Manager. Electronic submissions would be acceptable.

### 10.9 Payment procedure

Payment is subject to the procedure agreed in or under the framework and contract.

### 10.10 Quality

The Consultant's quality management system complies with the requirements of ISO9001 and ISO14001.

### **Appendices**

### Appendix 1 – BIM Protocol

The Consultant shall adhere to the Environment Agency's Employers Information Requirements (EIR) framework level minimum technical requirements.

All Client issued information referenced within the Information Delivery Plan (IDP) requires verifying by the Consultant unless it is referenced elsewhere within the Scope. https://www.asite.com/login-home

The Consultant shall register for an Asite Account and request access to the project workspace to view the IDP.

### **Appendix 2 - Experience and Qualifications Requirements**







Site%20Supervisor ECoW%20Specificat Employer's Agent %20Specification.do

ion.docx

Specification.docx