

**Council of the Isles of Scilly**

A strong, sustainable and dynamic island community

**INVITATION TO TENDER FOR**

**Town Hall Museum and Cultural Centre cost consultancy services**

**REFERENCE NUMBER**

20230309S\_Cost consultancy

**DATE OF ISSUE**

**10/03/2023 amended 20/3/2023**

**Advertised at:** [**https://www.gov.uk/contracts-finder**](https://www.gov.uk/contracts-finder)

[**http://www.scilly.gov.uk/business-licensing/contracts/current- contract-opportunities**](http://www.scilly.gov.uk/business-licensing/contracts/current-%20%20%20%20contract-opportunities)

**Contents**

[Section A: Introduction 4](#_Toc527556917)

[Section B: Background 5](#_Toc527556918)

[Section C: Instructions to Tenderers 7](#_Toc527556919)

[Section D: Response, Submission and Evaluation 19](#_Toc527556920)

[Section E: Scope of Services 24](#_Toc527556921)

[Section F: Draft Contract 25](#_Toc527556922)

**Supplementary Documents**

Annex A: Qualitative Selection Document (to complete, signand return with tender)

Annex C: Certificate of Bona Fide Tender (to complete, signand return with tender)

Annex D: Expression of Interest Proforma (to complete, sign and return as soon as possible)

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| **Contract Opportunity Summary**  |
| **Contract Name**: | Town Hall Museum and Cultural Centre cost consultancy services | **Date of ITT Issue:** | 10/03/2023 |
| **Our Contract Ref:** | 20230309S\_Cost consultancy | **Clarifications Period**  | Up to 17/03/2023 |
| **Contract Type:** | Services | **Tender Return Date/Time** | 6/04/202312:00:00 PM |
| **CPV Codes:** | 71324000 | **Evaluation Period** | 6/04/2023 |
| **Place of Delivery:** | Isles of Scilly | **Date of Notification** | 17/04/2023 |
| **Estimated Contract Value:** | £100,000 -£170000 | **Standstill Period** | Not Applicable |
| **Tender Type:** | Sub Threshold Open TenderMost Economically Advantageous Tender (Price/Quality) | **Earliest Date Contract Awarded** | 17/04/2023 |
| **Tender Response Requirement** | Quality response 5a-5ePrice Response 5fAppendix A – Qualitative Selection Document | **Anticipated Contract Commencement:** | 24/04/2023 |
| **Quality/Price Ratio:** | Quality / Price 70/30 | **Anticipated Contract Completion** | 1/11/2025 |

# Section A: Introduction

## The Council of the Isles of Scilly is looking for a single Provider to be appointed for Town Hall Museum and Cultural Centre cost consultancy services, as specified in the Council’s Contract Notice Reference Number: 20230309S\_Cost consultancy

## This is a sub threshold level services contract being procured under the open tender process. As a consequence of the estimated value of the contract this procurement is not subject to the full extent of the Public Contract Regulations.

## Section B provides some Background to the Project.

## Section C contains the Instructions to Tenderers and sets out the conditions of this ITT.

## Section D provides details on the required response format and explains the evaluation process. There is also a checklist of additional certificates to complete and sign.

## Section E contains the Scope of Services.

## Prior to commencing formal evaluation, Tender Responses will be checked to ensure they are fully compliant with the conditions of Tender. Non-compliant Tender Responses may be rejected by the Authority. Tender Responses which are deemed by the Authority to be fully compliant will proceed to evaluation. These will be evaluated using the selection criteria and weightings detailed in Table 1 Section D.

## Following evaluation of the Tenders the Authority will undertake all necessary due diligence checks, including those relating to the successful providers response to Appendix A: Qualitative Selection Document, and, subject to the due diligence checks, will award a contract to the successful provider. Where checks on the qualitative selection document make the initial successful providers non-compliant their submission will be rejected and the next highest scoring tender will become the successful provider

# Section B: Background

## The Council of the Isles of Scilly can claim that it is unique in terms of its geographical isolation, its constitution, history and community and in terms of the broad range of services that it delivers.The, Council has responsibility for the provision of children services, adult social care, housing, waste management, recycling, fire services, highways, environmental health, planning and development, registration of births, marriages and deaths, tourism, coastal-defences, sea fisheries, transport, Health overview, Health and Safety, and emergency planning. A complete catalogue of services would give a list of more than 100 services provided to this remote island community. In addition, the Council is the only remaining public water and sewerage authority left in England and Wales and it operates water systems on St Mary’s and Bryher. The Council also operates St Mary’s Airport, central to the local economy and the 10th busiest regional passenger airport in the United Kingdom.

## The Council has an important role as a focus for the Islands’ community and has a significant role as a community leader. It is at the centre of the sustainable development of this unique Island Community and works closely with partners to ensure a sustainable and vibrant community.

* 1. The ultimate aim of this project is to deliver a high quality and accessible Museum and Cultural Centre for the Isles of Scilly. Renovating the Grade II listed Town Hall and adjacent offices and introducing a side extension.
	2. Providing a main performance space to host theatre, music, spoken word, exhibitions, festivals, events and community functions. Also providing a first-class museum, showcasing its permanent collections, library and archive, with the potential for visiting exhibitions and loans. Alongside, supporting activities, facilities, retail and catering provision will create a rich and engaging experience. In doing so, establishing an organisational structure and financial model which is resilient.
	3. In brief, the scope of the project will deliver:
	+ The full restoration and repair of the heritage building Grade II Listed Town Hall, the main building will provide visitor welcome and museum display galleries, together with the restored main hall returned to use as the principal place of gathering, community, entertainment and arts activity on the island.
	+ The removal and replacement of a detrimental and failing 1970s extension which will provide principal museum galleries, archives, learning spaces and ancillary and visitor facilities.
	+ A new extension providing a ground floor café/bar that will serve both the museum and performance-going audience and be open to the public.
	+ Activity and meeting rooms, retail offer, office and storage.
	1. 20230309S\_Cost consultancyBackground

The project arises in part out of the failure of existing arrangements over the last four years. The Town Hall’s main hall area was closed due to the obsolescence of services infrastructure and the former museum building was structurally condemned and closed; as a consequence, the islands have been without these facilities for some years.

Temporary arrangements have been limited by available space and by the effects of Covid. Currently there is a limited ‘pop up’ museum offer in the foyers of the Town Hall; it enables the showing of only a fraction of the collection. There is still no permanent home for performances and a space that can be used as a community hub.

* 1. The business need of the Council to re-provide community and cultural facilities and to find a viable long-term use for the Town Hall, restoring a sense of pride and encouraging uses within the building to add to a sense of well-being.

## By restoring and repairing the Grade II\* listed building, ensuring it is protected for future generations to enjoy and engage with. In addition to the restoration of the heritage asset, the project proposes to give the building a new life by transforming the internal spaces into a distinctive attraction for both the local community and visitors to the Isles of Scilly. It is intended that the facility will provide an all-year-round attraction in Hugh Town.

## **Section C: Instructions to Tenderers**

### General

## These instructions are designed to ensure that all Tenderers are given equal and fair consideration. It is important therefore that you provide all the information asked for in the format and order specified. Please e-mail the procurement@scilly.gov.uk if you have any doubt as to what is required or will have difficulty in providing the information requested. In his absence the email address will be checked by colleagues to ensure that a swift response to any questions raised by tenderers is delivered.

## Tenderers should read these instructions carefully before completing the Tender documentation. Failure to comply with these requirements for completion and submission of the Tender Response may result in the rejection of the Tender. Tenderers are advised therefore to acquaint themselves fully with the extent and nature of the services and contractual obligations. These instructions constitute the Conditions of Tender. Participation in the tender process automatically signals that the Tenderer accepts these Conditions of Participation.

## All documentation issued in connection with this Invitation to Tender (ITT) shall remain the property of the Authority and/or as applicable relevant Other Contracting Bodies (OCB) and shall be used only for the purpose of this procurement exercise. All Due Diligence Information shall be either returned to the Authority or securely destroyed by the Tenderer (at the Authority’s option) at the conclusion of the procurement exercise.

## The Tenderer shall ensure that each and every sub-contractor, consortium member and adviser abides by the terms of these instructions and the Conditions of Tender.

## The Tenderer shall not make contact with any other employee, agent or consultant of the Authority or any relevant OCB who are in any way connected with this procurement exercise during the period of this procurement exercise, unless instructed otherwise by the Authority.

## The Authority shall not be committed to any course of action as a result of:

## issuing this ITT or any invitation to participate in this procurement exercise;

## an invitation to submit any Response in respect of this procurement exercise;

## communicating with a Tenderer or a Tenderer’s representatives or agents in respect of this procurement exercise; or

## any other communication between the Authority and/or any relevant OCB (whether directly or by its agents or representatives) and any other party.

## Tenderers shall accept and acknowledge that by issuing this ITT the Authority shall not be bound to accept any Tender and reserves the right not to conclude an Agreement for some or all of the services for which Tenders are invited. Tenderers should be aware that no contractual relationship shall exist or be construed as existing between the Council and the successful tenderer until such time as the contract connected with this tender is duly executed and/or signed. Any works undertaken by the successful tenderer in the period between notification of award and the signing of the contract shall be considered as being at the tenderers risk.

## The Authority reserves the right to amend, add to or withdraw all, or any part of this ITT at any time during the procurement exercise.

### Confidentiality

## Subject to the exceptions referred to in paragraph C10, the contents of this ITT are being made available by the Authority on condition that:

## Tenderers shall at all times treat the contents of the ITT and any related documents (together called the ‘Information’) as confidential, save in so far as they are already in the public domain;

## Tenderers shall not disclose, copy, reproduce, distribute or pass any of the Information to any other person at any time or allow any of these things to happen;

## Tenderers shall not use any of the Information for any purpose other than for the purposes of submitting (or deciding whether to submit) a Tender; and

## Tenderers shall not undertake any publicity activity within any section of the media.

## Tenderers may disclose, distribute or pass any of the Information to the Tenderer’s advisers, sub-contractors or to another person provided that either:

## this is done for the sole purpose of enabling a Tender to be submitted and the person receiving the Information undertakes in writing to keep the Information confidential on the same terms as if that person were the Tenderer; or

## the Tenderer obtains the prior written consent of the Authority in relation to such disclosure, distribution or passing of Information; or

## the disclosure is made for the sole purpose of obtaining legal advice from external lawyers in relation to the procurement or to any Contract arising from it; or

## the Tenderer is legally required to make such a disclosure.

## In paragraphs C9 and C10 above the definition of ‘person’ includes but is not limited to any person, firm, body or association, corporate or incorporate.

## The Authority may disclose detailed information relating to Tenders to its officers, employees, agents or advisers and the Authority may make any of the Contract documents available for private inspection by its officers, employees, agents or advisers. The Authority also reserves the right to disseminate information that is materially relevant to the procurement to all Tenderers, even if the information has only been requested by one Tenderer, subject to the duty to protect each Tenderer's commercial confidentiality in relation to its Tender (unless there is a requirement for disclosure under the Freedom of Information Act, as explained in paragraphs C13 to C16 below).

## The tenderer should be aware that the Authority is required to disclose certain information relating to this procurement process in compliance with the local Government Transparency Code 2015. This information will include, but may not be limited to, all payments to contractors for more than £500, details of any invitation to tender over £5,000 and any contract (regardless of whether this is a formal contract document or not) entered into by the authority over £5,000. This information will be declared on the Council of the Isles of Scilly website. For further information regarding the requirements of the Local Government Transparency Code 2015 tenderers are directed to:

## <https://www.gov.uk/government/publications/local-government-transparency-code-2015.>

### Freedom of Information

## In accordance with the obligations and duties placed upon public authorities by the Freedom of Information Act 2000 (the ‘FoIA’), the Authority may, acting in accordance with the Secretary of State’s Code of Practice on the Discharge of the Functions of Public Authorities under Part 1 of the said Act, or the EIR be required to disclose information submitted by the Tenderer to the to the Authority.

## In respect of any information submitted by a Tenderer that it considers to be commercially sensitive the Tenderer should:

## Clearly identify such information as commercially sensitive;

## Explain the potential implications of disclosure of such information; and

## Provide an estimate of the period of time during which the Tenderer believes that such information will remain commercially sensitive.

## Where a Tenderer identifies information as commercially sensitive, the Authority will endeavour to maintain confidentiality. Tenderers should note, however, that, even where information is identified as commercially sensitive, the Authority may be required to disclose such information in accordance with the FoIA or the Environmental Information Regulations. In particular, the Authority is required to form an independent judgment concerning whether the information is exempt from disclosure under the FoIA or the EIR and whether the public interest favours disclosure or not. Accordingly, the Authority cannot guarantee that any information marked ‘confidential’ or “commercially sensitive” will not be disclosed.

## Where a Tenderer receives a request for information under the FoIA or the EIR during the procurement process, this should be immediately passed on to the Authority and the Tenderer should not attempt to answer the request without first consulting with the Authority.

### Tender Validity

## Your Tender should remain open for acceptance for a period of 70 days. A Tender valid for a shorter period may be rejected.

### Timescales

## Procurement timelines are outlined in the Contract Opportunity Summary at the head of this document.

### Authority’s Contact Details

## Unless stated otherwise in these Instructions or in writing from the Authority, all communications from Tenderers (including their sub-contractors, consortium members, consultants and advisers) during the period of this procurement exercise must be directed to the designated Authority contact named in paragraph C.1 above.

## All communications should be clearly headed **Invitation to Tender for 20230309S\_Cost consultancy** and include the name, contact details and position of the person making the communication.

## Requests for Tender clarifications must be submitted in accordance with the procedure set out in C47 – Queries Relating to Tender.

### Expressions of Interest and Intention to Submit a Tender

## Tenderers should complete and return as soon as possible the Expression of Interest pro-forma included within the tender pack indicating their interest in the tender process. Where a tenderer does not submit an expression of interest and the Council is unaware of the intentions of an organisation with regard to the tender process, the authority accepts no responsibility for a tenderer being unaware of any clarifications, information releases or other changes to the tender process as a consequence of a failure to provide the required contact details. In addition to direct contact between the authority and parties that have expressed an interest, the authority will periodically update its website ([www.scilly.gov.uk/business/contracts](http://www.scilly.gov.uk/business/contracts)) with any information or changes to the procurement documents but it will remain the responsibility of tenderers to ensure that they have kept up to date with changes in the process. Expressions of Interest should be sent as soon as possible to procurement@scilly.gov.uk.

## In the event that a Tenderer does not wish to participate further in this procurement exercise, the Tenderer should indicate such via email to procurement@scilly.gov.uk stating the reasons why they do not wish to participate further.

### Preparation of Tender

## Tenderers must obtain for themselves at their own responsibility and expense all information necessary for the preparation of Tenders. Tenderers are solely responsible for the costs and expenses incurred in connection with the preparation and submission of their Tender and all other stages of the selection and evaluation process. Under no circumstances will the Authority, or any of their advisers, be liable for any costs or expenses borne by Tenderers, sub-contractors, suppliers or advisers in this process.

## Tenderers are required to complete and provide all information required by the Authority in accordance with the Conditions of Tender and the Invitation to Tender. Failure to comply with the Conditions and the Invitation to Tender may lead the Authority to reject a Tender Response.

## The Authority relies on Tenderers' own analysis and review of information provided. Consequently, Tenderers are solely responsible for obtaining the information which they consider is necessary in order to make decisions regarding the content of their Tenders and to undertake any investigations they consider necessary in order to verify any information provided to them during the procurement process.

## Tenderers must form their own opinions, making such investigations and taking such advice (including professional advice) as is appropriate, regarding the services and their Tenders, without reliance upon any opinion or other information provided by the Authority or their advisers and representatives. Tenderers should notify the Authority promptly of any perceived ambiguity, inconsistency or omission in this ITT, any of its associated documents and/or any other information issued to them during the procurement process.

### Submission of Tenders

## The Tender must be submitted in the form specified in the Instructions to Tenderers in Section D. Failure to do so may render the Response non-compliant and it may be rejected.

## The Authority may at its own absolute discretion extend the closing date and the time for receipt of Tenders.

## Any extension granted will apply to all Tenderers.

## Tenderers must submit:

## one priced copy of their Tender

## one unpriced copy of their Tender (i.e. excluding the response to section 5f).

## .

## The Tender and any documents accompanying it must be in the English language.

## Price and any financial data provided must be submitted in or converted into pounds sterling. Where official documents include financial data in a foreign currency, a sterling equivalent must be provided. The basis of any conversion from one currency to another must be clearly identified within the tender. This should include the exchange rate that has been used, the source of the exchange rate and the date on which the exchange rate was correct.

## Tenders delivered by hand must be received at the reception desk at the address above by **12:00:00 PM on 6/04/2023 (“the Deadline”)**. Envelopes and packages should not bear any reference to the Tenderer by name.

## Tenders will be received any time up to the deadline stated above. Tenders received before this deadline will be retained in a secure environment, unopened until the opening date.

## The Authority does not accept responsibility for the premature opening or mishandling of Tenders that are not submitted in accordance with these instructions.

## Where applicable, account will also be taken of any factors which may impact on the Tenderers suitability that emerge from the tendering process and relate to information previously provided by the Tenderer as part of a pre-qualification process or information submitted as part of any qualitative selection process (including submitted European Single Procurement Documents documents). If the Tenderers circumstances have changed significantly from the position stated in the PQQ or ESPD this may lead to the Tenderer no longer being able to participate further in the Tender process

### Canvassing

## Any Tenderer who directly or indirectly canvasses any officer, member, employee, or agent of the Authority or its members or any relevant OCB or any of its officers or members concerning the establishment of the Agreement or who directly or indirectly obtains or attempts to obtain information from any such officer, member, employee or agent or concerning any other Tenderer, Tender or proposed Tender or otherwise attempts to distort competition or seek an undue advantage in the procurement will be disqualified.

### Disclaimers

## Whilst the information in this ITT, Due Diligence Information and supporting documents has been prepared in good faith, it does not purport to be comprehensive nor has it been independently verified.

## Neither the Authority, nor any relevant OCBs nor their advisors, nor their respective directors, officers, members, partners, employees, other staff or agents:

## makes any representation or warranty (express or implied) as to the accuracy, reasonableness or completeness of the ITT; or

## accepts any responsibility for the information contained in the ITT or for their fairness, accuracy or completeness of that information nor shall any of them be liable for any loss or damage (other than in respect of fraudulent misrepresentation) arising as a result of reliance on such information or any subsequent communication.

## Any persons considering making a decision to enter into contractual relationships with the Authority and/or, as applicable, relevant OCB following receipt of the ITT should make their own investigations and their own independent assessment of the Authority and/or, as applicable, relevant OCB and its requirements for the services and should seek their own professional financial and legal advice. For the avoidance of doubt the provision of clarification or further information in relation to the ITT or any other associated documents (including the Schedules) is only authorised to be provided following a query made in accordance with paragraph 16 of this Invitation to Tender.

## Any Agreement concluded as a result of this ITT shall be governed by English law.

### Collusive Behaviour

## Any Tenderer who:

## fixes or adjusts the amount of its Tender by or in accordance with any agreement or arrangement with any other party; or

## communicates to any party other than the Authority or, as applicable, relevant OCB the amount or approximate amount of its proposed Tender or information which would enable the amount or approximate amount to be calculated (except where such disclosure is made in confidence in order to obtain quotations necessary for the preparation of the Tender or insurance or any necessary security); or

## enters into any agreement or arrangement with any other party that such other party shall refrain from submitting a Tender; or

## enters into any agreement or arrangement with any other party as to the amount of any Tender submitted; or

## offers or agrees to pay or give or does pay or give any sum or sums of money, inducement or valuable consideration directly or indirectly to any party for doing or having done or causing or having caused to be done in relation to any other Tender or proposed Tender, any act or omission,

## Or colludes with any party with the objective of distorting the outcome of the tender process,

## shall (without prejudice to any other civil remedies available to the Authority and without prejudice to any criminal liability which such conduct by a Tenderer may attract) be disqualified.

### No Inducement or Incentive

## The ITT is issued on the basis that nothing contained in it shall constitute an inducement or incentive nor shall have in any other way persuaded a Tenderer to submit a Tender or enter into the Agreement or any other contractual agreement.

### Acceptance and Admission to the Agreement

## The Tenderer in submitting the Tender undertakes that in the event of the Tender being accepted by the Authority and the Authority confirming in writing such acceptance to the Tenderer (notification of a successful tender), the Tenderer will within 30 days of being called upon to do so by the Authority execute the Agreement in the form set out in Invitation to Tender pack or in such amended form as may subsequently be agreed. Tenderers are reminded that no contractual relationship shall exist as a consequence of the notification and that until such time as a formal contract has been entered into by both parties i.e. the contract is formally signed and/or executed, that any operations undertaken by the tenderer are at their own risk

## The Authority shall be under no obligation to accept the lowest or any Tender.

### Queries Relating to Tender

## All requests for clarification about the requirements or the process of this procurement exercise shall be made in accordance with paragraph C.53 of these Instructions.

## The Authority will endeavour to answer all questions as quickly as possible, but cannot guarantee a minimum response time. The Authority has designated a specific window of time to deal with clarification requests from Tenderers.

## Clarification requests can be submitted via e-mail to procurement@scilly.gov.uk up to 17/03/2023

## No further requests for clarifications will be accepted outside of the period referenced in the Procurement Summary Table or, where applicable, any to this date and/or time as amended and communicated to tenderers either by email or reissue of the ITT.

## In order to ensure equality of treatment of Tenderers, the Authority intends to publish the questions and clarifications raised by Tenderers together with the Authority’s responses (but not the source of the questions) to all participants on a regular basis.

## Tenderers should indicate if a query is of a commercially sensitive nature – where disclosure of such query and the answer would or would be likely to prejudice its commercial interests. However, if the Authority at its sole discretion does not either; consider the query to be of a commercially confidential nature or one which all Tenderers would potentially benefit from seeing both the query and Authority’s response, the Authority will:

## invite the Tenderer submitting the query to either declassify the query and allow the query along with the Authority’s response to be circulated to all Tenderers; or

## request the Tenderer, if it still considers the query to be of a commercially confidential nature, to withdraw the query.

## The Authority reserves the right not to respond to a request for clarification or to circulate such a request where it considers that the answer to that request would or would be likely to prejudice its commercial interests. The Authority does guarantee that the submission of a clarification question will result in an answer being provided by it within the timescales of the tender but will in every case use its best endeavours to do so.

### Amendments to Tender Documents

## At any time prior to the deadline for the receipt of Tenders, the Authority may modify the ITT by amendment. Any such amendment will be numbered and dated and issued by the Authority to all prospective Tenderers by 01/04/16. In order to give prospective Tenderers reasonable time in which to take the amendment into account in preparing their Tenders, the Authority may, at its discretion, extend the Deadline for receipt of Tenders.

### Late Tenders

## Any Tender received at the designated point after 12:00:00 PM on 6/04/2023 may be rejected unless the Tenderer can provide irrefutable evidence that the Tender was capable of being received by the due date and time.

### Proposed Amendments to the Agreement by the Tenderer

## The contract issued with this Tender Pack should be considered in detail by Tenderers as part of submitting their tender. Tenderers wishing to clarify the terms and conditions of the contract may do so by issuing a clarification request as set out in paragraph C47.

## The Authority will consider proposed amendments strictly on their merits and within the limits imposed by Public Procurement Law and shall, in accordance with duties of transparency, fair competition and equal treatment of all tenderers, openly communicate any requested changes of the contractual documents that may have a bearing on other Tenderers approach to tendering for the contract. For the avoidance of doubt any request of this nature shall be treated as any other clarification request.

## Tenderers should communicate to the Authority, when submitting any such change, whether or not the request is of a commercially confidential nature. As per paragraph C47 the Authority will exercise sole discretion in this matter

## Only changes that have been requested and agreed within the clarifications process and timescales shall be included within the contract issued at the conclusion of the tender process. Tenderers should note that the authority will automatically reject any requests which change the nature of the contract in the favour of a particular tenderer.

### Modification and Withdrawal

## Tenderers may modify their Tender prior to the Deadline by giving notice to the Authority in writing or via electronic submission to procurement@scilly.gov.uk No Tender may be modified after the Deadline for receipt.

## The modification notice must state clearly which element of the tender requires modification, the current text or numerical information that is to be amended and the words or numerical information to be inserted in their place. The modification notice must state clearly how the Authority should implement the modification and must be submitted in accordance with the provisions of paragraph C35 and C36.

## Tenderers may withdraw their Tender at any time prior to the Deadline or any other time prior to accepting the offer of a contract. The notice to withdraw the Tender must be in writing to procurement@scilly.gov.uk

### Right to Reject/Disqualify

## The Authority reserves the right to reject or disqualify a Tenderer where:

## the Tenderer fails to comply fully with the requirements of this Invitation to Tender or is guilty of a serious misrepresentation in supplying any information required in this document; or expression of interest; and/or

## the Tenderer is guilty of serious misrepresentation in relation to its Tender; expression of interest and/or the Tender process; and/or

## there is a change in identity, control, financial standing or other factor impacting on the selection and/or evaluation process affecting the Tenderer.

### Right to Cancel, Clarify or Vary the Process

## The Authority reserves the right to:

## amend the terms and conditions of the Invitation to Tender process,

## cancel the evaluation process at any stage; and/or

## require the Tenderer to clarify its Tender in writing and/or provide additional information. (Failure to respond adequately may result in the Tenderer not being selected).

### Customer References

## Unless Authority may visit at least one customer reference site of the Tenderer and may seek written references from any other designated customers which are not visited.

### Notification of Award

## The Authority will notify the successful Tenderer(s) of their award of the contract in writing as per paragraph D.21 in this Invitation to Tender.

### Debriefing

## Following the conclusion of the Contract, all unsuccessful Tenderers will be afforded the opportunity of a debriefing. Unsuccessful Tenderers should notify the Authority in writing that they wish to be debriefed. The Authority will formally debrief the unsuccessful Tenderer within 15 days of receiving such a request.

### Statement of Compliance

## A Statement of Compliance can be found as part of Annex A. This will be used by the Authority for checking the completeness of all returned Tenders. Tenderers shall ensure a response is provided for each item listed on the Statement of Compliance. Failure to do so may result in the Tenderer being disqualified from the award process.

# Section D: Response, Submission and Evaluation

### Required Response Format

## **An Executive Summary** – highlighting the key elements of the proposed approach and commercial matters. (0%)

**Assessment and Evaluation Criteria**

The contract shall be awarded to the most economically advantageous tenderer on the basis of 70% quality and 30% price. The bids will be assessed against the below criteria, which are not listed in any order of importance.

5a Understanding of the brief and proposed methodology of consultant  20%

5b Capacity and ability to deliver the required output  15%

5c Demonstration of knowledge within this field; in particular heritage projects, combined with NLHF experience 15%

5d Knowledge of projects on the Isles of Scilly 10%

5e Demonstration of experience, knowledge and expertise with this building type 10%

 Bid responses will be scored against the following criteria:

|  |  |
| --- | --- |
| Assessment | Score |
| Very poor – Information on the question is scant or non-existent and the submission fails to provide a clear understanding of how the contract is to be delivered. | 1 |
| Poor – Some consideration of the question has been included but the proposals lack details. Elements may be missing and/or lack detail or provide some concerns. The answer has failed to provide a satisfactory level of comfort that the contract will be delivered in a successful manner and/or presents approaches that are unlikely to be successful | 2 |
| Satisfactory - The answer has been proposed that appears to be capable of delivering the needs of the contract. The information provided is sufficiently detailed to ensure that a clear understanding of the approach is gained by the evaluator. Management of the contractor’s own activities are articulate in the methodology. | 3 |
| Good – The answer is clear and detailed. Consideration has been given to all the items specified and some additional items may have been included/identified that are relevant. Compliance issues are more than adequately dealt with. Strong management approaches are built in. | 4 |
| Very Good – The answer provides no concerns at all and a strong and robust management structure is in place to ensure delivery is successful. Additional aspects beyond those specified have been included by the tenderer and these significantly aid in the understanding of how the contractor intends to deliver the project. Compliance with permits and other items is assured and the proposals add value to the contract. | 5 |

**Total - 70%**

## **Cost Value for Money (VfM))**

5f A fixed price cost for tender purposes only 30%

## Tenderers should complete the following table showing the cost allocated to each cost category. Prices should include all costs associated with the category, but (where relevant) exclude VAT. Tenderers should refer to the brief for further details relating to the cost categories identified in the table.

## Tenderers should provide a narrative of what has been included within the cost categories below.

|  |  |
| --- | --- |
| **Cost Category** | **Amount (£)** |
| **Staff Costs** |  |
| **Preliminaries** |  |
| **TOTAL FIXED PRICE** |  |

## For clarity, all tender price submissions will be judged on their total price and the individual price elements will not be used to determine the successful proposal. The above breakdown, along with the narrative, allows the Council to better understand how the overall fee is made up by each of the identified activities.

## In their response to this section, tenderers should set out any assumptions that they have made in arriving at their fixed price. Specifically excluded items should also be identified.

**Total – 30%**

**Scoring Methodology:**

The Authority will evaluate the Total Fixed Price of each provider to determine the Price scores. The Authority uses a graduated mean weighted average system in determining the relative scores awarded. This process is conducted through a spreadsheet formula which operates as follows:

* All tenderers Price submissions are summed and a mean average price is established.
* The mean average price constitutes the value at which 50% of the available score for price is met. For example, if the mean average of all the prices was £150,000 any individual submission equalling this value would achieve 50% of the Price weighting (in this tender 60%). In this example the score awarded to such a submission would be 30% (50% of a total of 60 = 30%)
* The formula identifies tenderers proximity to this 50% benchmark value and awards, on a graduated basis, relatively higher marks are awarded for those submission whose price is lower than this benchmark (reflecting better price offered to the Authority) and relatively lower marks are awarded for those submissions whose price is higher than this benchmark.
* Mathematically the process used can be expressed as
	+ Mean Average/Price submission \*0.5
	+ As an example, two tenders are received and the prices of these tenders are £100,000 and £200,000. This generates a mean average of £150,000. The calculation is applied to the price submission with the following result:
		- Tender 1 - 150,000/100,000 \*0.5 = 0.75
		- Tender 2 – 150,000/200,000 \*0.5 = 0.375
	+ The values generated for Tenders 1 and 2 (0.75 and 0.375) are then applied to the overall Price weighting for this section (in this tender 60%) to generate the final price scores for the respective tenders. This can be expressed mathematically as:
		- Tender 1 – 60% x 0.75 = 45%
		- Tender 2 – 60% x 0.375 = 22.5%
	+ For clarity, the final Price score for Tender 1 and 2 are respectively 45% and 22.5%.

### Documents to Complete and Sign

## In addition to providing written responses to sections D1 to D2, the following documents need to be completed and signed.

* Annex A - Standard Selection Questionnaire (to complete, sign and return with tender)
* Annex B - Specification and Pricing Document (to complete, signand return with tender)
* Annex C Certificate of Bona Fide Tender (to complete, sign and return with tender)
* Expression of Interest Proforma (to complete, sign and return as soon as possible)

### Submission of Tenders

## Tenders should be submitted in accordance with paragraphs C.28 to C.41

### Evaluation of Tenders

## The Tender process will be conducted to ensure that Tenders are evaluated fairly to ascertain the most economically advantageous tender.

## The successful tenderers will be selected on the basis of the most economically advantageous proposal, having regard to the evaluation criteria specified below. The Authority shall not be bound to accept any proposal received or to award any contract pursuant to this Invitation to Tender.

### Evaluation Process

## The evaluation process will feature some, if not all, the following phases:

|  |
| --- |
| **TABLE 2: EVALUATION PROCESS**  |
| Phase 1 | Compliance Checks |
| Phase 2 | Assessment of the Selection Phase Information (Standard Selection Questionnaires) |
| Phase 3 | Independent Evaluation of the Award Criteria (Questions D1 – D4) by evaluation committee members |
| Phase 4 | Consensus Meeting to confirm scores for the tenders(The consensus scoring process will operate on a mean average basis of each of the independent scores) |
| Phase 5 | Cost/Price Scoring(Undertaken through spreadsheet)  |
| Phase 6 | Identification of the Most Economically Advantegous Tender Submission(This will be on the basis of the highest total score for the combined quality and cost/price scores)  |
| Phase 7 | Evaluation Report, recommendation and decision to proceed |
| Phase 8  | Notification of tenderers |
| **Note - the Authority reserves the right to vary the process so that Selection Phase evaluation takes place following phase 6.** **Note – Some phases e.g. Cost/Price Scoring, may overlap with other phases and the above ordering of activity should be considered illustrative only**. |

### Award of Contract

## The Authority will inform all Tenderers in writing of any intention to award a Contract. Following a minimum standstill period of 10 calendar days, subject to there being no substantive challenge to that intention, a Contract will be formally awarded to the successful Tenderer.

## All unsuccessful Tenderers will be provided with an “unsuccessful letter“ in writing at the start of the standstill period notifying them of the outcome of the evaluation exercise. This will include details of:

* the award criteria;
* the score of the Tenderer;
* the name of the successful Tenderer/s
* the score for the successful Tenderer/s.

## Unsuccessful Tenderers will be able to seek a debrief.**Section E: Scope of Services**

**3.0 Specification**

**3.1 Capabilities**

a. Experience of undertaking and providing services for major capital projects.

b. Experience of multi funded and National Lottery Heritage Funded projects.

c. Experience and knowledge of the building type.

**4.0 Scope of Service**

**Cross check costs already received for RIBA Stage 3**

**During the technical design (RIBA Stage 4)**

* Advise and assist in RIBA Stage 4 over the potential staged appointment of a contractor in order to bring them alongside the design team to contribute insight into buildability on the islands.
* Liaise with client's legal advisors on contract matters.
* Prepare tender documents including standard contract documents and bespoke prelims and pricing schedules/BoQ as required.
* Identify prospective tenderers.
* With the Council’s procurement officers, help to obtain, and advise the client on, tenders/check tenders/prepare recommendation for client.
* Support client in any post-tender clarifications, confirmation of contract and issue of contract documentation as required.
* Maintain and develop cost plan, risk registers and other project documentation as may be required.
* Continue to advise client and liaise with professional team as required to ensure adherence of scheme to budget.
* Maintain costed risk registers to manage and monitor the likelihood and mitigation of cost movement and slippage.

**During the Construction Period (RIBA Stage 5)**

* Visit the site to monitor progress in line with main contract invoicing (approx. 12-14 visits)
* Prepare interim valuations.
* Produce cost reports on a periodic basis including resolution of project to funding approvals.
* Attend meetings with funders to report progress and answer queries.
* Advise on the cost of variations.
* Agree the cost of claims.
* Advise on contractual matters.

**After the completion of Construction Period (RIBA Stage 6 & 7)**

* Arrange release of retention funds.
* Prepare the final account.
* Prepare recommendations for liquidated and ascertained damages.
* Support preparation of final documentation for funders.

**General services**

* Attending and contributing to regular project and design team meetings throughout the process and as required.
* Contributing information and advice to the rest of the project team on risk and value management and cost control.
* Assist the Project Manager in compiling regular reports and drawdown applications to NLHF and other funders.

Consultants are asked to submit tenders for their services for separate RIBA Stages, 4-7

**Fees and payment schedule**

A fee proposal for the completion for the project is required for the completion of the project. This will need to be broken down into separate fees and split in relation to RIBA work stages. The Council intends to appoint a provider for all works to completion. However, progression to the next RIBA stage will be confirmed solely on the basis of success of the funding applications and satisfactory service by the contractor.

A breakdown of the day rates of any personnel who will be involved in the project is also required as a basis for any further specialist commissions that may be required outside of the above scope, in relation to survey and testing exercises and any other additional tasks.

All the costs shall be fully inclusive of all staff, sub-contractor costs and attendance at monthly meetings with the project team, expenses and disbursements.

**7.0 Indicative timetable**

|  |  |  |  |
| --- | --- | --- | --- |
| Aspect | Start | deadline | Status |
| Council approval of Outline Business Case  | 30/06/22  | 30/06/22  | Achieved |
| Cornwall & IOS Investment Plan submission (SPF) |  01/08/22  | 01/08/22  | Achieved |
| Submission of Heritage Fund application  | 11/08/22  | 11/08/22  | Achieved |
| Arts Council England funded project starts  | 01/09/22  | 01/09/22  | Achieved |
| Submission of Shared Prosperity Fund application  | 19/08/22  | 22/09/22  | Achieved |
| Heritage Fund outcome  | 01/11/22  | 30/11/22  | Achieved |
| Recruitment of Project Director  | 01/02/23  | 10/02/23  | Achieved |
| Procurement of multi-disciplinary team for RIBA 4  | 01/03/23  | 31/03/22  | Planned |
| RIBA stage 4 design and tender  | 03/04/23 | 01/10/23  | Planned |
| Heritage Fund Devt stage  | 01/01/23  | 30/11/23  | Planned |
| Heritage Fund Delivery application  | 16/11/23 | 16/11/23  | Planned |
| Updated OBC with tender documents  | 01/07/23  | 31/07/23  | Planned |
| Tender process and FBC  | 01/10/23  | 31/12/23  | Planned |
| Heritage Fund permission to start  | 01/03/24  | 01/03/24  | Planned |
| Start on site  | 02/03/24 | 31/03/24 | Planned |
| Museum fit out  | 01/10/24  | 30/10/25  | Planned |
| SPF/Arts Council project complete and center opens  | 01/03/25  | 31/03/25  | Planned |
| Heritage Fund fit out works complete  | 30/10/25  | 30/10/25  | Planned |
| Museum fully open  | 01/11/25  | 01/11/25  | Planned |
| Heritage Fund revenue activities continue  | 01/11/25  | 31/12/28  | Planned |

**8.0 Submission of proposals**

In addition to your responses to 5a-5f you are required to supply the information listed below to enable evaluation of the bid:

1. CVs and contact details off each member of the team to be assigned to undertake the role, including a short summary demonstrating their suitability, qualifications and experience
2. Arrangements for the services.
3. Details of three technical referees for work of a similar nature
4. Details of track record and relevant experience
5. Details of similar value projects, combined with NLHF knowledge
6. Project plan setting out the timing and sequencing of the service comprising all activities necessary to deliver the project within the timescale required.
7. Provide your approach/methodology for the delivery of the project
8. Details of any specialist skills or added value (relevant project experience) or access to such skills and/or services at short notice
9. Evidence of public, employers and professional indemnity insurance

# Section F: Draft Contract

**JCT Professional Services**