

Master Key Suite

Date / company	Query	Response
16.12.22	Site visit vs full site survey clarification	Attendance at site visit is a pre-requisite for the tender submission to be compliant. Once appointed the successful contractor will carry out a full site survey. The cost associated with this is noted in Appendix D - Cost Summary Rev_ A Item 1.5
19.12.22	Licensing	We would like to clarify that we The Horniman Museum must maintain the licensing of the suite for the duration of the patent. And that we will retain the right to move the suite to a different master locksmith than the suite installer.
19.12.22	Licensing	For the avoidance of doubt, any new keys or barrels will be ordered by The Horniman Museum via the appointed locksmith. The appointed locksmith will be required to manage the procurement of the correct barrels/keys/components through the suite manufacturer We are interested in seeing a cost for a 1 year rolling maintenance agreement to cover the servicing of the locks (Please state how many visits will be included per annum as part of the servicing agreement) and emergency callout (for emergencies, attendance should be within 6 hours). Please place this cost into the additional items section on the cost sheet. This sum will not form part of your assessed cost submission.
19.12.22	Maintenance	
19.12.22	Costing	Under item 2 of Appendix D Rev A Please provide a cost for each type of lock barrel. The suite consists of Half Ovals, Full Ovals, Euro Cylinders, and Scandinavian barrel types.

