

**FRAMEWORK AGREEMENT  
NO: QC0009**

**ROUTE AGREEMENT  
NO: QC83204**

**ROUTE: E8**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number E8 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Brentford Garage (AH)  
Armchair House  
Commerce Road  
Brentford  
TW8 8LZ

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE E8: Hounslow, Bell Corner - Ealing Broadway, Haven Green

**Date of Structural Change:** 27 May 2023.

**Date of Service Change:** 27 May 2023.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Ealing Broadway, Haven Green:** Staines Road, Grove Road, Hanworth Road, Hounslow High Street, London Road, Brentford High Street, Half Acre, Boston Manor Road, Boston Road, Lower Boston Road, Uxbridge Road, West Ealing Broadway, Uxbridge Road, New Broadway, Spring Bridge Road, Haven Green (west Side), Haven Green (north Side), Haven Green (east Side)

**Towards Hounslow, Bell Corner:** Haven Green (east Side), The Broadway, New Broadway, Uxbridge Road, West Ealing Broadway, Uxbridge Road, Boston Road, Boston Manor Road, Half Acre, Brentford High Street, London Road, Hounslow High Street, Hanworth Road, Grove Road, Bell Road, Lampton Road, Bath Road

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Hounslow, Steve Biko Way Stand**

Private stand for 3 buses on Steve Biko Way.

Buses proceed from Bath Road, Steve Biko Way to stand, departing via Steve Biko Way to Staines Road.

Set down in Bath Road, at stop X (BP1993 - Bell Corner / Hounslow Civic Centre) and pick up in Staines Road, at stop U (BP930 - The Bell).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route E8 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hounslow Bell Corner.

### **Hounslow Bus Station (from Ealing Broadway, Haven Green)**

Buses proceed from London Road, departing to London Road.

Set down in London Road, at stop G (1778 - Hounslow Bus Station) and pick up in London Road, at stop F (1341 - Hounslow Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hounslow, Bus Station.

### **Brentford Bus Garage, Commerce Road (from Hounslow, Bell Corner)**

Private stand for four buses within the grounds of Metroline's Brentford Bus Garage on the south west side of Commerce Road.

#### **From Hounslow, Bell Corner**

Buses proceed from London Road, Commerce Road, Armchair Bus Garage to stand, departing via Armchair Bus Garage, Commerce Road to London Road.

#### **From EALING BROADWAY, HAVEN GREEN**

Buses proceed from Brentford High Street, Commerce Road, Armchair Bus Garage to stand, departing via Armchair Bus Garage, Commerce Road to Brentford High Street.

Set down in High Street, at stop BL (6176 - Market Place) and pick up in High Street, at stop BN (6175 - Market Place).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Brentford, Commerce Road .

#### **Brentford County Court (from Ealing Broadway, Haven Green)**

Buses proceed from Half Acre, Brentford High Street, Alexandra Road, Back Lane, St Paul's Road departing to Half Acre.  
Set down in Half Acre, at Stop SE (6891 - Half Acre) and pick up in Half Acre, at Stop SH (6872 - Half Acre).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Brentford, County Court.

#### **Brentford County Court (from Hounslow, Bell Corner)**

Buses proceed from Brentford High Street, Alexandra Road, Back Lane, St Paul's Road departing to Half Acre.  
Set down in High Street, at stop BN (6175 - Market Place) and pick up in Half Acre, at stop SE (6891 - Half Acre).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Brentford, County Court.

#### **Hanwell Broadway (from Ealing Broadway, Haven Green)**

Buses proceed from Boston Road departing to Lower Boston Road.  
Set down in Boston Road, at Stop K (6910 - Jessamine Road) and pick up in Lower Boston Road, at Stop Y (34106 - Lower Boston Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Hanwell Broadway.

#### **Hanwell Broadway (from Hounslow, Bell Corner)**

Buses proceed from Uxbridge Road departing to Boston Road.  
Set down in Uxbridge Road, at stop M (4637 - Half Acre Road) and pick up in Boston Road, at stop K (6910 - Jessamine Road).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Hanwell Broadway.

### **West Ealing, Mattock Lane (from Hounslow, Bell Corner)**

Public stand on south side of Mattock Lane, commencing at a point opposite Chapel Road, 6 metres east of lamp standard No 46 and extending 11 metres east.

Buses proceed from Uxbridge Road, Culmington Road, Mattock Lane to stand, departing via Mattock Lane, Northfield Avenue, Broadway to West Ealing Broadway. Set down in Uxbridge Road, at Stop N (33863 - Dane Road) and pick up in Broadway, at Stop V (11785 - West Ealing Broadway).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: Unscheduled curtailments only.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: West Ealing.

### **Ealing Town Hall (from Hounslow, Bell Corner)**

Buses proceed from New Broadway, Ealing High Street, Bond Street departing to New Broadway.  
Set down in New Broadway, At stop New Broadway (BP5620 - Bond Street) and pick up in Uxbridge Road, At stop R (18849 - Ealing Town Hall).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Ealing Town Hall.

### **Ealing Broadway, Haven Green, Stand Z1/Z2**

Public offside stand for 2 buses. 1 bus stand at Stop Z1, 1 bus stand at stop Z2 both on east side of Haven Green commencing 20 metres north of Haven Green (diagonal) and extending 27 metres north

Buses proceed from Haven Green direct to stand.  
Set down in Haven Green, at stop A (BP1008 - Ealing Bdy Station / Haven Green) and pick up in The Broadway, at Stop F (19280 - Ealing Broadway Station).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: No more than 1 bus on Route E8 should be scheduled to stand at any one time.  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Ealing Broadway.  
OTHER INFORMATION: LUL toilet facilities available 0600-2200 daily.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	E8-60216-ML-MF-1	30/05/23	A	14	14	15	9	1,824.72	250	456,180.00
Saturdays & Good Friday	E8-60216-ML-Sa-1	27/05/23	A	N/A	15	N/A	9	1,731.51	56	96,964.56
Sundays & Public Holidays*	E8-60216-ML-Sa-1	28/05/23	A	N/A	10	N/A	9	1,430.61	58	82,975.38
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>636,119.94</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.



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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |  |             |
|--|-------------|
| 1. Early Termination Date<br>(clause 27.9)   | 28 May 2027 |
| 2. Sponsored Route<br>(clause 27.10)   | No          |
| 3. Multiple Termination<br>Clause 27.11 to apply   | No          |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes         |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                   | Yes *       |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route E8.
8. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- $P_{i+1}$  = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- $P_{i+13}$  = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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**MINIMUM PERFORMANCE STANDARDS**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2023 to 5 January 2024)	Excess Wait Time = 1.10 Minutes
Minimum Performance Standard	Excess Wait Time = 1.10 Minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing Point Code</b>	<b>Stop Name</b>	<b>Timing Point Code</b>	<b>Stop Name</b>
HOUNBL	The Bell	EALBSN	Ealing Broadway Station <> #
HOUNBSL	Hounslow Bus Station	UXRDNA	Northfield Avenue
ISLEBC	Busch Corner	HWELBY	Jessamine Road
BTFDHA	Half Acre	BOSMSN	Boston Manor Station <>
BOSMSN	Boston Manor Station <>	BTFDHA	Half Acre
HWELBY	Half Acre Road	ISLEBC	Busch Corner
UXRDNA	Dean Gardens / Bedford Road	HOUNBSL	Hounslow Bus Station

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	Volvo B9TL
Body Manufacturer and Type	WrightBus Gemini 2
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	62 + 1 Wheelchair Space
Maximum Standing Capacity	26
Maximum Length	10,400mm
Maximum Width	2,500mm
Number of Doors	Two
Year of Manufacture	2010
Engine Type (Including Euro Rating)	Euro V with Euro VI retrofit

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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EFFECTIVE DATE: 27 MAY 2023

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |   |                          |
|----|---|--------------------------|
| 1. | Contract Price  | £ 3,902,893.79 per annum |
| 2. | Period Contract Payment   | £ 300,222.60             |
| 3. | Scheduled In Service Mileage  | 636,119.94 miles p.a.    |
| 4. | Deduction Figure  | £ 6.14 per mile          |
| 5. | Date of Tender  | 24 May 2022              |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.   |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.   |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 24 June 2023 (Payment Period 4, Quarter 2) to 31 March 2024 (Payment Period 13, Quarter 4). |                          |