## Order Form Number: 2020-1 PVAI Release 1

This Order Form Number: 2020-1 ("Order") forms part of, and is subject to the terms and conditions of, that certain PVAI Subscription Agreement by and between Genpact (UK) Limited ("Supplier") and Medicines and Healthcare products Regulatory Agency ("the Authority") dated September 7, 2020 ("Agreement"). All capitalized terms used herein, but not defined, in this Order will have the meanings ascribed to them in the Agreement. This Order covers the Authority's use of the Supplier Technology described below in a production environment. The implementation and configuration of the Supplier Technology is addressed in a separate Statement of Work 2020-1 between the Parties.

Order Effective Date: September 14, 2	2020	Ore	der Number: 2020-1
Bill to:			
Medicines and Healthcare Regulatory Agency Attn:  10 South Colonnade, Canary Wharf E14 4PU	products , London,		
Order Details:			
Service / Supplier Technology Desc Release 1 ("Release 1") as set forth in	Implementation SC		PVAI", for the Authority 1 will be deployed in W 2020-1.
<u>Initial Term</u> : From the initial deployment ("Go-Live") until termination of the St			e production environment
Go-Live Delay:			
Number of Authorized Users:			
Annual Subscription Fees:			

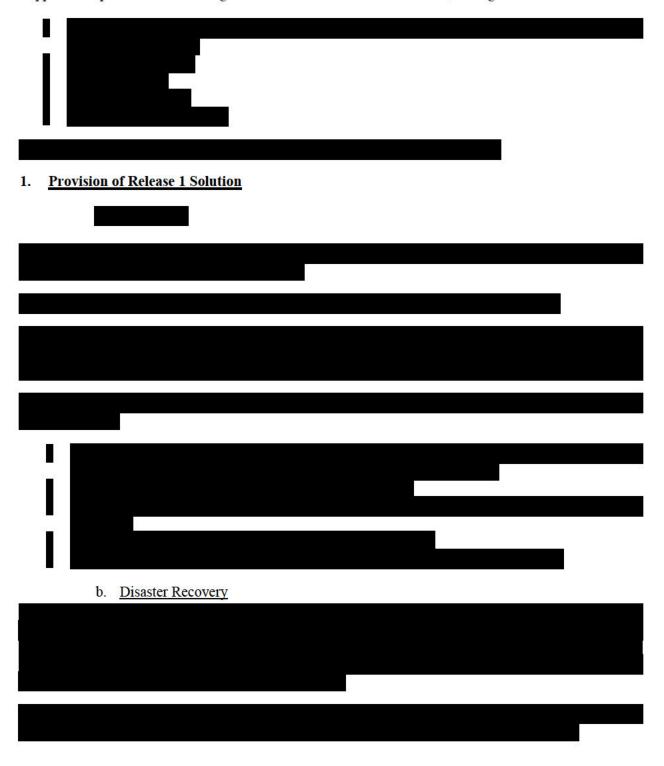
Genpact Confidential Page 1 of 5

	1
The Authority shall reimburse Supplier for all reasonable and necessal travel and expenses (T&E) incurred in connection with the provision of the services provided that such costs have been approved in writing be	the Service and/or the performance
Additional Order Terms:	
During the Subscription Term, Supplier will make the Service available accordance with the service levels described in Appendix A (Service Parties will mutually agree upon an ongoing governance framew implementation project as defined in Implementation SOW 2020-1.	Catalog and Service Levels). The
AGREED:	
The Medicines and Healthcare products Regulatory Agency	Genpact (UK) Limited

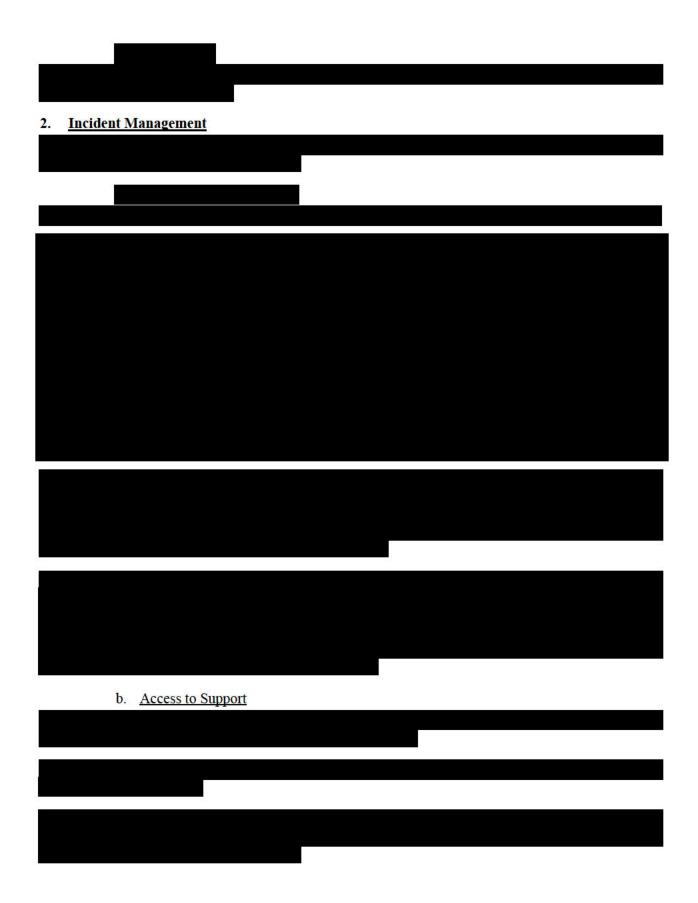
Genpact Confidential Page 2 of 5

## Order Number: 2020-1 Appendix A – Service Catalog and Service Levels

Supplier will provide the following services under Order Number 2020-1, during the Order term:



Genpact Confidential Page 3 of 5



Genpact Confidential Page 4 of 5

3. Remediation / Failure to Meet Agreed Service Levels.
4. Change Requests
A Change Request will be required for any change to the configuration or scope of the Release 1 Solution
5. <u>Service Management</u>
a. Software Releases
6. Maintenance Environments
6. Maintenance Environments
o. Maintenance Environments

Genpact Confidential Page 5 of 5