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**Technology Services 2 Agreement RM3804
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall provide the Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers ordering Services under the Technology Services 2 Framework Agreement ref. RM3804 in accordance with the provisions of Framework Schedule 5.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3804>



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Section A General information

This Order Form is issued in accordance with the provisions of the Technology Services 2 Framework Agreement RM3804.

Customer details

Customer organisation name

Joint Forces Command (JFC) part of Ministry of Defence (MoD)

REDACTED

Supplier details

Supplier name

Celerity LTD

REDACTED

Order reference number or the Supplier's Catalogue Service Offer Reference Number
CCSO19A16

Section B Overview of the requirement

Framework Lot under which this Order is being placed

Tick one box below as applicable (unless a cross-Lot Further Competition)

1. TECHNOLOGY STRATEGY & SERVICES DESIGN

Customer project reference

Please provide the customer project reference number.

CCSO19A16



- 2. TRANSITION & TRANSFORMATION
- 3. OPERATIONAL SERVICES
 - a: End User Services
 - b: Operational Management
 - c: Technical Management
 - d: Application and Data Management
- 4. PROGRAMMES & LARGE PROJECTS
 - a: OFFICIAL
 - a: SECRET (& above)

Minimum Notice Period for exercise of Termination Without Cause
Not Applicable.

Additional specific standards or compliance requirements

The Annex A RM3804 Call off Terms and Conditions and the Annex B RM3804 Framework Additional Clauses will apply and take precedent.

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Security Management Plan
Not Applicable.

Section C
Customer Core Services Requirements

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Additional Clauses

Applicable Call Off Contract Terms
Please refer to Annex A – RM3084
Call-off-Terms and Conditions

Optional Clauses

Additional Clauses and Schedules

Tick any applicable boxes below

A: SERVICES – Mandatory
The following clauses will automatically
apply where Lot 3 services are provided
(this includes Lot 4a & 4b where Lot 3
services are included).

A3: Staff Transfer

A4: Exit Management

C: Call Off Guarantee

D: Relevant Convictions

E: Security Requirements

F: Collaboration Agreement



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A: PROJECTS - Optional

Where required please complete and append to this Order Form as a clearly marked document (see Call Off Schedule F)

A1: Testing

A2: Key Personnel

G: Security Measures

B: SERVICES - Optional

Only applies to Lots 3 and 4a and 4b

B1: Business Continuity and Disaster Recovery

H: MOD Additional Clauses

B2: Continuous Improvement & Benchmarking

Alternative Clauses

B3: Supplier Equipment

To replace default English & Welsh Law, Crown Body and FOIA subject base Call Off Clauses

B4: Maintenance of the ICT Environment *Tick any applicable boxes below*

B5: Supplier Request for Increase of the Call Off Contract Charges

Scots Law
Or

B6: Indexation

Northern Ireland Law

B7: Additional Performance Monitoring Requirements

Non-Crown Bodies

Non-FOIA Public Bodies

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Licensed Software

Please refer to Section C Customer Core Services Requirements – Services and Hardware/Machine List within this Contract Order Form.

Supplier Software

Third Party Software

Please refer to Section C Customer Core Services Requirements – Services and Hardware/Machine List within this Contract Order Form.

Customer Property

Not Applicable.



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Undisputed Sums Limit (£)

Not Applicable

Delay Period Limit (calendar days)

Not Applicable

Estimated Year 1 Call Off Contract Charges (£)

The maximum year one (1) charges are estimated at £308,930.00 excluding VAT

Enhanced Insurance Cover

Not Applicable.

Transparency Reports

Not Applicable.

Quality Plans

All repairs/replacements of the hardware must be on IBM approved hardware

Implementation Plan

As per Annex E – Suppliers Response

BCDR

As per Annex A and B RM3804 Terms and Conditions



GDPR

As per Annex A and B RM3804 Terms and Conditions

Supplier Equipment

Not Applicable.

Key Personnel & Customer Responsibilities

Key Personnel

Customer Responsibilities



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Relevant Conviction(s)

Not Applicable.

Appointment as Agent

Not Applicable.

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Critical Service Level Failure

Please see Section D – Supplier Response of this Contract Order Form

Service Credits

Not Applicable

Service Credit Cap

Not Applicable.



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Section D
Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

Commercially Sensitive information
Not Applicable.

Total contract value
£617,860.00 excluding VAT and including all expenses including delivery

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Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Services 2 Framework Agreement RM3804.

The Supplier shall provide the Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as "the Call Off Contract") for the duration of the Call Off Contract Period.

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